

November 2023

Issue 25

*Your news for:*

*London SIT*

In This Update:

- \* CSAS News
- \* Info/ Updates
- \* Manual Matching  
Figures
- \* Ceasing Audit
- \* Incidents
- \* Colposcopy  
Clinics

## CSAS News

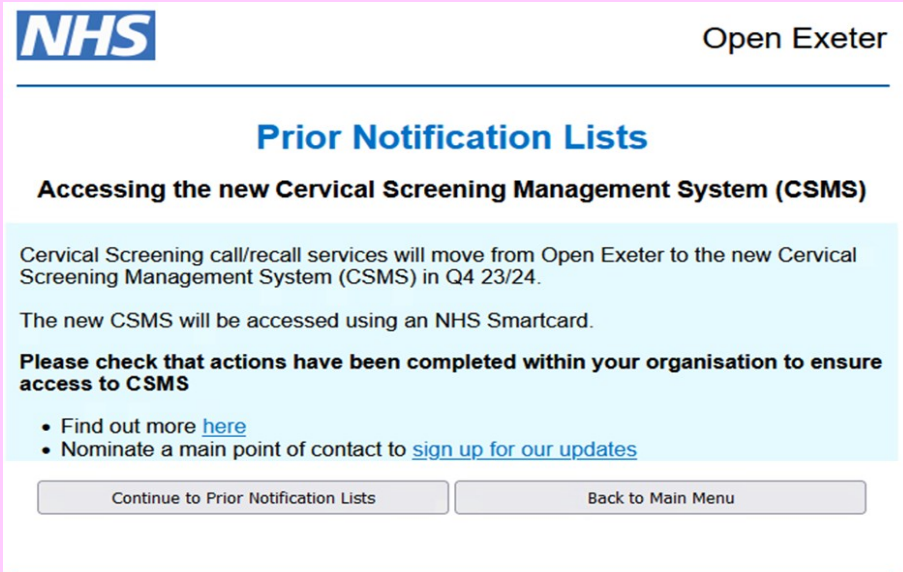
During October a total of 587,513 invitations were sent increasing by 18%. This is following a 12% decrease last month but is the highest number since January. Reminders increased in month to 311,783, an increase of 22%. However, this follows an overall steady decline since May. The number of results remain stable in month at 276,774.

To contact any member of the engagement team please email:  
[csas.engagement@nhs.net](mailto:csas.engagement@nhs.net)

For queries please use the contact form available via the following link: [Contact-us · CSAS](#)

## Information / Updates

When users log into Open Exeter to complete their PNLs they will notice a new message has appeared in relation to being prepared for the roll out of CSMS in quarter 4 of 2023/24. The message they will see is displayed in the screen shot below.



The screenshot shows a notification page from Open Exeter. At the top left is the NHS logo, and at the top right is the text 'Open Exeter'. The main heading is 'Prior Notification Lists' in blue. Below this is the sub-heading 'Accessing the new Cervical Screening Management System (CSMS)'. The main text states: 'Cervical Screening call/recall services will move from Open Exeter to the new Cervical Screening Management System (CSMS) in Q4 23/24. The new CSMS will be accessed using an NHS Smartcard. Please check that actions have been completed within your organisation to ensure access to CSMS'. There are two bullet points: 'Find out more [here](#)' and 'Nominate a main point of contact to [sign up for our updates](#)'. At the bottom, there are two buttons: 'Continue to Prior Notification Lists' and 'Back to Main Menu'.

More information about the introduction of CSMS can be found by clicking on the appropriate link within Open Exeter.

## Manual Matching Figures

Below are the manual matching figures from September 2023 for:

- Health Service Laboratories Cervical Cytology Service
- National

'Non hits' are where CSAS need to 'manually match' data that does not directly match the information held on the NHAIS system.

**The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:**

- their details on the downloaded request form are correct
- their correspondence address is current
- the personal details relate to them and are correct (such as their full name and date of birth)

If the address is not current, advise the call and recall service of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.

The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.

Please see the following link for more information:

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/acceptance-of-cervical-screening-samples-in-laboratories-and-pathways-roles-and-responsibilities)

Nat Code/Lab	61025/ London	National Figures
Month	<b>Sep-23</b>	<b>Sep-23</b>
Total Results	50,463	268,526
Total Hits	45,514	254,085
Hits %	90.19%	94.62%
Non Hits	4,949	14,441
Non Hits %	9.81%	5.38%
Change previous month	-6.91%	
Over / Under National Non Hits %	↑	

## Ceasing Audit

The National Ceasing Audit is now complete.

We are currently in discussion with NHS England around future annual audits.

# CSAS Incident Management

The figures in the tables to the right and below are at a national level. Please refer to the below table listing the key themes which reflects the 'SIAF received' date.

Total Open Incidents	69
Assisting Incidents	65
Non-assisting Incidents	3
Resolved Awaiting Closure	1

Themes 2022/2023	Potential Reputational Harm	Patient Safety	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23
Ceasing	High	High	1	1	0	0	1	1	0	2	3	0	3	1	1
Colposcopy Discharge	Medium	High	1	7	2	0	1	3	3	2	4	1	1	1	5
Customer Support Centre	High	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
GP Practice error	Medium	Low	0	0	0	0	0	0	1	0	0	0	0	0	0
IGS	High	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Invasive Cancer Audit	Low	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
IT failure	Low	High	0	0	0	0	0	0	0	1	0	0	0	0	0
Lab Links	Medium	High	0	0	0	1	0	0	0	0	0	0	1	0	0
National Letters	High	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Open Exeter	Low	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Operational failure	Medium	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	Medium	Low	0	0	0	0	0	0	0	0	0	0	0	0	0
Parameters	Medium	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Patient Mismatch	High	High	0	0	0	0	0	0	0	1	1	0	0	0	0
Patient results	High	High	11	14	17	11	9	16	8	18	14	14	9	15	14
Performers List	High	High	0	0	0	0	0	0	0	0	0	0	0	0	0
Registration	High	High	0	0	0	0	0	0	0	0	0	0	1	0	0
<b>Total</b>			<b>13</b>	<b>22</b>	<b>19</b>	<b>12</b>	<b>11</b>	<b>20</b>	<b>12</b>	<b>24</b>	<b>22</b>	<b>15</b>	<b>15</b>	<b>17</b>	<b>20</b>

## Key Themes:

Patient Results - Decreased by 1 since September

Ceasing - No change

Colposcopy Discharge - Increased by 4

## Colposcopy Clinics - Discharge lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	CSPB Name
Barnet Hospital	13/11/23	Up to 28/09/23	23/11/23	North Central
Chase Farm Hospital	25/10/23	Up to 29/09/23	23/11/23	North Central
Chelsea and Westminster Hospital	31/10/23	Up to 27/09/23	23/11/23	North West
Croydon University Hospital	24/10/23	Up to 28/09/23	23/11/23	South West
Guy's & St Thomas' Hospital	2/11/2023	Up to 06/09/23	23/11/23	South East
Hillingdon Hospital	12/9/2023	Up to 26/07/23	23/11/23	North West
Homerton University Hospital	21/10/23	Up to 31/08/23	23/11/23	North East
Kingston Hospital	8/11/2023	Up to 31/08/23	23/11/23	South West
Newham University Hospital	11/10/2023	Up to 31/08/23	23/11/23	North East
North Middlesex University Hospital	9/11/2023	Up to 7/11/23	23/11/23	North Central
Northwick Park Hospital	8/11/2023	Up to 28/09/23	23/11/23	North West
Orpington Hospital	11/10/2023	Up to 31/08/23	23/11/23	South East
Queen Elizabeth Hospital Woolwich	20/10/23	Up to 29/09/23	23/11/23	South East
St Georges Hospital	21/11/23	Up to 17/11/23	23/11/23	South West
ST Helier Hospital COLP	12/10/2023	Up to 30/09/23	23/11/23	South West
St Mary's Hospital Imperial College Healthcare	14/11/23	Up to 29/09/23	23/11/23	North West
The Royal London Hospital	6/11/2023	Up to 21/09/23	23/11/23	North East
University College London Hospital	2/11/2023	Up to 30/8/23	23/11/23	North Central
University Hospital Lewisham	12/10/2023	Up to 05/10/23	23/11/23	South East
West Middlesex University Hospital	8/11/2023	Up to 26/10/23	23/11/23	North West
Whipps Cross University Hospital	6/9/2023	Up to 12/08/23	23/11/23	North East
Whittington Hospital	22/11/23	Up to 28/10/23	23/11/23	North Central
King's College Hospital	8/11/2023	Up to 31/08/23	23/11/23	South East
Queen's Hospital	19/10/23	Up to 31/08/23	23/11/23	North East
Ealing Hospital	12/10/2023	Up to 27/09/23	23/11/23	North West
Royal Free London	28/09/23	Up to 06/09/23	23/11/23	North Central

We would value your feed back on how useful you find these updates. Please use or generic e-mail address [csas.engagement@nhs.net](mailto:csas.engagement@nhs.net) to send us any feedback you may have.