# **NWL Training Hub Newsletter**

w/c 22<sup>nd</sup> July 2024

# **NW LONDON**

### **News and Updates**

### **PCN Respiratory Champion Role**

Please nominate a champion by COP on 26th July 2024.

As outlined in the specification, we are recommending that each PCN nominate a respiratory champion. The role of the respiratory champion is to support with delivery requirements within the

respiratory enhanced service specification and is further outlined in the role description. Please complete this form if you are interested in either becoming the Respiratory Champion in your PCN or if you wish to apply for further training and send the completed form to

Eleanor.phelan@nhs.net. Please note your nominated champion must have the approval of your PCN Clinical Director.

### Learning From Patient Safety Events Project EOI The Primary Care Quality are inviting expressions of interest from passionate clinical or non-clinical individuals in Primary Care to join them in enhancing patient experience, safety, and quality

through the Learning From Patient Safety Events project within NW London ICS.

### Why Get Involved? - Make an Impact: Contribute to vital discussions and the implementation of improvements in patient care.

- Collaborate: Work with a dedicated team committed to continuous improvement.

Minimal Time Commitment: Approximately one hour each month, with potential for additional support communicated as needed.

nhsnwl.pcquality@nhs.net. **Functional Skills** 

Your expertise and time are invaluable to us, and we would be honoured to have you on board. For more information or to express your interest, please contact the Primary Care Quality Team at

If your HCAs / staff would like to take a Functional Skills course with UWL, the first step is for them to complete a webform using this link: Open the door to new career possibilities with our free courses in Maths and English (uwl.ac.uk)

Once UWL have confirmed eligibility, they will invite them to come in and complete a pre-assessment. They run pre-assessments most weeks throughout the year. Once the pre-assessment is complete, invites will be sent for upcoming courses. The next course is in September.

### Apprenticeships are available in Clinical and Non-Clinical roles, including but not limited to; business admin, team leader, nurse associate and advanced clinical practitioners. Entry requirements will

Apprenticeships - Looking to learn while you earn?

vary depending on the apprenticeship type. Apprenticeships are employer led and can be as short as 1 year +3 months (course dependant) – if you're interested the first step is to have a discussion with your the employer to ensure they can support the staff in their journey to develop and helps enhance the role they are working in.

Apprenticeships are fully funded by the government through the levy (for employers with a payroll over £3M) or via levy transfer for smaller businesses.

Whether you are a primary care employer looking to use an apprenticeship within your workforce or if you are an employee who's interested in completing an apprenticeship – find out more here.

### Speaker's presentations can be found using this link: Presentations here.

**Further resources** 

GPN Celebration event Slides

RSV vaccination programme: Webinars for health professionals

### Older person RSV Vaccine programme webinar – 12<sup>th</sup> July: Recording link - older person RSV vaccine and Presentation slides - older person RSV vaccine

Maternal RSV Vaccine programme webinar – 9<sup>th</sup> July:

Recognising and supporting carers in the healthcare community

reversed it is important to recognise its early warning signs and seek support.

Recording link - maternal RSV vaccine and Presentation slides - maternal RSV vaccine

If you are unable to access these links the recordings are also available on Google Drive: Google Drive link – RSV webinars Vaccine preparation video—The manufacturer video of how to prepare the ABRYSVO RSV Vaccine can be found here; Pfizer preparation video (same video was shared in both webinars)

RSV vaccination programme: document collection - The RSV vaccination programme documents can be accessed on GOV.UK via this link. This includes recent updates on the Green Book and training slide sets and guidance for healthcare professionals. This will be updated with further resources in the coming weeks ahead of the operational rollout from September 2024. UKHSA immunisation training resources

**Health Publications website** For any operational queries, please contact your NHS England Regional Public Health Commissioning Team For clinical queries or queries about supporting programme resources, please email immunisation@ukhsa.gov.uk

Email: keepingwell.nwl@nhs.net

<u>UK</u> as well as on the Keeping Well <u>dedicated webpage for carers.</u> What is Compassion Fatigue? Compassion fatigue refers to the 'emotional cost of caring for others or their emotional pain.' It can develop over time and healthcare workers are at higher risk. Signs of compassion fatigue include feeling hopeless, detached or numb, reduced empathy, anxiety and withdrawal from others. It can be understood as a response to prolonged stress or trauma.

Research has demonstrated that compassion fatigue can lead to poorer work-related morale, greater absenteeism and reduced job satisfaction. While compassion fatigue is preventable and can be

The theme for Carers Week 2024 was 'Putting carers on the map' to highlight the increasing pressures carers are under and to campaign for much-needed recognition and support. Results from the 2022 NHS Staff Survey outline that 1 in 3 NHS staff also have caring responsibilities outside of their work. Specialist support and more information about your rights as a carer can be found at Carers

For more information about compassion fatigue, warning signs, tips, coping strategies and support available see the dedicated Keeping Well information page. Telephone: 0300 123 1705

Complete a self-referral form

This Week

### • Type 2 Diabetes Path to Remission Programme: Programme overview and how to refer 25<sup>th</sup> July, 10:00 - Join webinar here • Homeless Health Webinar 25<sup>th</sup> July, 12:00 – 13:30 - Register here

**NWL Training** 

• CVD Coding in Primary Care 24<sup>th</sup> July, 13:00 – 14:00 - Register here

### **Enhanced Services** TB Referral Pathway Webinar

### 30<sup>th</sup> July from 12:30 to 13:30 Register here - How to refer patients who are suspected as having active TB

- How to refer patients who fit the 'new entrant' screening criteria

OH referrals with a positive IGRA

- How to refer patients who present saying they have been in contact with a TB patient

**Diabetes Updates** 

### **Advanced Diabetes PitStop Update** Face to Face: SE1 1GA 18<sup>th</sup> September 2024 from 8:50 – 16:30

more details and express your interest here.

**Update Diabetes PitStop For Nursing staff** There are 2 dates available - you only need to attend 1

- Thursday 19<sup>th</sup> September 2024 13:00 – 17:00 Apply here - Wednesday 16<sup>th</sup> October 2024 09:00 – 13:00 Apply here

**Advanced Diabetes Course** 

Face to Face: The Irish Cultural Centre, Hammersmith

### GPs – please be sure to provide a summary of your diabetes related work undertaken. Express your interest here

this advanced course.

**Diabetes Foot Care** 

For GPNs and Pharmacists – you must have attended the foundation course before attending

# - 24th October 2024 from 9:15 - 16:30 BOOK HERE

Paediatric Phlebotomy This training is for Nurses, HCAs & Phlebotomists. HCAs & Phlebotomists need to have a Care

### - 3<sup>rd</sup> October from 9:00 – 14:00 apply here - 23<sup>rd</sup> October from 9:00 - 14:00 apply here

Performing ECG Face to Face: The Irish Cultural Centre, Hammersmith

3rd September 2024 from 9:15 – 16:30 <u>Book here</u> This training if for HCAs. GPAs, pharmacists, nurses can attend if they require this training

- 11<sup>th</sup> September from 9:00 – 14:00 – Apply here

There is a new Enhanced Service to provide the fitting of coils for non-contraceptive purposes. It is hoped that eventually every PCN will have a clinician that is able to fit coils for their PCN population. To find out full details please visit our website here.

### Refresher interpreting ECG 24<sup>th</sup> September 2024 from 9:30 to 11:00. Online Register here

**Coil Fitting** 

The refresher ECG course re-introduces a systematic approach for GPs who interpret ECGs to adopt a system that ensures every ECG is interpreted correctly every time. The focus will be on common scenarios that cause concern in primary care with a focus on red-flag ECGs. Open to GPs and ACPs who have attended the interpreting ECG course.

**Pulmonary Rehabilitation ABPM** Anticoagulation Update **Diabetes Training Oct 23 Preventing Diabetes: NDPP Updates** 

**ARRS Training Offers** 

here to find out more and express your interest (EoI) in attending the dates available;

Staff who wish to attend must either complete the EoI or email Jon Ord with your: Name,

### **Diabetes Half Day update** Open to any ARRS clinical staff who have already completed a Foundation Programme. Click

- Wed 4<sup>th</sup> September from 13:00 to 17:00

- Thu 12<sup>th</sup> September from 9:00 to 13:00

Email, Role, GP Practice, PCN, Borough, Employer.

**Enhanced Services Webinar Recordings**;

**Respiratory ES Specification** 

### 2 or 4 Day Coaching Course Open to ARRS Social Prescribing Link Workers, Care Coordinators and Health & Wellbeing

Coaches

the role. Staff who wish to attend must either complete the EoI or email Jon Ord with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

NWL Training Hub is supporting further new recruitment of the Personalised Care roles by funding a DES required PCI coaching course - either the 2 day or 4 day course dependant on

This course is now open to any ARRS clinical staff including Pharmacists, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners.

### Staff who wish to attend must either complete the EoI or email Jon Ord with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

<u>Pitstop Foundation Level Diabetes Course</u>

Mental Health in Primary Care Course for ARRS Staff

NWL Training Hub has been working with the University of Hertfordshire to provide a new course around different areas of Mental Health within Primary Care and the patients they may interact with.

# Open to Social Prescribing Link Workers, Health & Wellbeing Coaches & Care Coordinators.

Staff who wish to attend must either complete the Eol or email Jon Ord with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

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# Thank you from the NWL Training Hub Team

Staff who wish to attend must either <u>complete the Eol</u> or <u>email Jon Ord</u> with your: Name, Email, Role, GP Practice, PCN, Borough, Employer. **GP Assistant Programme** 

Staff who wish to attend must either complete the EoI or email Jon Ord with your: Name, Email, Role, GP Practice, PCN, Borough, Employer. Suicide First Aid Lite for Personalised Care Roles

Only open to GP Assistants. Cohort 3 dates TBC.

# Anticoagulation Training - New to anticoagulation

**Expressions of Interest forms** 

**Advanced Diabetes PITstop** Mental Health First Aid

For some training we don't currently have training dates arranged, if this is training you would like

please complete the relevant expression of interest form and we will be able to run training based on demand. Those who have expressed interest will also be notified when dates are arranged.

**Interpreting ECG Training - New to Interpreting** 

Paediatric Phlebotomy

**Interpreting ECG Training - Refresher** 

**Ring Pessary** 

**Supervisor courses** 

September Cohorts - fully booked.

Multi-professional Supervisor Course application form 4 sessions, dates as follows; 10<sup>th</sup> Sep, 9<sup>th</sup> Oct, 14<sup>th</sup> Nov, 10<sup>th</sup> Dec) Venue TBC. **GP Supervisor Course** application form

NWL Training Hub holds a waitlist for both the multi-professional and GP Supervisor courses, if

Complete the application form to be added to the waitlist for the next available cohorts. Pharmacy Educational Supervisor Training programme – available via eLFH

**Useful links and Resources** 

Knowledge and Library Resources for GP and Practice Teams

you would like to attend please complete the relevant application form.

<u>Greener NHS – Resources for a more sustainable NHS</u> Survival Toolkit

**Podcast Learning Library Primary Care Resources** 

Webinar Recordings Other Training / Webinars / Events

**GP Resources** 

**Supported Return to Training** 

### Topic 1: Programme overview and how to refer - Thu, 25 Jul 2024, 10:00, <u>Join webinar here</u> - Wed, 31 Jul 2024, 16:00, <u>Join webinar here</u>

**NHS Type 2 Diabetes Path to Remission Programme Webinars** 

- Wed, 7 Aug 2024, 13:00, <u>Join webinar here</u> - Tue, 13 Aug 2024, 12:00, <u>Join webinar here</u>

Counterweight are running webinars to provide primary care with the necessary information to

refer into the path to remission programme and will be will be running 2 webinar topics over a 4

### - Thu, 22 Aug 2024, 10:00, <u>Join webinar here</u> - Wed, 28 Aug 2024, 16:00, Join webinar here - Wed, 4 Sep 2024, 13:00, Join webinar here - Tue, 10 Sep 2024, 12:00, Join webinar here

Topic 2: A deeper look into the service user journey

week long period each. Dates and links below:

The internet, suicide and self-harm – free training webinar for practitioners The Samaritans are running Free Training Webinars for practitioners about The Internet, Suicide and Self-Harm.

- August 13th, 12:30-14:00 - Register here

View the flyer to find out more about this webinar. **Immunisers** webinars

Immunisers in primary care in London can access immunisation training. The series of webinars are designed to support immunisers to fulfil the requirement for annual immunisation updates and are free to access. Find more information including dates here.

Primary care quality improvement lunch and learn workshops

### Leads and designed to help enhance the quality of primary care services. Online via MS Teams. To book, please email: <a href="mailto:nhsnwl.pcquality@nhs.net">nhsnwl.pcquality@nhs.net</a> - Central & West - 6 August - 12.00 to 13.15

- Ealing & H&F - 8 August - 12.00 to 13.15

- Harrow & Brent - 20 August - 12.00 to 13.15 - Brent and Hillingdon - 22 August - 12.00 to 13.15 Working with people and communities to improve general practice and primary care – Webinar 19 September from 15:30 – 16:30: Register here.

The Workforce Planning Team at NHS England would like to share their new Workforce Planning

A series of primary care quality improvement workshops that will take place throughout August.

These engaging, interactive and informative workshops will be led by our Borough Professional

& Transformation Training Offer Brochure which provides details and all information required on how to apply for the variety of free training on offer. Click here to view and download brochure.

**Workforce Planning & Transformation Training Available** 

Educational Supervisor Programme Find out more and sign up here The Educational Supervisor Training Programme is open to all registered pharmacy professionals whether a pharmacist or pharmacy technician who are responsible for overall supervision and management of a specified trainee's educational progress during a period of training, placement,

The ProPharmace Designated Prescribing Practitioner (DPP) Programme is a multiprofessional programme open to any independent prescriber who would like to develop their educational supervision skills to supervise pharmacists on their journey to becoming independent

or a series of placements. This includes formal assessment and sign off.

Designated Prescribing Practitioner Programme Find out more and sign up here

prescribers. The programme is open to independent prescribers with active prescribing experience. **Polypharmacy Action Learning Set workshops** Cohort nineteen - 11 Sep, 25 Sep, 9 Oct

assessment tool to support with decision making for suspected cancer. To find out more about C the Signs join us at one of these webinars, please use the links below to book New to C the Signs? Book onto the C the Signs Admin Webinars here

Book onto our <u>C the Signs New Feature Webinar here</u> The National Capability Framework for the care of children and young people with asthma

Yoga4NHS staff wellbeing programme The sessions are being offered free to NHS staff by the Yoga in Healthcare Alliance. You will learn yoga breathing and mindfulness practices, as well as simple yoga postures.

Cohort twenty – 16 Oct, 6 Nov, 20 Nov

medicines safely.

Cohort twenty-one - 13 Nov, 27 Nov, 11 Dec Cohort twenty-two – 22 Jan, 5 Feb, 26 Feb 2025 This Action Learning Set (ALS) will help build GP and prescribing health care professionals'

C The Signs - Webinars C the Signs is a clinical decision support system that accelerates earlier and faster cancer detection. It allows easy access to urgent suspected cancer referral forms as well as the risk

confidence in, and understanding of, the complex issue surrounding and stopping inappropriate

Already using C the Signs and want to find out about the new features?

Book onto the <u>C the Signs Clinician Webinars here</u>

ALL staff need to do this training. All Modules are free and are accessed via the link here; https:// www.e-lfh.org.uk/programmes/children-and-young-peoples-asthma/. View the list of Tiers to see what level of training you require.

To find out more about the online sessions, please visit this **Eventbrite page**.