

News and Updates

Urgent Communication from NHSE regards cervical screening sample requests

Having noted a sharp decline in use of tQuest cervical sample request forms since the implementation of CSMS, Cervical Screening London (CSL) laboratory has developed communications; [LONDON CSAS Update](#) and [Urgent Update tQuest](#), to remind sample takers to use tQuest forms (and not HMR101 forms).

Any further queries or support contact: nhsnwl.pccquality@nhs.net. Shared on behalf of NWL Primary Care Quality Improvement Team.

Green Physician Toolkit

The Royal College of Physicians (RCP) has published a [Green physician toolkit](#) that brings together the evidence on health and climate change and suggests actions to take in day-to-day practice

The Carbon Literacy Project and elearning for Healthcare

In partnership with The Carbon Literacy Project and elearning for Healthcare, Greener NHS has developed a training pathway for all NHS staff that bridges the gap between climate policy and action to embed low carbon culture within the NHS workforce and support staff to deliver on Green Plans. [elfh Carbon Literacy for healthcare](#)

Carbon Literacy for healthcare

Bridging the gap between climate policy and climate action for healthcare staff



Sustainable Procurement - an interactive course from the Centre of Sustainable Healthcare (CSH)

A new course from CSH highlights the leadership role procurement staff can play in the transformation towards a net zero health system and provides an overview of the relationship between procurement of goods, the NHS and climate change. In addition, the course explores the steps procurement staff can take to become leaders in sustainable transformation. [Find out more and book here](#)



Koothtalks for Pan London Healthcare professionals

5th to 8th August various times – [Sign up here](#)

Kooth is a free, safe, and anonymous mental health service for young people aged 11-25 in North West London.

Join to learn more about:

- How Kooth functions as a mental health service
- The positive outcomes of our online delivery
- Guidance on referring young people to Kooth
- Engage in a Q&A session



Managing People in General Practice and Primary Care Module

Wednesday 25 September, 09:00 - 17:00 - [Sign up here](#)

Cost: £200 + VAT per person

Human Resources is a huge topic, but one that is very important. Our module aims to provide an introductory level understanding of the human resources role. The online content provides the theory on topics such as recruitment, contracts and capability and disciplinary procedures and the interactive taught day complements this by using scenarios and group discussions to bring it to life and make it relevant to the general practice setting. The module is suitable for managers in general practice and primary care who are new to, or expecting to take on the responsibility of human resources, as well as experienced managers who would like a refresher. Upon successful completion delegates will receive a Certificate of Completion and will be awarded 10 CPD hours from the CPD Standards Office.

London Cancer Community of Practice Webinar : Cancer risk assessment

18th September, 12:30 – 13:30 – [book here](#)

The session will cover:

- What is the Cancer Risk Assessment Service?
- Reasons for assessing cancer risk based on family history
- How does the service benefit individuals?
- Recognising the need for a family history assessment or a genetics referral
- Making every contact count – the Nurses role



Pharmacy First Service – Webinar Recording

The Medicines Optimisation Team hosted a webinar for primary care colleagues to provide updates on the NHS Pharmacy First Service. [You can watch the webinar recording here](#)

This Week

- **Type 2 Diabetes Path to Remission Programme: Programme overview and how to refer** 7 Aug 2024, 13:00, [Join webinar here](#)
- **Koothtalks for Pan London Healthcare professionals** 5th to 8th August various times – [Sign up here](#)

NWL Training

SSSA Training and Update

SSSA Training, 2 day online course

This is a course for GPNs who have not completed any mentorship qualifications (e.g. ENB 998) in the past, and who are interested in supporting learners in practice. Delegates must attend both dates to successfully finalise training.

- **Cohort 1:** Fri 13th September 09:00 – 15:30 and Fri 4th October 09:00 – 14:00 [Book here](#)
- **Cohort 2:** Thu 26th September 09:00 – 15:30 and Thu 28th November 09:00 – 14:00 [Book here](#)
- **Cohort 3:** Mon 25th November 09:00 – 15:30 and Mon 16th December 09:00 – 14:00 [Book here](#)

SSSA Annual Update

This course is suitable if you have already attended mentorship preparation training (e.g. ENB 998). This update provides a refresher of the knowledge, skills and behaviours needed to support learners to become outstanding nurses and midwives.

- 6th September 9:00 to 11:30 – [Book here](#)
- 17th October 9:00 to 11:30 – [Book here](#)

Enhanced Services

TB Referral Pathway Webinar

30th July from 12:30 to 13:30 [Register here](#)

- How to refer patients who are suspected as having active TB
- How to refer patients who fit the ‘new entrant’ screening criteria
- How to refer patients who present saying they have been in contact with a TB patient
- OH referrals with a positive IGRA

Diabetes Updates

Advanced Diabetes PitStop Update

Face to Face: SE1 1GA 18th September 2024 from 8:50 – 16:30
[more details and express your interest here.](#)

Update Diabetes PitStop For Nursing staff

- There are 2 dates available - you only need to attend 1
- Thursday 19th September 2024 13:00 – 17:00 [Apply here](#)
- Wednesday 16th October 2024 09:00 – 13:00 [Apply here](#)

Advanced Diabetes Course

For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course.

GPs – please be sure to provide a summary of your diabetes related work undertaken. [Express your interest here](#)

Diabetes Foot Care

Face to Face: The Irish Cultural Centre, Hammersmith
- 24th October 2024 from 9:15 – 16:30 [BOOK HERE](#)

Paediatric Phlebotomy

This training is for Nurses, HCAs & Phlebotomists. HCAs & Phlebotomists need to have a Care Certificate.

- 11th September from 9:00 – 14:00 – [Apply here](#)
- 3rd October from 9:00 – 14:00 [apply here](#)
- 23rd October from 9:00 – 14:00 [apply here](#)

Performing ECG

Face to Face: The Irish Cultural Centre, Hammersmith
- 3rd September 2024 from 9:15 – 16:30 [Book here](#)

This training is for HCAs. GPAs, pharmacists, nurses can attend if they require this training

Coil Fitting

There is a new Enhanced Service to provide the fitting of coils for non-contraceptive purposes. It is hoped that eventually every PCN will have a clinician that is able to fit coils for their PCN population. To find out full details please visit our website [here](#).

Refresher interpreting ECG

24th September 2024 from 9:30 to 11:00. Online [Register here](#)

The refresher ECG course re-introduces a systematic approach for GPs who interpret ECGs to adopt a system that ensures every ECG is interpreted correctly every time. The focus will be on common scenarios that cause concern in primary care with a focus on red-flag ECGs. Open to GPs and ACPs who have attended the interpreting ECG course.

Enhanced Services Webinar Recordings:

- [Respiratory ES Specification](#)
- [Pulmonary Rehabilitation](#)
- [ABPM](#)
- [Anticoagulation Update](#)
- [Diabetes Training Oct 23](#)
- [Preventing Diabetes: NDPP Updates](#)

ARRS Training Offers

Diabetes Half Day update

Open to any ARRS clinical staff who have already completed a Foundation Programme. [Click here to find out more and express your interest\(EoI\)](#) in attending the dates available;

- Wed 4th September from 13:00 to 17:00
- Thu 12th September from 9:00 to 13:00

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

2 or 4 Day Coaching Course

Open to ARRS Social Prescribing Link Workers, Care Coordinators and Health & Wellbeing Coaches NWL Training Hub is supporting further new recruitment of the Personalised Care roles by funding a DES required PCI coaching course – either the 2 day or 4 day course dependant on the role.

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

Pitstop Foundation Level Diabetes Course

This course is now open to any ARRS clinical staff including Pharmacists, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners.

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

Mental Health in Primary Care Course for ARRS Staff

NWL Training Hub has been working with the University of Hertfordshire to provide a new course around different areas of Mental Health within Primary Care and the patients they may interact with. Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

Suicide First Aid Lite for Personalised Care Roles

Open to Social Prescribing Link Workers, Health & Wellbeing Coaches & Care Coordinators.

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

GP Assistant Programme

Only open to GP Assistants. Cohort 3 dates TBC.

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.



Nominations now open!

The **London Healthcare Support Worker (HCSW) Awards** is back to honour the remarkable contributions, dedication and professionalism exhibited by HCSWs, teams and trusts in London for their pivotal roles in the delivery of individual patient care.

Nominate individuals, teams and organisations for these award categories:

- HCSW of the Year
- Apprentice HCSW of the Year
- HCSW Team of the Year
- HCSW Innovator of the Year
- Innovation in Recruitment
- Sustainable Retention Initiative
- Widening Access & Supporting Diversity
- Collaboration & Partnership
- HCSW Data
- Trust of the Year

Multiple nominations are allowed. Separate forms must be completed for each nomination. Winners will be announced at the London HCSW Awards event in November 2024.

Online nomination form can be accessed at: <https://forms.office.com/e/MMzbYDfj> Or scan the QR code.



Deadline for nominations: **Friday 23rd August 2024**

Healthcare Support Worker (HCSW) is an umbrella term which covers a variety of health and care support roles, including healthcare assistant, nursing assistant, theatre support worker, maternity support worker, AHP support worker and more.

Thank you from the NWL Training Hub Team



Expressions of Interest forms

For some training we don't currently have training dates arranged, if this is training you would like please complete the relevant expression of interest form and we will be able to run training based on demand. Those who have expressed interest will also be notified when dates are arranged.

[Advanced Diabetes PitStop](#)

[Anticoagulation Training - New to anticoagulation](#)

[Mental Health First Aid](#)

[Interpreting ECG Training - New to Interpreting](#)

[Interpreting ECG Training - Refresher](#)

[Paediatric Phlebotomy](#)

[Ring Pessary](#)

Supervisor courses

NWL Training Hub holds a waitlist for both the multi-professional and GP Supervisor courses, if you would like to attend please complete the relevant application form.

[Multi-professional Supervisor Course](#) application form

4 sessions, dates as follows; 10th Sep, 9th Oct, 14th Nov, 10th Dec Venue TBC.

[GP Supervisor Course](#) application form

September Cohorts - fully booked.

Complete the application form to be added to the waitlist for the next available cohorts.

[Pharmacy Educational Supervisor Training programme](#) – available via eLHF

Useful links and Resources

[Knowledge and Library Resources for GP and Practice Teams](#)

[Greener NHS – Resources for a more sustainable NHS](#)

[Survival Toolkit](#)

[Supported Return to Training](#)

[Podcast Learning Library](#)

[Primary Care Resources](#)

[GP Resources](#)

[Webinar Recordings](#)

Other Training / Webinars / Events

NHS Type 2 Diabetes Path to Remission Programme Webinars

Counterweight are running webinars to provide primary care with the necessary information to refer into the path to remission programme and will be running 2 webinar topics over a 4 week long period each. Dates and links below:

Topic 1: Programme overview and how to refer

- Wed, 7 Aug 2024, 13:00, [Join webinar here](#)
- Tue, 13 Aug 2024, 12:00, [Join webinar here](#)

Topic 2: A deeper look into the service user journey

- Thu, 22 Aug 2024, 10:00, [Join webinar here](#)
- Wed, 28 Aug 2024, 16:00, [Join webinar here](#)
- Wed, 4 Sep 2024, 13:00, [Join webinar here](#)
- Tue, 10 Sep 2024, 12:00, [Join webinar here](#)

The internet, suicide and self-harm – free training webinar for practitioners

The Samaritans are running Free Training Webinars for practitioners about The Internet, Suicide and Self-Harm. [View the flyer to find out more about this webinar.](#)

- August 13th, 12:30-14:00 – [Register here](#)

Primary Care Discussions: Heart Failure

- 20th August, 13:00 to 14:00: [Register here](#)

A practical discussion between two pharmacists with an interest in heart failure about identifying heart failure and optimising treatment in primary care.

General Practice Webinar

- 5th September 17:00 to 18:00 [Register here](#)

Agenda will be shared closer to the time of the webinar.

Working with people and communities to improve general practice in primary care

- 19th September, 15:30 to 16:30 [Register here](#)

This webinar will act as an introduction to NHS England's course "Working with People and Communities to improve General Practice in Primary Care"

Immunisers webinars

Immunisers in primary care in London can access immunisation training. The series of webinars are designed to support immunisers to fulfil the requirement for annual immunisation updates and are free to access. [Find more information and dates here.](#)

Primary care quality improvement lunch and learn workshops

A series of primary care quality improvement workshops that will take place throughout August. These engaging, interactive and informative workshops will be led by our Borough Professional Leads and designed to help enhance the quality of primary care services. Online via MS Teams.

To book, please email: nhsnwl.pccquality@nhs.net

- Central & West - 6 August - 12.00 to 13.15
- Ealing & H&F - 8 August - 12.00 to 13.15
- Harrow & Brent - 20 August - 12.00 to 13.15
- Hounslow and Hillingdon - 22 August - 12.00 to 13.15

Polypharmacy: medicines and the risk of falls in older people lunchtime masterclass

- 10th October, 12:00 to 13:30 [Register here](#)

Open to GPs, Pharmacists, Nurse prescribers and other interested health professionals this webinar will cover;

- The importance of medication in falls caution.
- How medication reviews can reduce the risk of falls.
- Information and guidance that can be used when conducting a falls related medication review.

Workforce Planning & Transformation Training Available

The Workforce Planning Team at NHS England would like to share their new Workforce Planning & Transformation Training Offer Brochure which provides details and all information required on how to apply for the variety of free training on offer.

[Click here to view and download brochure.](#)

Educational Supervisor Programme [Find out more and sign up here](#)

The Educational Supervisor Training Programme is open to all registered pharmacy professionals whether a pharmacist or pharmacy technician who are responsible for overall supervision and management of a specified trainee's educational formal during a period of training, placement, or a series of placements. This includes progress assessment and sign off.

Designated Prescribing Practitioner Programme [Find out more and sign up here](#)

The ProPharmace Designated Prescribing Practitioner (DPP) Programme is a multi-professional programme open to any independent practitioner who would like to develop their educational supervision skills to supervise pharmacists on their journey to becoming independent prescribers. The programme is open to independent prescribers with active prescribing experience.

Polypharmacy Action Learning Set workshops

[Cohort nineteen](#) – 11 Sep, 25 Sep, 9 Oct

[Cohort twenty](#) – 16 Oct, 6 Nov, 20 Nov

[Cohort twenty-one](#) – 13 Nov, 27 Nov, 11 Dec

[Cohort twenty-two](#) – 22 Jan, 5 Feb, 26 Feb 2025

This Action Learning Set (ALS) will help build GP and prescribing health care professionals' confidence in, and understanding of, the complex issue surrounding and stopping inappropriate medicines safely.

C The Signs – Webinars

C the Signs is a clinical decision support system that accelerates earlier and faster cancer detection. It allows easy access to urgent suspected cancer referral forms as well as the risk assessment tool to support with decision making for suspected cancer.

To find out more about C the Signs join us at one of these webinars, please use the links below to book

New to C the Signs?

Book onto the [C the Signs Clinician Webinars here](#)

Book onto the [C the Signs Admin Webinars here](#)

Already using C the Signs and want to find out about the new features?

Book onto our [C the Signs New Feature Webinar here](#)

The National Capability Framework for the care of children and young people with asthma

[All staff](#) need to do this training. All Modules are free and are accessed via the link here; <https://www.e-lfh.org.uk/programmes/children-and-young-peoples-asthma/>. View the [list of Tiers](#) to see what level of training you require.

Yoga4NHS staff wellbeing programme

The sessions are well being offered free to NHS staff by the [Yoga in Healthcare Alliance](#). You will learn yoga breathing and mindfulness practices, as well as simple yoga postures. To find out more about the online