

## [A Celebration of all Nominees](#)

### **Mr Akil Choudhary**

Lead Clinical Pharmacist, Florence Road Surgery medicines management team

Reason for nomination: Akil is conscientious, incredibly knowledgeable and keeps our team running with his guidance and joy-to-be-around demeanour! He has supported my colleague through her CPPE and myself through my level 4 pharmacy technician's apprenticeship and he's given us the confidence to be the best version of our professional selves. He absolutely deserves recognition.

Nominated by, Charlotte Dooley

### **Marianne Smith**

Reception Manager

Reason for nomination: Quite exceptional in managing reception rota and covers. Always steps forward to address emergency needs and take ownership in her role.

Nominated by: Roshanarah Roshanrah

### **Mr Paresh Virji**

Practice Pharmacist, Barnabas Medical Centre

Reason for nomination: for providing consistent moral support to multiple salaried GPs struggling with symptoms of stress/burnout

Nominated by: Elizabeth Fong

### **Anne Cooper**

Practice Manager

Reason for nomination: Anne has worked with great effort to ensure that our team is working at its best. She ensured that all the sub teams have enough support and correct environment to work well. She has covered for the admin and reception teams when a few of the team members have been on leave at the same time. She is robust in defending our team and an exemplary model for every one

Nominated by: Hemant Patel

### **Akshay Moti**

Digital & Transformation Lead

Northolt Primary Care Network

Reason for nomination: Great team player, always willing to support

Nominated by: Navdeep Mudhar

### **Jacqueline Lerner**

**GPA**

Reason for nomination: Super brilliant with patients and very thorough 😊

Nominated by: Sally Armstrong

### **Charlotte Dooley Reilly**

Pharmacy Technician

Reason for nomination: Fantastic progress over the last 2 years with juggling audit projects, working, and studying to become a registered pharmacy technician. She recently passed all her assessments and is now a registered pharmacy technician, so I think she is definitely worthy of being nominated!

Nominated by: Akil Choudhary

**Wilma Dias**

Receptionist

Reason for nomination: Very hardworking staff member

Nominated by: Kamaljit Dosanji

**Chyrl Husbands**

Practice Manager / Healthcare Assistant

Reason for nomination: CHYRIL IS ALWAYS ON HAND TO HELP, GOES OUT OF HER WAY FOR PATIENTS AND COLLEAGUES ALIKE - SHE DOES A FAB JOB AND ALL WITH A SMILE ON HER FACE!

Nominated by: Ravneek Cheema

**Amiirah Osman**

Receptionist

Reason for nominating: She is hard-working, spirited, dedicated for patient care and an extremely reliable colleague. She goes out of her way to help colleagues and patients, and never asks anything for herself. In that she is also selfless, and deserves everything good. I am sure she will appreciate this gesture from NHS colleagues.

Nominated by: Sumit Sharma

**Nicola White**

General Practice Assistant

Reason for nominating: Nicola consistently goes above and beyond to provide excellent care to our patients and to make sure they *feel* well cared for and looked after. She greets every patient with a friendly welcome, remembers things about their families and personal touches, is safe and knowledgeable providing a huge range of services (phlebotomy, INR, ECG wound care, NHS health checks, flu vaccinations, diabetic foot checks and recall). Nothing colleagues ask of her is too much if it serves the greater team effort and she is quick to rectify anything she notices could be improved or isn't right (or discuss with others if it requires others to get involved in retaining standards). If there is a problem her first question is 'what can I do to help'. She cares deeply about our patients and the team and patients can feel this. Both patients and the team demonstrate a huge amount of trust in her which is well deserved.

Nominated by: Victoria Wells

**Reubin Jacob**

HR Admin

Reason for nominating: PCN Colleague

Nominated by: Akshay Mota

**Ei Ei San**

Practice manager

Reason for nominating: Her dedication to her job allows our practice to run efficiently and for our staff to be happy- this in turn allows for a workplace that provides good care to our patients.

Dr Reddy

**Wendy Ward**

Secretary

Reason for nominating: 18 years' service at the practice this year. The longest serving member of our reception/admin team.

Nominated by: Kathryn Charles

**Arpana Limbu**

Practice nurse / digital lead

Reason for nominating: Patients and all staff love her. So positive, hardworking and so helpful to the team especially in IT. Currently on SPIN – 2<sup>ND</sup> year and is make changes to improve efficiencies within our practice benefitting both patients and staff

Nominated by: Kate Steeghs

**Lenka Marchall**

Administration

Reason for nominating: Helpful, quick learner, reliable, supportive, good sense of humour

Nominated by: Barbara Bilski

**Faiza Ismail**

HCAI

Reason for nominating: want to nominate her as she works so hard and is currently studying for her associate nurse role. She is keen to learn and works so hard all the time. She's currently saving to get married which is an added stress. When not working in the practice she is working extra shifts in the hub.

Nominated by: Rachel Oughton

**Alix Marijan**

Operations Manager

Reason for nominating: I am nominating Alix due to a variety of reasons. She leads and imparts her enthusiasm on our reception team with a can-do attitude. Over the last year she has taken on new responsibilities and excelled in these areas. This has been very useful in taking the pressure off of our practice manager. She has also diligently overseen one of our reception team becoming proficient in blood taking. She has empathy in abundance and really connects with the patients; an invaluable member of our team!

Nominated by: Ajay Varma

**Surekha Lund**

Assistant Practice Manager

Reason for nominating: Dedicated member of staff

Nominated by: Vijay Jambulingham

**Mrs Pawanbir Gill**

Practice Manager

Reason for nominating: Best Practice Manager

Nominated by: Jashandeep Purewal

**Simone Allen**

Receptionist

Reason for nominating: Simone is a great team worker, she is always cheerful and the patients love her!

Nominated by: Dr Mendes DA Costa

**Clare Maclaren**

Receptionist

Reason for nominating: Clare demonstrates the best customer service! Always going above and beyond for patients. She has really helped the practice during a challenging time with staffing by doing extra shifts, even though she has been facing her own challenges. She is an excellent team player.

Nominated by: Shelley

**Adina Mihale**

Reason for nominating: I would like to nominate her because she goes above and beyond her role. She leads all the other social prescribers, and has set up support groups for the socially isolated in our PCN, and also parents with children with severe LD.

Nominated by: Beena Gohil

**Marzieh Habibi Dorh**

Nurse Associate

Reason for nominating: Hard working, full time nurse

Nominated by: Marzieh Habibi

**Rosita Cabral E Rodrigues**

Receptionist

Reason for nominating: Very Hard worker, helpful, flexible, Punctual ,adaptable.

Nominated by: Mini Malhotra

**Mulki Ibrahim**

Reason for nomination: She is a social prescriber colleague for Acton PCN, the reason why I have nominated her is that she is very empathetic, hardworking, reliable, and also goes the extra mile to help patients, She is an excellent selfless-colleague, exceptionally proactive, and has a 'can-do attitude and also at the disposal of supporting her colleagues.

Nominated by: Toyin Ligali

**Jatinder Matharu**

Practice Manager

Reason for nomination: Good Team Worker

Nominated by: Jatinder Matharu

**Karen Poole**

Receptionist

Reason for nominating: proactive attitude to keep the reception clean, tidy and well organised

Nominated by: Vera Lang

**Samatha Tubbritt**

Receptionist

Reason for nominating: Stepped up from her role and taken responsibility over the last period at Queens Walk and supporting the reception team. A job so well done.

Nominated by: Ravinder Ruprah

**Elena Nicola**

Social Prescribing Link Worker

Reason for nomination: I would like to nominate Elena because she is a great social prescriber, a wonderful colleague to have and just an all-round good person. She is always willing to lend an extra hand for her colleagues and her patients alike. She is a source of inspiration and support for me and working with her is such a pleasure.

Nominated by: Sonia Frederick

**Sonia Federick**

Reason for nominating: Being an incredible leader for our team, going the extra mile with every patient and being a strong advocate for staff wellbeing!

Nominated by: Elena Nicola

**Nikhat Boliya**

Medical Secretary

Reason for nominating: She cope with pressure

Nominated by: Sujitha Ganeshanthan

**Aashni Malde**

Clinical Pharmacist

Reason for nominating: Very supportive and helpful since I joined the PCN

Nominated by: Avani Malde

**Congratulations to all nominees**

Love of Learning – Next Event 5<sup>th</sup> October 2024 (9.00am – 12.30pm)



**THE GP & PCN**

# LEARNING ENVIRONMENTS

**NURTURING OUR FUTURE WORKFORCE**

**CALLING ALL... PRIMARY CARE EDUCATORS & POTENTIAL EDUCATORS**

**AN INTERACTIVE SESSION**  
*Your visionary thinking for tomorrow's strategy*

**Book now!**





**BOOK BY 20 SEPT:** Early Bird £20 voucher  
After that: £10 voucher to attendees

- 09:00 *Welcome* Dr Sabby Kant
- 09:05 **Learning Environments (LE)**-their importance *Dr Ramesh Bhatt*
- 09:20 **Break-out A: You are Gifted!**
- 09:25 Discussion *Natasha England  
Hannah Burchell  
Sally Armstrong*
- 09:35 **Innovation: Pushing the LE boundaries**
- 10:00 **Break-out B: Fostering the Learning Culture**
- 10:10 Discussion
- 10:30 *Comfort Break*
- 10:40 **Learning Environments** -their potential & future *Dr Lisa Miller*
- 10:55 **Learning Environments**-frontline activities *PCN Education Leads*
- 11:15 **Break-out C: Thinking outside the box-your ideas**
- 11:30 Discussion
- 12:00 **The Hillingdon & Ealing vision** *Dr Ritu Prasad*
- 12:10 Q&A
- 12:30 *Close*

