

Register with a GP surgery: Trinity Court (Demo), Leeds

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit [NHS 111 online](#).

If you are already registered with a GP surgery you can access some health and prescription services using [NHS online services](#).

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 2 weeks of receiving your details.

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children under the age of 16 years it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

[Start now](#)

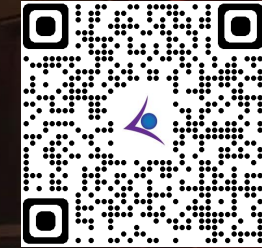
Other ways to register

- Fill in the [Register with a GP surgery paper form](#) (PDF, 199 KB, 8 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view [guidance about how to register with a GP](#).

By using this service you are agreeing to our [terms of use](#) and [privacy policy](#).

Register with a GP Surgery Service - National NHS Online Solution -



Scan/Click for More Info

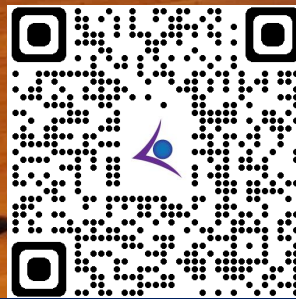
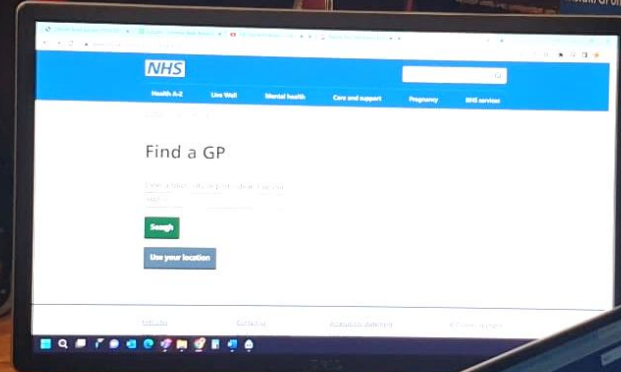
NHS

A helping hand

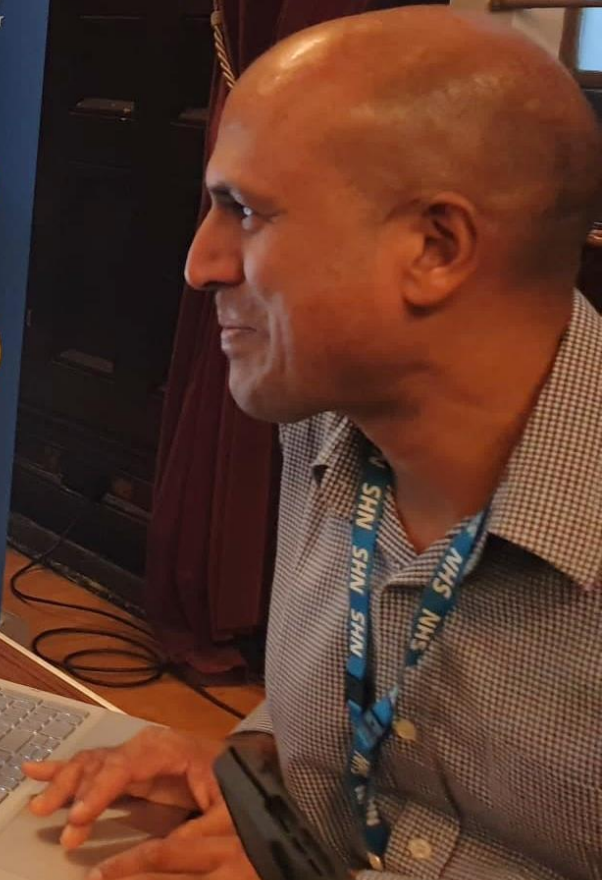
Order your repeat prescription online

You can now order repeat prescriptions, book appointments, and even access your GP records online. It's quick, easy and your information is secure.

Register for online services at your GP surgery or to find out more visit [nhs.uk/GPonlineservices](#)



Scan/Click to Try it!



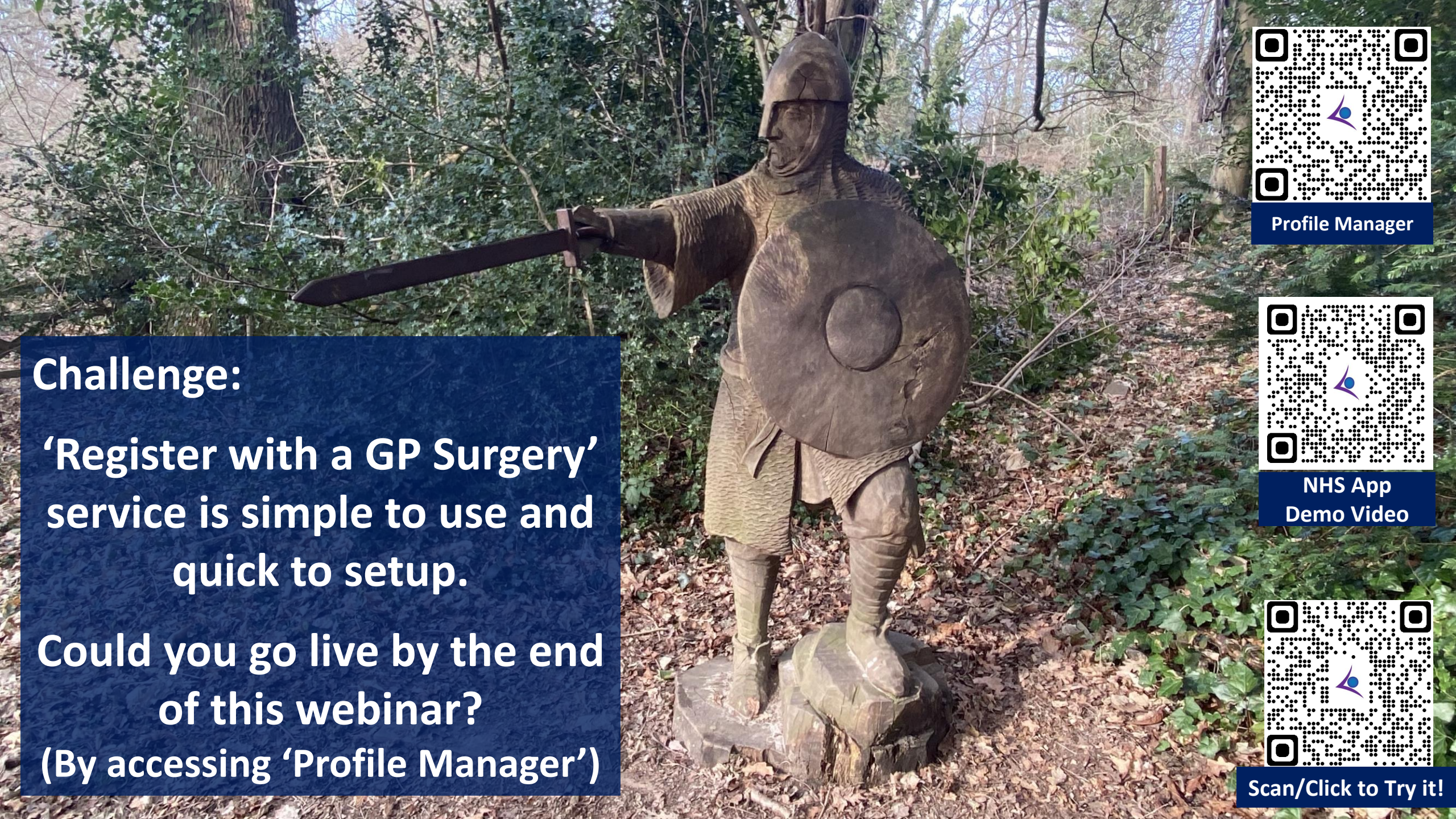
Dr Shanker Vijay - GP Lead, Digital Transformation, NHS England (London)



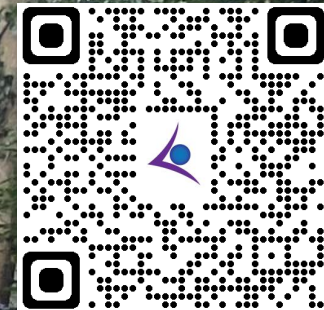
 reason.tv



 reason.tv



Challenge:
**‘Register with a GP Surgery’
service is simple to use and
quick to setup.**
**Could you go live by the end
of this webinar?**
(By accessing ‘Profile Manager’)



Profile Manager



**NHS App
Demo Video**



Scan/Click to Try it!

Several practices have
'hit the target' by going
live during these webinars,
using 'Profile Manager'.

Perhaps just to avoid
hearing from me again??!!



Profile Manager



NHS App
Demo Video

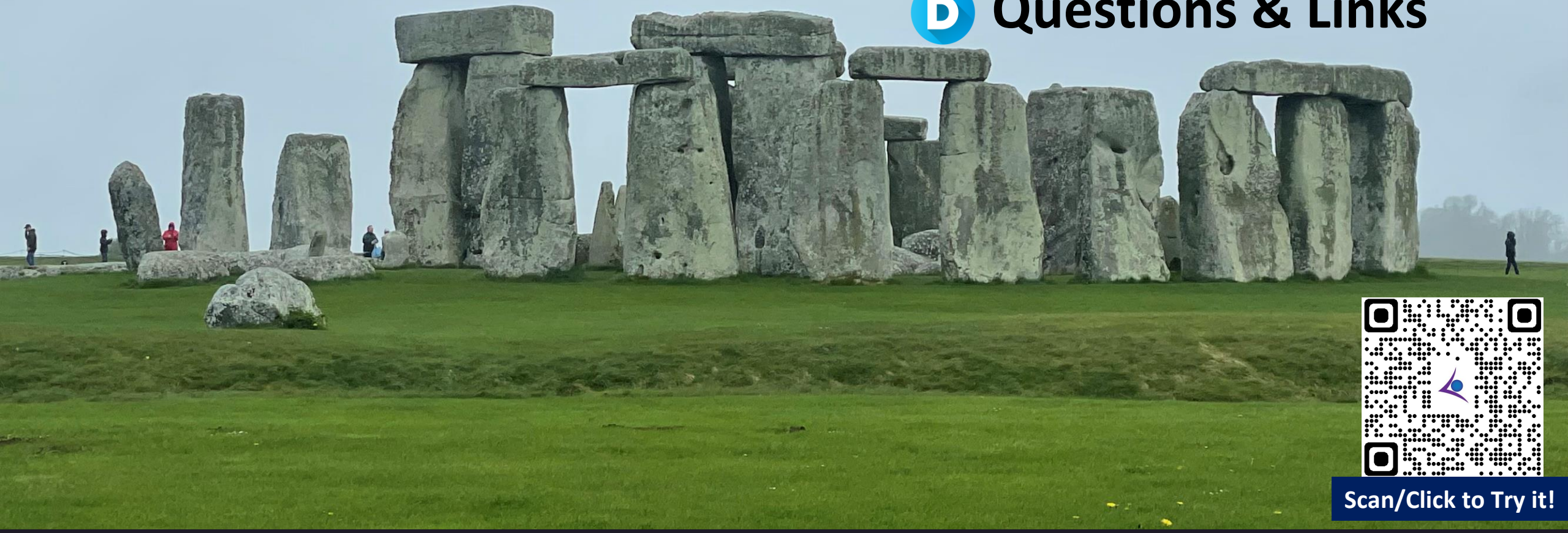


Scan/Click to Try it!

Register with a GP Surgery Service

Structure of Webinar:

- A** How does it work?
- B** Why should we use it?
- C** How do we set it up?
- D** Questions & Links

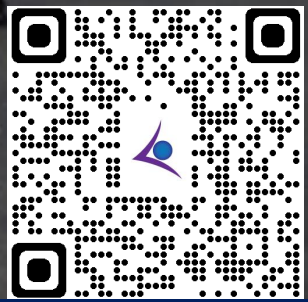


Scan/Click to Try it!

A How does it work?



NHS App
Demo Video



Scan/Click to Try it!



Renew or replace your adult pass x +

https://www.gov.uk/renew-adult-... A

GOV.UK

Home > Passports, travel and living abroad > Passports

Renew or replace your adult passport

Contents

- [Overview](#)
- [Renew](#)
- [Replace a lost, stolen or damaged passport](#)

Renew

You must renew your passport before you can travel if either:

- your passport has expired
- you do not have enough time left on it

How much time you need on your passport depends on the country you're visiting. [Check the entry requirements of the country you want to travel to.](#)

There are different rules if your [passport is lost, stolen or damaged](#) or you need to [change your name or personal details](#).

If your passport is burgundy or has 'European Union' on the cover, you can still use it as long as it's valid for travel.

Renew online

Use this service to renew your passport online. It costs £75.50.

You'll need:

- a [digital photo](#)
- a credit or debit card
- your passport

[Renew online >](#)

Tax your vehicle - GOV.UK x +

https://www.gov.uk/vehicle-tax A

GOV.UK

Home > Driving and transport > Vehicle tax, MOT and insurance

Tax your vehicle

Tax your car, motorcycle or other vehicle using a reference number from:

- a recent reminder (V11) or 'last chance' warning letter from DVLA
- your vehicle log book (V5C) - it must be in your name
- the green 'new keeper' slip from a log book if you've just bought it

If you do not have any of these documents, you'll need to [apply for a new log book](#).

You can pay by debit or credit card, or Direct Debit.

You must tax your vehicle even if you [do not have to pay anything](#), for example if [you're exempt because you're disabled](#).

You'll need to meet all the [legal obligations for drivers](#) before you can drive.

This service is also available [in Welsh](#).

[Start now >](#)

Online Approach

- GOV.UK and NHS.UK
- Accessibility Standards (WCAG 2.2 AA)
- Common, clear design
- Transactions online

Find a GP - NHS x +

https://www.nhs.uk/service-... A

NHS

Menu Search

Home > NHS Services > GPs

Find a GP

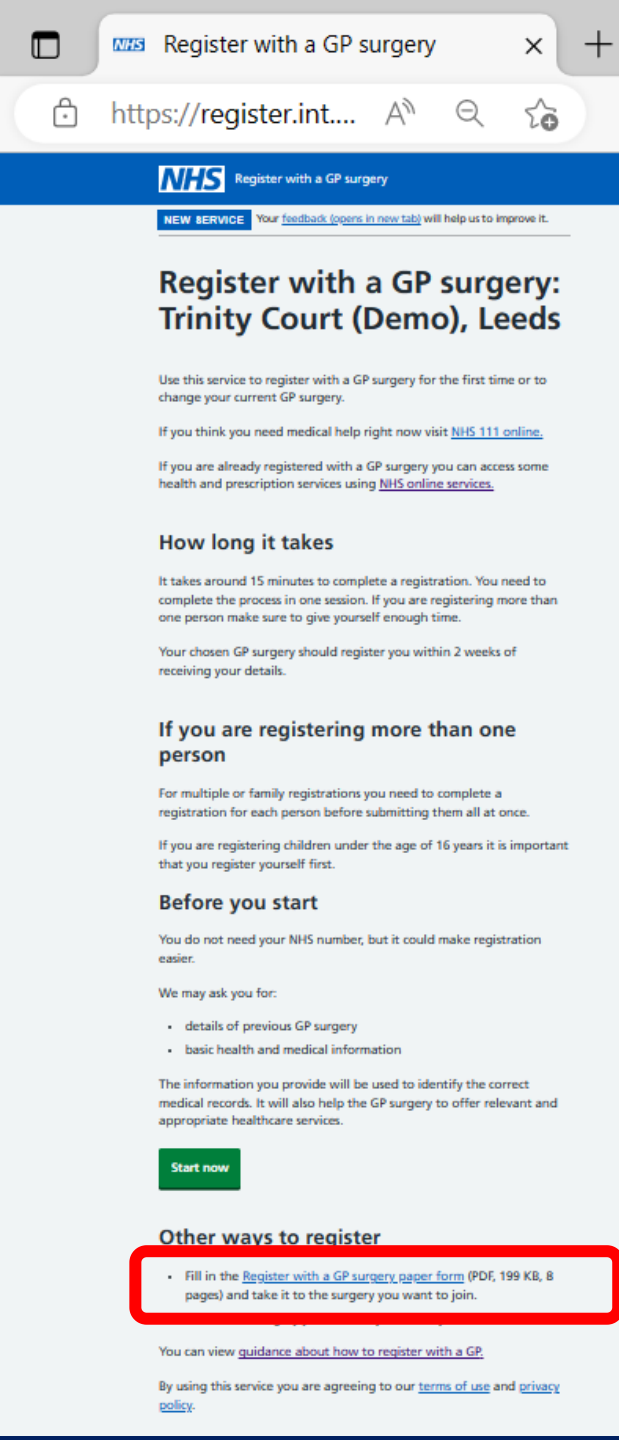
Enter a town, city or postcode in England

[Search](#)

[Use your location](#)

WCAG





Overview: 'Register with a GP Surgery' service

- 1 Free online patient registration service for practices in England
- 2 Access service via NHS 'Find a GP' webpage, NHS App & Practice Website/Poster/Message with URL link
- 3 Reduce admin burden for practices
 - Manages Catchment area
 - 93.7% patient matched to NHS record
 - Fewer avoidable exceptions/rejections
- 4 Digital Exclusion: Link to 'Paper' version of form

28%

of GP registrations in England came through the service in the last 3 months

93.7%

of patients are matched to their NHS record

Try it:

<https://register.int.gp-registration.nhs.uk/1234>

77.9%

of GP practices in England use the service

76%

positive GP satisfaction score

1.8m

patients have submitted a registration (all time)

42%

of patients use NHS login

95%

positive patient satisfaction score

12 minutes

average patient completion time

70%

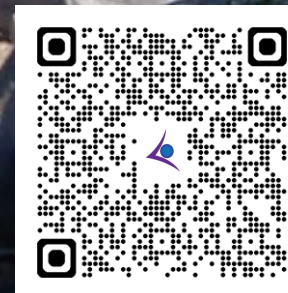
completion rate



Scan/Click to Try it!

What questions are asked and why...

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/questions-asked>



Questions Asked

- Questions include everything needed to register a patient
- Chosen based on insights from:
 - 1) GPs
 - 2) Professionals working in GP surgeries
 - 3) NHS digital teams
 - 4) Patients
- Questions are continuously added, changed or removed based on user feedback if it will improve the service.

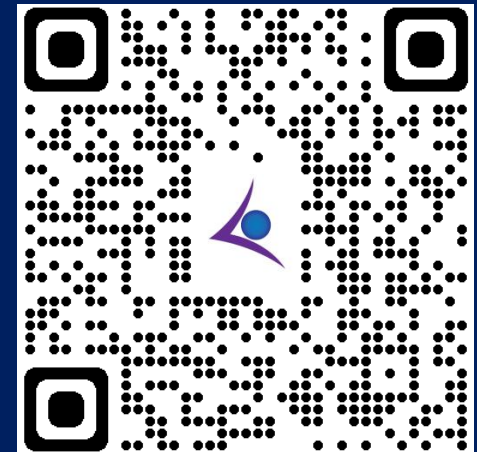


Register with a GP Surgery Service

Quick Slide through Slides of Questions!



NHS App Demo Video



Scan/Click to Try it!



Register with a GP Surgery

< Go back

Who is registering with a GP?



Myself



Someone else

You are registering your child or someone else who needs help completing the form.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Myself



Register with a GP surgery

< Go back

Would you like to sign in with NHS login?

This is the quickest way to complete your registration.

You may have set up an NHS login when using other health websites or apps, like COVID-19 services or the NHS App.

We will use details from your NHS login and share them with your new GP.

Continue with NHS login

Alternatively you can continue without using NHS login:

Continue without

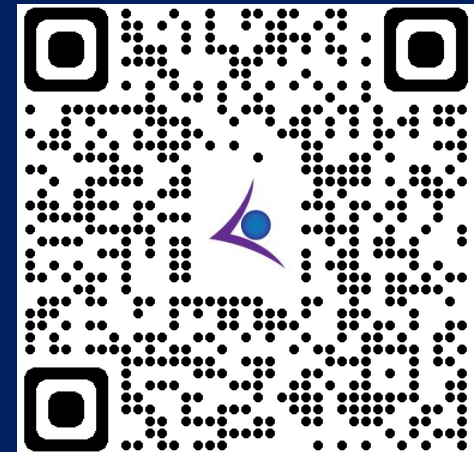
Would you like to [give feedback \(opens in new tab\)](#) about this page?

Continue without

1 Single form – Questions adjusts to patient's profile (i.e. adult vs child) & situation

2 No need for separate GMS1 form

3 NHS Login (optional)



Scan/Click to Try it!

[< Go back](#)

Step 1 of 3 - Matching you to your record

What is your name?

Title

-- Select title --

First name

Middle name(s)

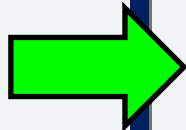
This is an optional field.

Last name

Previous last name

This is an optional field.

Continue



[< Go back](#)

Step 1 of 3 - Matching you to your record

What is your date of birth?

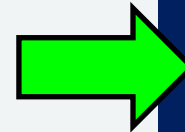
For example, 15 3 1984.

Day

Month

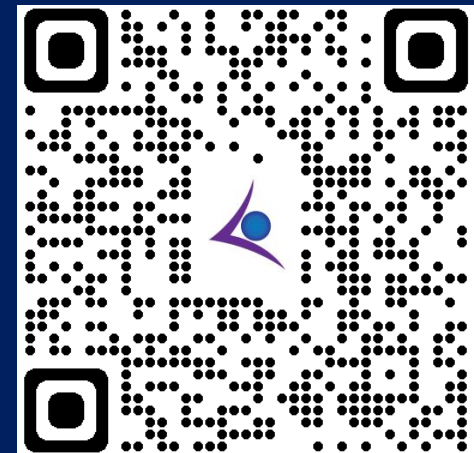
Year

Continue



Would you like to [give feedback \(opens in new tab\)](#) about this page?

Adult Registration



Scan/Click to Try it!



Register with a GP Surgery

[< Go back](#)

Step 1 of 3 - Matching you to your record

Do you know your NHS number?

Telling us your NHS number will give us the best chance of matching you to your NHS record.

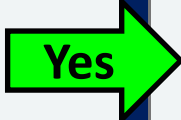
You do not need to know your NHS number to continue. If you do not know it, you can tell us your full name instead.

- Yes, I know my NHS number
- No, continue without

[▶ How to find your NHS number](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

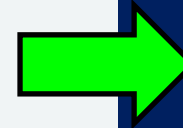
Step 1 of 3 - Matching you to your record

What is your NHS number?

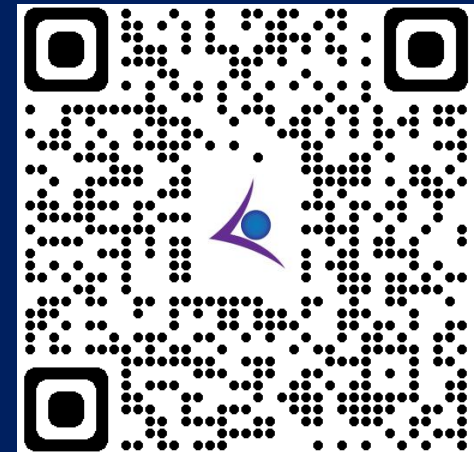
Please enter your NHS number to continue. It is a 10 digit number, like 485 777 3456

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



If know
NHS number



Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 1 of 3 - Matching you to your record

Are you registering with a UK GP for the first time?

A GP is the first point of contact for health problems.

Yes

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

NHS Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

Select your current GP surgery

25 addresses found for ealing park health centre, W5 4RH

- Ealing Park Health Centre, 195A South Ealing Road, Ealing, London, W5 4RH
- Albany Practice, Brentford Health Centre, Boston Manor Road, Brentford, TW8 8DS
- Brentford Group Practice, Boston Manor Road, Brentford, TW8 8DS
- Brentford Family Practice, Boston Manor Road, Brentford, TW8 8DS
- Northfields Surgery, 61 Northfield Avenue, Ealing, London, W13 9QP
- Gordon House Surgery, Mattock Lane Health CTR, 78 Mattock Lane, London, W13 9NZ
- Mattock Lane Health Centre, Mattock Lane Health CTR., 78 Mattock Lane, London, W13 9NZ
- Elthorne Park Surgery, 106 Elthorne Park Road, Hanwell, London, W7 2JJ
- Acton Town Medical Centre, 122 Gunnersbury Lane, Acton,

NHS Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

What postcode did you use when you last registered with a UK GP?

Postcode

W5 4RH

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

NHS Register with a GP Surgery

< Go back

Please confirm these are the correct details for the person registering with Trinity Surgery

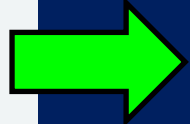
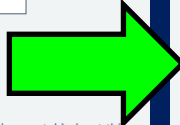
Your details

Title	Dr	Change
First name	Shanker	Change
Middle name(s)	Not answered	Change
Last name	Vijayadeva	Change
Previous last name	Not answered	Change
Do you know your NHS number?	Yes	Change
What is your NHS number?		Change
Date of birth		Change
Registering with a UK GP for the first time?	No	Change
Postcode previous GP has		Change

We use this information to match your details to our database. We cannot access your medical record and no medical information will be shared at this stage.

Confirm and continue

If previously registered with a UK GP



NHS Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

What is the name of the GP surgery you want to leave?

If you have been registered at more than one GP surgery previously, please enter the name and address of the most recent GP surgery you were registered at.

Surgery name

For example, Leeds general practice

Postcode

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

NHS Register with a GP surgery

< Go back

Step 1 of 3 - Matching you to your record

You told us you are registered with Albany Practice

We need to know the postcode of the of the address you used when you registered with this surgery. We'll use it to match you to your medical record.

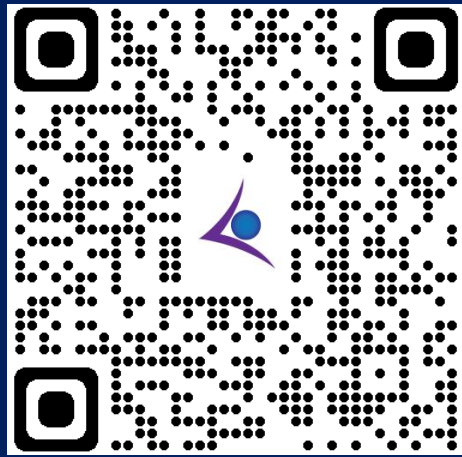
Do you know the postcode you used when you registered with this surgery?

Yes

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Scan/Click to Try it!

[< Go back](#)

Step 2 of 3 - Personal Details

Your address

Tell us where you are living. This could be a permanent or a temporary address such as a shelter, hostel or friend's house.

Your GP surgery can use your address to:

- check if you are living within the area it covers
- update your NHS record
- contact you about your appointments, prescriptions and other things relating to your health

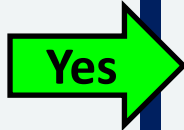
Do you have an address in the UK?

Yes

No

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



[< Go back](#)

Step 2 of 3 - Personal Details

What is your address?

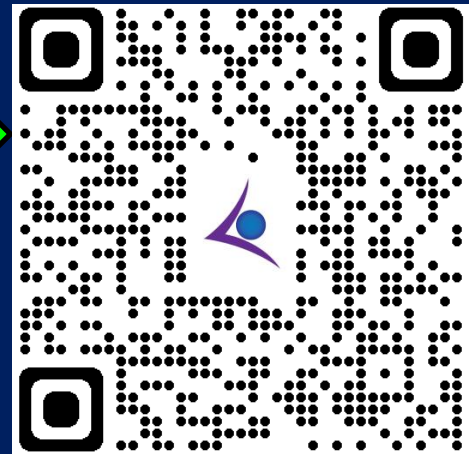
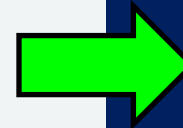
House number or name (optional)

For example, flat 20A

Postcode

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Scan/Click to Try it!

Current UK address

a If practice does not accept out of catchment area

NHS
Register with a GP Surgery

< Go back

Step 2 of 3 - Personal Details

Select an address

1 address found for SE1 8UG

DEPARTMENT OF HEALTH, WELLINGTON HOUSE
133-155, WATERLOO ROAD, LONDON, SE1 8UG

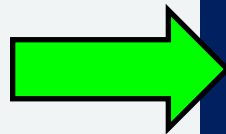
or

I cannot find the address on the list.

[Enter the address manually](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



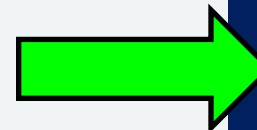
NHS
Register with a GP surgery

[Redacted] Health Centre is not accepting registrations from this address

Some GP surgeries will only accept patients that live within the area they cover.

Use the Find a GP service to look for a GP surgery that covers your postcode or is accepting out of area registrations.

[Find a GP](#)



Scan/Click to Try it!

[< Go back](#)

Step 2 of 3 - Personal Details

Select an address

1 address found for SE1 8UG

DEPARTMENT OF HEALTH, WELLINGTON HOUSE
133-155, WATERLOO ROAD, LONDON, SE1 8UG

or

I cannot find the address on the list.

[Enter the address manually.](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[< Go back](#)

Step 2 of 3 - Personal Details

This address is outside the area for this GP surgery

Some GP surgeries will only accept patients that live within their catchment areas. You can continue with this registration, but it may not be accepted.

By using the Find a GP service you can find a surgery for this address.

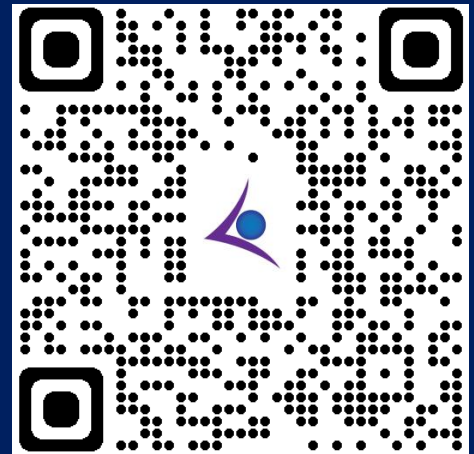
Continue with this registration
If the surgery are not accepting out of area registrations they could reject this application.

Cancel this registration and use Find a GP
This will end this registration and you will be sent to Find a GP. Any answers given so far will not be saved and a new registration will have to be submitted.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

b If practice might accept out of catchment area



Scan/Click to Try it!



[< Go back](#)

Step 2 of 3 - Personal Details

What are your contact details?

The NHS and your GP surgery can use these details to call, text or email you about health care services. All phone numbers must be registered in the UK.

Home telephone number (optional)

Mobile telephone number (optional)

Email address (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



[< Go back](#)

Step 2 of 3 - Personal Details

Are you sure that you have no access to a phone or email?

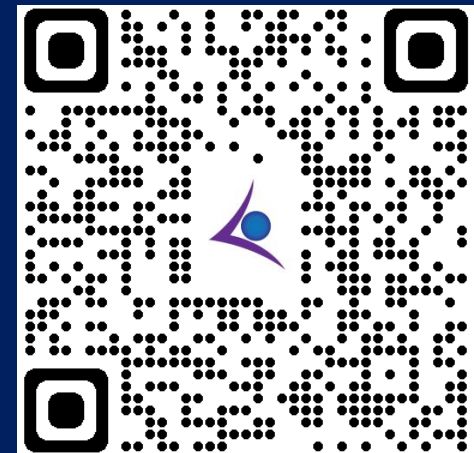
It's important that the NHS and your GP surgery have a convenient way of contacting you about this application, appointments, prescriptions or other health services.

- Yes, I don't have access to a phone or email
- No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Contact Details



Scan/Click to Try it!

[< Go back](#)

Step 2 of 3 - Personal Details

What is your sex as recorded on your NHS record?

- Female
- Intersex
- Male
- Not specified or known

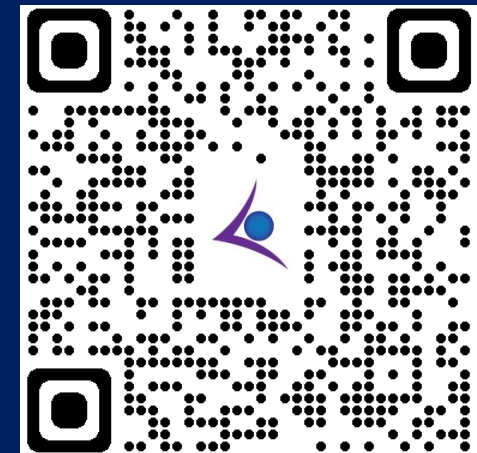
▼ Why are you asking this?

This information will be used to match you to your healthcare record.

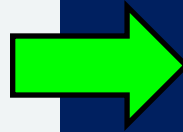
[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Gender



Scan/Click to Try it!



[< Go back](#)

Step 2 of 3 - Personal Details

What is your ethnic group?

Select one option

- Asian or Asian British
Includes any Asian background, for example, Bangladeshi, Chinese, Indian, Pakistani.
- Black African, Black British or Caribbean
Includes any Black background.
- Mixed or multiple ethnic groups
Includes any Mixed background.
- White
Includes any White background.
- Another ethnic group
Includes any other ethnic background, for example, Arab.

or

- Prefer not to say

Why are you asking this?

We collect this information to better tailor healthcare services to your needs. We do not discriminate on grounds of ethnicity.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[< Go back](#)

Step 2 of 3 - Personal Details

Which of the following best describes your Asian or Asian British background?

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background

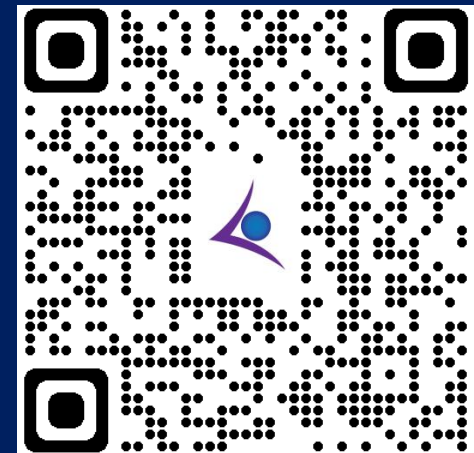
or

- Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Ethnicity



Scan/Click to Try it!



< Go back

Step 2 of 3 - Personal Details

Do you need a language interpreter?

The GP surgery might arrange an interpreter for appointments in person, over the phone or video call.

Yes

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

Step 2 of 3 - Personal Details

Which language do you need an interpreter for?

British Sign Language

Arabic

Bengali - Chatgaya

Bengali - Sylheti

Chinese - Mandarin

Chinese - Cantonese

Farsi

French

Gaelic

German

Gujarati

Italian

Lithuanian

Polish

Portuguese

Punjabi

Somali

Spanish

Tamil

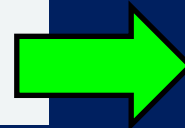
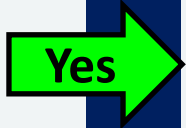
Turkish

Urdu

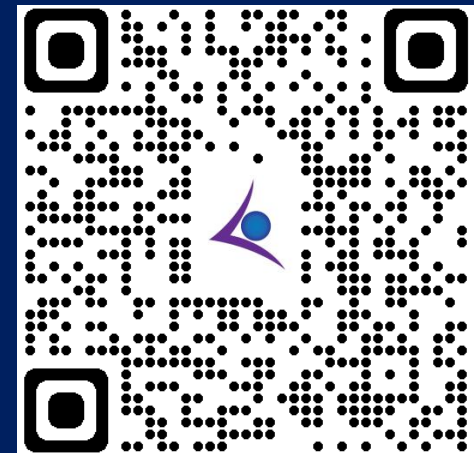
or

Other

Continue



Interpreter



Scan/Click to Try it!



Register with a GP Surgery

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Step 2 of 3 - Personal Details

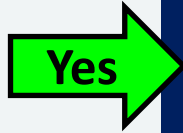
Would you like to choose or change a pharmacy for your prescriptions?

Choosing or nominating a pharmacy means the GP surgery will send prescriptions directly to the pharmacy.

- Yes
- No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

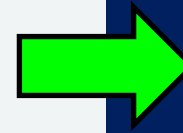
Step 2 of 3 - Personal Details

Choose type of pharmacy

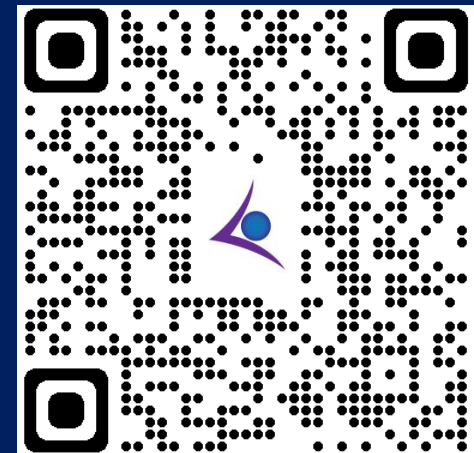
- High Street Pharmacy
You can collect your prescription items in person from a pharmacy near to you. They may also deliver.
- Online-only Pharmacy
These send your prescription items to you in the post. It's not possible for you to choose an online-only pharmacy during this registration process. You need to register directly with them instead.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Choose/ Change Pharmacy for EPS - 1



Scan/Click to Try it!

NHS Register with a GP surgery

< Go back

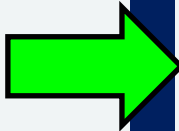
Step 2 of 3 - Personal Details

Find a pharmacy

Postcode

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Choose a pharmacy

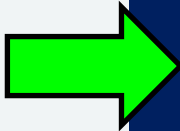
10 addresses found for W5 2HL

- Superdrug Pharmacy
18-19 Ealing B'Dway CTR, Ealing, W5 5JY
Less than 407m away
- Boots
UNIT 36, The Broadway, W5 5JY
Less than 407m away
- Lewis Pharmacy
36 Haven Green, Ealing, W5 2NX
Less than 542m away
- Mattock Lane Chemist
8 ST Johns Parade, London, W13 9LL
Less than 692m away
- Terry'S Pharmacy
4 Castle Hill Parade, W13 8JP
Less than 761m away
- Boots
68 The Broadway, London, W13 0SR
Less than 812m away
- Superdrug Pharmacy
85-87 The Broadway, London, W13 9BP
Less than 1.2km away
- Northfield Pharmacy
30 Northfield Avenue, W13 9RL
Less than 1.2km away
- Megson'S Pharmacy
15 Queens Parade, Ealing, W5 3HU
Less than 1.3km away
- Grosvenor House Pharmacy
147 The Broadway, London, W13 9BE
Less than 1.4km away

[Enter the address manually](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Check chosen pharmacy details

Prescriptions will be sent to this pharmacy only after registration has been confirmed by the new GP surgery. You will then be able get your prescription items like medicines and medical appliances from this pharmacy.

Superdrug Pharmacy
18-19 Ealing B'Dway CTR
Ealing
W5 5JY

Less than 1.3km away

Opening times

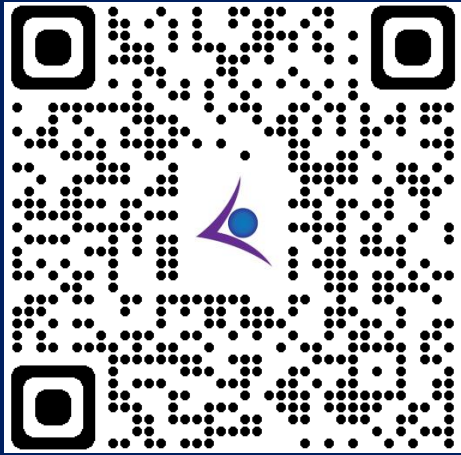
Day of the week	Opening hours
Monday	9:00am to 7:00pm
Tuesday	9:00am to 7:00pm
Wednesday	9:00am to 7:00pm
Thursday	9:00am to 7:00pm
Friday	9:00am to 7:00pm
Saturday	9:00am to 5:30pm
Sunday	Closed

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Choose/ Change Pharmacy for EPS - 2



Scan/Click to Try it!

< Go back

Step 2 of 3 - Personal Details

Are you registered with the Defence Medical Services?

You may be registered with the Defence Medical Services (DMS) if you or a family member were in the UK armed forces and this is the first time you are registering with an NHS GP since you or they left service.

- Yes
- No

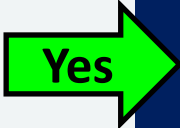
Why are you asking this?

This helps us understand where to request your medical records from.

If you have previously been a member of the UK armed forces you may also be able to access additional services for former service members.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

Step 2 of 3 - Personal Details

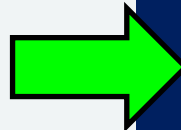
Leaving the Defence Medical Services

Depending on your type of service or your relationship to a former member of the armed forces you may need to do one of the following when you leave the Defence Medical Services (DMS):

- **Former regulars**
You should have been given a FMED133A form (sometimes called an FMED1 form) when you left the UK armed forces. You should give this to your GP at the earliest opportunity. Your GP will then arrange for your records to be transferred.
- **Former reservists**
If you had previously received healthcare from the DMS you should have been given an FMED133A form. If you haven't receive one and think you should have you can follow the [NHS Step by step guide for service leavers](#).
- **Family of former members of UK armed forces**
You should inform your GP surgery who will arrange the transfer of your medical records from the DMS.
- **All other former regulars and reservists**
If you have previously been in the UK armed forces, but your care has recently been with an NHS GP, your records will be transferred from your previous GP to your new one.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Member of UK Armed Forces / Family member registered with Defence Medical Services



Scan/Click to Try it!

[< Go back](#)

Step 2 of 3 - Personal Details

Do you have an emergency contact?

This can be someone like a family member, friend or support worker.

Yes

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



[< Go back](#)

Step 2 of 3 - Personal Details

What are the details of your emergency contact?

Full name

Relationship to you

This person is my next of kin

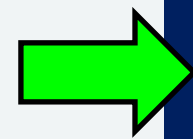
Contact telephone number

For international number include the country code

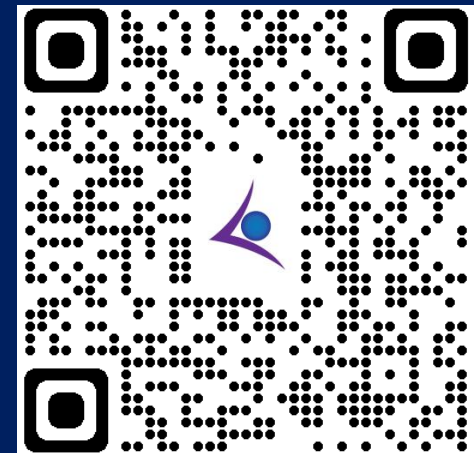
By continuing you are confirming that is ok to contact this person in an emergency.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Emergency Contact



Scan/Click to Try it!

< Go back

Step 2 of 3 - Personal Details

Have you recently moved to the UK from another country?

Anybody in England can register with a GP surgery and receive free primary medical care. To get free secondary NHS healthcare in England, such as a referral to hospital, you need to be "ordinarily resident" in the UK. This may require you to have indefinite leave to remain in the UK or status under the EU Settlement Scheme.

You may be exempt from paying for most secondary NHS healthcare, for instance if you have paid the Immigration Health Surcharge or you are a refugee, asylum seeker or victim of modern slavery.

Some hospital care, such as treatment for infectious diseases or types of violence, is free for all.

Yes

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes

< Go back

Step 2 of 3 - Personal Details

Enter details of where you were born

Country of birth

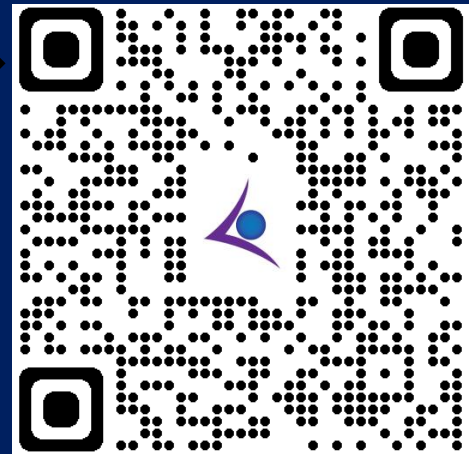
Place of birth

This can be the town, city or other location you were born in.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Recent move to UK



Scan/Click to Try it!

< Go back

Step 2 of 3 - Personal Details

Where were you born?

- England
 - Wales
 - Isle of man
 - Scotland
 - Northern Ireland
- or
- None of these

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

< Go back

Step 2 of 3 - Personal Details

Enter details of where you were born

Place of birth

This can be the town, city or other location you were born in.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Where Born



Scan/Click to Try it!

< Go back

Step 2 of 3 - Personal Details

When did you enter the UK?

For example 09 10 2021.

Day Month Year

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

Step 2 of 3 - Personal Details

Have you moved to the UK from EU, EEA or Switzerland?

You may need to pay an immigration health surcharge as part of your visa application if you're staying for 6 months or more.

- Yes
- No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

Step 2 of 3 - Personal Details

Do you have any of these documents?

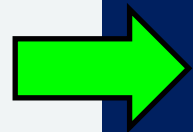
- European health insurance card (EHIC)
- S1 form
- I don't have any of these documents.

Why are you asking this?

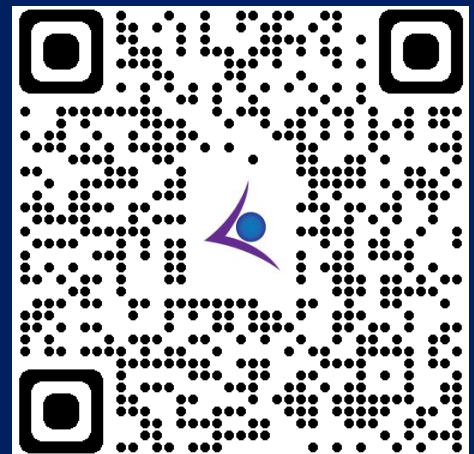
You will need to provide the information from your EHIC or S1 form. This will help NHS to reclaim the costs for your care. We do not share this information with anyone outside NHS services.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Recent move to UK



Scan/Click to Try it!

NEW SERVICE Your [feedback \(opens in a new tab\)](#) will help us to improve it.

[< Go back](#)

Step 2 of 3 - Personal Details

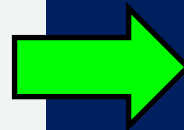
Have you ever spent more than 6 months in a country where there was an increased risk of catching tuberculosis (TB)?

The GP surgery will use this information to offer appropriate health care services.

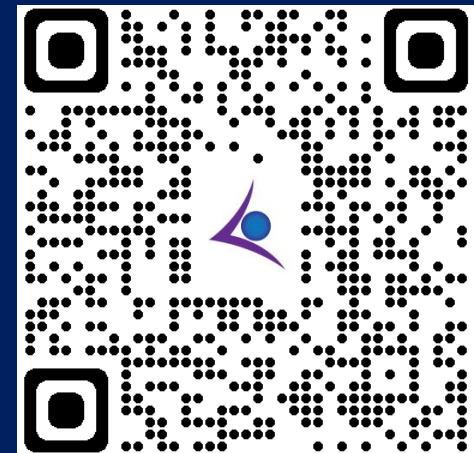
▶ [Countries with a high number of cases of tuberculosis \(TB\)](#)

- Yes
- No
- or
- I don't know

Continue



TB Screening (Optional)



Scan/Click to Try it!

[Go back](#)

Step 2 of 3 - Personal Details

What is the name of the GP surgery you want to leave?

If you have been registered at more than one GP surgery previously, please enter the name and address of the most recent GP surgery you were registered at.

Surgery name

For example, Leeds general practice

Postcode

For example, LS13 9PO

[Enter the address manually](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 2 of 3 - Personal Details

Select your current GP surgery

25 addresses found for W5 4RH

- Ealing Park Health Centre, 195A South Ealing Road, London, W5 4RH
- BRENTFORD GROUP PRACTICE, Brentford Health Centre, Boston Manor Road, Brentford, TW8 8DS
- Albany Practice, Boston Manor Road, Brentford Health Centre, Brentford, TW8 8DS
- Brentford Family Practice, Brentford Health Centre, Boston Manor Road, Brentford, TW8 8DS
- Northfield Surgery, 61 Northfield Avenue, Ealing, London, W13 9QP
- Gordon House Surgery, Mettock Lane Health Centre, 78 Mettock Lane, London, W13 9NZ
- Dr Hsun May Lin, Mettock Lane Health Centre, Mettock Lane Health Centre, 78 Mettock Lane, London, W13 9NZ
- Elthorne Park Surgery, 106 Elthorne Park Road, Hanwell, London, W7 2JJ
- Acton Town Medical Centre, 122 Gunnenbury Lane, Acton, London, W3 9BA
- The Florence Road Surgery, 26 Florence Road, London, W5 3TX
- Grosvenor House Surgery, 147 Broadway, West Ealing, London, W13 9BE
- Argyle West Ealing, 5 Castle Hill Parade, The Avenue, London, W13 8BP
- Hillcrest Surgery (Acton), 337 Uxbridge Road, Acton/Ealing, London, W3 9RA
- Chiswick Family Practice- Dr Shatt and Dr Sayuko, Unit A, Kellon House, London, W3 8TF
- Chiswick Family Practice, GP Surgery @ Acton Gardens, Unit A, Kellon House, London, W3 8TF
- The Mill Hill Surgery, 111 Avenue Road, London, W3 8QH
- Crown Street Surgery, 2 Lombard Court, Crown Street, London, W3 8SA
- Wellesley Road Practice, 7 Wellesley Road, Chiswick, London, W4 4BJ
- Westaven GP, Hanwell Health Centre, Westaven GP, London, W7 1DR
- The Cuckoo Lane Practice, 1st Floor, 20 Church Road, Hanwell, London, W7 1DR
- Hanwell Health Centre - Lees Nash Basi, The Hanwell Health Centre, 20 Church Road, London, W7 1DR
- 102 The Avenue Surgery, 102 The Avenue, West Ealing, London, W13 8LA
- The Carlton Road Surgery, 10 Carlton Road, London, W5 2HS
- The Acton Health Centre, 35-61 Church Road, Acton, London, W3 8QE
- Grove Park Terrace Surgery, 25 Grove Park Terrace, Chiswick, London, W4 3EJ

or

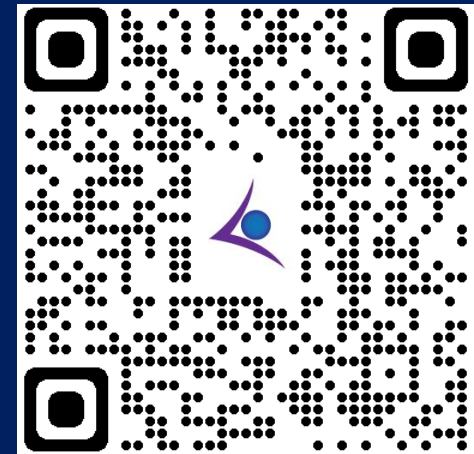
- I cannot find the address on the list.

[Enter the address manually](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Current GP Surgery



Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

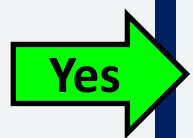
Do you have any existing or pre-existing medical conditions?

Conditions include asthma, dementia, diabetes, cancer or heart disease. This will help the GP give the right treatment.

Yes
 No
or
 Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

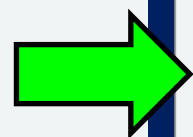
Do you have any existing or pre-existing medical conditions?

Please provide as many details as possible about your existing conditions.

- Alzheimer's disease or dementia
- Asthma
- Cancer
- Diabetes
- Epilepsy
- Heart disease
- High blood pressure (hypertension)
- Stroke
- Thyroid disease
- Other

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS Register with a GP Surgery

< Go back

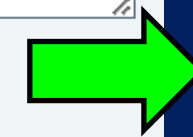
Step 3 of 3 - Health questions

About your current and pre-existing medical conditions

Give a brief description of current and pre-existing medical conditions (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Medical Conditions

Scan/Click to Try it!



< Go back

Step 3 of 3 - Health questions

Do you have any allergies?

This may include food, drug, and environmental allergies.

Yes

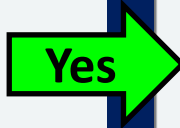
No

or

Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

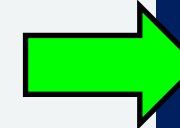
Step 3 of 3 - Health questions

About your allergies

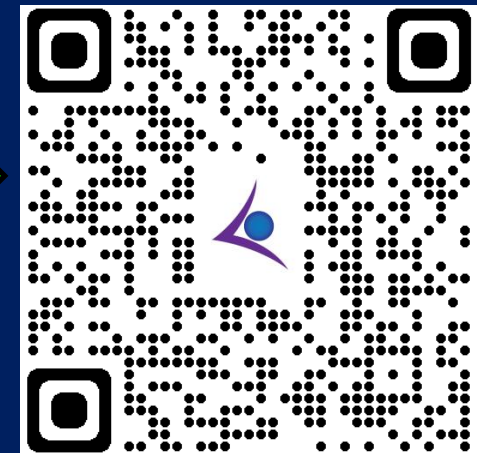
Give a brief description of the condition (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Allergies



Scan/Click to Try it!



[< Go back](#)

Step 3 of 3 - Health questions

Do you have any mental health conditions?

It is important to tell us about all existing or pre-existing mental health conditions you may have, so your GP can ensure you are given the necessary treatment.

Yes

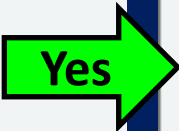
No

or

Prefer not to say

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



[< Go back](#)

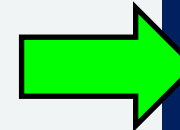
Step 3 of 3 - Health questions

About your mental health conditions

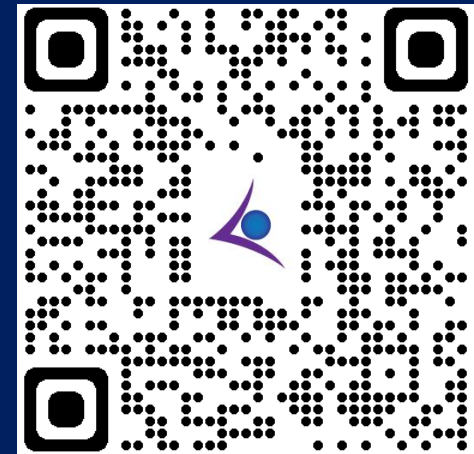
Give a brief description of the condition (optional)

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Mental Health conditions



Scan/Click to Try it!



[< Go back](#)

Step 3 of 3 - Health questions

Do you have any disabilities?

It is important to tell us about any disabilities you may have, so your GP can ensure you are given the necessary treatment.

Yes

No

or

Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes



[< Go back](#)

Step 3 of 3 - Health questions

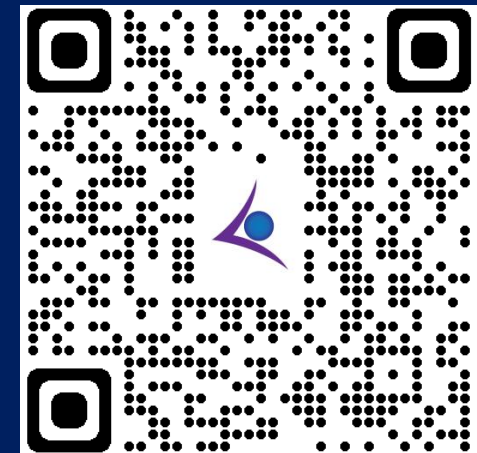
About your disabilities

Give a brief description of the condition (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Disabilities



Scan/Click to Try it!

NHS
Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

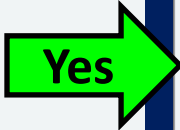
Do you have a carer?

A carer looks after you because you are not able to look after yourself. This could be because of illness, disability or addiction. Your carer can be an adult or child, family member or friend. They can be paid or unpaid, but may get benefits.

Yes
 No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS
Register with a GP Surgery

< Go back

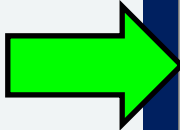
Step 3 of 3 - Health questions

What type of carer do you have?

Young carer, under 18
 Paid as a job
 Unpaid, but may get benefits
 Foster carer
 None of the above

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS
Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

What are your carer's details?

These details are optional, but the GP may ask for more information.

First name

Last name

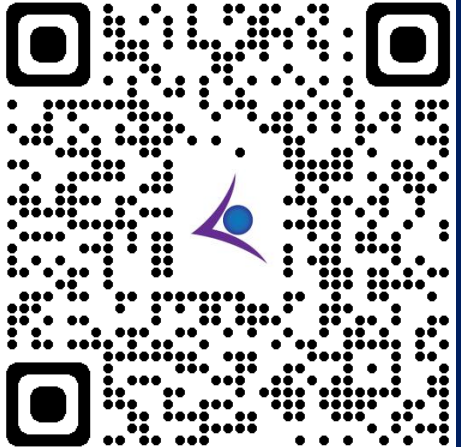
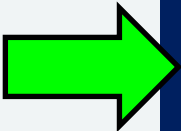
Relationship to you
For example, they are a family member or friend.

Contact telephone number

Add additional carer

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Have a Carer

Scan/Click to Try it!



< Go back

Step 3 of 3 - Health questions

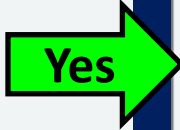
Are you a carer?

A carer looks after someone who is not able to look after themselves. This could be because of illness, disability or addiction. Carers can be adults or children. They can be paid or unpaid, but may get benefits.

- Yes
- No
- or
- Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

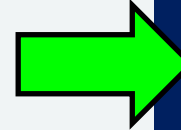
Step 3 of 3 - Health questions

What type of carer are you?

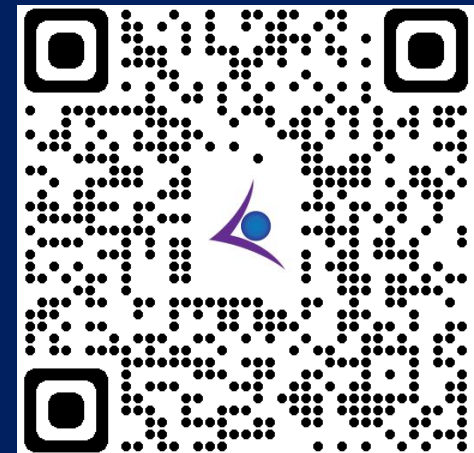
- Young carer, under 18
- Paid as a job
- Unpaid, but may get benefits
- Foster carer
- None of the above

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Are a Carer



Scan/Click to Try it!



[< Go back](#)

Step 3 of 3 - Health questions

Do you or your carer need to be communicated with in an accessible form?

For example, braille, audio, large format or EasyRead.

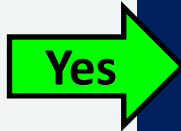
Yes

No

or

Prefer not to say

Continue



[< Go back](#)

Step 3 of 3 - Health questions

About the communication needs of you or your carer

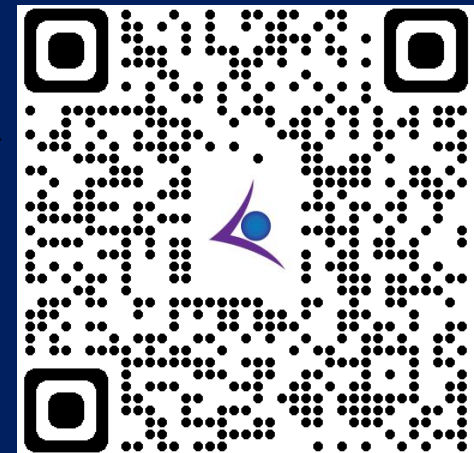
Tell us what they need

Continue



Would you like to [give feedback \(opens in new tab\)](#) about this page?

Communication Needs



Scan/Click to Try it!

< Go back

Step 3 of 3 - Health questions

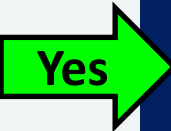
Do you or your carer need any reasonable adjustments to make your visit to the GP surgery accessible?

For example, an audible or visual alert in the waiting room, access to a hearing loop or the support of a note taker.

- Yes
- No
- or
- Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



< Go back

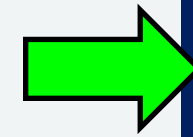
Step 3 of 3 - Health questions

About the reasonable adjustments for you or your carer

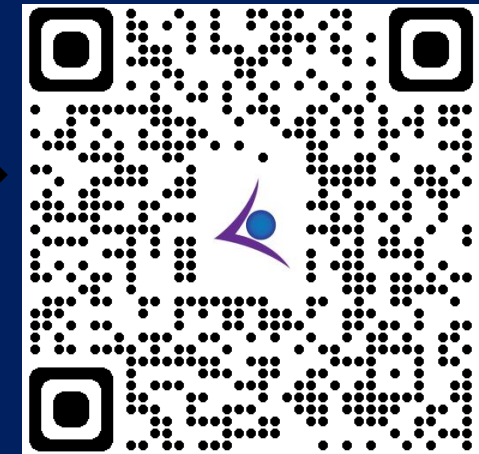
Tell us what they need

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Reasonable Adjustments



Scan/Click to Try it!

NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

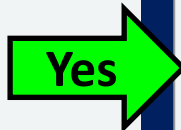
Do you currently take any prescription medication?

This should include prescriptions for contraception or any medicines from abroad. This will help the GP have these ready for you.

Yes
 No
or
 Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

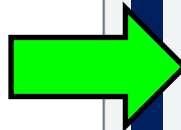
Can you provide more details about your prescription medication?

Give further information about what medications you are currently taking including the name and the dosage if known.

This question is optional.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



NHS Register with a GP Surgery

< Go back

Step 3 of 3 - Health questions

Are any of these repeat prescriptions?

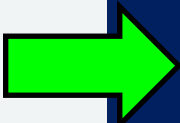
This information will help avoid any delays in your medication.

The GP may speak to you about these prescriptions.

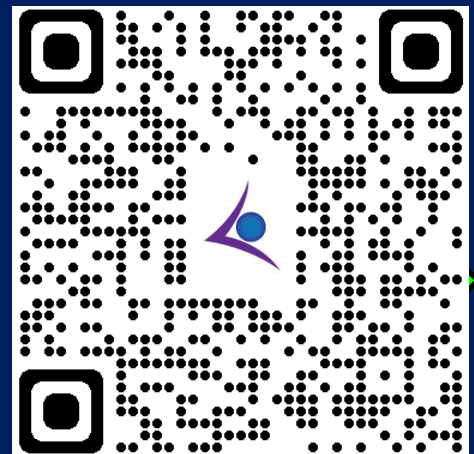
Yes
 No
or
 Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Medication



Scan/Click to Try it!



Register with a GP surgery

[< Go back](#)

Step 3 of 3 - Health questions

What is your height?

This question is optional

Feet Inches

[Switch to centimetres](#)

▶ [Why are you asking this?](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP surgery

[< Go back](#)

Step 3 of 3 - Health questions

What is your weight?

This question is optional

Stone Pound

[Switch to kilograms](#)

▶ [Why are you asking this?](#)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Height & Weight



Scan/Click to Try it!

Alcohol



Register with a GP Surgery

[< Go back](#)

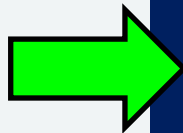
Step 3 of 3 - Health questions

How often do you drink alcohol or have a drink containing alcohol?

This includes wine, beer, spirits, Alcopops, cocktails or hot drinks with spirits such as a coffee with whiskey.

- Never
- Monthly or less
- 2 to 4 times a month
- 2 to 3 times a week
- 4 or more times a week
- or
- Prefer not to say

[Continue](#)



Register with a GP Surgery

[< Go back](#)

Step 3 of 3 - Health questions

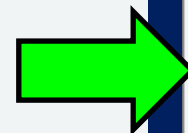
How many units of alcohol do you drink on a typical day when you are drinking?

[▶ Calculate units for drinks containing alcohol](#)

Enter number of units. For example, 2.5.

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

Step 3 of 3 - Health questions

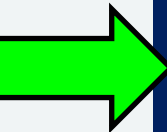
How often have you had six or more units of alcohol on a single occasion in the last year?

Select one option

- Never
- Less than monthly
- Monthly
- Weekly
- Daily or almost daily
- or
- Prefer not to say

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?





Register with a GP Surgery

[< Go back](#)

Step 3 of 3 - Health questions

Have you ever smoked?

Select one option

Yes

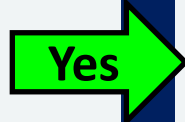
No

or

Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

Step 3 of 3 - Health questions

What best describes you?

I smoke

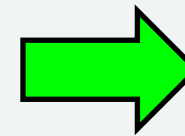
I used to smoke

or

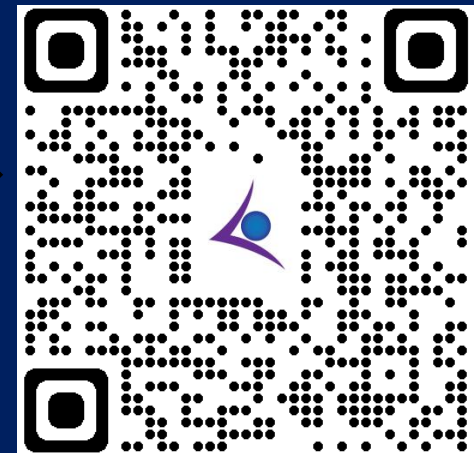
Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Smoking



Scan/Click to Try it!

[< Go back](#)

Step 3 of 3 - Health questions

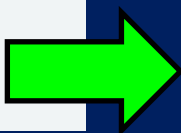
Do you want important information from your GP record to be available to other health and care professionals?

Your GP surgery needs permission to share important information from your GP record. This is called a Summary Care Record (SCR). Your SCR can only be shared with health and care staff across England who are providing you with direct care. It gives them access to vital information from your GP record.

- Yes, share a Summary Care Record with additional information
Includes details of your medicines, allergies, adverse reactions and additional information, which includes details of any significant illnesses and health problems, operations and vaccinations
- Yes, share a Summary Care Record without additional information
Includes details of your medicines, allergies and adverse reactions only
- No, do not share a Summary Care Record
Details of your medicines, allergies, adverse reactions and any additional information will not be shared with anyone involved in your direct care

Find out more about [Summary Care Records \(opens a new tab\)](#) and what is included in ['additional information' \(opens a new tab\)](#).

It is not compulsory for you to select any of these options. If you choose not to then your SCR consent preference held at your previous GP surgery will be transferred to your new GP surgery.

[Continue](#)

Summary Care Record



Scan/Click to Try it!

[Go back](#)

What is your relationship to the person being registered?

- Parent or Guardian
- Carer
Includes foster parents and carers who are young, paid or unpaid.
- Other

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

NEW SERVICE

Your [feedback \(opens in new tab\)](#) will help us to improve it.

[Go back](#)

Will you be registering yourself at Trinity Court (Demo) surgery?

- Yes
- No

Continue



[Go back](#)

What are your details?

As you have said you are the carer we need your details.

First name

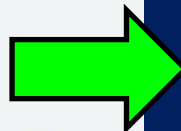
Last name

Relationship to person being registered
For example, you are a family member or friend.

Contact telephone number

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



[Go back](#)

Step 1 of 3 - Matching patient to their record

What is the name of the person being registered?

Title

First name

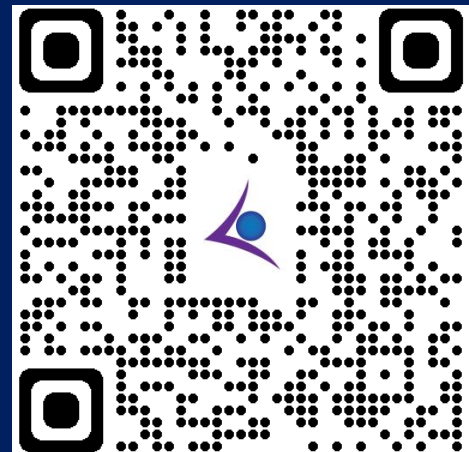
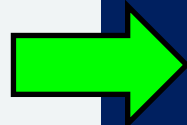
Middle name(s)
This is an optional field.

Last name

Previous last name
This is an optional field.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Scan/Click to Try it!

Education / Other involved in Care



Register with a GP Surgery

[< Go back](#)

Step 2 of 3 - Personal Details

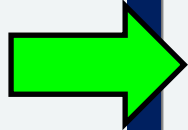
Does Test Patient go to any of the following for their education?

This will help the GP understand what other services the patient has access to.

- School
- Nursery
- Home schooled
- None of the above

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

Step 2 of 3 - Personal Details

Enter details of where Test Patient goes for their education

School details:

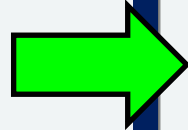
Name of school

Postcode

Telephone number

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

Step 2 of 3 - Personal Details

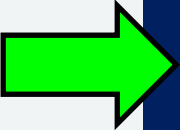
Is anyone else involved in Test Patient's care?

This will help the GP understand the patient's care needs.

- Hospital specialist or consultant
- Health visitor
- Social worker
- Other health professional
- None of the above

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Vaccinations / Other Carers



Register with a GP Surgery

[< Go back](#)

Step 3 of 3 - Health questions

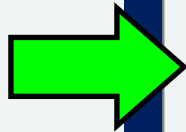
Has Test Patient had all their routine vaccinations?

These are vaccinations or immunisations received at school or from a GP, either in the UK or abroad.

- Yes
- No
- or
- I don't know

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

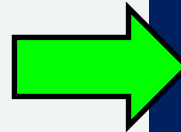
Step 3 of 3 - Health questions

Did Test Patient get all their routine vaccinations in the UK?

- Yes
- No
- or
- I don't know

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[< Go back](#)

Step 3 of 3 - Health questions

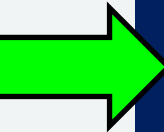
Does Test Patient have any other carers the GP should know about?

A carer looks after you because you are not able to look after yourself. This could be because of illness, disability or addiction. Your carer can be an adult or child, family member or friend. They can be paid or unpaid, but may get benefits.

- Yes
- No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



[< Go back](#)

Check your details before submitting your application to Trinity court surgery

Personal details

Current address	LONDON BOROUGH OF EALING, PERCEVAL HOUSE 14-16 UXBRIDGE ROAD LONDON W5 2HL	Change
Email	Not answered	Change
Mobile	07111222333	Change
Home phone	Not answered	Change
Gender	Male	Change
Ethnicity	Asian or Asian British, Any other Asian background	Change

Emergency contact

Do they have an emergency contact	No	Change
-----------------------------------	----	------------------------

Nominated pharmacy

Would you like to nominate a pharmacy for your prescriptions?	No	Change
---	----	------------------------

Armed forces

Have you ever been a member of the armed forces?	No	Change
--	----	------------------------

Registration status

Returning from overseas	No	Change
What is your country of birth?	England	Change
What is your place of birth?	London	Change
Current GP	Ealing Park Health Centre 195A South Ealing Road London W5 4RH	Change
Previous address	I do not have a previous UK address	Change

Health questions

What is your height?	173 centimetres	Change
What is your weight?	72 kilograms	Change
Drinks Alcohol	Never	Change
Ever smoked	No	Change
Pre existing medical conditions	No	Change
Allergies	No	Change
Mental health conditions	No	Change
Disabilities	No	Change
Do they have a carer?	No	Change
Are they a carer?	No	Change
Do you or your carer need to be communicated with in an accessible form?	No	Change
Do you or your carer need any reasonable	No	Change

Ever smoked	No	Change
Pre existing medical conditions	No	Change
Allergies	No	Change
Mental health conditions	No	Change
Disabilities	No	Change
Do they have a carer?	No	Change
Are they a carer?	No	Change
Do you or your carer need to be communicated with in an accessible form?	No	Change
Do you or your carer need any reasonable adjustments to make their visit to the GP surgery accessible?	No	Change
Prescription medication	No	Change
Do you want important information from your GP record to be available to other health and care professionals?	Yes, share a Summary Care Record with additional information	Change

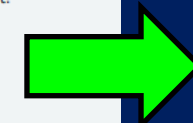
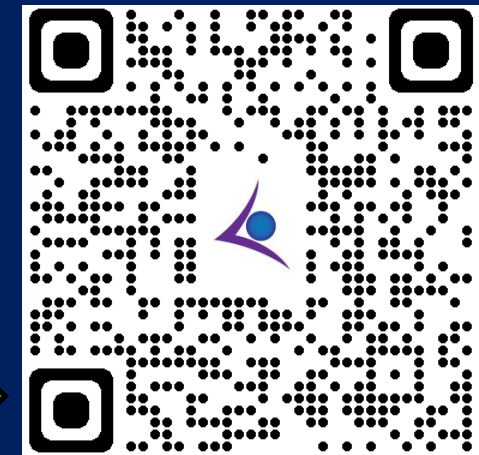
Submit application

By submitting this application you are confirming that, to the best of your knowledge, the details you are providing are correct.

[Accept and submit](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Pre-check prior to submission



Scan/Click to Try it!

Application complete

Your reference number
E85657-00001505

Thank you for using this service. We have sent you a confirmation email using the address you provided.

What happens next

- The details you gave us will be sent to your chosen GP. They will then register you at their practice.
- This usually takes no longer than 2 weeks.
- If you need an appointment urgently you can contact the practice to make one or use the 111 service.

Overall, how did you feel about the service you received today?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

How could we improve this service?

Do not include confidential or medical information in your message. For example, your NHS number, date of birth, or medical history.

[Send feedback](#)

Save up to nine lives as an organ donor

You can register a decision to donate your organs and tissue when you die, regardless of your age or medical conditions.

[Find out more about organ donation \(opens in a new tab\).](#)



Registration application submitted!



Scan/Click to Try it!



**How does
the practice
receive the
completed
online
registration
form?**

Mouse Mickey (111 111 1111)



GP-REGISTRATION, Noreply (NHS ENGLAND - X26)

To

Reply

Registration

If there are problems with how this message is displayed, click here to view it in a web browser.



Mouse_Mickey_111 111 1111.pdf
38 KB



Dear Ealing

You have received a registration request from **Mickey Mouse**.

Trace this patient using their NHS number:

Not found

Registration Information

Registration reference number	E85657-00001505
Registration type	First Acceptance Registration
Date registration submitted	5:55am on Tuesday 10th October 2023
PDS match status	This patient has not been matched to an NHS number
Identity verification	This patient has not verified their identity using NHS login

Patient Details

Title	Mr
Last name	Mouse
First name	Mickey

Registration forms received via NHSmail

- Received from: noreply.gp-registration@nhs.net
- Patient information included in BOTH
 - 1) Body of email
 - 2) Attached PDF
- Important details highlighted at top of email – e.g:
 - Use of NHS login
 - Outside Catchment area
- Manual Data Entry ('Cut and Paste')
- Optional: Automatic message via NHS Notify to inform patient when registered



How do new patients find your practice's 'Register with a GP Surgery' service?

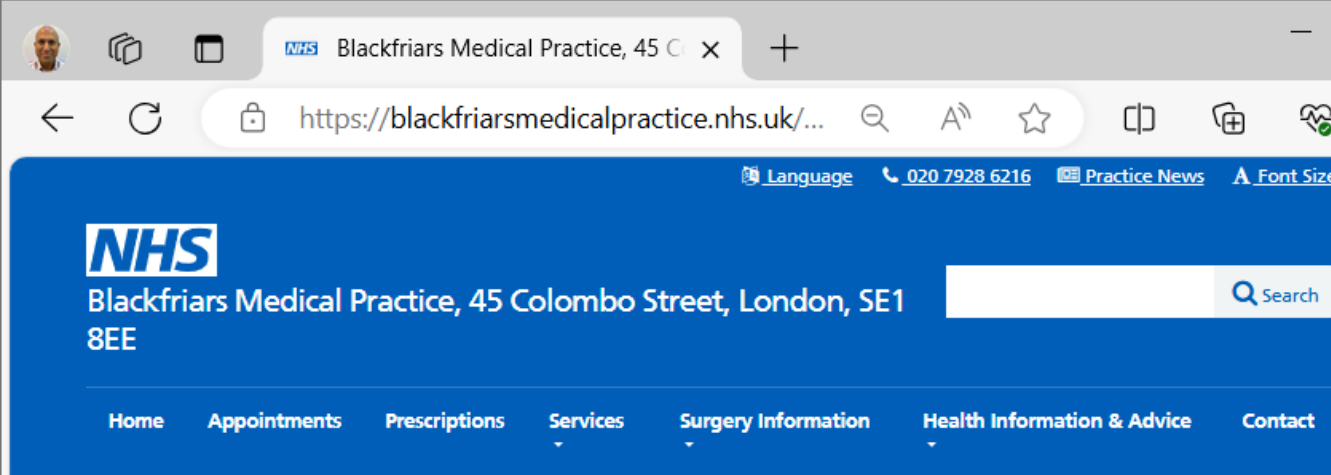
- 1 Practice Website / Promotion
- 2 NHS website – Find a GP
- 3 NHS App
- 4 'Paper form' version



NHS App
Demo Video



Find a GP



New Patients - Registration

Practice Catchment Area

The practice area is shown with our [practice catchment area](#) page. You can enter your postcode (just below the map) to check if you live within our catchment area. You can only register with the practice if your postcode is within our catchment area.

If you are unsure, you can also contact reception to confirm.

If you change your name and address or telephone number please inform us as soon as possible. If you move out of the practice area, you will be required to register with a new practice local to your new address.

We are a **Safe Surgery** - This means that anyone who lives within our catchment area can register with us regardless of immigration status, language or lack of identity (ID) or proof of address. Safe Surgeries translated information: [Safe Surgery \(EXTERNAL PDF LINK\)](#)

How to register with us as a patient

If you live in our [practice catchment area](#) then the quickest way to register is online, using the link below:

[Register with us online](#)

If you prefer, you can come to the practice and fill in/or collect paper registration forms. Alternatively you can download the National Paper Registration form here: [PRF1-050723.pdf \(gp-registration.nhs.uk\)](#)

Registrations are usually processed within 2 working days but could take longer if we need to check anything with you from the information that you have provided.

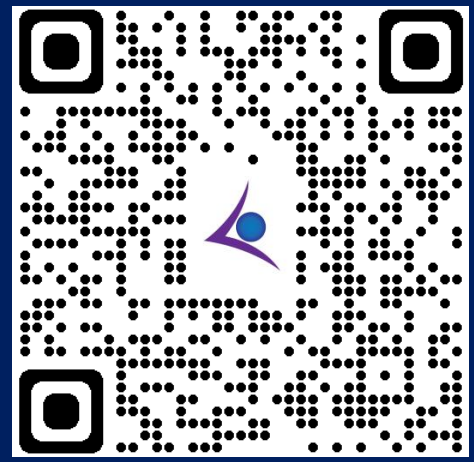
- Local Services
- Hearing Advice
- Private Heart Clinic
- Personal Trainer
- Podiatry/ Footcare
- Gym/ Health Club
- MRI Scanning
- Legal Services
- Counselling

1 Practice Website/Promotion

- Add practice's unique registration link to practice website

An NHS poster with a yellow background. At the top left is the NHS logo. The main text reads "You can register with our surgery online". Below this is an illustration of a hand holding a smartphone displaying the registration page. To the right of the phone, text says "You don't need proof of address or immigration status, ID or an NHS number to start registering with a GP. It's easy and will save everyone time." Below this text is a QR code with the caption "Scan here to register". At the bottom of the poster, it says "Paper forms are still available from reception if you need one".

Practice Poster/ Media Screen/ Social Media/ SMS / Email



Scan/Click to Try it!

Find a GP - NHS

https://www...

NHS

Health A-Z Live Well Mental health Care and support

Home > NHS Services > GPs

Find a GP

Enter a postcode in England

SE1 8UG

Search

Use your location

Find out more about registering with a GP surgery

[How to register with a GP surgery](#)

[Registering with a GP surgery outside the area you live](#)

GP surgeries near SE1 8UG - NHS

https://www.nhs.uk...

NHS

Health A-Z Live Well Mental health Care and support

Home > NHS Services > GPs > Find a GP

GP surgeries near SE1 8UG

Closest listed first

Filter results

0 filters applied

GPs covering your postcode

0.2 miles away

Waterloo Health Centre

114-118 Lower Marsh, Waterloo, London, SE1 7AE
02079284049

[Map and directions](#)

Accepting new patients Accepts out of area registrations

0.3 miles away

Blackfriars Medical Practice

Blackfriars Medical Pract, 45 Colombo Street, London, Greater London, SE1 8EE
02079286216

[Map and directions](#)

Accepting new patients

Register online with this GP

Register with a GP surgery

https://gp-registra...

NHS Register with a GP surgery

Register with a GP surgery: Blackfriars Medical Practice, London

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit [NHS 111 online](#).

If you are already registered with a GP surgery you can access some health and prescription services using [NHS online services](#).

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 2 weeks of receiving your details.

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children under the age of 16 years it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

Start now

Other ways to register

- Fill in the [Register with a GP surgery paper form](#) (PDF, 199 KB, 8 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view [guidance about how to register with a GP](#).

By using this service you are agreeing to our [terms of use](#) and [privacy policy](#).

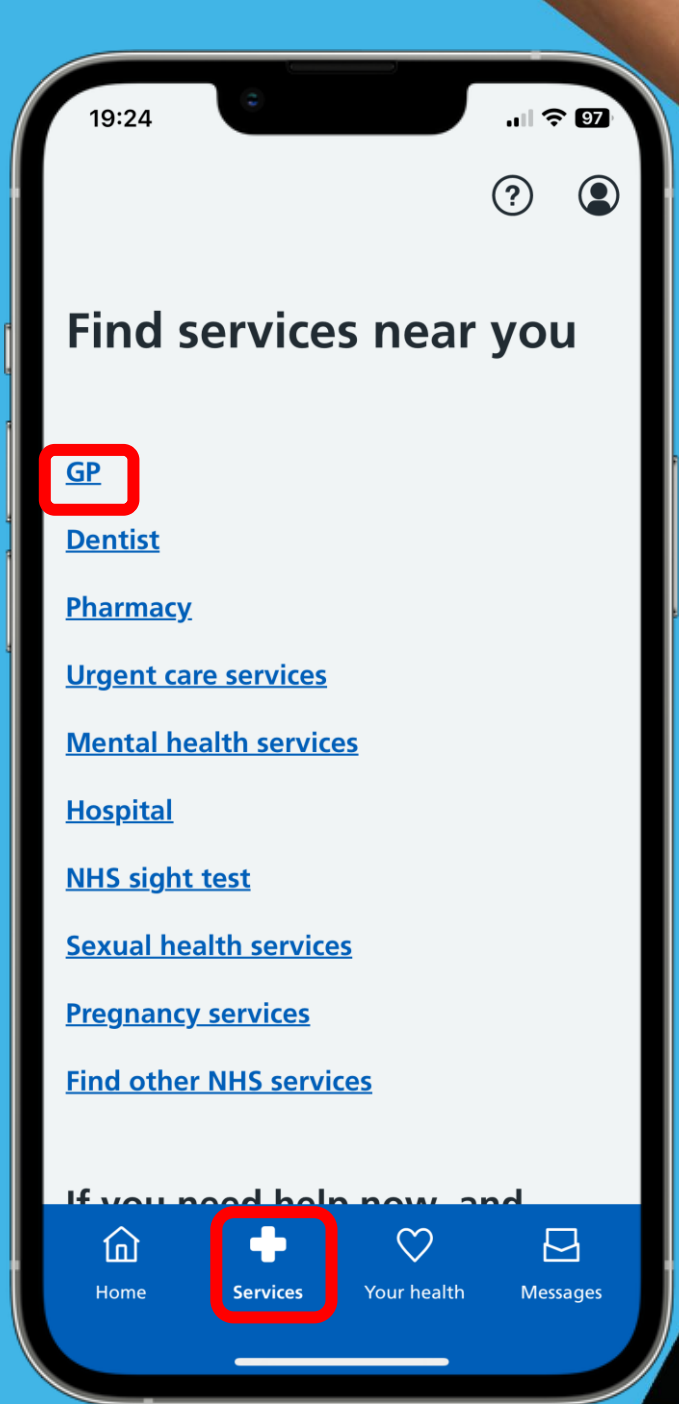
Would you like to [give feedback \(opens in new tab\)](#) about this page?

2 NHS website – Find a GP

<https://www.nhs.uk/service-search/find-a-gp>



Find a GP




'Register with a GP Surgery' integrated with NHS App

3 NHS App

Over 33.6 million patients (3 in 4 adults) with NHS App

NHS NHS login

<https://youtu.be/TiiEAYldmlg>



Demo Video



How to register with a GP surgery

To register yourself or someone else with a GP surgery, fill in this form and give it to the surgery you want to register with.

You should:

- use a 'tick' or 'x' for boxes where necessary
- complete all sections that apply to you or the person you are registering
- provide as much information as possible
- use BLOCK CAPITALS
- if you cannot answer a question or it does not apply write 'Not applicable' or 'N/A'
- only use black or blue ink
- ask at the reception desk of the surgery you want to register with if you need help completing this form

Which sections should be completed?

- Part A - all sections that apply.
- Part B - this section is optional, but will help the GP provide the best care.
- Part C - only complete these sections if you do not normally live in the UK.

You may be contacted by the GP surgery if you do not complete all the relevant sections.

Register online

It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the 'Register to a GP surgery' service.

PART A

Try to provide as much information as possible. If a question does not apply to you or the person you are registering write 'Not applicable' or 'N/A'.

Section 1 - Who is registering?

1 Are you registering

Yourself (Go to Section 2 - Patient details) Someone else

Only provide your details if you are registering someone else.

2 Your name

3 Your relationship to the person you are registering

4 Your contact phone number

i You can help save lives as a blood or organ donor. Become someone's lifeline. Visit www.nhsbt.nhs.uk/lifeline or call us on 0300 123 23 23.

Section 2 - Details of patient registering

1 Title

2 First name

3 Last name

4 Middle name (if you have one)

5 Previous last name

6 Date of birth DD MM YYYY

7 What is your sex as recorded on your NHS record?

Female Male Intersex

Not specified or known

8 NHS number (if you have it)

9 Village, town or city of birth

10 Country of birth

11 Current address

Postcode

No fixed address

12 What postcode did you give to the last GP surgery you registered with?

13 Name and address of UK GP surgery you registered with

Postcode

14 Have you ever lived somewhere else in the UK?

Yes No

15 Last address in the UK

Postcode

The NHS and your GP surgery can use these details to call, text or email you about health care services. All phone numbers must be registered in the UK.

16 Home phone number

17 Mobile phone number

18 Email address

19 Name of emergency contact

20 Phone number of emergency contact

21 Their relationship to you

22 Name of next of kin

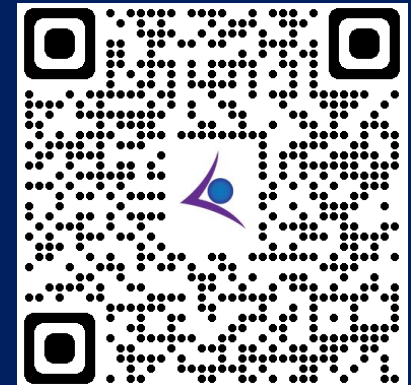
23 Phone number of next of kin

24 Their relationship to you

4 Paper Form Version (PRF1)

- Pages 1 & 2

<https://organisation.nhsweBSITE.nhs.uk/>



Download from Profile Manager

Section 3 - Patients under 18 years

For children under 12 months only

1 Where were they born?

England Northern Ireland Wales
 Isle of Man Scotland Outside the UK

2 Where was the mother living when the baby was born?

Postcode

For patients under 18 years

1 Do you attend any of the following?

School Nursery Home school
 None of these

2 Address

Postcode

3 Are any of these involved in your care?

Hospital specialist Health worker
 Social worker None of these

4 Have you had all your routine vaccinations?

Yes No Don't know

5 Did you get your routine vaccinations in the UK?

Yes No Don't know

Section 4 - Additional information

1 What is your ethnic group?

Choose one section from A to E, then tick one box to best describe your ethnic group or background.

(A) White

English, Welsh, Scottish, Northern Irish or British
 Irish Gypsy or Irish Traveller

Any other White background

(B) Mixed or multiple ethnic groups

White and Black Caribbean
 White and Black African
 White and Asian

Any other Mixed or Multiple ethnic background

(C) Asian or Asian British

Indian Pakistani Bangladeshi
 Chinese

Any other Asian background

(D) Black/African/Caribbean/British

African Caribbean

Any other Black, African or Caribbean background

(E) Other ethnic group

Arab

Any other ethnic group

Prefer not to say

Section 4 - Additional information

2 Have you registered with a UK GP before?

Yes No

3 If you have moved to the UK, what date did you arrive?

4 Have you ever served in the UK Armed Forces or were you ever registered with a Ministry of Defence GP in the UK or overseas?

Yes No Prefer not to say

If you were given a FMED133A form (sometimes called an FMED1 form) when you left the UK Armed forces, you should give this to your GP surgery.

5 Do you need an interpreter for your appointments?

Yes No

6 What language?

British Sign Language (BSL)

7 Are you a carer?

Yes No

8 What is your relationship to the person you are caring for?

9 What type of carer are you?

Young carer, under 18 Paid as a job
 Unpaid, but may get benefits Foster carer

10 Do you have a carer?

Yes No

11 What is your relationship to your carer?

12 What type of carer are they?

Young carer, under 18 Paid as a job
 Unpaid, but may get benefits Foster carer

13 Carer's contact telephone number

14 What pharmacy do you want your prescriptions sent to?

Pharmacy address

Postcode

You can sometimes collect your prescription items from your GP surgery instead of having to go to a pharmacy. Your surgery may discuss this with you.

15 Do you live more than 1 mile from your nearest pharmacy?

Yes No

16 Would you have serious difficulty getting medicines or appliances from your nearest pharmacy?

Yes No

Do you want important information from your GP record to be available to other health and care professionals?

Your GP surgery needs permission to share important information from your GP record. This is called a Summary Care Record (SCR). Your SCR can only be shared with health and care staff across England who are providing you with direct care. It gives them access to vital information from your GP record.

Yes, share a Summary Care Record with additional information
Includes details of your medicines, allergies, adverse reactions and additional information, which includes details of any significant illnesses and health problems, operations and vaccinations

Yes, share a Summary Care Record without additional information
Includes details of your medicines, allergies and adverse reactions only

No, do not share a Summary Care Record
Details of your medicines, allergies, adverse reactions and any additional information will not be shared with anyone involved in your direct care

Paper Form Version (PRF1)

- Pages 3 & 4

<https://organisation.nhswebsitesite.nhs.uk/>



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PART B

You do not have to complete this section. But any information you do give will help the GP give you the best care.

Section 5 - Patient health

<p>1 Have you ever had any of these conditions?</p> <p><input type="checkbox"/> Alzheimer's disease or dementia</p> <p><input type="checkbox"/> Asthma <input type="checkbox"/> Cancer <input type="checkbox"/> Diabetes</p> <p><input type="checkbox"/> Epilepsy <input type="checkbox"/> Heart disease</p> <p><input type="checkbox"/> High blood pressure (hypertension)</p> <p><input type="checkbox"/> Stroke <input type="checkbox"/> Thyroid disease</p>	<p>10 Allergies</p> <div style="border: 1px solid black; height: 300px;"></div>
<p>2 What best describes you?</p> <p><input type="checkbox"/> I smoke <input type="checkbox"/> I used to smoke</p> <p><input type="checkbox"/> I have never smoked <input type="checkbox"/> Prefer not to say</p>	
<p>3 On average, how many cigarettes do you smoke a day?</p> <input type="text"/>	
<p>4 What date did you stop smoking? DD MM YYYY</p> <input type="text"/>	
<p>5 How often do you drink alcohol?</p> <p><input type="checkbox"/> Never <input type="checkbox"/> Monthly or less</p> <p><input type="checkbox"/> 2 to 4 times a month <input type="checkbox"/> 2 to 3 times a week</p> <p><input type="checkbox"/> 4 or more times a week <input type="checkbox"/> Prefer not to say</p>	
<p>6 How many units of alcohol do you drink on a typical day when you are drinking?</p> <p>1 pint of 4% beer is 2.5 units. a small 125ml glass of wine is 1.5 units and a 25ml shot of spirits is 1 unit.</p> <input type="text"/>	
<p>7 How often have you had six or more units of alcohol on a single occasion in the last year?</p> <p><input type="checkbox"/> Never <input type="checkbox"/> Less than monthly</p> <p><input type="checkbox"/> Monthly <input type="checkbox"/> Weekly <input type="checkbox"/> Daily or almost daily</p> <p><input type="checkbox"/> Prefer not to say</p>	
<p>8 What is your weight?</p> <input type="text"/> Kilograms Or <input type="text"/> Stone <input type="text"/> Pounds	
<p>9 What is your height?</p> <input type="text"/> Centimetres Or <input type="text"/> Foot <input type="text"/> Inches	
	<p>11 Mental health conditions</p> <div style="border: 1px solid black; height: 300px;"></div>

Section 5 - Patient health (continued)

<p>12 Disabilities</p> <div style="border: 1px solid black; height: 300px;"></div>	<p>14 Give details of any medication you are taking</p> <div style="border: 1px solid black; height: 300px;"></div> <p>Are any of these repeat prescriptions?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>
<p>13 Other medical conditions</p> <div style="border: 1px solid black; height: 300px;"></div>	<p>15 Do you or your carer need to be communicated in an accessible format?</p> <p>For example, braille, audio, large format or EasyRead.</p> <p>Tell us what you need</p> <div style="border: 1px solid black; height: 100px;"></div>
	<p>16 Do you or your carer need any reasonable adjustments to make your visit to the GP surgery accessible?</p> <p>For example, an audible or visual alert in the waiting room, access to a hearing loop or the support of a note taker.</p> <p>Tell us what you need</p> <div style="border: 1px solid black; height: 100px;"></div>

Paper Form Version (PRF1)

- Pages 5 & 6

<https://organisation.nhswebsitesite.nhs.uk/>



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PART C

Section 6 - Patients from abroad

Complete this section if you are:

- visiting the UK and do not normally live here.
- currently living in the UK, but do not think of it as your permanent country of residence. For example, you are studying here or have come to the UK as part of your job.
- a permanent resident in the UK and receive a pension or benefit from a European country.

Information on eligibility to free care outside the GP practice

Anyone can register with a GP practice and receive free medical care from that practice. However, should you be referred for treatment outside the practice or need unplanned care, for example at a hospital, charges may apply if you are a visitor or temporary resident.

Some groups of visitors or temporary residents are eligible to receive this care free of charge. Documentation may be required to demonstrate eligibility.

Examples of those eligible include:

- refugees, asylum seekers, those receiving certain forms of state support
- suspected or confirmed victims of modern slavery and human trafficking
- temporary residents with a valid visa of over 6 months. You may have paid the immigration health surcharge with your visa application. Note that assisted conception services remain chargeable to this group
- visitors from the EEA will need to provide their EHIC (European Health Insurance Card), which covers immediately necessary unplanned treatment, or a S2 form which covers planned treatment.

Additionally, some services are free of charge to all visitors, including diagnosis and treatment for infectious diseases and sexually transmitted infections.

Immediate necessary care, maternity care and other urgent care that cannot wait until a chargeable visitor's departure from the UK will not be withheld or delayed due to charges. But non-urgent treatment will not be given until full payment is received.

More information can be found in the patient leaflet available from the GP practice.

Select the statement that applies to you

- I understand I may have to pay for NHS treatment outside of the GP practice.
- I do not have to pay for NHS treatment outside of the GP practice and have documents to prove this.
- I do not know if I have to pay for treatment.

PART C

Section 6 - Patients from abroad (continued)

Giving us this information means that if you need NHS care outside the GP practice and you are entitled to that care without charge, it will be easier for you to demonstrate this entitlement.

We'll use the information to establish your chargeable status in order to recover NHS costs from countries responsible for your healthcare where applicable. This will not impact your entitlement to register with the GP practice or to receive free GP services.

1 Tick one of the following

- I have an S1 form issued by an EU or EEA member state
- I am in receipt of a European pension or benefit
- I am entitled to an EHIC card, but I do not have one
- I am in the UK as part of my employment
- I have an EHIC card issued by an EU or EEA member state
- None of these

Enter details from your EHIC

1 Country code

2 Name

3 Given name

4 Date of birth DD MM YYYY

5 Personal identification number

6 Identification number of the institution

7 Identification number of the card

8 Expiry date DD MM YYYY

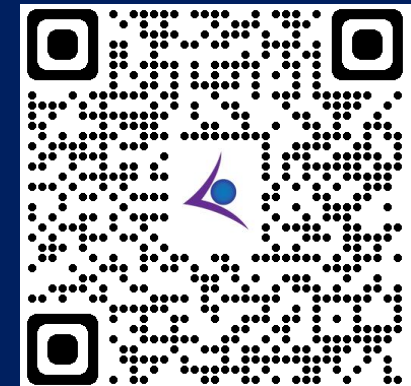
How will your EHIC and S1 data be used?

By using your EHIC for NHS treatment costs your EHIC data and GP appointment data will be shared with NHS secondary care (hospitals) and NHS Digital solely for the purposes of cost recovery. Your clinical data will not be shared in the cost recovery process. Your EHIC or S1 information will be shared with Business Service Authority for the purpose of recovering your NHS costs from your home country.

Paper Form Version (PRF1)

- Pages 7 & 8

<https://organisation.nhswebsitesite.nhs.uk/>

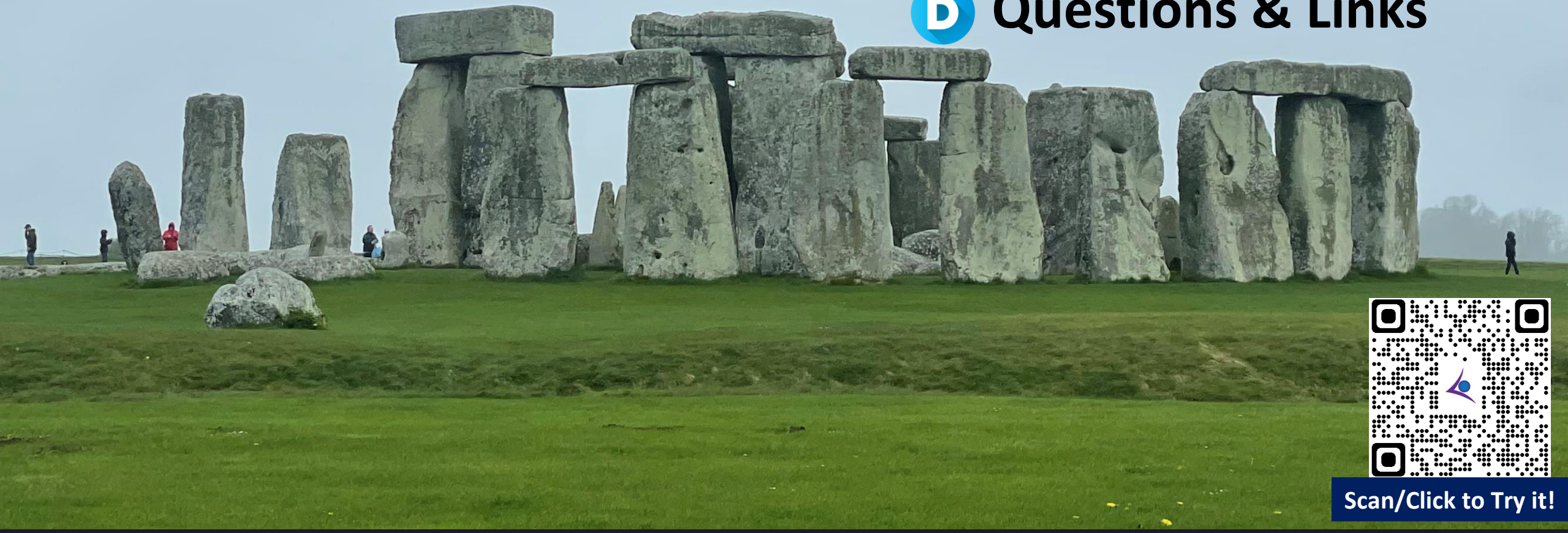


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Profile Manager

Register with a GP Surgery Service

Structure of Webinar:

- A** ~~How does it work?~~
- B** Why should we use it?
- C** How do we set it up?
- D** Questions & Links



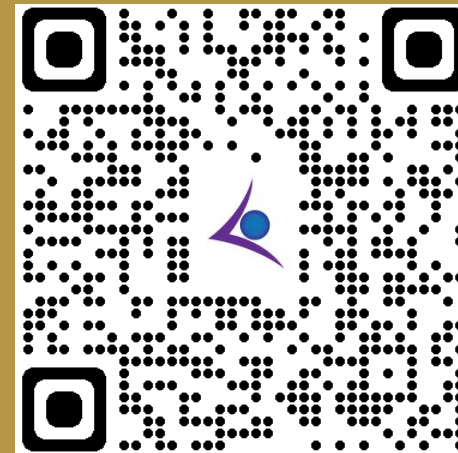
Scan/Click to Try it!



B Why should we use it?

“I can’t see any benefits from the online ‘Register with a GP Surgery’ service.

I’m sticking with our paper registration forms”

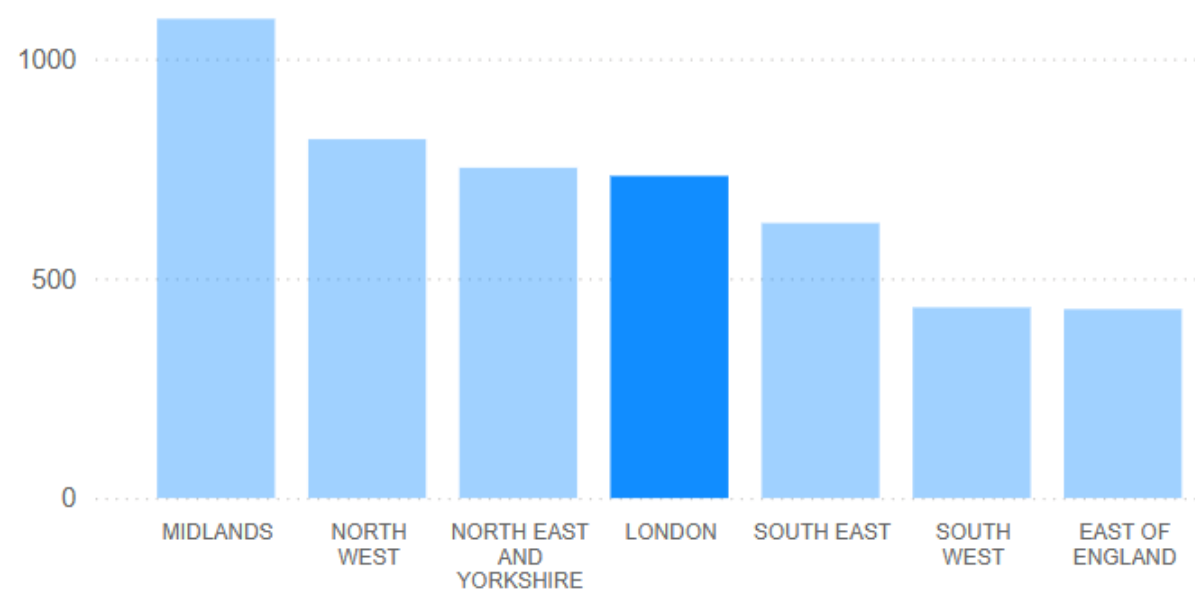


Scan/Click to Try it!

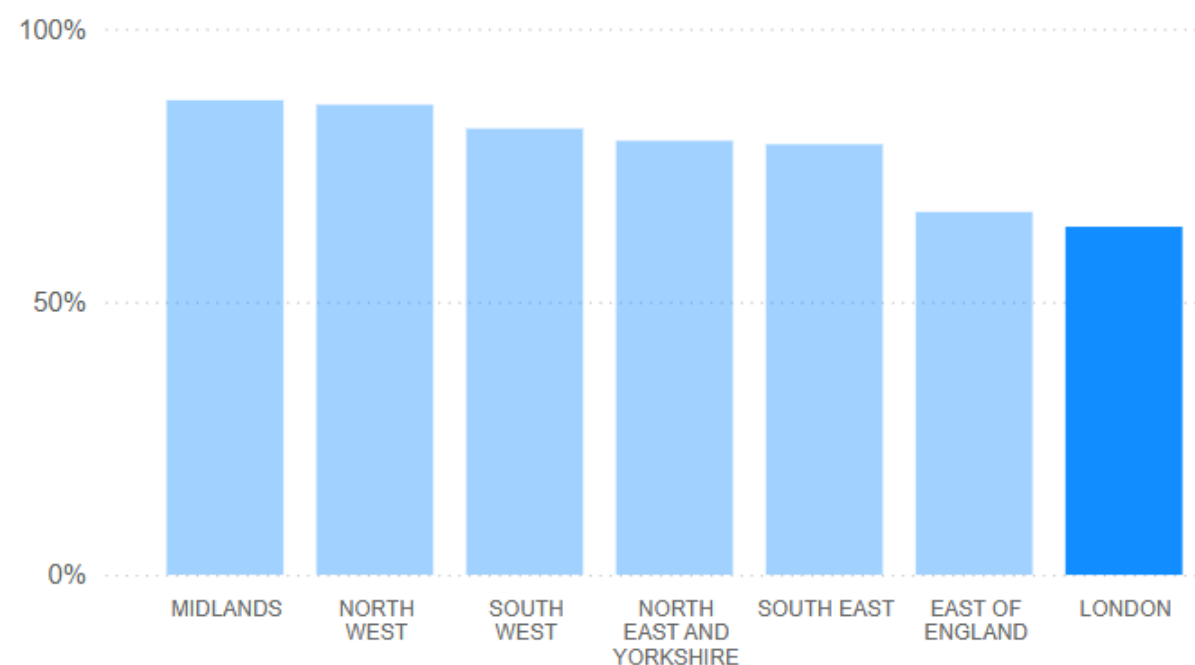


Scan/Click for More Info

Enrolled Practices by Region Hierarchy



% of Practices Enrolled by Region Hierarchy



Enrolled Practices across England:

- 4883 practices (77.9%) enrolled (as per 02/10/2024)
- 733 practices (63.7%) across London; 70.8% NWL ICB

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Not Enrolled Practices
⊞ MIDLANDS	1,255	1091	53	86.9%	164
⊞ NORTH WEST	949	817	30	86.1%	132
⊞ SOUTH WEST	531	434	20	81.7%	97
⊞ NORTH EAST AND YORKSHIRE	946	752	40	79.5%	194
⊞ SOUTH EAST	794	626	19	78.8%	168
⊞ EAST OF ENGLAND	647	430	22	66.5%	217
⊞ LONDON	1,150	733	28	63.7%	417
⊞ NHS SOUTH WEST LONDON	173	142	2	82.1%	31
⊞ NHS SOUTH EAST LONDON	193	137	4	71.0%	56
⊞ NHS NORTH WEST LONDON	342	242	5	70.8%	100
Ealing	71	69	1	97.2%	2
Brent	51	41	0	80.4%	10
Harrow	32	23	2	71.9%	9
West London	40	28	2	70.0%	12
Hillingdon	44	28	0	63.6%	16
Hammersmith And Fulham	28	17	0	60.7%	11
Central London (Westminster)	32	18	0	56.3%	14
Hounslow	44	18	0	40.9%	26
⊞ NHS NORTH CENTRAL LONDON	175	107	12	61.1%	68
⊞ NHS NORTH EAST LONDON	267	105	5	39.3%	162
Total	6,272	4883	212	77.9%	1389

Latest uptake data:

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information>



Uptake Data

NWL - 100 Practices not currently enrolled with 'Register with a GP Surgery service' (02/10/2024):

Brent	SUDBURY & ALPERTON MEDICAL CENTRE
Brent	JAI MEDICAL CENTRE (BRENT)
Brent	CHALKHILL FAMILY PRACTICE
Brent	GLADSTONE MEDICAL CENTRE
Brent	LANFRANC MEDICAL CENTRE
Brent	PRESTON ROAD SURGERY
Brent	PRESTON MEDICAL CENTRE
Brent	SUDBURY SURGERY
Brent	KINGS EDGE MEDICAL CENTRE
Brent	ST. GEORGES MEDICAL CENTRE

Harrow	THE CIRCLE PRACTICE
Harrow	BELMONT HEALTH CENTRE
Harrow	PINNER VIEW MEDICAL CENTRE
Harrow	THE CIVIC MEDICAL CENTRE
Harrow	THE STREATFIELD MEDICAL CENTRE
Harrow	ZAIN MEDICAL CENTRE
Harrow	KENTON BRIDGE MEDICAL CENTRE - DR RAJA
Harrow	SAVITA MEDICAL CENTRE
Harrow	FIRST CHOICE MEDICAL CARE

Hillingdon	MOUNTWOOD SURGERY
Hillingdon	THE DEVONSHIRE LODGE PRACTICE
Hillingdon	OXFORD DRIVE MEDICAL CENTRE
Hillingdon	CENTRAL UXBRIDGE SURGERY
Hillingdon	TOWNFIELD DOCTORS SURGERY
Hillingdon	THE WARREN PRACTICE
Hillingdon	OTTERFIELD MEDICAL CENTRE
Hillingdon	ST MARTINS MEDICAL CENTRE
Hillingdon	CHURCH ROAD SURGERY
Hillingdon	ACREFIELD SURGERY
Hillingdon	WALLASEY MEDICAL CENTRE
Hillingdon	WEST LONDON MEDICAL CENTRE
Hillingdon	KINCORA DOCTORS SURGERY
Hillingdon	QUEENS WALK MEDICAL CENTRE
Hillingdon	DR MLR SIDDIQUI'S PRACTICE
Hillingdon	SOUTHCOTE CLINIC

Central London (Westminster)	VICTORIA MEDICAL CENTRE
Central London (Westminster)	MAIDA VALE MEDICAL CENTRE
Central London (Westminster)	PIMLICO HEALTH AT THE MARVEN SURGERY
Central London (Westminster)	SOHO CENTRE FOR HEALTH AND CARE
Central London (Westminster)	CRAWFORD STREET SURGERY
Central London (Westminster)	MAYFAIR MEDICAL CENTRE
Central London (Westminster)	THIRD FLOOR LANARK ROAD MEDICAL CENTRE
Central London (Westminster)	IMPERIAL COLLEGE HEALTH CENTRE
Central London (Westminster)	NEWTON MEDICAL CENTRE
Central London (Westminster)	WESTMINSTER SCHOOL
Central London (Westminster)	THE DOCTOR HICKEY SURGERY
Central London (Westminster)	WOODFIELD ROAD MEDICAL CENTRE
Central London (Westminster)	GROUND FLOOR LANARK MEDICAL CENTRE
Central London (Westminster)	GREAT CHAPEL STREET MEDICAL CENTRE

Hounslow	THORNBURY ROAD CENTRE FOR HEALTH
Hounslow	ALBANY PRACTICE
Hounslow	HOUNSLOW MEDICAL CENTRE
Hounslow	CARLTON SURGERY
Hounslow	CHISWICK HEALTH PRACTICE
Hounslow	TWICKENHAM PARK MEDICAL CENTRE
Hounslow	ST DAVIDS PRACTICE
Hounslow	BLUE WING FAMILY DOCTOR UNIT
Hounslow	CHESTNUT PRACTICE
Hounslow	FIRSTCARE PRACTICE
Hounslow	REDWOOD PRACTICE
Hounslow	CHISWICK FAMILY DRS PRACTICE
Hounslow	JERSEY PRACTICE
Hounslow	GLEBE STREET SURGERY
Hounslow	CLIFFORD ROAD SURGERY
Hounslow	GREENBROOK BEDFONT
Hounslow	GROVE VILLAGE MEDICAL CENTRE
Hounslow	SKYWAYS MEDICAL CENTRE
Hounslow	GILL MEDICAL PRACTICE
Hounslow	QUEENS PARK MEDICAL PRACTICE
Hounslow	BRENTFORD FAMILY PRACTICE
Hounslow	LITTLE PARK SURGERY
Hounslow	HMC HEALTH HESTON GREAT WEST
Hounslow	GROVE PARK TERRACE SURGERY
Hounslow	THE PRACTICE HEART OF HOUNSLOW
Hounslow	THE PRACTICE FELTHAM

West London	WESTBOURNE GROVE MEDICAL CENTRE
West London	THE GARWAY MEDICAL PRACTICE
West London	SHIRLAND MEDICAL
West London	ELGIN CLINIC
West London	ROSARY GARDEN SURGERY
West London	THE NOTTING HILL MEDICAL CENTRE
West London	THE ABINGDON HEALTH CENTRE
West London	THE SURGERY
West London	ROYAL HOSPITAL CHELSEA
West London	KENSINGTON PARK MEDICAL CENTRE
West London	KNIGHTSBRIDGE MEDICAL CENTRE
West London	BROMPTON MEDICAL CENTRE

Ealing	CHISWICK FAMILY PRACTICE
Ealing	NURSING HOME SERVICES

Hammersmith And Fulham	THE SURGERY, DR DASGUPTA & PARTNERS
Hammersmith And Fulham	BROOK GREEN MEDICAL CENTRE
Hammersmith And Fulham	THE SURGERY, DR MANGWANA & PARTNERS
Hammersmith And Fulham	THE NEW SURGERY
Hammersmith And Fulham	DR CANISIUS & DR HASAN, PARKVIEW CFH&W
Hammersmith And Fulham	SHEPHERDS BUSH MEDICAL CENTRE
Hammersmith And Fulham	THE FULHAM MEDICAL CENTRE
Hammersmith And Fulham	GP AT HAND
Hammersmith And Fulham	DR UPPAL & PARTN, PARKVIEW CTR FOR H&W
Hammersmith And Fulham	DR RK KUKAR, PARKVIEW CTR FOR H&W
Hammersmith And Fulham	THE MEDICAL CENTRE, DR KUKAR



Benefits for Practices

Reduces practice burden from registrations

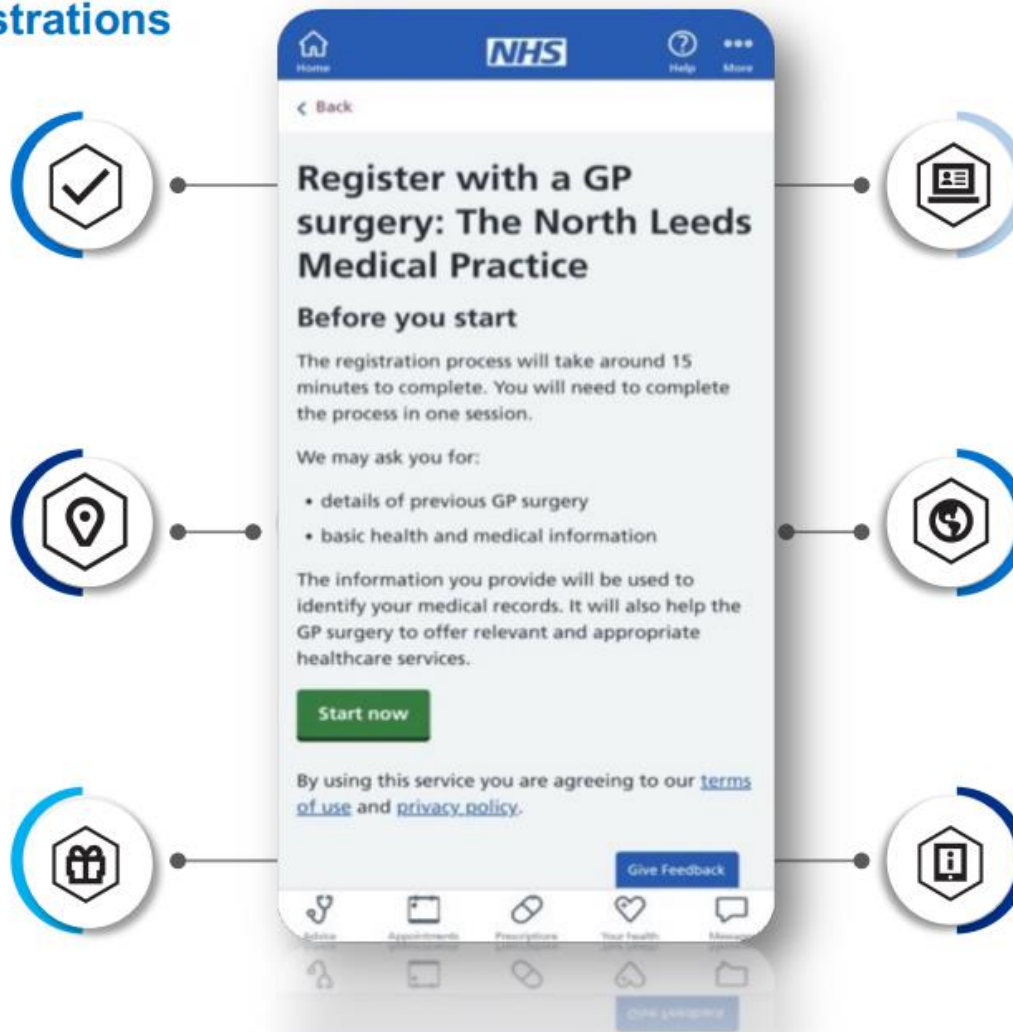
- ✓ **90%** applications include an **NHS Number** - reducing practice time to identify patients and creating less duplicates or confused patients.
- ✓ Patient's identity can be validated through **NHS login**
- ✓ Our service has **3x fewer exceptions with PCSE vs other services**
- ✓ Handles visitor and migrant paperwork
- ✓ **Speeds** up registration time (even with manual data entry)

Catchment Area Checks

- ✓ Reduces inappropriate registrations by use of catchment area checks (**eDEC**)
- ✓ Practices easily notified if applicant is out of area so they can quickly accept or reject registrations

Supports Automation

- ✓ Compatible with 3rd party **Robotic Process Automation (RPA)** services to reduce patient registration time
- ✓ **80% of registrations can be automated** and processed in **less than a minute** (optional add-on)



Accessible to All

- ✓ Piloting the **new paper form** equivalent, combining GMS1 and New Patient Health Questionnaire
- ✓ Meets accessibility standards
- ✓ Compatible with browser translator services
- ✓ Patients can register using **practice website, NHS App** and find enrolled practices using 'Find a GP'

GP Feedback driven roadmap

- ✓ Question set developed in collaboration with GPs
- ✓ Continuously looking for opportunities to improve the service

Free to use and easy to join

- ✓ Centrally provided by NHS England at **no cost** to practices
- ✓ Just **5 minutes** to get started!



GP Contract 2024/2025

Classification: Official



To: • All GP practices in England
• Primary care networks:
clinical directors

cc: • Integrated care boards:
• Primary care leads
• Chief executives
• NHS England regions:
regional directors
regional directors of commissioning
regional directors of primary care
and public health
regional directors of primary care

NHS England
Wellington House
133-155 Waterloo Road
London
SE1 8UG

28 February 2024

Dear colleagues,

Arrangements for the GP contract in 2024/25

The contract consultation for 24/25 has now concluded and I am writing to inform you of the final arrangements for the upcoming financial year.

General practice is central to the NHS, and the hard work of GPs and primary care staff is hugely valued and appreciated. Over the course of the last year, NHS England and the Department of Health and Social Care have listened closely to the views of the profession and patients and have worked hard to address these in the GP contract where possible. We have heard loud and clear the need for simpler and more flexible arrangements, which help practices free up time and improve patient access and experience.

In response to what we have heard, from April we will:

1. **Cut bureaucracy for practices** by suspending and income protecting 32 out of the 76 Quality and Outcomes Framework (QOF) indicators. The Investment and Impact Fund (IIF) indicators will be reduced from five to two and the Capacity and Access Payment (CAP) will increase by £46m to £292m by retiring three Investment and Impact Fund (IIF) indicators.
2. **Help practices with cash flow and increase financial flexibilities** by raising the QOF aspiration payment from 70% to 80% in 2024/25 and the Capacity and Access Improvement Payment (CAIP) will now start to be paid at any point in the year, once PCNs confirm they meet the simple criteria for payment.

Publication reference: PRN01111

12. This data will be used by ICBs and NHS England to support service improvement and planning, for example:

- better insight into patient demand and access trends which systems can use to support understanding of operational pressure in general practice; and
- better understanding patterns of demand and period of surge activity to inform commissioning of local services.

13. The requirement will come into force from October 2024 to allow practices time to review and understand their own data before it is shared as outlined.

Performers List

14. During the COVID-19 pandemic there was an amendment to the Performers List Regulations that intended to allow doctors other than GPs to deliver primary care services without being on the Medical Performers List (MPL) if they had a prescribed connection to a designated body in the Medical Profession (Responsible Officers) Regulations 2010; or were granted permission to practise as medical practitioners in hospitals owned or managed by such bodies.

15. Flexibilities similar to the COVID-19 amendment will be made permanent. Doctors that are employed or registered with bodies designated by the Medical Profession (Responsible Officers) Regulations 2010 (Schedule, Part 1 only) will be able to deliver primary care services without being on the MPL. There will be a corresponding change to the GP contract regulations.

16. These changes will permit GP practices and PCNs to employ doctors who are already employed, for example, by an NHS trust, NHS foundation trust or health board without the requirement for the doctor to also be registered on the MPL.

17. Supporting guidance will also be issued to clarify that non-GP doctors should not see undifferentiated patients, and that they continue to be required to operate within their sphere of competence.

Registering with a GP

18. NHS England has co-developed a new registration solution with patients and practices to make registering with a GP easier, simpler and standardised. Over 2000 practices have already adopted the solution which consists of an online registration service and a new paper form. Practices will be contractually required to adopt and offer both formats.

19. There will be a mobilisation period with both formats to be in place from October 2024.

Recognising the importance of continuity of care

20. In order to highlight the importance of continuity of care, whilst ensuring practices have flexibility to deliver services to best meet the needs of their patient population, the provisions in the GP Contract Regulations will be amended to explicitly require continuity of care to be considered when determining the appropriate response when a patient contacts their practice.

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8

- Requirement to use both online and 'paper' form version of 'Register with a GP Surgery' service by October 2024

- Put aside the contract → Aim is that you 'want' to use it, rather than feel you 'have' to use it.

[PRN01111-letter-gp-contract-arrangements-24-25.pdf](#)
(england.nhs.uk)



GP Contract Letter

NHS GP surgeries near SE1 8UG - NHS

https://www.nhs.uk...

NHS Search

Health A-Z Live Well Mental health Care and support

Home > NHS Services > GPs > Find a GP

GP surgeries near SE1 8UG

Closest listed first

[+ Filter results](#)

0 filters applied

GP's covering your postcode

0.2 miles away

[Waterloo Health Centre](#)

114-118 Lower Marsh, Waterloo, London, SE1 7AE
02079284049
[Map and directions](#)

Accepting new patients Accepts out of area registrations

0.3 miles away

[Blackfriars Medical Practice](#)

Blackfriars Medical Pract, 45 Colombo Street, London, Greater London, SE1 8EE
02079286216
[Map and directions](#)

Accepting new patients

[Register online with this GP](#)



Impact of 'Register Online' option on 'Find a GP'

Are patients more likely to choose practices with 'Register online' option?

No other online registration solution will show up as 'Register online' option on 'Find a GP'

Can your practice afford NOT to use the service if your neighbouring practices are?



Find a GP

Feedback from Practices



"The new system of online registrations simplifies the process for both patients and the practice team. The online registrations team are also providing regular helpful updates in response to practice feedback"

Adam Wragg – Practice Manager, Hillview Surgery, Ealing, London

"Process is very simple. Reception staff quite happy with it"

**Fionnuala O'Donnell
– Practice Manager,
The Argyle Surgery, Ealing, London**

"Its brilliant – anything that cuts paper forms and feels more NHS branded is very welcome – the work around we had on our websites created SO much extra verification work that we are very pleased to see the back of that process!"

Victoria Wells – Practice Manager, Hillcrest Surgery, Ealing, London

Feedback from Patients

“ if you had a new born, you could do it online and not have to [bring] the baby out

“ To go physically, you need to think about transportation, fare, how to get there, location,.....it takes out that pressure

“ This is much easier than going into practices to fill a form...you don't even need a printer.

12 minutes
average patient completion time

1.8m
patients have submitted a
registration (all time)

95%
positive patient satisfaction score

42%
of patients use NHS login

70%
completion rate



Limitations



Primary Medical Care
Policy & Guidance Manual



**Standardised Questions:
Unable to customise questions locally**

- Roadmap: Link to local questions/content
- Avoids too many onerous questions for patient as barrier to register
- Able to suggest changes to national team
 - Variable quality of patient responses
 - Practice capacity to use data received
 - GP2GP Transfer of records
 - Can still digitally send/receive patient supplementary questions/forms

**NHS Login authentication only:
Patients unable to upload Photo ID / Proof of
Address / Other documents (e.g.
Immunisation History/Records etc)**

- ID/Proof of Address not required to register
- Able to have supplementary local process (e.g. via NHSmail) for patient to send documents to practice

Is 'Register with a GP Surgery' safer tech than alternatives?

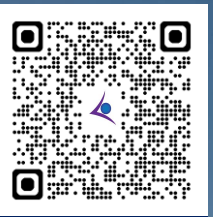
Do we adequately test the safety/experience of purchased I.T?

**.....or do we assume others have
and it must be ok as lots of people
are already using it?**



Future Roadmap: Interoperability & Localisation

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/benefits-and-features/roadmap>



Roadmap

- Ability to link to further ‘Local questions/content’
- Core GP IT systems (likely Jan 2025 for EMIS & TPP) to start to directly receive registrations and add info to record
 - Interim: Automation providers can (at cost) reduce manual Data Entry
- Primary Care Registration Management (PCRM) is replacing National Health Application and Infrastructure Services (NHAIS)
- Similar to how Cervical Screening Management System (CSMS) replaced NHAIS / Open Exeter
- Updated patient contact data like email address and phone number to be applied directly to the Personal Demographics Service (PDS) rather than this data being updated via local staff and systems.

Automating patient registrations using Robotic Process Automation (RPA)

80%

Registrations Automated



< 1minutes per reg



RPA Demo

The screenshot shows the NHS website for registering with a GP surgery. The page has a blue header with the NHS logo and the text "Register with a GP Surgery". The main heading is "Register with a GP surgery". Below this is a section titled "Before you start" which states: "The registration process will take around 15 minutes to complete. You will need to complete the process in one session. You do not need your NHS number, but it could make registration easier." It then lists information that may be asked for: "details of previous GP surgery" and "basic health and medical information". A green "Start now" button is visible. Further down, there is a section "Other ways to register" with links to "GMS1 registration form" and "guidance about how to register with a GP".



Automated Registrations

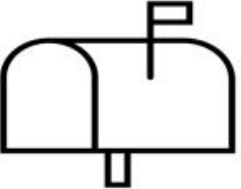


Demo of Automation: <https://youtu.be/rDIr5xDkaDc>

Automating patient registrations using Robotic Process Automation (RPA)



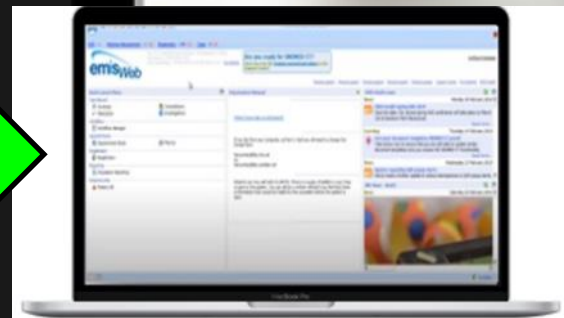
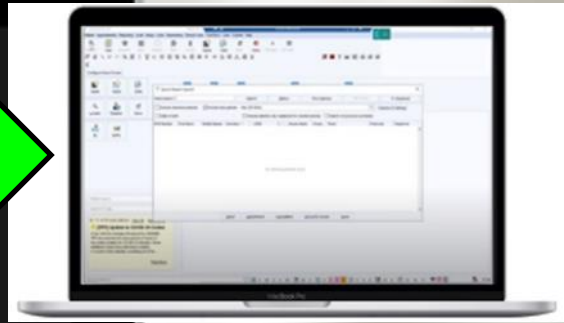
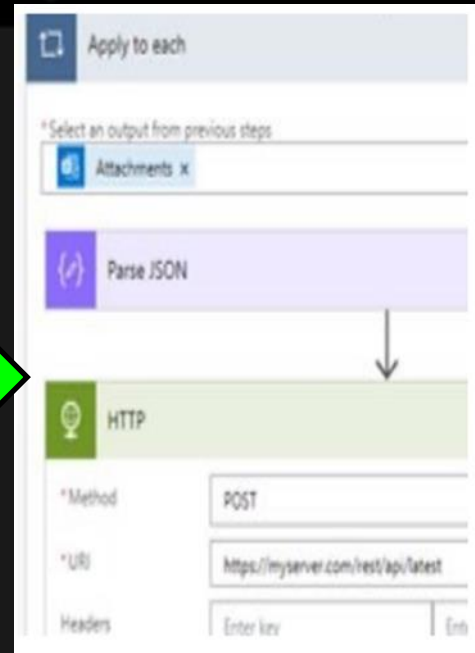
GP Automate
Healthtech 1



JifJaff

Royal Free London (NHS Foundation Trust)

A green arrow points from the registration form to this box, and another green arrow points from this box to the RPA configuration screen.



NHSE digital registration form completed by patient


The registration form is sent to the practices chosen RPA provider via the NHS MESH service.

RPA provider picks up the registration data and prepares the file to be automated.

RPA provider's bot runs and automates data transfer into the practice's EMIS / SystemOne.

- RPA (Robotic Process Automation) is a technology that uses digital robots to emulate human actions interacting with digital systems
- 'Register with a GP Surgery' team have worked with RPA providers to develop interim RPA solutions for the NHSE registration form to further reduce practice admin workload

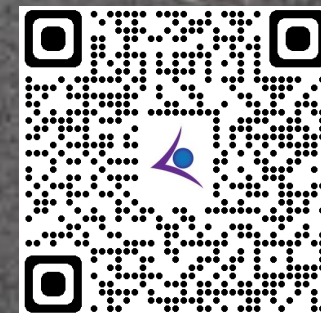




**Not keen to end your existing online Registration form/process?
Not sure 'Register with a GP Surgery' (RGS) service will suit your practice?**

You can turn off / turn on RGS yourself via 'NHS Profile Manager'

Perhaps your journey could start by exploring RGS in parallel with your existing registration process and review progress with interoperability?



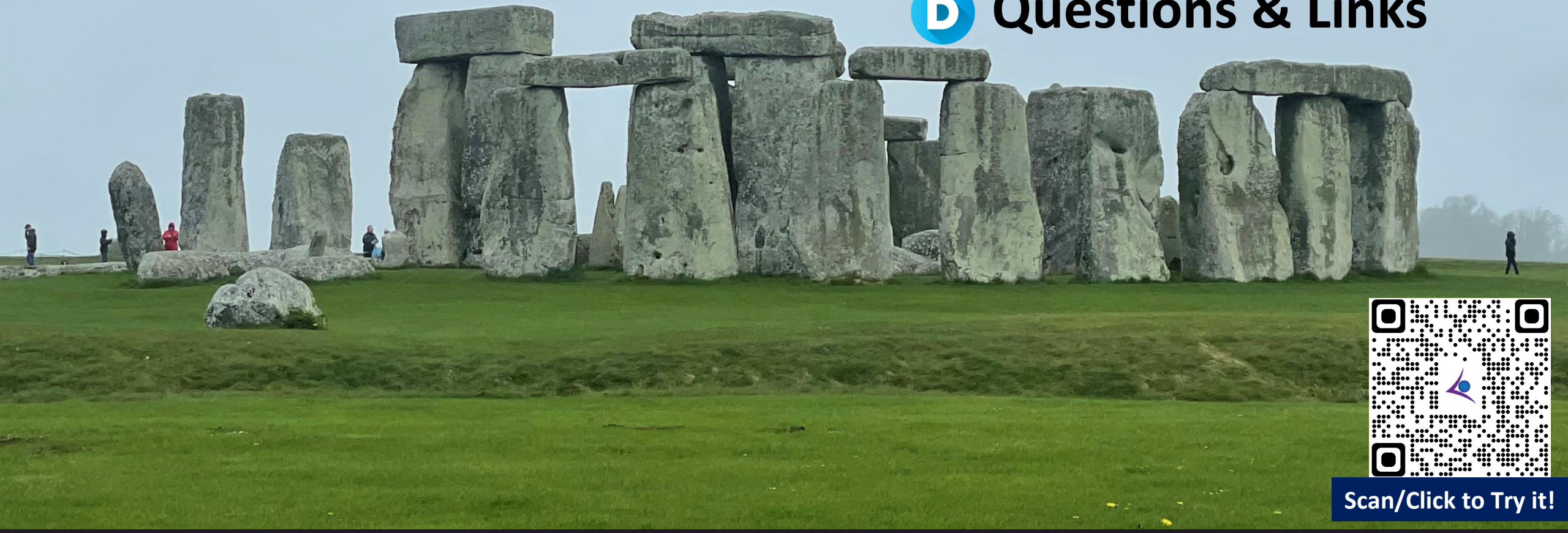
Profile Manager

We believe you will grow to love RGS

Register with a GP Surgery Service

Structure of Webinar:

- A** ~~How does it work?~~
- B** ~~Why should we use it?~~
- C** How do we set it up?
- D** Questions & Links



Scan/Click to Try it!



How do we
set it up?





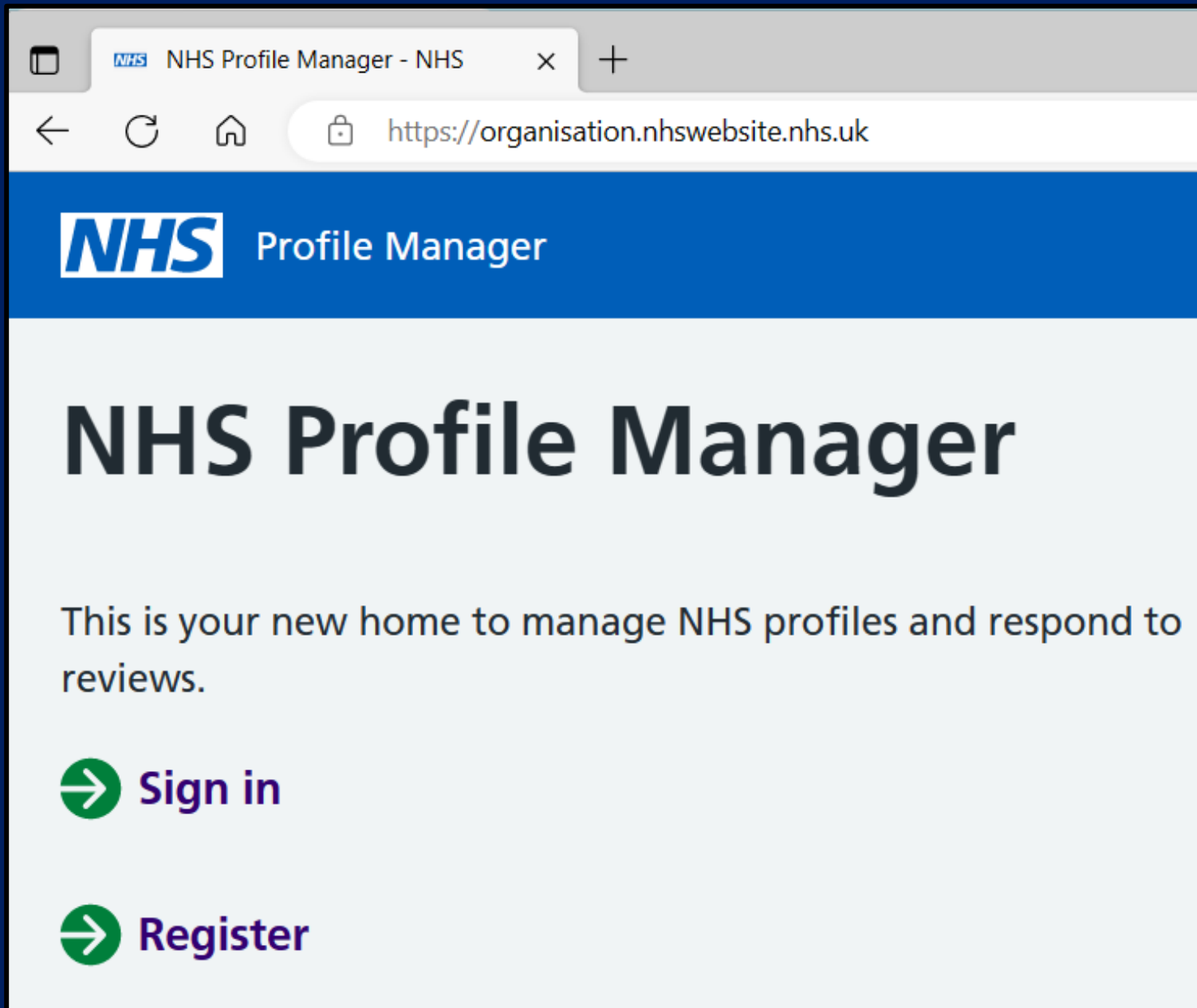
1 3

**suggested steps to get the most out of
'Register with a GP Surgery' service**

**Relax...you don't have to do all of them.
And you don't have to do them in this order.**

**Don't worry about remembering them,
as we will share these slides and a
webinar recording.**

1 Enrol for service via NHS Profile Manager



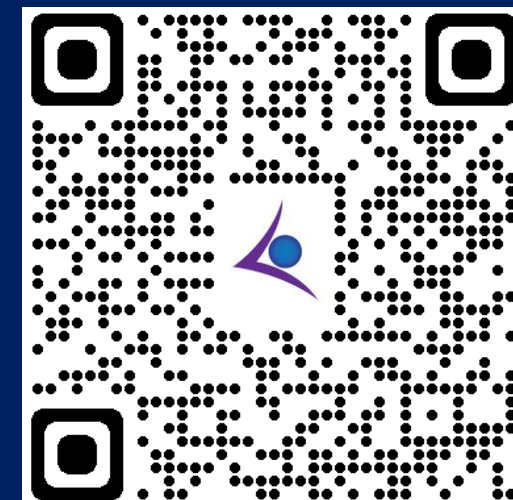
The screenshot shows a web browser window with the following elements:

- Browser tab: NHS Profile Manager - NHS
- Address bar: <https://organisation.nhswebsite.nhs.uk>
- Header: NHS Profile Manager
- Main heading: NHS Profile Manager
- Text: This is your new home to manage NHS profiles and respond to reviews.
- Buttons: [Sign in](#) and [Register](#), both with green arrow icons.

For service support, email: ssd.nationalservicedesk@nhs.net or call 0300 303 5035.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

NHS Profile Manager

[Check your profiles](#)

Manage and edit information on your profiles, including contact details and opening times

[Respond to reviews](#)

Read and respond to reviews left by NHS website users

[Add profiles](#)

This will send a request to the NHS website service desk

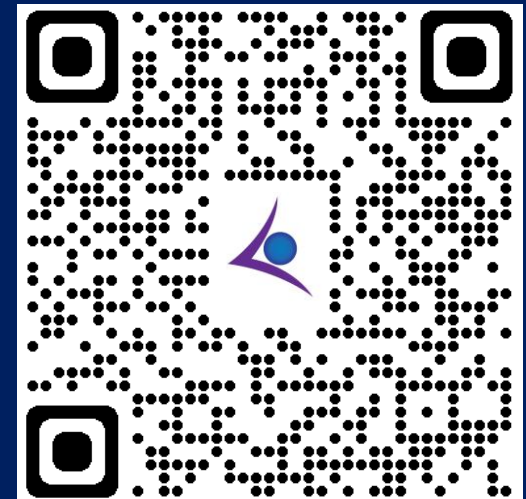
[Sign up to the Register with a GP surgery service](#)

Sign up to a service which gives patients the option to register with your surgery online

Enrol for service via NHS Profile Manager

For service support, email: ssd.nationalservicedesk@nhs.net or call 0300 303 5035. Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

Sign up to Register with a GP surgery

Patients in England can now [Register with a GP surgery online \(Opens in new tab\)](#).

When a practice has been registered using the GP Registration Service it will be able to accept online registrations from new patients.

Once you have signed up, you will receive a unique url web address to put on your surgery's website.

Before you start

You'll need access to an nhs.net shared mailbox. Without this you will not be able to see any patient registration details.

[Start now](#)

[Return to your profiles](#)

About using this service

By using this service you are agreeing to our [terms of use](#) and [privacy policy](#).

[< Go back](#)

Completing this registration process

You need to complete this registration process if you want to offer the Register with a GP Surgery Online service to your patients.

What you need to do

- answer all the questions in this registration process
- register multiple practices individually

What we will do

Once you have completed this registration process we will:

- create a unique registration url for your surgery website
- update [Find a gp \(opens in new tab\)](#) with your unique registration link
- apply your catchment area to the service

Registrations completed from 16 December 2022 will not be updated on Find a GP until after 3 January 2023 because of the holiday break.

More information about using the service

A [resource hub \(opens in new tab\)](#) has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Would you like to continue with the registration?

Once you have completed this registration your surgery will be able to start offering patients the option to use Register with a GP Service Online.

- Yes
- No

[Continue](#)

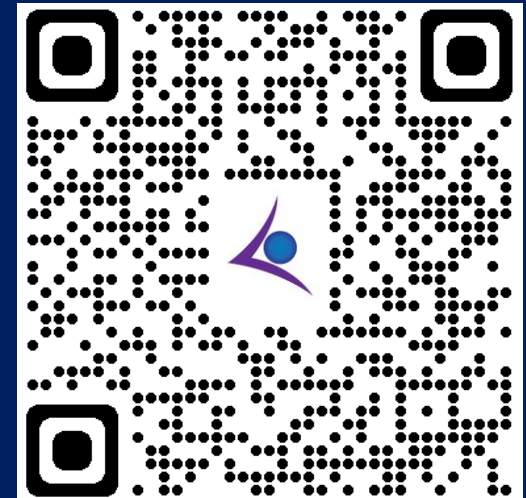
Enrol for service via NHS Profile Manager

For service support, email: ssd.nationalservicedesk@nhs.net

or call **0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[← Go back](#)

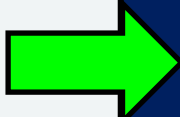
Select a practice for registration

Select the details of the surgery you want to register.

- Highstreet surgery
1 Town Street, London, SW1A 1AA
- Pucklechuch surgery
2 Town Street, London, SW1A 1AA
- Three shires medical practice
3 Town Street, London, SW1A 1AA

[▶ I cannot see the practice I want to register](#)

Continue



Enrol for service via NHS Profile Manager

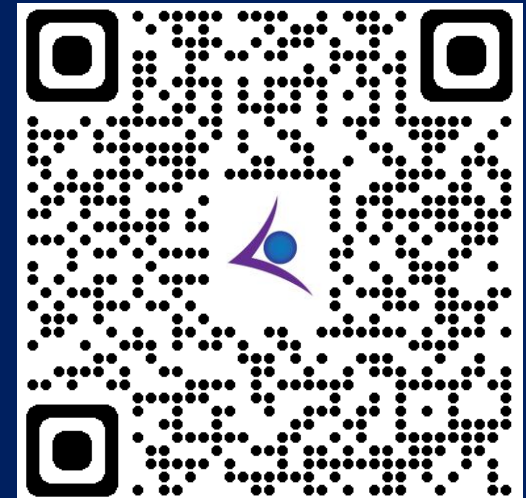
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ssd.nationalservicedesk@nhs.net

or call **0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager



[← Go back](#)

NHS shared mailbox

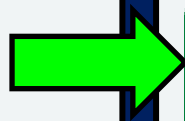
A verification code will be sent to your shared mailbox.

▶ [I do not have access to a NHS shared mailbox](#)

Enter the email address of your shared mailbox

This will end in ".nhs.net"

Continue



[← Go back](#)

We have sent a verification code

Enter the 6 digit security code we've sent to to confirm this is your email address.

You need to use this code within **5 minutes** or it will expire.

▶ [I have not received a code](#)

Enter verification code

Continue



[← Go back](#)

Does your surgery offer a language interpretation service for patients?

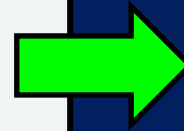
If your surgery offers language interpretation services for its patients then they will have the option to request this during their registration process.

Patients who register online with your surgery will only be offered this service if you choose yes.

Yes

No

Continue



Enrol for service via NHS Profile Manager

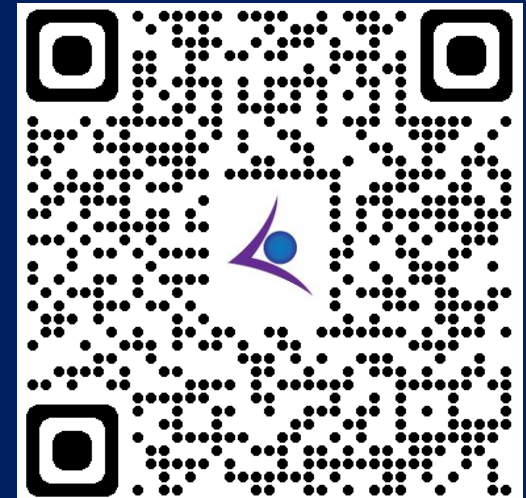
For service support, email:

ssd.nationalservicedesk@nhs.net

or call **0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager



[< Go back](#)

Are you a dispensing surgery?

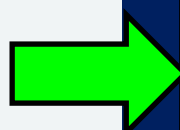
If you are a dispensing surgery you are able to dispense medicines or medical appliances direct to patients.

If you choose **yes**, patients who register online with your surgery will be asked to show they are eligible for this service.

Yes

No

[Continue](#)



[< Go back](#)

Do you want to offer your patients the opportunity to nominate a pharmacy during their registration?

By offering this service to patients you will receive the details of their chosen pharmacy if they select one.

If a patient chooses to use this service then you should follow your surgery's process for handling a pharmacy nomination.

Patients who register online with your surgery will only be offered this service if you choose yes.

Yes

No

[Continue](#)

[< Go back](#)

Do you want to check if patients are eligible for tuberculosis (TB) screening?

We will identify patients that:

- are aged between 16-35
- have recently moved to the UK, or
- recently returned from overseas

They will be asked if have they spent more than 6 months in a country where there was an increased risk of catching TB.

Patients who answer yes to this question will be flagged to you as 'Likely to be eligible for tuberculosis screening'.

Yes

No

[Continue](#)

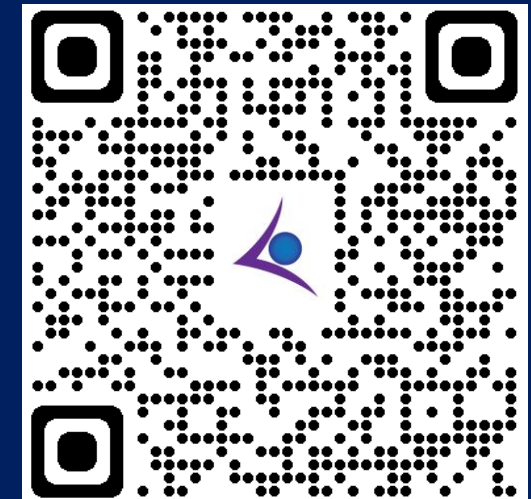
Enrol for service via NHS Profile Manager

For service support, email: ssd.nationalservicedesk@nhs.net

or call **0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[< Go back](#)

Confirm details for {Practice name} and complete registration

Please check that these details are correct.

NHS shared mailbox		Change
Language interpretation service	No	Change
Dispensing surgery	No	Change
Nominated pharmacy service	No	Change
Tuberculosis (TB) screening service	No	Change
Send registration message	No	Change

Your surgery is not accepting out of area registrations. To change this [send an automatic email request to the National Service Desk](#).

If the details are correct then you can complete the registration process.

This will allow your surgery to start offering patients the option to use Register with a GP Service Online.

[Confirm and complete](#)

Enrol for service via NHS Profile Manager

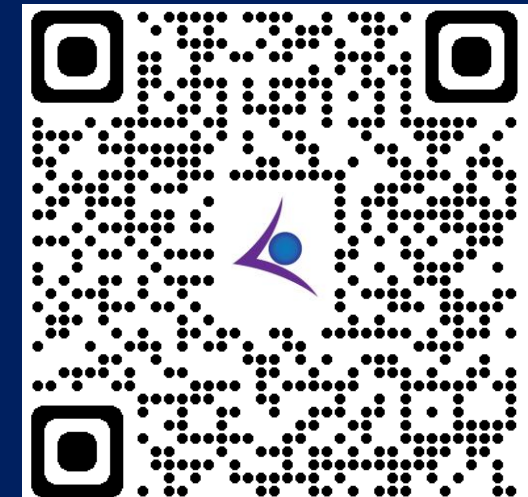
For service support, email:

ssd.nationalservicedesk@nhs.net

or call **0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

Registration complete for (Practice name)

Your surgery can now offer online registration for patients.

You need to use your practice's unique URL to link the GP Registration Service to your website.

Your practices service link: [https://gp-registration.nhs.uk/\[your practice ODS Code\]](https://gp-registration.nhs.uk/[your practice ODS Code])

Once the link is on your website patients will be able to apply to register with your surgery using the online GP Registration Service.

More information about using the service

Use your practice's unique URL to link to the Register with a GP surgery service.

A [resource hub](#) has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Find out more about [Register with a GP surgery service \(Opens in new tab\)](#).

[Continue](#)

[Link to confirmation email](#)

Confirmation of Setup, including: Practice's unique URL

- Instantly shown on NHS Profile Manager webpage
 - Email sent to practice
 - 'Find my GP' webpage usually updated within 48hrs
- [https://gp-registration.nhs.uk/\[your practice ODS Code\]](https://gp-registration.nhs.uk/[your practice ODS Code])
(e.g. <https://gp-registration.nhs.uk/H1234>)

Register with a GP enrolment confirmation:

GN GP-REGISTRATION, Noreply (NHS DIGITAL)
To: (EALING PARK HEALTH CENTRE)

SelfEnrolmentConfirmationE...
22 KB

NHS

Registration completed for Ealing Park Health Centre

Your surgery can now offer online registration for patients.

You need to use your practice's unique URL to link the GP Registration Service to your website.

Your unique URL: <https://gp-registration.nhs.uk/>

Once the link is on your website patients will be able to apply to register with your surgery using the online GP Registration Service.

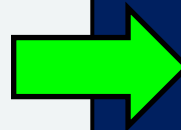
More information about using the service

A [resource hub](#) has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Find out more about [Register with a GP surgery service \(Opens in new tab\)](#).

NHS
Register with a GP Surgery



NHS Profile Manager

[Check your profiles](#)

Manage and edit information on your profiles, including contact details and opening times

[Respond to reviews](#)

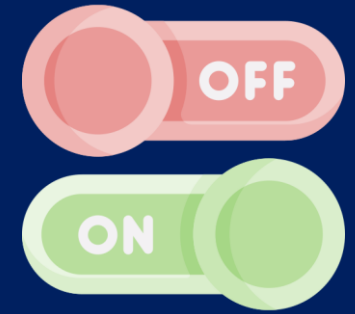
Read and respond to reviews left by NHS website users

[Add profiles](#)

This will send a request to the NHS website service desk

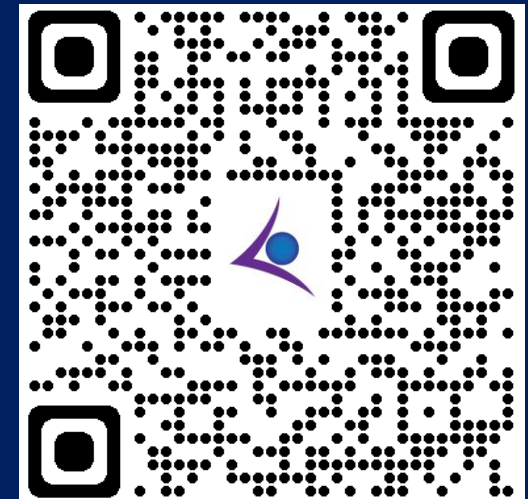
[Sign up to the Register with a GP surgery service](#)

Sign up to a service which gives patients the option to register with your surgery online



To turn service off

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Return to Manage your profile](#)

Your registered surgeries

[Add practice](#)

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
	@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/	On	View Details

Download the paper form

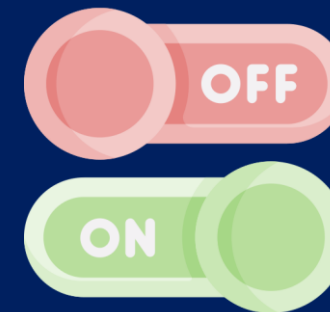
Download a paper version of the digital service.

[Patient registration form](#) PDF, (249 KB), 8 pages

Help us improve the paper form by filling in [our survey on the Qualtrics website](#).

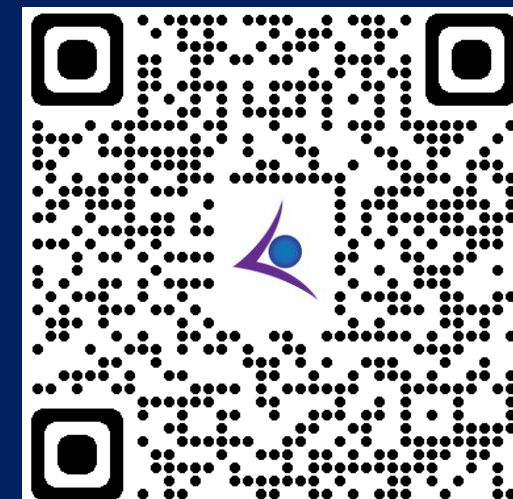
Support

For service support, email ssd.nationalservicesdesk@nhs.net or call [0300 303 5035](tel:03003035035). Support is available 24 hours a day, 7 days a week.



To turn service off

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

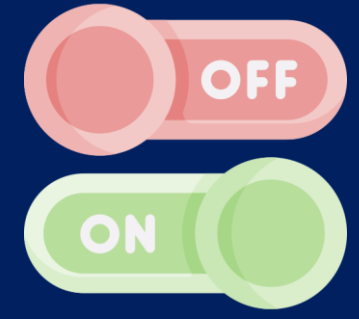
< Go back

[Redacted] Medical Centre

Shared mailbox	[Redacted]@nhs.net	Change
Additional services	Language interpretation: Yes Dispensing surgery: No Nominated pharmacy: Yes Tuberculosis screening: Yes	Change
Patient access	On	Change
Send registration message	Yes	Change

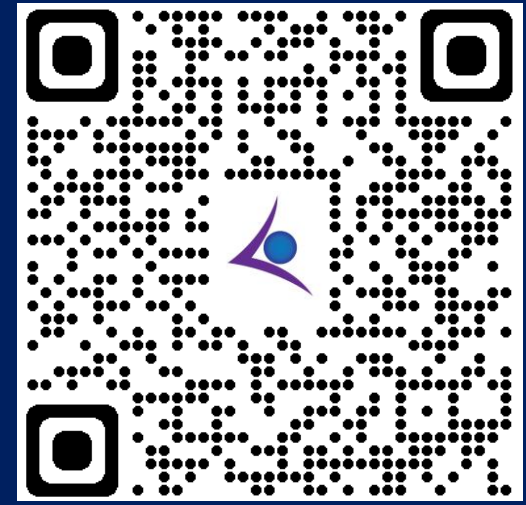
What do these settings do?

Patient access	Change the way patients access your online registration service through Find a GP or the unique url on your website.
Send registration message	We will automatically message the patient when you have accepted their registration. The message is sent by email, text message, post or in the NHS App. Examples of registration messages



To turn service off

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[< Go back](#)

Manage patient access

Turning 'Find a GP' on or off will take effect immediately.

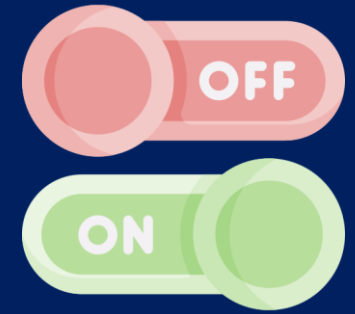
Turn off Find a GP
Your online registration service will not be visible on Find a GP

Turn off Find a GP and unique URL
Remember to remove the url from your website

or

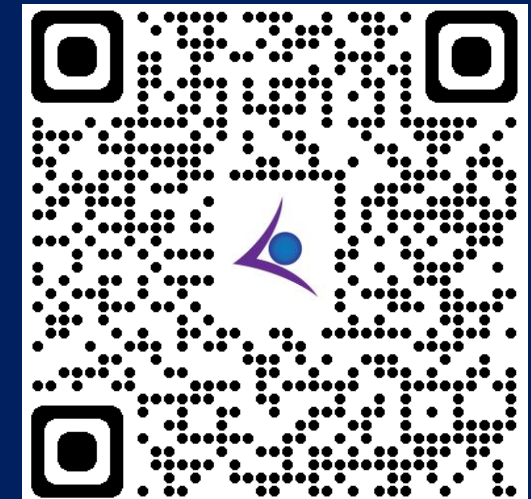
Turn on Find a GP and unique URL

[Continue](#)



To turn service off
.....and back on!

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

The screenshot shows a web browser window with the URL <https://forms.office.c...>. The page title is "NHSE Register with a GP surgery service". Below the title, there is a blue header with white text: "NHSE Register with a GP surgery service". Underneath, a paragraph explains the purpose of the form: "For the purpose of enrollments, demos and improvements, we kindly request that you provide us with the following information. This will allow us to easily enroll you in the service. Rest assured, any information you provide will be used solely for enrollment purposes. Once the enrollment process is successfully completed, we will promptly contact you to provide your unique URL and a welcome letter containing all the necessary information." Below this, a link is provided: "To contact the team, please email: england-gp-surgery.support@nhs.net".

The form contains seven questions, all marked as required:

1. What is your practice ODS code? *
Enter your answer
2. What is the name of your practice? *
Enter your answer
3. What is the email address of your Practice Manager? *
Enter your answer
4. What is the email address for the shared inbox where you would like to receive your submissions? *
Enter your answer
5. Which ICB do you belong to? *
Select your answer
6. Do you need to attend a demo/training session of the service? (Optional)
If yes, please email us and we will invite you to a demo: england-gp-surgery.support@nhs.net
 Yes
 No
7. Is there any improvements you would like to share with us? Also, please do explain why. (Optional)
Enter your answer

At the bottom of the form, there is a blue "Submit" button. Below the button, there is a small text: "Never give out your password. [Report abuse](#)". At the very bottom, there is a Microsoft 365 logo and a disclaimer: "This content is created by the owner of the form. The data you submit will be sent to the form owner. Microsoft is not responsible for the privacy or security practices of its customers, including those of the form owner. Never give out your password. Microsoft Forms | AI-Powered surveys, quizzes and polls. [Create my own form](#). Privacy and cookies | Terms of use".

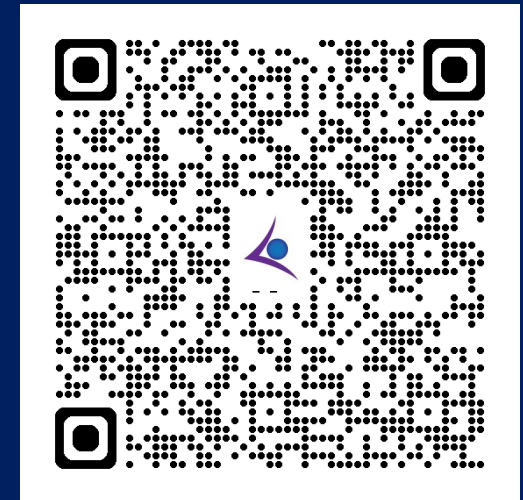
Not able to quickly access 'NHS Profile Manager' to enrol?

Alternatively complete a quick form using this link:
['Register with a GP Surgery' Service Enrollment Form](#)

Or Email: england.register-gp-surgery.support@nhs.net

Include:

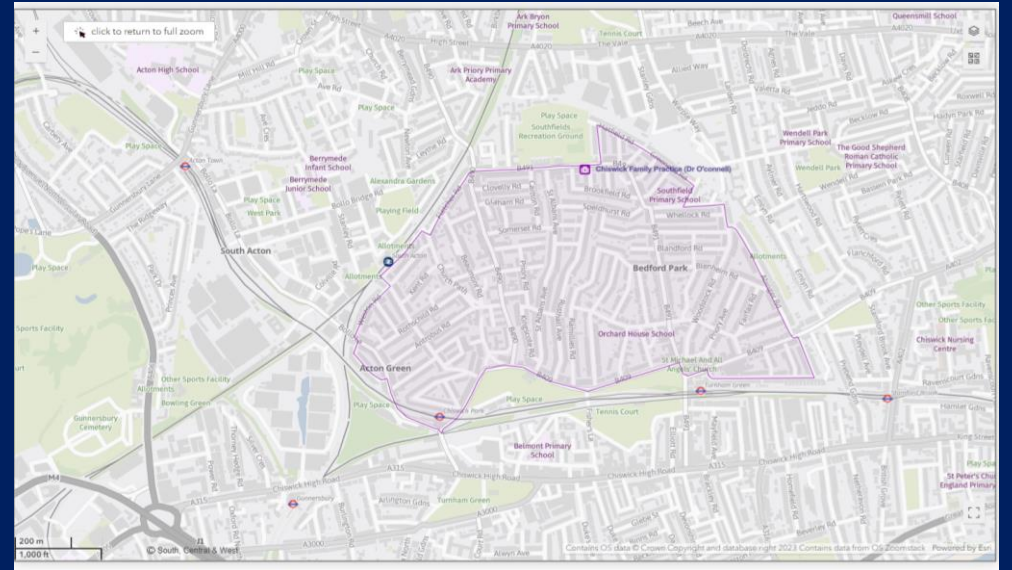
- Practice Name & ODS code
- Practice Manager's Email
- Practice's Shared NHSmail address (to receive forms)



Rapid Enrollment

2 Check Catchment area

- 20% practices believed to have incorrectly drawn catchment areas



- Quickest initial test is to use NHS 'Find a GP' webpage using your **GP Practice postcode**

- If your GP practice is not shown at the top of list of possible practices, then there could be an issue.

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/catchment-area-questions>

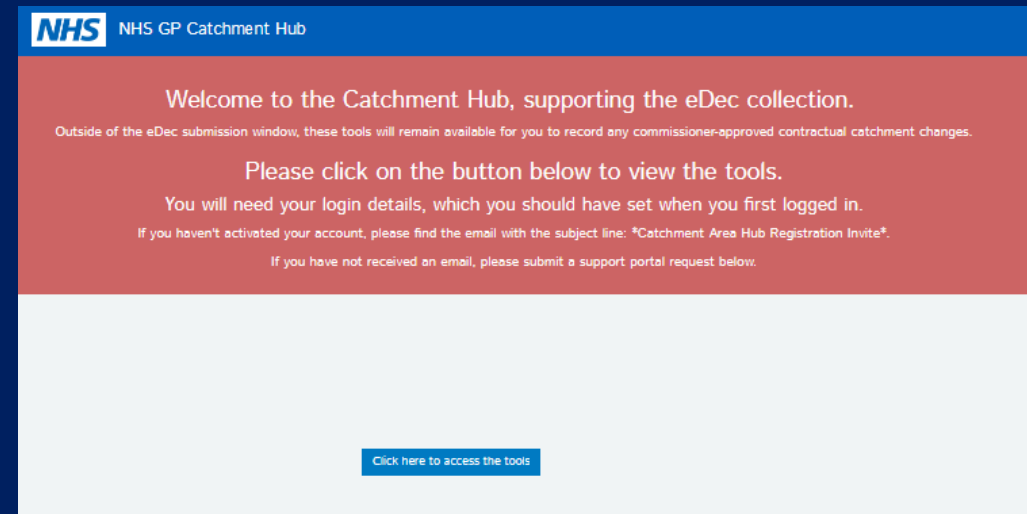


Catchment Area
Questions

Amending Catchment area

GP Catchment Area Hub:

- <https://gp-catchment-welcome-nhsgisscw.hub.arcgis.com/>
- Email: scwcsu.catchment.support@nhs.net
- Multiple staff can have access to 'view' catchment area, but only one staff member can have rights to 'edit' area
- Further user guides accessible from hub



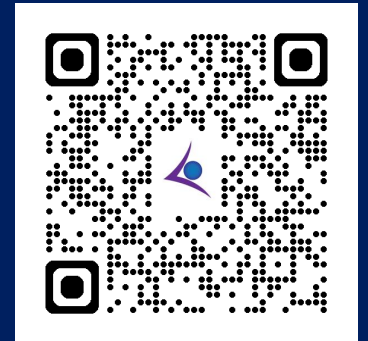
- To access Catchment area hub, you need to first be registered with Strategic Data Collection Service (SDCS):

<https://digital.nhs.uk/services/strategic-data-collection-service-sdcs>

Email: ssd.nationalservicedesk@nhs.net (might change)

- Guide on how to update and manage your catchment area:

<https://digital.nhs.uk/binaries/content/assets/website-assets/services/register-with-a-gp-surgery-service/resources-hub/update-catchment-for-your-surgery.pdf>



Catchment Area Hub



SDCS

Catchment area preference - eDec

- For surgeries that are ‘**Not accepting out of area registrations**’,
 - Do not receive any patient applications outside their catchment area
 - Patients are re-directed to NHS ‘Find a GP’ to see a list of appropriate and accepting surgeries.
- For surgeries that ‘**Accept out of area registrations**’,
 - Patients see a warning that you might not accept the registration, but they can continue with submitting the registration form.
- If unsure of current catchment preference, find your surgery on ‘Find a GP’ by searching your surgery postcode. The status will either be
 - **Accepts out of area registrations** or
 - ‘Blank’ which indicates out of area registrations are not accepted.
- If you have updated your catchment area preference during the latest round of eDEC, it should be applied in time. However if you wish to change your catchment preference faster, please contact NHS UK Service Desk (nhswebsite.servicedesk@nhs.net).

NHS
Register with a GP surgery

Health Centre is not accepting registrations from this address

Some GP surgeries will only accept patients that live within the area they cover.

Use the Find a GP service to look for a GP surgery that covers your postcode or is accepting out of area registrations.

[Find a GP](#)

NHS
Register with a GP Surgery

[Go back](#)

Step 2 of 3 - Personal Details

This address is outside the area for this GP surgery

Some GP surgeries will only accept patients that live within their catchment areas. You can continue with this registration, but it may not be accepted.

By using the Find a GP service you can find a surgery for this address.

Continue with this registration
If the surgery are not accepting out of area registrations they could reject this application.

Cancel this registration and use Find a GP
This will end this registration and you will be sent to Find a GP. Any answers given so far will not be saved and a new registration will have to be submitted.

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

3 Create 'Registrations' inbox subfolder & NhsMail rule

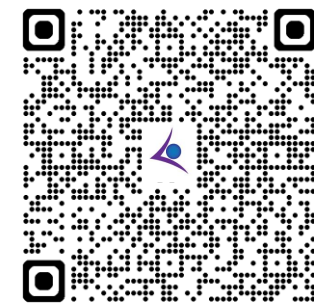
The screenshot shows the Outlook web interface with the 'Rules' settings pane open. The 'Email' section in the left-hand settings menu is selected, and the 'Rules' sub-section is active. The rule configuration is as follows:

- Rule Name:** Registration Forms to process
- Condition:** From: GP-REGISTRATION, Noreply (NHS DIGITAL) ×. The email address noreply.gp-registration@nhs.net is displayed below the input field.
- Actions:**
 - Move to: Registrations
 - Categorise: Registration
- Options:**
 - Stop processing more rules ⓘ
 - Run rule now

Buttons for 'Save' and 'Discard' are located at the bottom right of the settings pane.

4

**Submit a
Test patient
registration
to check
email safely
received!**

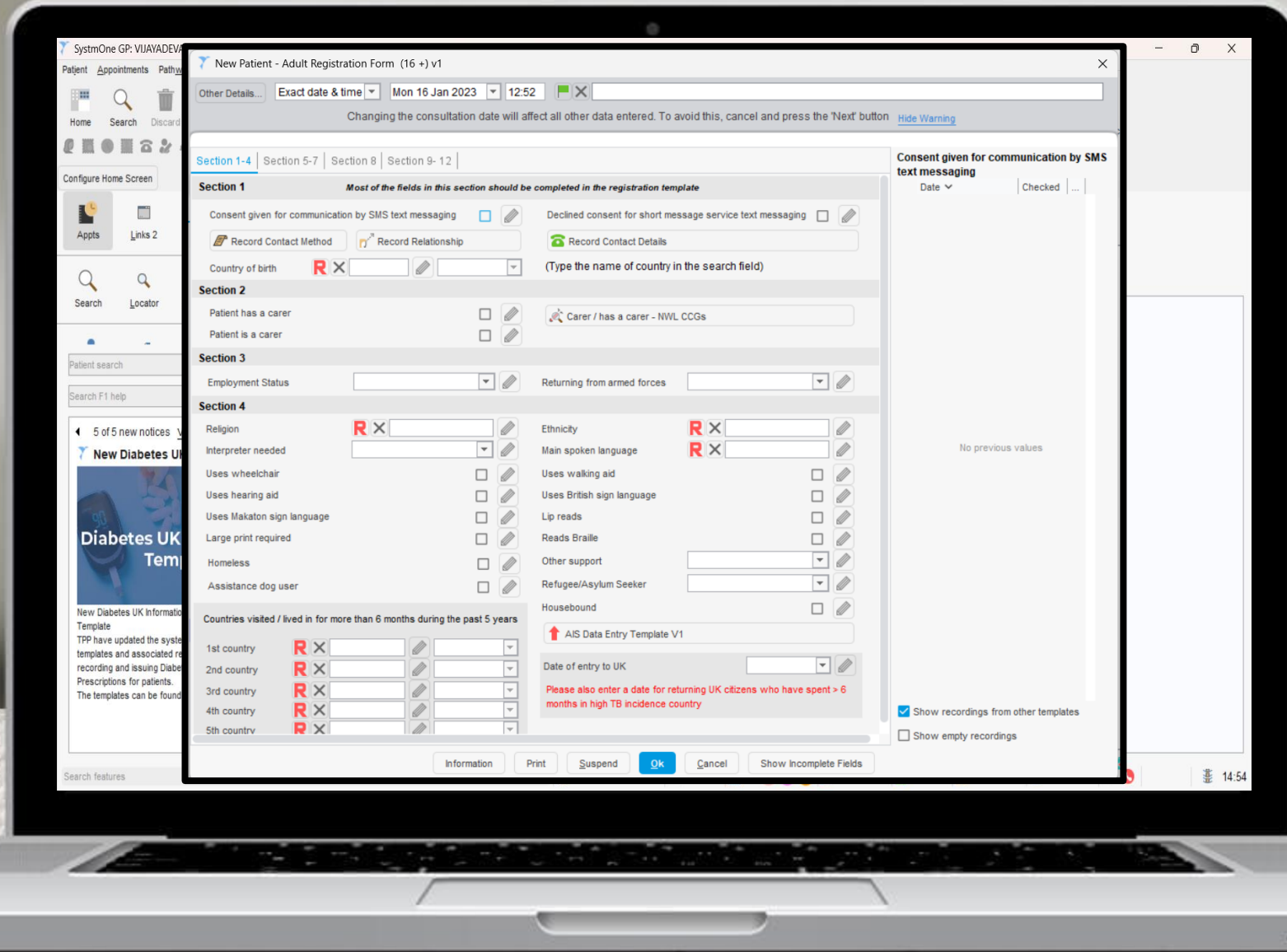


**Practice Testimonials
(source of Photo)**



5

Update Data Entry Template on GP IT system

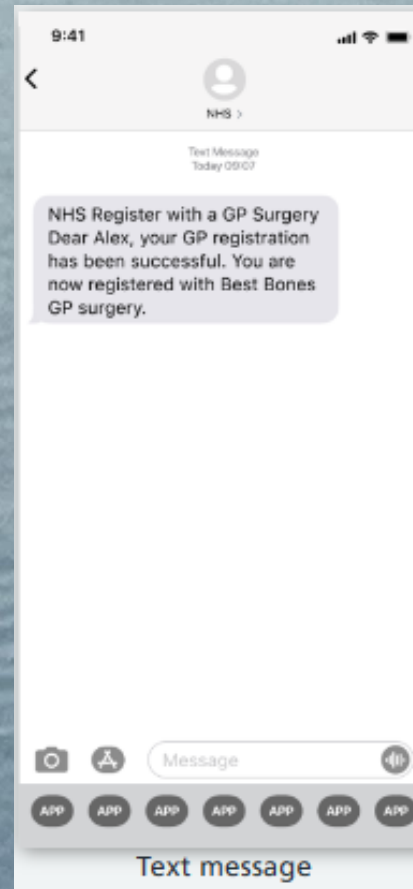
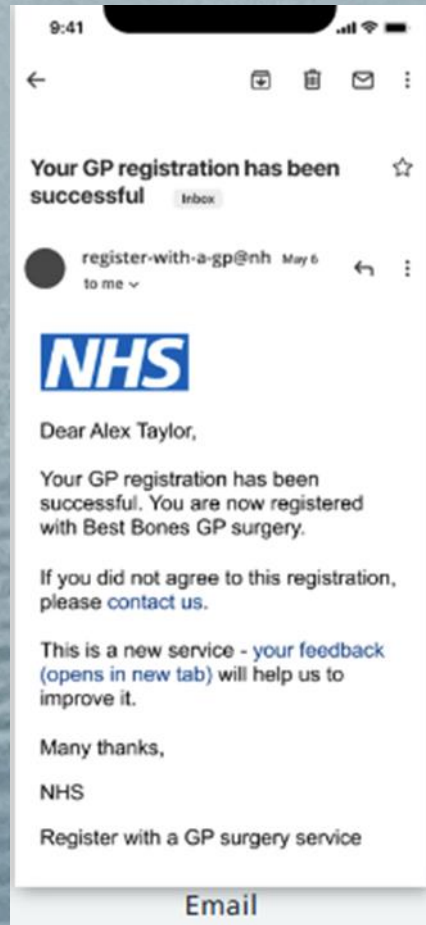
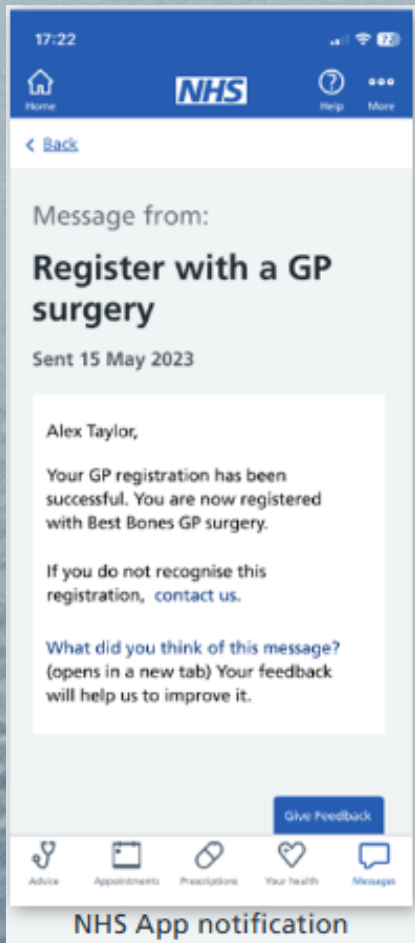


- Update any registration data entry template used to mirror order of data from 'Register with a GP Surgery' service
- Feedback given to ICBs / National team to explore if such templates can be created/maintained centrally

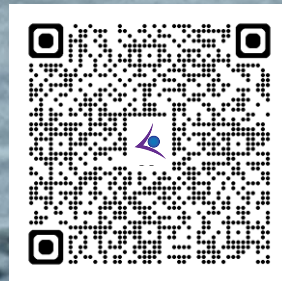
6 NHS Notify: Registration Message

- Automatic message sent to new patient when practice processes registration
- Attempts 1st NHS App message → then Email → SMS → Post

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/telling-patients-when-you-accept-their-registration>



Want to activate it? Use 'Profile Manager'



NHS Notify: Registration Message

NHS Profile Manager

[Check your profiles](#)

Manage and edit information on your profiles, including contact details and opening times

[Respond to reviews](#)

Read and respond to reviews left by NHS website users

[Add profiles](#)

This will send a request to the NHS website service desk

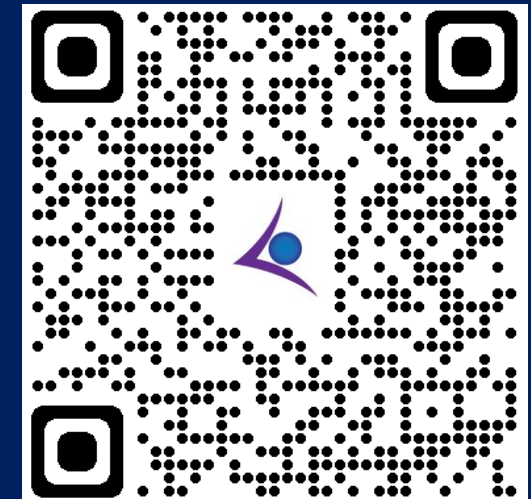
[Sign up to the Register with a GP surgery service](#)

Sign up to a service which gives patients the option to register with your surgery online

NHS Notify: Registration Message

Select 'Sign up.' on 'Profile Manager'

<https://organisation.nhswebsite.nhs.uk/>






Profile Manager

NHS Notify: Registration Message

[Return to Manage your profile](#)

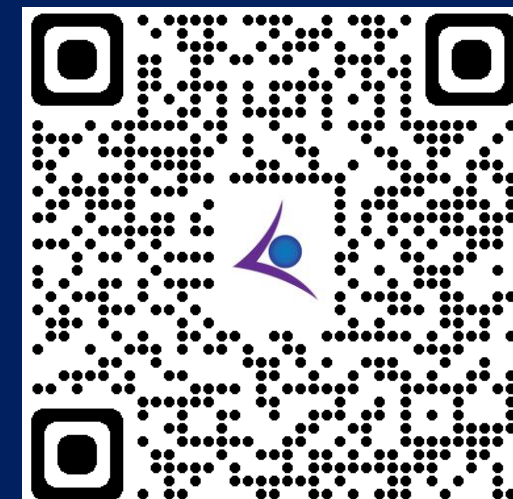
Your registered surgeries

Add practice

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
	 @nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/ 	On	View Details

Select
‘View Details’

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

Download the paper form

Download a paper version of the digital service.

[Patient registration form](#) PDF, (249 KB), 8 pages

Help us improve the paper form by filling in [our survey on the Qualtrics website](#).

Support

For service support, email ssd.nationalservicedesk@nhs.net or call [0300 303 5035](tel:03003035035). Support is available 24 hours a day, 7 days a week.

< Go back

[Redacted] Medical Centre

Shared mailbox [Redacted]@nhs.net [Change](#)

Additional services Language interpretation: Yes [Change](#)
Dispensing surgery: No
Nominated pharmacy: Yes
Tuberculosis screening: Yes

Patient access On [Change](#)

Send registration message Yes [Change](#)

What do these settings do?

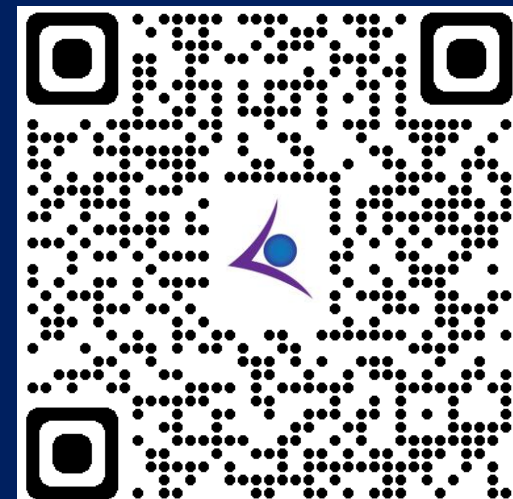
Patient access Change the way patients access your online registration service through Find a GP or the unique url on your website.

Send registration message We will automatically message the patient when you have accepted their registration. The message is sent by email, text message, post or in the NHS App.
[Examples of registration messages](#)

NHS Notify: Registration Message

Select 'Send registration message'

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[← Go back](#)

Telling patients their registration has been accepted

Register with a GP surgery service will message the patient when you have accepted their registration. We will send the message by email, text message, post or through the NHS App. There is no cost to you for this.

[Find out more about how this feature works on our resource hub](#)

Do you want us to message patients?

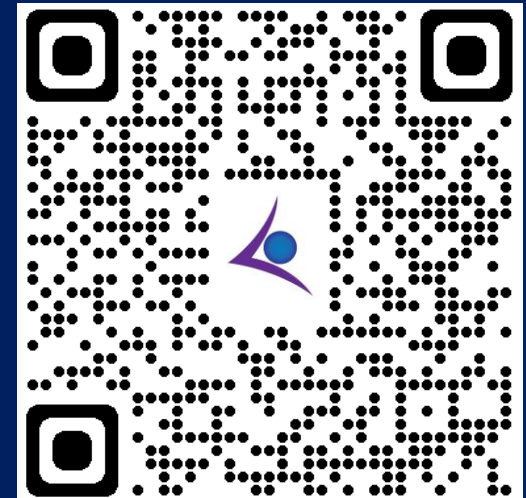
 Yes No

Continue

NHS Notify: Registration Message

Select 'Yes' → then 'Continue'

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

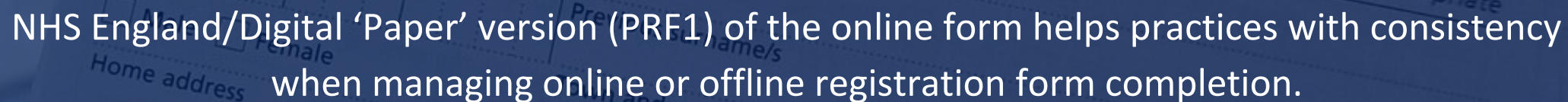
7

Switch 'Paper' Registration Form

Use 'Paper' version of 'Register with a GP Surgery' form (PRF1) for patients who require a non-digital solution. The 'paper' form includes a message on 1st page to promote registering online (see below). You could always add additional local pages to the end of the paper PRF1 form if required.

Register online

It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the 'Register to a GP surgery' service.



NHS England/Digital 'Paper' version (PRF1) of the online form helps practices with consistency when managing online or offline registration form completion.

The image shows a close-up of the NHS 'Family doctor services registration' form (PRF1). The form is titled 'NHS Family doctor services registration' and includes the NHS logo. It has a section for 'Patient's details' with fields for 'Date of birth', 'NHS No.', 'Surname', and 'First names'. There are checkboxes for 'Mr', 'Mrs', 'Miss', and 'Ms'. A note at the bottom of the form says 'Please complete in BLOCK CAPITALS and tick as appropriate'. The form is partially obscured by a dark blue text overlay at the bottom.

NHS Profile Manager

[Check your profiles](#)

Manage and edit information on your profiles, including contact details and opening times

[Respond to reviews](#)

Read and respond to reviews left by NHS website users

[Add profiles](#)

This will send a request to the NHS website service desk

[Sign up to the Register with a GP surgery service](#)

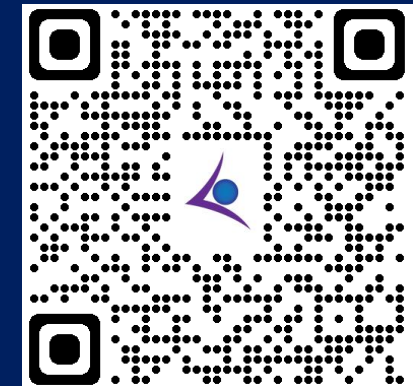
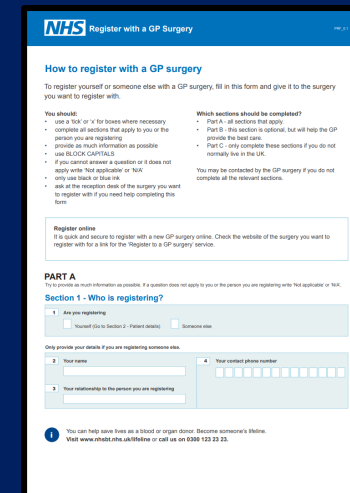
Sign up to a service which gives patients the option to register with your surgery online

Download Paper form (PDF) from 'Profile Manager'

or use link

<https://gp-registration.nhs.uk/PRF1-050723.pdf>

<https://organisation.nhswebsite.nhs.uk/>



Download from Profile Manager

[Return to Manage your profile](#)

Your registered surgeries

Add practice

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
	@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/	On	View Details

Download the paper form

Download a paper version of the digital service.

[Patient registration form](#) PDF, (249 KB), 8 pages

Help us improve the paper form by filling in [our survey on the Qualtrics website](#).

Support

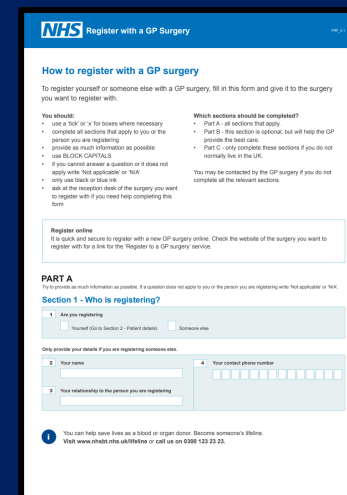
For service support, email ssd.nationalservicesdesk@nhs.net or call [0300 303 5035](tel:03003035035). Support is available 24 hours a day, 7 days a week.

Download Paper form (PDF) from 'Profile Manager'

or use link

<https://gp-registration.nhs.uk/PRF1-050723.pdf>

<https://organisation.nhswebsite.nhs.uk/>



Download from Profile Manager

Other Languages - 'Paper' Patient Questionnaires

- Digital Exclusion/Health Inequalities: Healthcare Guidance and Patient Questionnaires in different languages.
- Useful for patients who would struggle with English 'Register with a GP Surgery' paper form?

The screenshot shows the NHS England website with the following details:

- Page title: Meeting the initial health needs of vulnerable migrants – translated health guidance and patient questionnaire for newly arrived migrants in the UK
- Document first published: 20 February 2023
- Page updated: 24 April 2024
- Topic: Patient care, Primary care
- Publication type: Guidance
- Text: The Bi-lingual patient health questionnaires have been developed for commissioners and GP practices to support this initial health assessment and management of newly registered vulnerable migrants, including people seeking asylum and those arriving under Government relocation schemes. There is also an English/blank version of the form so that it may be translated into different community languages where local needs require.
- Text: There is an adult version of the form and a version for children (age 0-15 years) which can be completed by the parent/guardian. We envisage that competent 16 and 17-year-olds will be able to complete the adult form for themselves.
- Text: To support the initial health assessment, two SNOMED codes have been released to record that the assessment for newly arrived migrants has been undertaken using the New Patient Questionnaire. These are:
 - 1874651000000105 | Initial health assessment using New Patient Questionnaire for newly arrived migrants in the United Kingdom (procedure)
 - 1874641000000107 | Initial health assessment using New Patient Questionnaire for newly arrived migrants in the United Kingdom declined (situation)
- Text: Using the New Patient Questionnaire (or a locally-developed version), Health Care Practitioners should record on clinical systems, using the above SNOMED codes, whether the Initial Health Assessment has taken place or been declined.

English	Polski/Polish
New Patient Questionnaire for newly arrived migrants in the UK	Kwestionariusz pacjenta dla migrantów nowo przybyłych do Wielkiej Brytanii
Everyone has a right to register with a GP. You do not need proof of address, immigration status, ID or an NHS number to register with a GP.	Każdy ma prawo zarejestrować się u lekarza rodzinnego (ang. GP). Rejestracja u lekarza rodzinnego nie wymaga dokumentu potwierdzającego adres, określonego statusu migracyjnego, dokumentu tożsamości ani numeru NHS.
This questionnaire is to collect information about your health so that the health professionals at your GP practice can understand what support, treatment and specialist services you may need in accordance with the confidentiality and data sharing policies of the National Health Service.	Celem tego kwestionariusza jest zebranie informacji na temat Państwa zdrowia, aby pracownicy służby zdrowia w przychodni lekarza rodzinnego (GP) wiedzieli, jakiego wsparcia, leczenia i usług specjalistycznych mogą potrzebować. dane te są traktowane zgodnie z polityką poufności i udostępniania danych obowiązującą w Państwowej Służbie Zdrowia (NHS).
Your GP will not disclose any information you provide for purposes other than your direct care unless: you have consented (e.g. to support medical research); or they are required to do so by law (e.g. to protect other people from serious harm); or because there is an overriding public interest (e.g. you are suffering from a communicable disease). Further information about how your GP will use your information is available from your GP practice.	Lekarz rodzinny nie ujawni żadnych informacji pacjenta, dla celów innych niż bezpośrednia opieka, chyba że: pacjent wyraził na to zgodę (np. w celu wsparcia badań medycznych) lub lekarz będzie do tego zobowiązany przez prawo (np. w celu ochrony innych osób przed poważną krzywdą), lub ze względu na nadrzędny interes publiczny (np. pacjent cierpi na chorobę zakaźną). Dalsze informacje na temat sposobu, w jaki lekarz rodzinny będzie wykorzystywał przekazane dane, można uzyskać w przychodni lekarskiej.
Return your answers to your GP practice.	Odpowiedzi prosimy przekazać swojemu lekarzowi rodzinemu.
Section one: Personal details	Część pierwsza: dane osobowe
Full name:	Imię i nazwisko:
Address:	Adres:

<https://www.england.nhs.uk/publication/meeting-the-initial-health-needs-of-vulnerable-migrants-translated-health-guidance-and-patient-questionnaire-for-newly-arrived-migrants-in-the-uk>

Consider setting up preset message links (to send to patients) for forms/guidance in different languages



Translated Questionnaires

- Useful for communicating with potential new patients
- SMS platform might not be able to send to unregistered patient's phone numbers, but still useful for existing patients (e.g. texting parents to inform them how to register their new baby)
- Short URL: Consider creating a Short URL version of your registration link which makes it shorter and easier to share. There are many websites (e.g. bitly.com) that can help do this for you and they often require you to 'paste' the normal registration link into their webpage to create a 'proxy' Short URL which redirects to the original URL.



8 Create SMS/Email/NHS App preset message templates

Dear <forename> <surname>, Please register with our practice using this link: https://gp-registration.nhs.uk/***** If you experience any difficulties completing the online form, please contact our reception. Thanks for your interest, Regards <Practice Name>

IF NOT USING 'NHS Notify' Service:
Dear <forename> <surname>, Your registration form has been processed and you are now registered with our practice. We encourage you to download the NHS App to enhance your patient experience at our practice. Regards <Practice Name>

Dear <forename> <surname>, Thank you for submitting your online registration form. Unfortunately we are unable to register you as you live outside our practice's catchment area. Please visit www.nhs.uk/service-search/find-a-gp to find an alternative practice. Thanks for your interest. Regards <Practice Name>

9 Add Practice's Unique Registration URL to Website

How to Register with the Practice

Permalink: <http://www.ealingparkhealthcentre.nhs.uk/new-patients/howtoregisterwiththepractice/> Edit

Insert/edit link

Thank you for... our practice.
You can register... which is our preferred method too.

Step 1: Check... hment area to avoid disappointment

We can only re... ly live within our catchment area.

Please click he... ur address is within our area.

You can visit the [NHS website](#) for more information about registering with a GP Practice.

Step 2: Complete online registration form, using link below:

Online New Patient Registration Form - Ealing Park Health Centre

<https://gp-registration.nhs.uk/>

1) Add Unique Registration URL
[https://gp-registration.nhs.uk/\[your practice ODS Code\]](https://gp-registration.nhs.uk/[your practice ODS Code])

2) Delete webpage/content for any previous online registration processes

If in doubt, contact your website provider for support.

Publish

Preview Changes

Status: Published Edit

Visibility: Public Edit

Revisions: 18 Browse

Published on: Sep 14, 2017 @ 13:47 Edit

Move to Trash Update

Page Attributes

Parent: New Patients

Template: Default Template

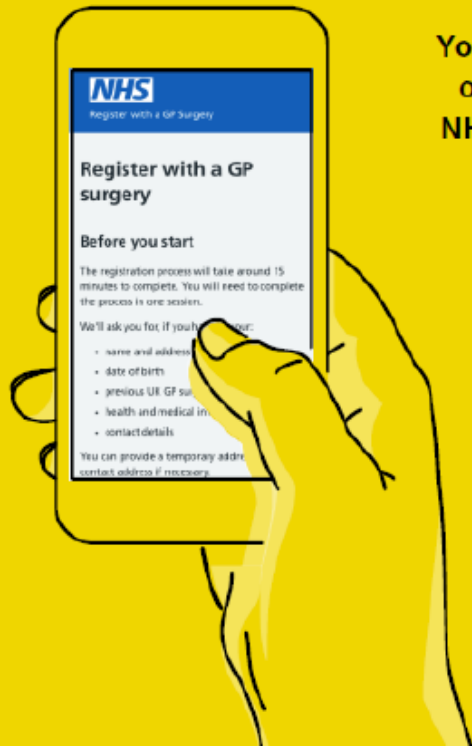
Order: -1

Need help? Use the Help tab above the screen title.

Featured Image

Set featured image

You can register with our surgery online



You don't need proof of address or immigration status, ID or an NHS number to start registering with a GP. It's easy and will save everyone time.

Scan here to register



Paper forms are still available from reception if you need one

10

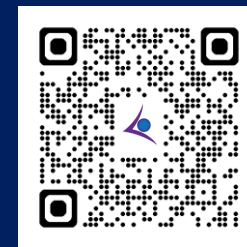
Practice Posters, Media Screens & Social Media



<https://youtu.be/2Ztu97TUYmM>



Scan / Click for Editable Poster



Scan / Click to Preview Video

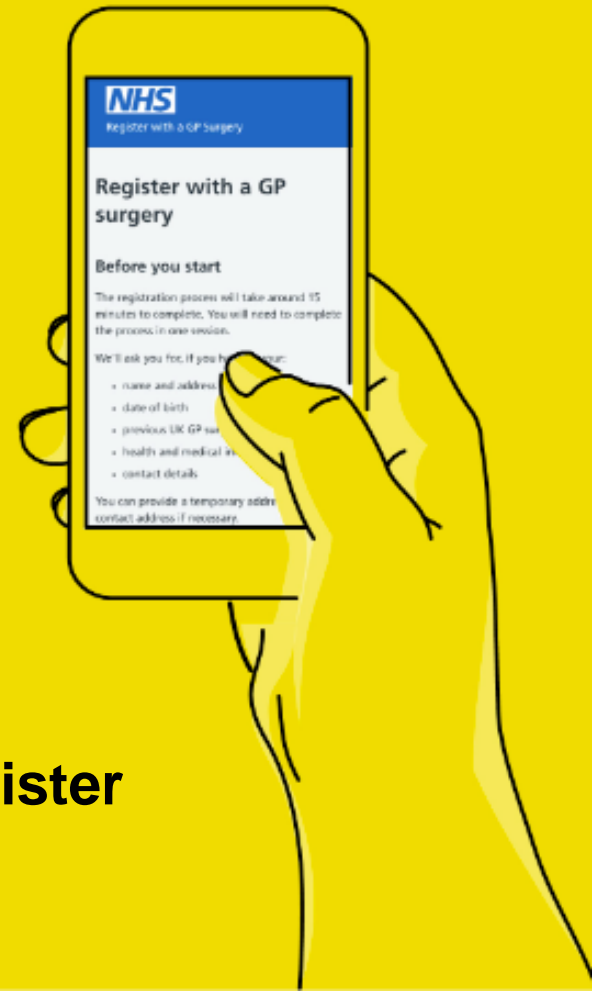


Scan/Click to access Comms Materials

You can register with us online →

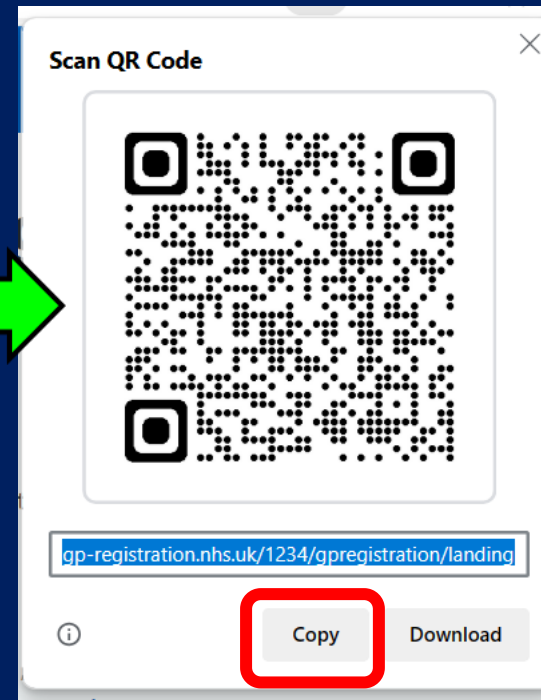
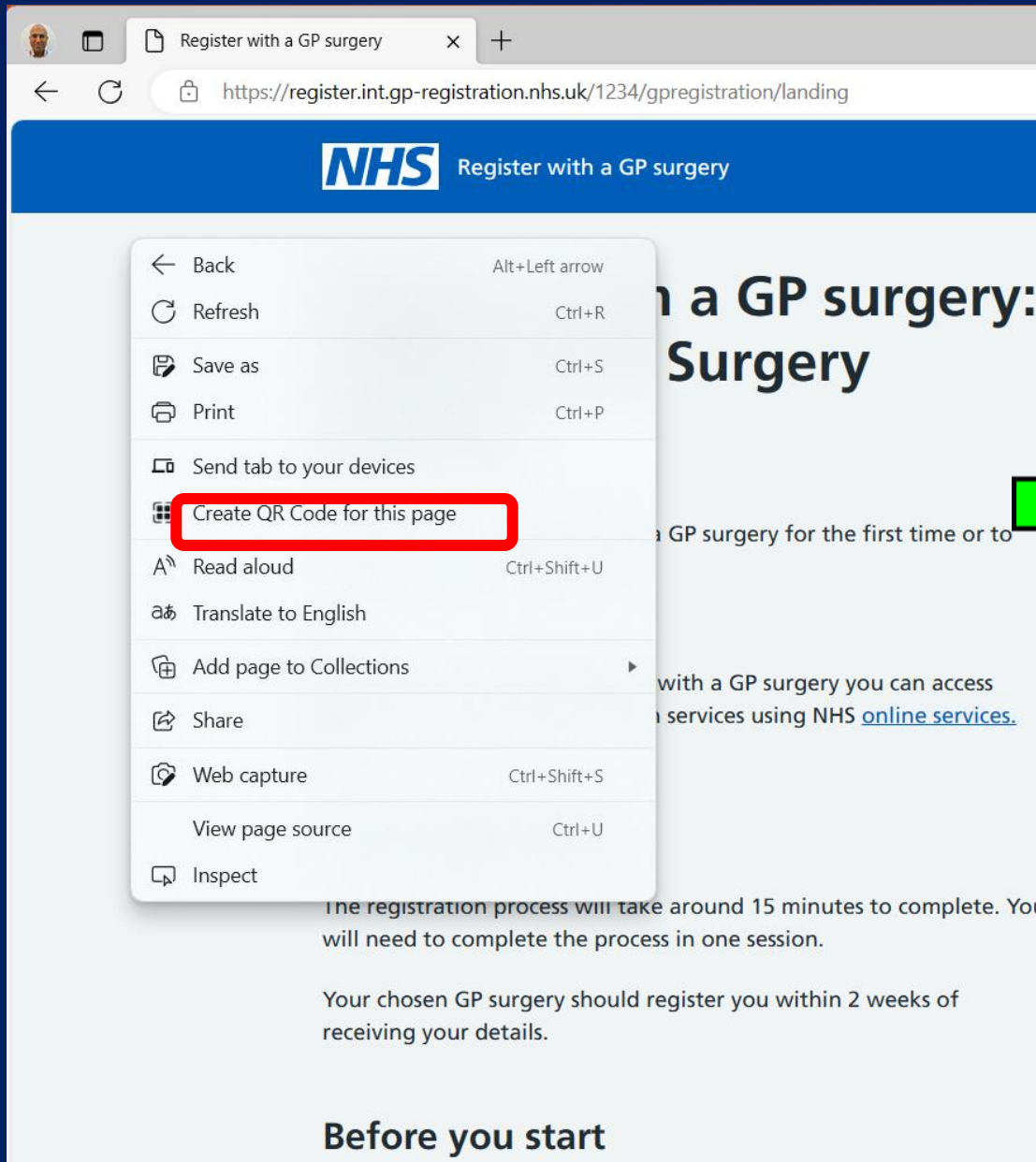


You don't need proof of address or immigration status, ID or an NHS number to start registering with a GP surgery. It's easy and will save everyone time.



Scan here, visit our website or speak to reception to register

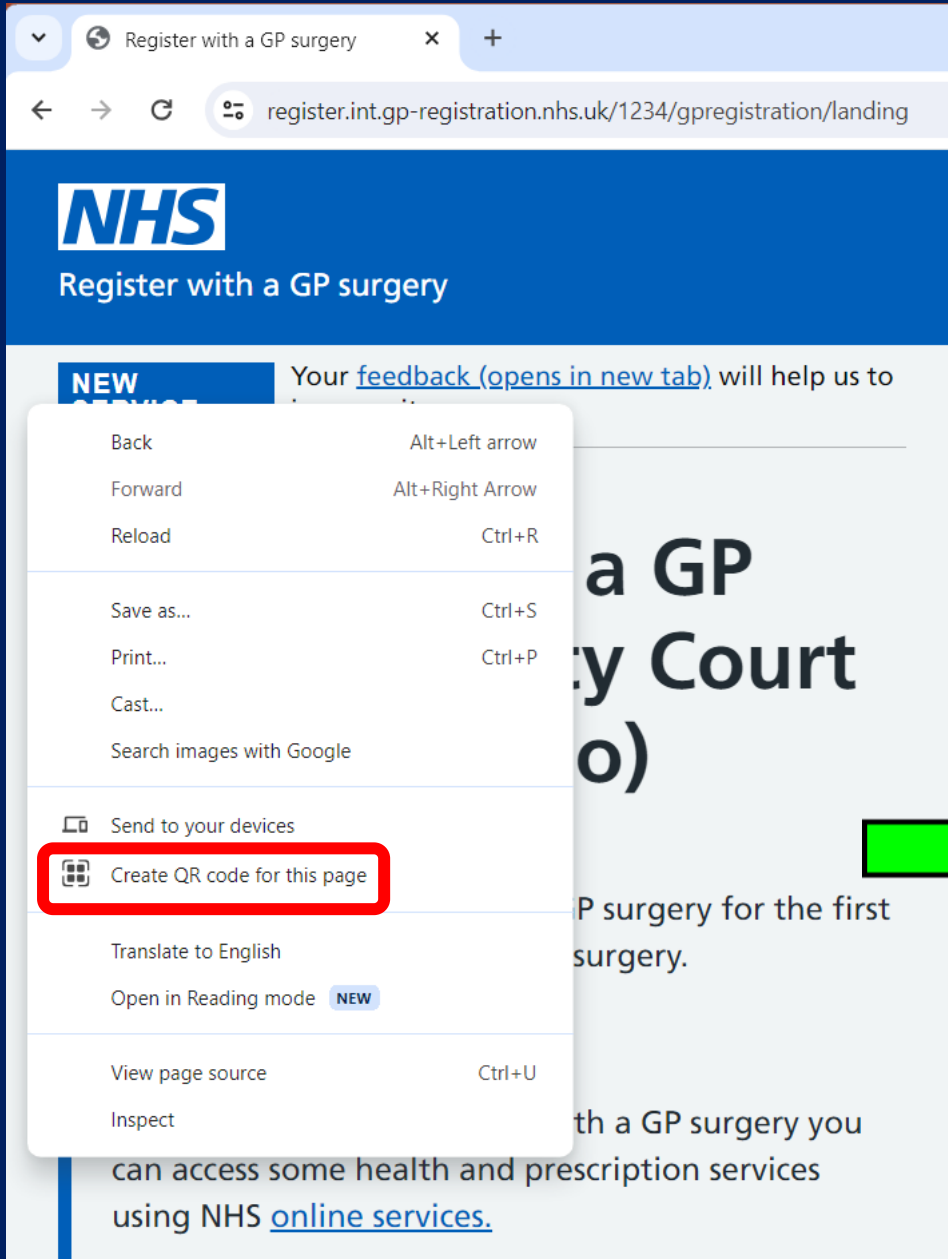
Create QR code from Edge Browser



- Paste URL into Web browser
- Right Click on any white space on webpage
- Select 'Create QR Code for this page'
- Copy (& Paste)

'Register with GP Surgery' team can also provide practices with their QR code

Create QR code from Chrome Browser



'Register with GP Surgery' team can also provide practices with their QR code

- Paste URL into Web browser
- Right Click on any white space on webpage
- Select 'Create QR Code for this page'
- Copy (& Paste)
- 'Dinosaur' logo in centre NOT required for QR code to work → can replace with Practice logo etc.

11 Update Practice Email Autoreply Message

Thank you for contacting **Wellington Health Centre**.

This is an automated response from a mailbox, which is checked at least once a day Monday – Friday (excluding bank holidays) between 08:00 and 18:30. It is not monitored outside of these times.

For any urgent queries, please contact our reception on **020 7111 2222** who will give advice.

If we are closed, please use **NHS 111** for an urgent problem that you think cannot wait.

For problems that you think might be life-threatening, please call 999.

IMPORTANT: For safety reasons, we **do not** accept emails to seek medical advice, send photos (unless with prior agreement), discuss problems or to request face-to-face or telephone/video consultations. Please use our online consultation service instead which you can access via the NHS App, the practice website or using this direct link: <https://yourpractice.consult.com/>. Alternatively please call reception if you unable to use it.

Repeat prescription request? Please allow at 2 working days for it to be processed. We can process requests even quicker if received via the NHS App rather than by email. Visit <https://www.yourpractice.nhs.uk/online-services/> to understand how to set this up. If sending requests via email, then please send your request to: prescription@nhs.net

Want your NHS number? Visit: www.nhs.uk/nhs-services/online-services/find-nhs-number/

Want access to your records? Follow the steps at: www.yourpractice.nhs.uk/online-services/

Want to register with the practice? Visit www.yourpractice.nhs.uk/ur

Kind Regards

Wellington Health Centre

Open Mon-Fri 8am to 6.30pm

t: 020 7111 2222

e: yourpractice@nhs.net

w: yourpractice.nhs.uk

1 2

Update Email Signatures (for relevant staff)

Kind Regards

Wellington Health Centre

Open Mon-Fri 8am to 6.30pm

t: 020 7111 2222

e: yourpractice@nhs.net

w: yourpractice.nhs.uk

Repeat prescription request? Please allow at 2 working days for it to be processed.

We can process requests even quicker if received via the NHS App rather than by email.

Visit <https://www.yourpractice.nhs.uk/online-services/> to understand how to set this up.

If sending requests via email, then please send your request to: prescription@nhs.net

Want an online consultation? Visit our practice website, NHS App or this direct link: <https://yourpractice.consult.com/>

Want your NHS number? Visit: www.nhs.uk/nhs-services/online-services/find-nhs-number/

Want access to your records? Follow the steps at: www.yourpractice.nhs.uk/online-services/

Want to register with the practice? Visit www.yourpractice.nhs.uk/url

“ Using the new online service has also nearly halved the time it was taking for our staff to register our patients

Dr Jahan Mahmoodi, GP Principal – Hazeldene Medical Centre, Brent, London



Lastly perhaps the most important step....

1 3

Encourage practice team to understand the service by testing it themselves, so they can promote it to patients!

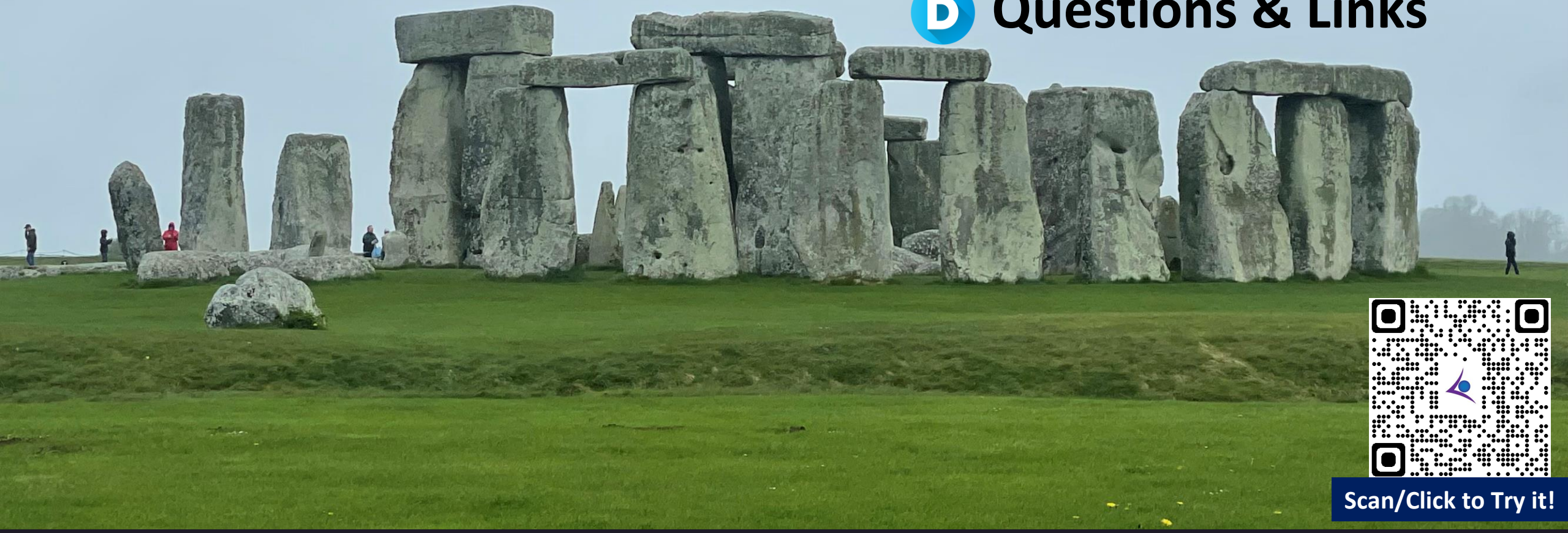


Practice Testimonials

Register with a GP Surgery Service











Structure of Webinar:

- A** ~~How does it work?~~
- B** ~~Why should we use it?~~
- C** ~~How do we set it up?~~
- D** Questions & Links



Scan/Click to Try it!

D Questions & Useful Links

Demo Registration:		https://register.int.gp-registration.nhs.uk/1234
Enrollment Form:		'Register with a GP Surgery' Service Enrollment Form
Register with a GP Surgery Service - Info		https://digital.nhs.uk/services/register-with-a-gp-surgery-service
Webinar Recording:		https://youtu.be/-dJjKaVr3to (6 th June 2024)
NHS App Demo:		https://youtu.be/TiiEAYldmlg
Find a GP:		https://www.nhs.uk/service-search/find-a-gp
Profile Manager:		https://organisation.nhswebsite.nhs.uk/
GP Catchment Hub:		https://gp-catchment-welcome-nhsgisscw.hub.arcgis.com/
Roadmap:		https://digital.nhs.uk/services/register-with-a-gp-surgery-service/benefits-and-features/roadmap
Performance Data:		https://digital.nhs.uk/services/register-with-a-gp-surgery-service/performance-data

Further support needed? Email england.register-gp-surgery.support@nhs.net

