

# NWL Training Hub

## Newsletter

w/c 27<sup>th</sup> January 2025



# NW LONDON TRAINING HUB

Education ♦ Training ♦ Workforce

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### NWL Training Hub Training Needs Analysis Nursing Survey 2025

We have put together a short online survey, which we would like to go out to all our nurses (Student Nursing Associates, Qualified Nursing Associates, GPNs and ANPs). I'm aware that you may have done your own local Training Needs Analysis, but we feel it's important to gather some specific information to support NWL training offerings, including how we spend the centrally allocated CPD Funding.

This is to shape some of the NWL future training opportunities, rather than offer what we think would be a good idea but it's also to capture some extra workforce information. We would really value a summary of your local TNA results too, as all the feedback we can gather from our nurses will help when negotiating NWL funding and will support our bids for training money. Thank you for your support.

The survey is for all nurses working in North West London Primary Care (Student Nursing Associates, Qualified Nursing Associates, GPNs and ANPs)

Quick to complete

A chance to have your say

Shape your future

The chance to win a £50 Amazon Voucher (winner to be picked at random)

Complete the survey here; <https://9ks5vwnpfb.typeform.com/to/pjizDUSY> or click the flyer to the right to enlarge.

### Performing ECG Training **new dates**

- 6<sup>th</sup> March, 9:15 – 16:30 [book here](#) in person @ Harrow Baptist Church, HA1 1BA
  - 30<sup>th</sup> September, 9:15 – 16:30 [book here](#) in person @ Harrow Baptist Church, HA1 1BA
- This training is for HCAs. GPAs, pharmacists, nurses can attend if they require this training

### Travel Health Updates **new dates**

- 25<sup>th</sup> February 2025, 13:30 – 16:30 [book here](#)
- 5<sup>th</sup> June 2025, 13:00 – 16:00 [book here](#)
- 23<sup>rd</sup> October 2025, 13:00 – 16:00 [book here](#)

This training is open to all trained Nursing and Pharmacist Immunisers. This training will be conducted over 3 hours online. Please note: Travel Health Updates for **experienced practitioners only** offering travel immunisations already. This session does not cover seasonal vaccines. Find out more details about what is covered [here](#).

### Adult Phlebotomy **new dates**

- 19<sup>th</sup> March, 9:15 – 16:30 [book here](#) in person @ Harrow Baptist Church, HA1 1BA
- 28<sup>th</sup> May, 9:15 – 16:30 [book here](#) in person @ Harrow Baptist Church, HA1 1BA
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This face to face session has been developed to allow learners the opportunity to practice their skills on high quality simulated arms.

### UTI Training

- 13<sup>th</sup> February, 12:00–14:00 [book here](#)

Join us for an engaging online training session hosted by Jane Young, a Nurse Consultant from the Bladder and Bowel Service, designed to expand your understanding of urinary tract infections (UTIs) and the critical role hydration plays in their prevention.

This clinician-led session will cover essential topics, including:

- UTI prevention strategies
- Understanding E. coli (What it is and its role in infections)
- Symptom identification
- Prevention techniques
- The diagnostic process

### Multi-professional Supervisor Course - April Cohort Dates

The next cohort dates are all on Thursdays - 24<sup>th</sup> April, 8<sup>th</sup> May, 15<sup>th</sup> May & 5<sup>th</sup> June 2025

if you would like to attend these dates please complete [this application form](#) before **Monday 24th February**. If you have any questions about this please email [nwl.traininghub@nhs.net](mailto:nwl.traininghub@nhs.net)

## GP Assistant Programmes Update—London Training Hubs Structured Education Programme – Operated by SE London Training Hub and University of Greenwich.

Recruitment for cohort 7 is underway. If you would like to attend please complete [this application form](#) and return it to [gpa@seltraininghub.co.uk](mailto:gpa@seltraininghub.co.uk)

Cohort 7 will begin on the 26<sup>th</sup> March if you would like all of the dates for this cohort or you have other questions about this please contact [gpa@seltraininghub.co.uk](mailto:gpa@seltraininghub.co.uk).

### Calling Chronic Pain Management Practice Pharmacists and PCN staff

- March 11<sup>th</sup> and 25<sup>th</sup> 2025, 13:00—16:00 please register for both dates: [Session 1 - 11<sup>th</sup> March](#) and [Session 2 - 25<sup>th</sup> March](#)

Managing chronic pain, particularly when discussing deprescribing, can be complex. Connect Health (NWL MSK Partnership provider) are offering an opportunity to enhance your approach with evidence-based strategies designed to empower your patients in managing their pain more effectively. This tailored program for Practice Pharmacists and PCN staff will enable you to:

- Develop a coaching approach to transform chronic pain management.
- Communicate modern pain concepts and promote non-medication strategies.
- Build confidence in patient engagement and health coaching skills.

### THIS WEEK

- **Beyond the practice: Exploring the future of GPs with an extended role** - 29<sup>th</sup> January, 12:30–13:30 [book here](#)
- **NWL Cervical Screening Update** - 29<sup>th</sup> January, from 13:00 [join here](#)
- **SystmOne Recoding** - 31<sup>st</sup> January, 10:00 - 11:00 [Book here](#)
- **SystmOne - QOF Management** - 31<sup>st</sup> January, 13:00 - 14:30 [Book here](#)

## NWL TH Training

## Expressions of Interest forms

### NWL Training Hub Webinars

#### Safeguarding Webinars

Please join our 1 hour Online Safeguarding webinars. A certificate of attendance will be provided when attending the FULL session this certificate can be counted towards your 13 Safeguarding annual update. Book 1 or more session using the links provided below or [here by selecting the date from the drop down](#).

**FGM / Breast Ironing / Flattening**— 27<sup>th</sup> February 2025 - 11:30-12:30 [Book here](#)

**Substance Misuse or Addiction**— 12<sup>th</sup> March 2025 - 13:00-14:00 [Book here](#)

**Young People effected by Intimate partner abuse**—26<sup>th</sup> March 2025 13:00-14:00 [Book here](#)

#### UTI Training

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Join us for an engaging online training session hosted by Jane Young, a Nurse Consultant from the Bladder and Bowel Service, designed to expand your understanding of urinary tract infections (UTIs) and the critical role hydration plays in their prevention.

This clinician-led session will cover essential topics, including:

- UTI prevention strategies
- Understanding E. coli (What it is and its role in infections)
- Symptom identification
- Prevention techniques
- The diagnostic process

#### Common Shoulder and Elbow Problems

- 26<sup>th</sup> February 2025 12:30 – 13:30 [book here](#)

This webinar will inform general practitioners of the common shoulder and elbow problems they may encounter in primary care. Learn practical strategies for identifying and addressing these problems to ensure optimal patient outcomes. Early referral criteria and types of shoulder injections are two of the topics that will be covered.

For queries about any of the above webinars please contact [nwl.traininghub@nhs.net](mailto:nwl.traininghub@nhs.net)

### Enhanced Services

#### Interpreting ECG - Foundation

- 28<sup>th</sup> February 2025 09:00 to 16:00 [Book here](#) in person @ The Irish Cultural Centre, W6 9DT

This training is for GPs and ACPs only. Please be aware this is **not a refresher**.

#### Performing ECG Training **new dates**

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- This training is for HCAs. GPAs, pharmacists, nurses can attend if they require this training

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This face to face session has been developed to allow learners the opportunity to practice their skills on high quality simulated arms.

#### Advanced Diabetes Course

For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course.  
GPs – please be sure to provide a summary of your diabetes related work undertaken. [Express your interest here](#)

#### HCA Diabetes training

- 12<sup>th</sup> March 2025, 08:50 to 16:00 – [book here](#)

This training is for non-registered clinical staff, training can also be attended as an update for those HCAs who have already attended HCA diabetes training before and need a refresher.

#### Diabetes Foot Care Training

- 4<sup>th</sup> February 9:15 – 16:30 [book here](#) in person @ Harrow Baptist Church, HA1 1BA  
The course is for experienced HCAs who will be assisting with diabetes reviews.

#### Advanced Wound Care Training

- 27<sup>th</sup> February 2025 9:15 – 16:30 [book here](#) in person @ Harrow Baptist Church, HA1 1BA  
This session is aimed at HCAs who have some basic knowledge and experience of wound care and wish to extend their skills to be able to perform suture and staple removal and take a swab correctly

#### SRH Essentials Course, CPD accredited

A one-day training course for nurses & AHPs new to SRH designed by the Faculty of Sexual and Reproductive Healthcare to enable those working in primary care to manage consultations about contraception and STIs with confidence. This is suitable for Nurses & AHPs who have been working in primary care but have only undertaken a small amount of training in this area. [Find out more and register your interest](#)

#### Advanced Diabetes Course

For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course.  
GPs – please be sure to provide a summary of your diabetes related work undertaken. [Express your interest here](#)

### ARRS Training Offers

#### GP Assistant Programmes Update—London Training Hubs Structured Education Programme – Operated by SE London Training Hub and University of Greenwich.

Recruitment for cohort 7 is underway. If you would like to attend please complete [this application form](#) and return it to [gpa@seltraininghub.co.uk](mailto:gpa@seltraininghub.co.uk)

Cohort 7 will begin on the 26<sup>th</sup> March if you would like all of the dates for this cohort or you have other questions about this please contact [gpa@seltraininghub.co.uk](mailto:gpa@seltraininghub.co.uk).

#### Intro to support options for individuals with no recourse to public funds

- 12<sup>th</sup> February 2025 10:30 – 13:30 in person @ The Irish Cultural Centre, W6 9DT [express your interest here](#)

Open to ARRS Social Prescribing Link Workers, Care Coordinators and Health & Wellbeing Coaches only.

#### Managing Expectations, Boundaries, and Conflict

- 5<sup>th</sup> March 2025 9:30 – 13:00 in person @ The Irish Cultural Centre, W6 9DT [express your interest here](#)

Open to ARRS Social Prescribing Link Workers, Care Coordinators and Health & Wellbeing Coaches only.

#### 2 or 4 Day Coaching Course

Open to ARRS Social Prescribing Link Workers, Care Coordinators and Health & Wellbeing Coaches  
NWL Training Hub is supporting further new recruitment of the Personalised Care roles by funding a DES required PCI coaching course – either the 2 day or 4 day course dependant on the role.

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

#### Pitstop Foundation Level Diabetes Course

This course is now open to any ARRS clinical staff including Pharmacists, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners.

Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

*Thank you from the NWL Training Hub Team*



For some training we don't currently have training dates arranged, if this is training you would like please complete the relevant expression of interest form and we will be able to run training based on demand. Those who have expressed interest will also be notified when dates are arranged. [Forms can all be found here](#)

## Supervisor courses

NWL Training Hub holds a waitlist for both the multi-professional and GP Supervisor courses, if you would like to attend please complete the relevant application form.

#### Multi-professional Supervisor Course [Application form](#)

The next cohort dates are all on Thursdays - 24<sup>th</sup> April, 8<sup>th</sup> May, 15<sup>th</sup> May & 5<sup>th</sup> June 2025  
Complete the application form to be added to the waitlist for the April cohort or any future cohorts.

#### GP Supervisor Course [Application form](#)

Complete the application form to be added to the waitlist for the next available cohorts.  
[Pharmacy Educational Supervisor Training programme](#) – available via eLFH

## Useful links and Resources

[Knowledge and Library Resources for GP and Practice Teams](#)

[Greener NHS – Resources for a more sustainable NHS](#)

[Survival Toolkit](#)

[Supported Return to Training](#)

[Podcast Learning Library](#)

[Primary Care Resources](#)

[GP Resources](#)

[Webinar Recordings](#)

## Other Training / Webinars / Events

#### Child Protection Information System training

- 5<sup>th</sup> February 2025 12:00 13:00 [Join the meeting now](#)
- 6<sup>th</sup> February 2025 12:00 13:00 [Join the meeting here](#)

Please note this is IMPORTANT. This is about access to the new Child Protection Information System. It is especially important that all Safeguarding Leads in each Practice are aware of it and know how to access it.

[View event flyer here](#), this has further details and the links to 2 training sessions which will show you how to use this new system – please try and attend one of them and then disseminate the information to all staff in your practice.

Any questions please email: [Liz.Royle@nhs.net](mailto:Liz.Royle@nhs.net) or [o.agboola@nhs.net](mailto:o.agboola@nhs.net)

#### Burnout Group – Keeping Well

- 6 consecutive weeks starting on 5<sup>th</sup> February 13:30–15:00. To join complete this [self-referral form](#) and select the option "Join a Burnout Group".  
Is work stress affecting your mental health and leading to you feeling burnt out?

The sessions will incorporate Cognitive-Behavioural Therapy (CBT) and Acceptance and Commitment Therapy (ACT) protocols as a means of promoting positive wellbeing using psychological techniques, reflective exercises and group discussions. There are a limited number of spaces for this group. A brief assessment call will be conducted with those interested in joining to ensure the group is a suitable support. Please note that this is a closed group and attendees are encouraged to attend every session.

#### Time for Change: Webinars in 2025 - Genie Programme

- Using apprenticeship levy-transfer to promote social mobility - 7<sup>th</sup> Feb 2025 [Click here to book](#)
- Women at work: The power of apprenticeships - 6<sup>th</sup> Mar 2025 [Click here to book](#)
- Autism and Apprenticeships: This is my story - 3<sup>rd</sup> June 2025 [Click here to book](#)

#### Digital Transformation Lead Networking Event 2025

- 10<sup>th</sup> February 9:30–16:00 @ Wellington House, London, SE1 8UG [book here](#)

Are you a digital and transformation lead working for in a GP federation or PCN? NHS e have set up the second DTL networking event where you will have the chance to share best practice, explore innovative solutions, and build relationships with others in the field. [View and download the flyer here](#).

#### Fiendish Cases - Learning from Real Life Polypharmacy - Medicines Optimisation Case-Based Discussions

- 12<sup>th</sup> February 2025, 12:00 to 14:00 [Register here](#)

This masterclass will help you to address the complexities of polypharmacy. Learn how to navigate ethical and clinical challenges while applying structured approaches to deprescribing and medication reviews (SMRs). Explore practical solutions to managing complex cases, with real-world examples covering frailty, dysphagia, and high-risk medicines. Through engaging discussions and case studies, you will explore tools and frameworks to refine your approach to polypharmacy whilst discussing best practices and resources for ongoing professional development in medicines optimisation.

For further information please contact [Amar Singh](#)

#### The 2025 EPR Summit: Translating the National Mandate into Local Success

- 12<sup>th</sup> February, 8:30–17:00 in person @Convene 155 Bishopsgate, London [register here](#)  
This event brings together healthcare leaders, innovators, and decision-makers to see the evolving landscape of Electronic Patient Records (EPRs).

- Event Highlights:
- Networking Opportunities: Engage with over 400 senior stakeholders, including CIOs, CCOs & Digital Directors from across the UK.
- Expert-Led Sessions: discussions on EPR strategies, system integration, data security & health equity.
- Innovative Solutions: Learn how technologies are transforming the healthcare digital landscape.

#### "Love Your NHS Library Service" Lunch and Learn

- Thursday 13<sup>th</sup> February 2025, 12:30 - 1:30:30 [Register now here](#)

Did you know that health and care staff have easy and free access to key evidence resources and thousands of electronic journals and books?

Join to find out more about the library services and resources that are available to staff in your primary care networks and how you can encourage people to make use of them. Get help to improve training hub KPIs question 6 about use of knowledge resources. Members of the NHS Knowledge and Library Services team will give you a quick tour of what's available and how to access everything.

- Objectives:
- Increase your understanding of the range of resources available
- Have a detailed look at the Knowledge & Library Hub, eJournals and eBooks, BMJ Best Practice, Royal Marsden Manual and more!
- Know how apply for (or reactivate) an NHS OpenAthens account
- Know how to signpost others to these resources

#### Cancer Bitesize Webinar series

- Upper GI Cancers: What do Primary Care need to know? - 19<sup>th</sup> February, 12:45–13:30 [register here](#)
- Urological Cancers: Red Flags and Practical Tips - 19<sup>th</sup> March, 12:45–13:30 [register here](#)
- FIT Use and the Colorectal Cancer Pathway - 23<sup>rd</sup> April, 12:45–13:30 [register here](#)

Please find below FREE high quality bitesize learning resources developed and delivered in collaboration with [GatewayC](#), West London GP Cancer Leads and secondary care clinicians.

[Register here](#) to access RMP resources and more from GatewayC, from Screening to Diagnosis.

#### Best Practice London & Women's Health Register Care

- 26<sup>th</sup>–27<sup>th</sup> February 2025 at Olympia London [Register here](#)

- What you can expect from the event;
- Empowering Education for General Practice Teams: Sessions designed to support the development and education of the whole general practice team.
- Women's Health in Focus: Bridging the knowledge gap with comprehensive coverage of women's health topics, from basic HRT prescribing to complex management, ethnicity considerations, and the impact of comorbidities.
- CPD-Accredited Learning: Stay updated on essential clinical topics, including dermatology, respiratory and cardiovascular diseases, lifestyle medicine, mental health, and more.

#### 8th Polypharmacy CoP

- 5<sup>th</sup> March 2025, 13:00–14:00 [book here](#)

This will be the final ICHP hosted Community of Practice, focusing on;

- Retrospective: What have we done 2022 to 2024?
- Programme Wrap Up: What's upcoming until March 2025.
- Sustainability: How can we integrate principles in NWL?

Please ensure you have a working camera and microphone, as this will be an interactive session. For further information and/or to get involved please contact [Amar Singh](#).

#### Infection Prevention and Control Training for NWL IPC Leads

- Various dates from 5<sup>th</sup> March – 16<sup>th</sup> May 2025 in person training [book here](#)

This one-day training course is fully funded to ensure all IPC Practice Leads have the education and knowledge required to fulfil their role to lead and implement change. Topics covered will include:

- Basic microbiology
- Standard and surveillance based precautions applied to general practice
- Audit and Surveillance
- MEG (Medial E-Governance) tool
- Community infection reviews
- AMR and more...

#### Immunisation Webinar Series

- 10<sup>th</sup> to 13<sup>th</sup> March 18:00–19:00 [book here](#)

Join PCN in March for a new series of free, easy to access webinars, aimed at giving primary care nurses an essential update on immunisation and influenza. Topics to be discussed in this CPD accredited series include: Respiratory syncytial virus; the current flu season, preventing influenza via vaccination; and shingles.

#### Calling Chronic Pain Management Practice Pharmacists and PCN staff

- March 11<sup>th</sup> and 25<sup>th</sup> 2025, 13:00—16:00 please register for both dates: [Session 1 - 11<sup>th</sup> March](#) and [Session 2 - 25<sup>th</sup> March](#)

Managing chronic pain, particularly when discussing deprescribing, can be complex. Connect Health (NWL MSK Partnership provider) are offering an opportunity to enhance your approach with evidence-based strategies designed to empower your patients in managing their pain more effectively. This tailored program for Practice Pharmacists and PCN staff will enable you to:

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