

Register with a GP surgery: Trinity Court Surgery (Demo GP Practice), Leeds

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit [NHS 111 online](#) (opens in a new tab).

If you are already registered with a GP surgery you can access some health and prescription services using [NHS online services](#) (opens in a new tab).

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 5 days of receiving your details.

Temporary registrations

You can temporarily register with a GP surgery for up to 3 months. This can be helpful if you're living away from home for a short period and do not want to change your existing GP surgery.

You should visit the GP surgery you want to register with and ask them for a temporary services form, also called a GMS3.

[Find out about temporary registrations](#) (opens in a new tab).

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children aged 15 years and under it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

[Start now](#)

Other ways to register

- Fill in the [Register with a GP surgery paper form](#) (PDF, 199 KB, 8 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view [guidance about how to register with a GP](#) (opens in a new tab).

By using this service you are agreeing to our [terms of use](#) (opens in a new tab) and [privacy policy](#) (opens in a new tab).

Would you like to [give feedback](#) (opens in a new tab) about this page?

Register with a GP Surgery Service

- National NHS Online Solution -



Dr Shanker Vijay - GP Lead, Digital Transformation, NHS England (London)





Challenge:

‘Register with a GP Surgery’
service is simple to use and
quick to setup.

Could you go live by the end
of this webinar?
(By accessing ‘Profile Manager’)



Profile Manager



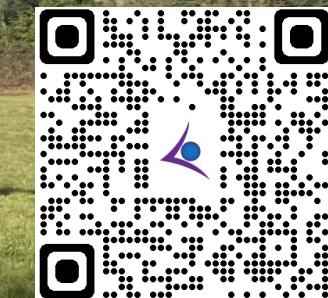
NHS App
Demo Video



Scan/Click to Try it!

Several practices
'hit the target' by going
live during these webinars,
using 'Profile Manager'.

Perhaps just to avoid
hearing from me again??!!



Scan/Click to Try it!

Register with a GP Surgery Service

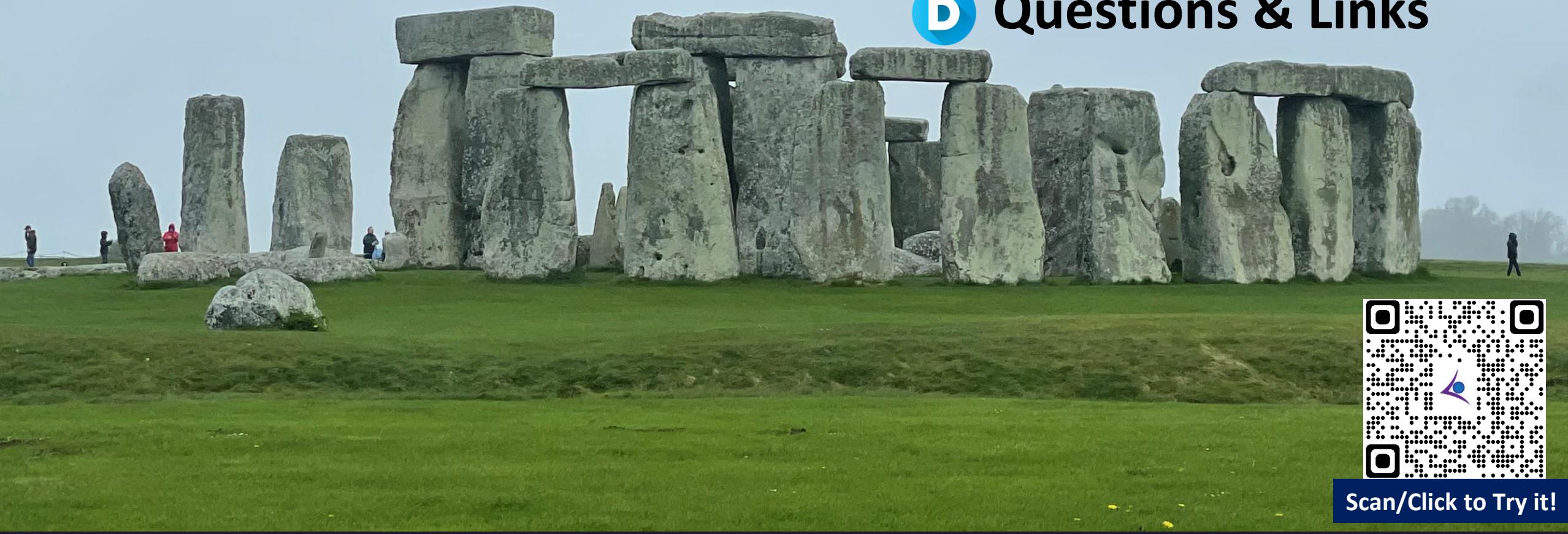
Structure of Webinar:

A How does it work?

B Why should we use it?

C How do we set it up?

D Questions & Links



Scan/Click to Try it!

A

How does it work?



NHS App
Demo Video



Scan/Click to Try it!

Renew or replace your adult pass x +

https://www.gov.uk/renew-adult-... A

GOV.UK

Home > Passports, travel and living abroad > Passports

Renew or replace your adult passport

Contents

- Overview
- Renew
- Replace a lost, stolen or damaged passport

Renew

You must renew your passport before you can travel if either:

- your passport has expired
- you do not have enough time left on it

How much time you need on your passport depends on the country you're visiting. [Check the entry requirements of the country you want to travel to.](#)

There are different rules if your [passport is lost, stolen or damaged](#) or you need to [change your name or personal details](#).

If your passport is burgundy or has 'European Union' on the cover, you can still use it as long as it's valid for travel.

Renew online

Use this service to renew your passport online. It costs £75.50.

You'll need:

- a [digital photo](#)
- a credit or debit card
- your passport

[Renew online >](#)

Tax your vehicle - GOV.UK x +

https://www.gov.uk/vehicle-tax A

GOV.UK

Home > Driving and transport > Vehicle tax, MOT and insurance

Tax your vehicle

Tax your car, motorcycle or other vehicle using a reference number from:

- a recent reminder (V11) or 'last chance' warning letter from DVLA
- your vehicle log book (V5C) - it must be in your name
- the green 'new keeper' slip from a log book if you've just bought it

If you do not have any of these documents, you'll need to [apply for a new log book](#).

You can pay by debit or credit card, or Direct Debit.

You must tax your vehicle even if you [do not have to pay anything](#), for example if [you're exempt because you're disabled](#).

You'll need to meet all the [legal obligations for drivers](#) before you can drive.

This service is also available [in Welsh](#).

[Start now >](#)

Online Approach

- GOV.UK and NHS.UK
- Accessibility Standards (WCAG 2.2 AA)
- Common, clear design
- Transactions online

Find a GP - NHS x +

https://www.nhs.uk/service-... A

NHS

Menu Search

Home > NHS Services > GPs

Find a GP

Enter a town, city or postcode in England

W5 4RH

Search

Use your location



WCAG

Register with a GP surgery: Trinity Court Surgery (Demo GP Practice), Leeds

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[Start now](#)

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Would you like to [give feedback](#) (opens in a new tab) about this page?

Overview: 'Register with a GP Surgery' service

1 Free online patient registration service for practices in England

2 Access service via NHS 'Find a GP' webpage, NHS App & Practice Website/Poster/Message with URL link

62.4%

of GP registrations in England came through the service in the last 3 months

3 Reduce admin burden for practices

- Manages Catchment area
- 92.4% patient matched to NHS record
- Fewer avoidable exceptions/rejections

92.4%

of patients are matched to their NHS record

4 Digital Exclusion: Link to 'Paper' version of form

98.5%
of GP practices in England use the service

86%
positive GP satisfaction score

4.6m
patients have submitted a registration (all time)

42%
of patients use NHS login

94.6%
positive patient satisfaction score

12 minutes 42 seconds
average patient completion time

70.5%
completion rate



Scan/Click to Try it!

What questions are asked and why...

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/questions-asked>



- Questions include everything needed to register a patient
- Few optional questions that practices can control
- Since 23/10/24: Able to add link to continue with additional local online form/questions
- Chosen based on insights from:
 - 1) GP practice staff
 - 2) NHS digital teams
 - 3) Patients
- Questions are continuously added, changed or removed based on user feedback if it will improve the service.



Register with a GP Surgery Service

Quick Slide through Slides of Questions!



NHS App Demo Video



Scan/Click to Try it!

[Go back](#)

Who is registering with a GP?



Myself



Someone else

You are registering your child or someone else who needs help completing the form.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Myself[Go back](#)

Use your NHS account to apply

Using your NHS account means you:

- answer fewer questions as you will not be asked for some of the information you have already shared with the NHS
- may save time completing this application

Would you like to use your NHS account?

You'll have an account if you signed up for the NHS App or other online health services that use NHS login.

Use NHS account**Do not use account****Continue without**

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

1 Single form – Questions adjusts to patient's profile (i.e. adult vs child) & situation

2 No need for separate GMS1 form

3 NHS account (optional)



Scan/Click to Try it!

[Go back](#)

Step 1 of 3 - Matching you to your record

What is your name?

Title

First name

Middle name(s)

This is an optional field.

Last name

Previous last name

This is an optional field.

[Go back](#)

Step 1 of 3 - Matching you to your record

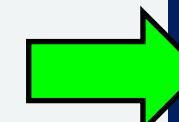
What is your date of birth?

For example, 15 3 1984.

Day Month Year

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Adult Registration



Scan/Click to Try it!

[← Go back](#)

Step 1 of 3 - Matching you to your record

Do you know your NHS number?

This is a 10 digit number, like 485 777 3456.

It can be found on any letter the NHS has sent you, on a prescription, in the NHS App or by asking your GP. It will be used to match you to your NHS record.

- Yes, I know my NHS number
- No, continue without

Continue**Yes**

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

[← Go back](#)

Step 1 of 3 - Matching you to your record

What is your NHS number?

Your NHS number is a 10 digit number. For example 485 777 3456.

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

If know NHS number

**Scan/Click to Try it!**

[Go back](#)

Step 1 of 3 - Matching you to your record

Are you registering with a UK GP for the first time?

A GP is the first point of contact for health problems.

Yes
 No

ContinueWould you like to [give feedback \(opens in new tab\)](#) about this page?

No

[Go back](#)

Step 1 of 3 - Matching you to your record

What is the name of the GP surgery you want to leave?

Enter the name and postcode of the most recent GP surgery you were registered at.

Surgery name

For example, Leeds general practice

Postcode

ContinueWould you like to [give feedback \(opens in a new tab\)](#) about this page?[Go back](#)

Step 1 of 3 - Matching you to your record

Select your current GP surgery

25 addresses found for ealing park health centre, W5 4RH

- Ealing Park Health Centre, 195A South Ealing Road, Ealing, London, W5 4RH
- Albany Practice, Brentford Health Centre, Boston Manor Road, Brentford, TW8 8DS
- Brentford Group Practice, Boston Manor Road, Brentford, TW8 8DS
- Brentford Family Practice, Boston Manor Road, Brentford, TW8 8DS
- Northfields Surgery, 61 Northfield Avenue, Ealing, London, W13 9QP
- Gordon House Surgery, Mattock Lane Health CTR, 78 Mattock Lane, London, W13 9NZ
- Mattock Lane Health Centre, Mattock Lane Health CTR, 78 Mattock Lane, London, W13 9NZ
- Elthorne Park Surgery, 106 Elthorne Park Road, Hanwell, London, W7 2JJ
- Acton Town Medical Centre, 122 Gunnersbury Lane, Acton, W3 7QH

ContinueWould you like to [give feedback \(opens in new tab\)](#) about this page?[Go back](#)

Check these details are correct before continuing with this registration for Trinity Court Surgery (Demo GP Practice)

Your details

Title	Dr	Change
First name	test	Change
Middle name(s)	Not answered	Change
Last name	test	Change
Previous last name	Not answered	Change
Do you know your NHS number?	No	Change
Date of birth	1 Jan 1995	Change
Registering with a UK GP for the first time?	No	Change
Current GP		Change

Postcode previous GP has	Change
--------------------------	------------------------

We use this information to match your details to our database. We cannot access your medical record and no medical information will be shared at this stage.

Confirm and continueWould you like to [give feedback \(opens in a new tab\)](#) about this page?

If previously registered with a UK GP



Scan/Click to Try it!

OPTIONAL: University Students - 1



Register with a GP surgery

NEW SERVICE

Your [feedback \(opens in a new tab\)](#) will help us to improve it.

[Go back](#)

Step 2 of 3 - Personal Details

Are you a student at a UK university?



Yes



No

Continue



Scan/Click to Try it!

OPTIONAL: University Students - 2

NHS Register with a GP surgery

NEW SERVICE Your [feedback \(opens in a new tab\)](#) will help us to improve it.

[Go back](#)

Step 2 of 3 - Personal Details

Do you know your student ID number?

Student ID numbers can usually be found on official documentation from the university

Yes

No

▼ Why are you asking this?

This information will be used to confirm you are a student.

Continue

NHS Register with a GP surgery

NEW SERVICE Your [feedback \(opens in a new tab\)](#) will help us to improve it.

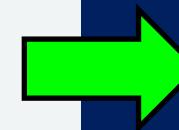
[Go back](#)

Step 2 of 3 - Personal Details

What is your student ID number?

Continue

Yes



Scan/Click to Try it!

OPTIONAL: University Students - 3



Register with a GP surgery

NEW SERVICE

Your [feedback](#) (opens in a new tab) will help us to improve it.

[Go back](#)

Step 2 of 3 - Personal Details

What year does your course finish? (optional)

For example, 2026

▼ Why are you asking this?

This information will be used by the GP surgery to confirm when you are no longer a student.

[Continue](#)



Scan/Click to Try it!

OPTIONAL: University Students - 4



Register with a GP surgery

NEW SERVICE

Your [feedback \(opens in a new tab\)](#) will help us to improve it.

[Go back](#)

Step 2 of 3 - Personal Details

Where will you be living when at university?

Address line 1 (optional)

For example, 20 Finch Road

Postcode

[Continue](#)



**Catchment area
check done at
this stage
(covered later)**



Scan/Click to Try it!

OPTIONAL: University Students - 5

NHS Register with a GP surgery

NEW SERVICE Your [feedback \(opens in a new tab\)](#) will help us to improve it.

[Go back](#)

Step 2 of 3 - Personal Details

Do you have a room number?

Yes
 No

Continue

NHS Register with a GP surgery

NEW SERVICE Your [feedback \(opens in a new tab\)](#) will help us to improve it.

[Go back](#)

Step 2 of 3 - Personal Details

What is your room number?

Continue

Yes

→



Scan/Click to Try it!

Current UK address

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

Your address

Tell us where you are living. This could be a permanent or a temporary address such as a shelter, hostel or friend's house.

Your GP surgery can use your address to:

- contact you about your appointments, prescriptions and other things relating to your health
- check if you are living within the area it covers

Do you have an address in the UK?

Yes

No

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

What is your address?

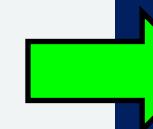
House number or name (optional)
For example, flat 20A

Postcode

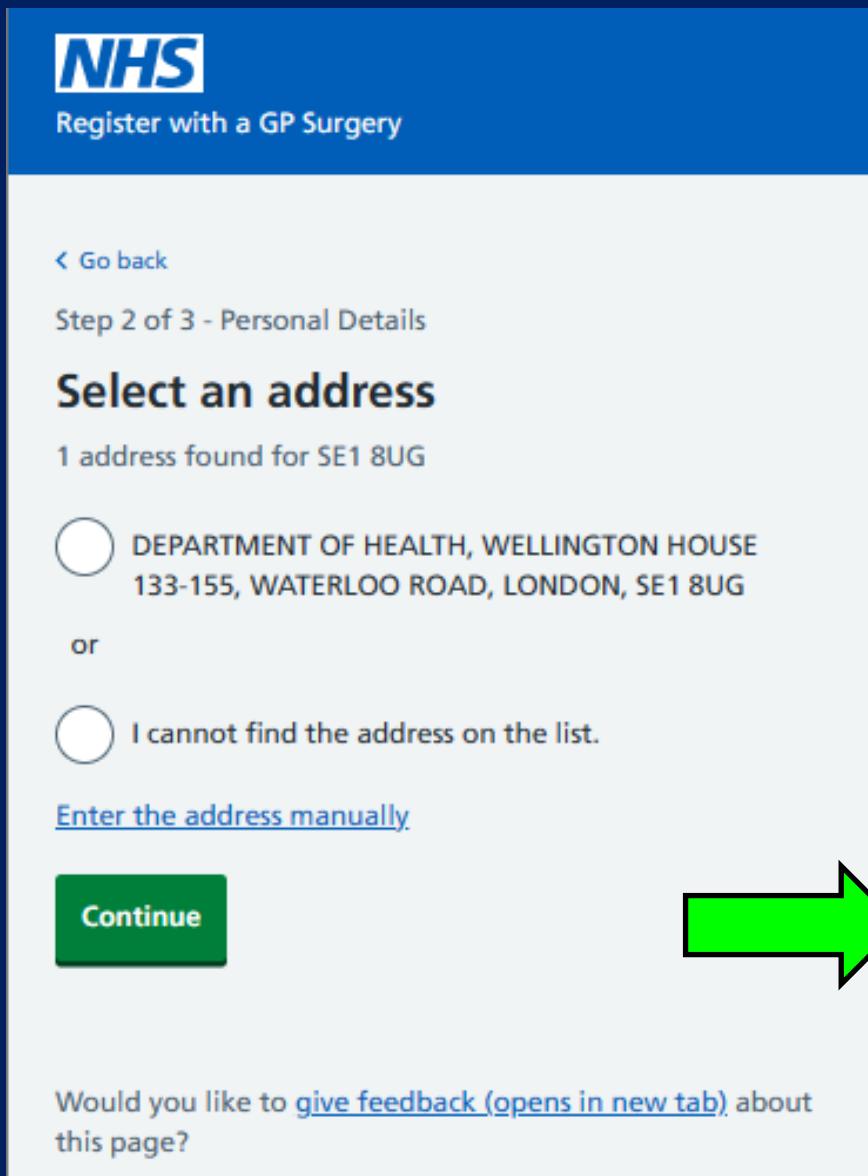
Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

Yes



Scan/Click to Try it!



Scan/Click to Try it!

[← Go back](#)

Step 2 of 3 - Personal Details

Select an address

1 address found for SE1 8UG

DEPARTMENT OF HEALTH, WELLINGTON HOUSE
133-155, WATERLOO ROAD, LONDON, SE1 8UG

or

I cannot find the address on the list.

[Enter the address manually](#)[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[← Go back](#)

Step 2 of 3 - Personal Details

This address is outside the area for this GP surgery

Some GP surgeries will only accept patients that live within their catchment areas. You can continue with this registration, but it may not be accepted.

By using the [Find a GP](#) service you can find a surgery for this address.

- Continue with this registration
If the surgery are not accepting out of area registrations they could reject this application.
- Cancel this registration and use [Find a GP](#)
This will end this registration and you will be sent to [Find a GP](#). Any answers given so far will not be saved and a new registration will have to be submitted.

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

b If practice might accept out of catchment area



Scan/Click to Try it!

Contact Details

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

What are your contact details?

The NHS and your GP surgery can use these details to call, text or email you about health care services.

Home telephone number (optional)

Mobile telephone number (optional)

Email address (optional)

Continue

If not entered

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

NHS Register with a GP Surgery

[Go back](#)

Step 2 of 3 - Personal Details

Are you sure that you have no access to a phone or email?

It's important that the NHS and your GP surgery have a convenient way of contacting you about this application, appointments, prescriptions or other health services.

Yes, I don't have access to a phone or email

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Scan/Click to Try it!

[Go back](#)

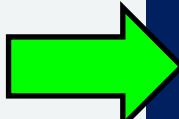
Step 2 of 3 - Personal Details

What is your sex as recorded on your NHS record?

This information will be used to match you to your healthcare record.

 Female Intersex Male Not specified or known**Continue**

Would you like to [give feedback \(opens in a new tab\)](#) about this page?



Gender



Scan/Click to Try it!

[Go back](#)

Step 2 of 3 - Personal Details

What is your ethnic group?

Select one option

 Asian or Asian British

Includes any Asian background, for example, Bangladeshi, Chinese, Indian, Pakistani.

 Black African, Black British or Caribbean

Includes any Black background.

 Mixed or multiple ethnic groups

Includes any Mixed background.

 White

Includes any White background.

 Another ethnic group

Includes any other ethnic background, for example, Arab.

or

 Prefer not to say

▼ Why are you asking this?

We collect this information to better tailor healthcare services to your needs. We do not discriminate on grounds of ethnicity.

[Continue](#)[Go back](#)

Step 2 of 3 - Personal Details

Which of the following best describes your Asian or Asian British background?

 Indian Pakistani Bangladeshi Chinese Any other Asian background

or

 Prefer not to say[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Ethnicity



Scan/Click to Try it!

[Go back](#)

Step 2 of 3 - Personal Details

Where you get your prescription items

Trinity Court Surgery (Demo GP Practice) is a dispensing surgery. This means you may be eligible to get your prescription items such as medicines or medical appliances direct from this GP surgery.

If you select 'Yes' you must answer the questions you are asked as best you can. If you are eligible the GP surgery may discuss this additional service with you.

If you select 'No' and choose a pharmacy you will not be able to change your mind later.

Do you want to check if you are eligible?

 Yes No[Continue](#)

Would you like to [give feedback](#) (opens in a new tab) about this page?



OPTIONAL: Dispensing surgeries - 1



Scan/Click to Try it!

< Go back

Step 2 of 3 - Personal Details

Do you live more than 1 mile from your nearest pharmacy?

One mile is the same as 1.6 kilometres. It would take about 20 minutes to walk this distance, 7 minutes in a car or bus or 10 minutes to cycle.

Yes

No

▼ Why are you asking this?

If a patient has to travel more than 1 mile or 1.6 kilometres in a straight line to their nearest pharmacy, they may be able to get their medicines or medical appliances direct from their GP surgery.

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

No

< Go back

Step 2 of 3 - Personal Details

Would you have serious difficulty travelling to or communicating with your nearest pharmacy?

Serious difficulty could be because of the distance needed to travel to the nearest pharmacy or in communicating with them.

Yes

No

▼ Why are you asking this?

If a patient has serious difficulty travelling to or communicating with their nearest pharmacy, they may be able to get their medicines or medical appliances direct from this GP surgery.

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

No

< Go back

Step 2 of 3 - Personal Details

You are not able to get your prescription items direct from Trinity Court Surgery (Demo GP Practice)

To get prescription items such as medicines or medical appliances direct from a GP surgery a patient must either:

- live more than 1 mile from their nearest pharmacy, or
- have serious difficulty travelling to or communicating with their nearest pharmacy

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?



**OPTIONAL:
Dispensing
surgeries - 2**

Scan/Click to Try it!

[Go back](#)

Step 2 of 3 - Personal Details

Do you need a language interpreter?

The GP surgery might arrange an interpreter for appointments in person, over the phone or video call.

- Yes
- No

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

Which language do you need an interpreter for?

- British Sign Language
- Arabic
- Bengali - Chatgaya
- Bengali - Sylheti
- Chinese - Mandarin
- Chinese - Cantonese
- Farsi
- French
- Gaelic
- German
- Gujarati
- Italian
- Lithuanian
- Polish
- Portuguese
- Punjabi
- Somali
- Spanish
- Tamil
- Turkish
- Urdu
- or
- Other

[Continue](#)



Scan/Click to Try it!

Interpreter

[Go back](#)

Step 2 of 3 - Personal Details

Would you like to choose a pharmacy for your prescriptions?

Choosing a pharmacy means your GP surgery will send prescriptions directly to this pharmacy.

 Yes, choose a pharmacy No**Continue**Would you like to [give feedback \(opens in a new tab\)](#) about this page?

Yes

ContinueWould you like to [give feedback \(opens in new tab\)](#) about this page?[Go back](#)

Step 2 of 3 - Personal Details

Choose type of pharmacy High Street Pharmacy

You can collect your prescription items in person from a pharmacy near to you. They may also deliver.

 Online-only Pharmacy

These send your prescription items to you in the post. It's not possible for you to choose an online-only pharmacy during this registration process. You need to register directly with them instead.

Continue**OPTIONAL:
Choose/
Change
Pharmacy - 1**

Scan/Click to Try it!



OPTIONAL: Choose/ Change Pharmacy - 2

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

Find a pharmacy

This could be the postcode of your current address or new GP surgery.

Postcode
For example, AA1 2BB.

[Enter the address manually](#)

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

Choose a pharmacy

10 addresses found for W5 2HL

- Superdrug Pharmacy
18-19 Ealing B'Dway CTR, Ealing, W5 5JY
Less than 407m away
- Boots
UNIT 36, The Broadway, W5 5JY
Less than 407m away
- Lewis Pharmacy
36 Haven Green, Ealing, W5 2NX
Less than 542m away
- Mattock Lane Chemist
8 ST Johns Parade, London, W13 9LL
Less than 692m away
- Terry'S Pharmacy
4 Castle Hill Parade, W13 8JP
Less than 761m away
- Boots
68 The Broadway, London, W13 0SR
Less than 812m away
- Superdrug Pharmacy
85-87 The Broadway, London, W13 9BP
Less than 1.2km away
- Grosvenor House Pharmacy
99 The Broadway, West Ealing, W13 9BP
Less than 1.2km away
- Northfield Pharmacy
30 Northfield Avenue, Ealing, W13 9RL
Less than 1.2km away
- Megson'S Pharmacy
15 Queens Parade, Ealing, W5 3HU
Less than 1.3km away

[Enter the address manually](#)

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

NHS Register with a GP surgery

[Go back](#)

Step 2 of 3 - Personal Details

Details of your chosen pharmacy

Prescriptions will be sent to this pharmacy only after registration has been confirmed by the new GP surgery.

Superdrug Pharmacy
18-19 Ealing B'Dway CTR
Ealing
W5 5JY
Less than 407m away

Opening times

Day of the week	Opening hours
Monday	9:00am to 7:00pm
Tuesday	9:00am to 7:00pm
Wednesday	9:00am to 7:00pm
Thursday	9:00am to 7:00pm
Friday	9:00am to 7:00pm
Saturday	9:00am to 5:30pm
Sunday	Closed

Would you like to [give feedback \(opens in a new tab\)](#) about this page?



Scan/Click to Try it!

[Go back](#)

Step 2 of 3 - Personal Details

Are you registered with the Defence Medical Services?

You may be registered with the Defence Medical Services (DMS) if you or a family member were in the UK armed forces and this is the first time you are registering with an NHS GP since you or they left service.

 Yes No

▼ Why are you asking this?

This helps us understand where to request your medical records from.

If you have previously been a member of the UK armed forces you may also be able to access additional services for former service members.

[Continue](#)

Yes

[Go back](#)

Step 2 of 3 - Personal Details

Leaving the Defence Medical Services

Depending on your type of service or your relationship to a former member of the armed forces you may need to do one of the following when you leave the Defence Medical Services (DMS):

- **Former regulars**

You should have been given a FMED133A form (sometimes called an FMED1 form) when you left the UK armed forces. You should give this to your GP at the earliest opportunity. Your GP will then arrange for your records to be transferred.

- **Former reservists**

If you had previously received healthcare from the DMS you should have been given an FMED133A form. If you haven't receive one and think you should have you can follow the [NHS Step by step guide for service leavers](#).

- **Family of former members of UK armed forces**

You should inform your GP surgery who will arrange the transfer of your medical records from the DMS.

- **All other former regulars and reservists**

If you have previously been in the UK armed forces, but your care has recently been with an NHS GP, your records will be transferred from your previous GP to your new one.

[Continue](#)

Would you like to [give feedback](#) about this page?

Would you like to [give feedback](#) about this page?

Member of UK Armed Forces / Family member registered with Defence Medical Services



Scan/Click to Try it!

[« Go back](#)

Step 2 of 3 - Personal Details

Do you have an emergency contact?

This can be someone like a family member, friend or support worker.

Yes

No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes

Continue[« Go back](#)

Step 2 of 3 - Personal Details

What are the details of your emergency contact?

Full name

Relationship to you

 This person is my next of kin

Contact telephone number

For international number include the country code

By continuing you are confirming that is ok to contact this person in an emergency.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Emergency Contact



Scan/Click to Try it!

Recent move to UK

NHS Register with a GP surgery

« Go back

Step 2 of 3 - Personal Details

Are you returning from overseas?

Yes
 No

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

NHS Register with a GP surgery

« Go back

Step 2 of 3 - Personal Details

What was the date you left the UK?

For example, 15 3 1984.

Day Month Year

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

NHS Register with a GP surgery

« Go back

Step 2 of 3 - Personal Details

What was the date you returned to the UK?

For example, 15 3 1984.

Day Month Year

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?



Scan/Click to Try it!

< Go back

Step 2 of 3 - Personal Details

Have you recently moved to the UK from another country?

Anybody in England can register with a GP surgery and receive free primary medical care. To get free secondary NHS healthcare in England, such as a referral to hospital, you need to be "ordinarily resident" in the UK. This may require you to have indefinite leave to remain in the UK or status under the EU Settlement Scheme.

You may be exempt from paying for most secondary NHS healthcare, for instance if you have paid the Immigration Health Surcharge or you are a refugee, asylum seeker or victim of modern slavery.

Some hospital care, such as treatment for infectious diseases or types of violence, is free for all.

Yes

No

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

Yes

NHS Register with a GP surgery

< Go back

Step 2 of 3 - Personal Details

Where were you born?

Country

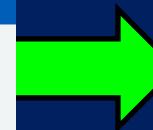
Town or city

Enter the name of the town or city nearest to where you were born.

Continue

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

Recent move to UK



Scan/Click to Try it!

[Go back](#)

Step 2 of 3 - Personal Details

When did you enter the UK?

For example 09 10 2021.

Day Month Year

 Continue**Yes**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 2 of 3 - Personal Details

Have you moved to the UK from EU, EEA or Switzerland?

You may need to pay an immigration health surcharge as part of your visa application if you're staying for 6 months or more.

Yes
 No

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 2 of 3 - Personal Details

Do you have any of these documents?

European health insurance card (EHIC)
 S1 form
 I don't have any of these documents.

▼ Why are you asking this?

You will need to provide the information from your EHIC or S1 form. This will help NHS to reclaim the costs for your care. We do not share this information with anyone outside NHS services.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Recent move to UK

**Scan/Click to Try it!**

< Go back

Step 2 of 3 - Personal Details

Have you recently moved to the UK from another country?

Anybody in England can register with a GP surgery and receive free primary medical care. To get free secondary NHS healthcare in England, such as a referral to hospital, you need to be "ordinarily resident" in the UK. This may require you to have indefinite leave to remain in the UK or status under the EU Settlement Scheme.

You may be exempt from paying for most secondary NHS healthcare, for instance if you have paid the Immigration Health Surcharge or you are a refugee, asylum seeker or victim of modern slavery.

Some hospital care, such as treatment for infectious diseases or types of violence, is free for all.

Yes

No

Continue

No

Would you like to [give feedback \(opens in a new tab\)](#) about this page?

< Go back

Step 2 of 3 - Personal Details

Where were you born?

England

Wales

Isle of man

Scotland

Northern Ireland

or

None of these

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

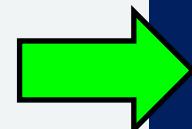
< Go back

Step 2 of 3 - Personal Details

What town or city were you born in?

Enter the name of the town or city nearest to where you were born.

Continue



Would you like to [give feedback \(opens in a new tab\)](#) about this page?

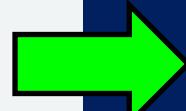
Where Born



Scan/Click to Try it!

[« Go back](#)

Step 2 of 3 - Personal Details

Have you ever lived at a previous UK address? Yes No**Continue**Would you like to [give feedback \(opens in a new tab\)](#) about this page?[« Go back](#)

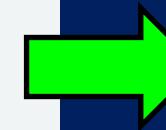
Step 2 of 3 - Personal Details

What was your previous UK address?

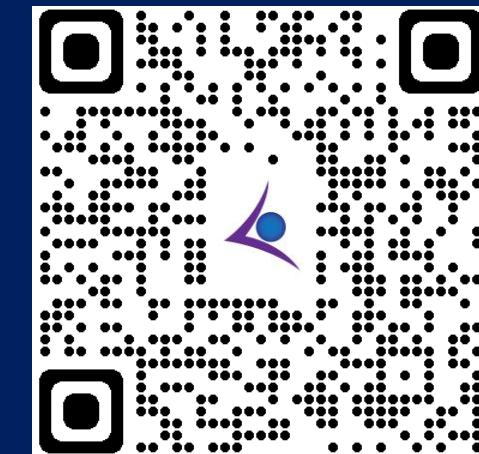
House number or name (optional)

For example, flat 20A

Postcode

ContinueWould you like to [give feedback \(opens in a new tab\)](#) about this page?

Previous UK address



Scan/Click to Try it!

NEW SERVICEYour [feedback](#) (opens in a new tab) will help us to improve it.[Go back](#)

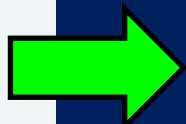
Step 2 of 3 - Personal Details

Have you ever spent more than 6 months in a country where there was an increased risk of catching tuberculosis (TB)?

The GP surgery will use this information to offer appropriate health care services.

► [Countries with a high number of cases of tuberculosis \(TB\)](#) Yes No

or

 I don't know**Continue**

OPTIONAL: TB Screening



Scan/Click to Try it!

Medical Conditions

NHS Register with a GP Surgery

Go back Step 3 of 3 - Health questions

Do you have any existing or pre-existing medical conditions?

Conditions include asthma, dementia, diabetes, cancer or heart disease. This will help the GP give the right treatment.

Yes
 No
or
 Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

NHS Register with a GP Surgery

Go back Step 3 of 3 - Health questions

Do you have any existing or pre-existing medical conditions?

Please provide as many details as possible about your existing conditions.

Alzheimer's disease or dementia
 Asthma
 Cancer
 Diabetes
 Epilepsy
 Heart disease
 High blood pressure (hypertension)
 Stroke
 Thyroid disease
 Other

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

NHS Register with a GP Surgery

Go back Step 3 of 3 - Health questions

About your current and pre-existing medical conditions

Give a brief description of current and pre-existing medical conditions (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Scan/Click to Try it!

[Go back](#)

Step 3 of 3 - Health questions

Do you have any allergies?

This may include food, drug, and environmental allergies.

 Yes No

or

 Prefer not to say**Continue**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 3 of 3 - Health questions

About your allergies

Give a brief description of the condition (optional)

Continue

Allergies

**Scan/Click to Try it!**

[« Go back](#)

Step 3 of 3 - Health questions

Do you have any mental health conditions?

It is important to tell us about all existing or pre-existing mental health conditions you may have, so your GP can ensure you are given the necessary treatment.

 Yes No

or

 Prefer not to say**Continue**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[« Go back](#)

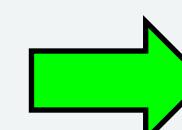
Step 3 of 3 - Health questions

About your mental health conditions

Give us a short description of any mental health conditions you have (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

**Scan/Click to Try it!**

Mental Health conditions

[Go back](#)

Step 3 of 3 - Health questions

Do you have any disabilities?

It is important to tell us about any disabilities you may have, so your GP can ensure you are given the necessary treatment.

 Yes No

or

 Prefer not to say**Continue**Would you like to [give feedback \(opens in new tab\)](#) about this page?**Yes**[Go back](#)

Step 3 of 3 - Health questions

About your disabilities

Give us a short description of any disabilities you have (optional)

ContinueWould you like to [give feedback \(opens in a new tab\)](#) about this page?

Disabilities

**Scan/Click to Try it!**

[Go back](#)

Step 3 of 3 - Health questions

Do you have a carer?

A carer looks after you because you are not able to look after yourself. This could be because of illness, disability or addiction. Your carer can be an adult or child, family member or friend. They can be paid or unpaid, but may get benefits.

 Yes No**Continue****Yes**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 3 of 3 - Health questions

What type of carer do you have?

- Young carer, under 18
- Paid as a job
- Unpaid, but may get benefits
- Foster carer
- None of the above

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 3 of 3 - Health questions

What are your carer's details?

These details are optional, but the GP may ask for more information.

First name

Last name

Relationship to you

For example, they are a family member or friend.

Contact telephone number

Add additional carer**Continue**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Have a Carer

**Scan/Click to Try it!**

[« Go back](#)

Step 3 of 3 - Health questions

Are you a carer?

A carer looks after someone who is not able to look after themselves. This could be because of illness, disability or addiction. Carers can be adults or children. They can be paid or unpaid, but may get benefits.

 Yes No

or

 Prefer not to say**Continue**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes[« Go back](#)

Step 3 of 3 - Health questions

What type of carer are you?

- Young carer, under 18
- Paid as a job
- Unpaid, but may get benefits
- Foster carer
- None of the above

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Are a Carer

**Scan/Click to Try it!**

[Go back](#)

Step 3 of 3 - Health questions

Do you need to be communicated with in an accessible form?

For example, braille, audio, large format or EasyRead.

 Yes No

or

 Prefer not to say**Continue**Would you like to [give feedback \(opens in a new tab\)](#) about this page?[Go back](#)

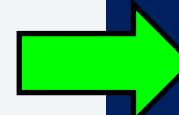
Step 3 of 3 - Health questions

About your or your carer's communication needs

Tell us about any communication needs you have (optional)

ContinueWould you like to [give feedback \(opens in a new tab\)](#) about this page?

Communication Needs

**Scan/Click to Try it!**

[Go back](#)

Step 3 of 3 - Health questions

Do you or your carer need any reasonable adjustments to make your visit to the GP surgery accessible?

For example, an audible or visual alert in the waiting room, access to a hearing loop or the support of a note taker.

Yes

No

or

Prefer not to say

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Step 3 of 3 - Health questions

About your or your carer's reasonable adjustments

Tell us about any reasonable adjustments you have (optional)

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Reasonable Adjustments

**Scan/Click to Try it!**

[« Go back](#)

Step 3 of 3 - Health questions

Do you currently take any prescription medication?

This should include prescriptions for contraception or any medicines from abroad. This will help the GP have these ready for you.

 Yes No

or

 Prefer not to say**Continue**

Would you like to [give feedback \(opens in new tab\)](#) about this page?

Yes[« Go back](#)

Step 3 of 3 - Health questions

Can you provide more details about your prescription medication?

Give further information about what medications you are currently taking including the name and the dosage if known.

This question is optional.

Continue

Would you like to [give feedback \(opens in new tab\)](#) about this page?

[« Go back](#)

Step 3 of 3 - Health questions

Are any of these repeat prescriptions?

This information will help avoid any delays in your medication.

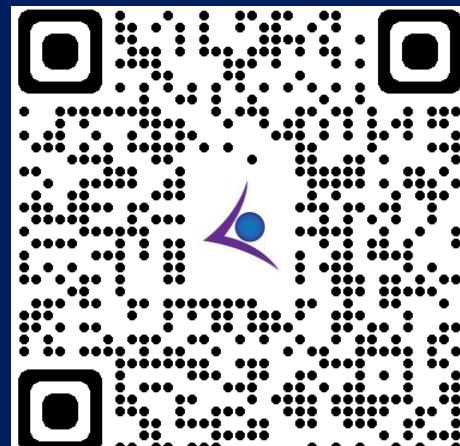
The GP may speak to you about these prescriptions.

 Yes No

or

 Prefer not to say**Continue**

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Medication

Scan/Click to Try it!

[Go back](#)

Step 3 of 3 - Health questions

What is your height?

This question is optional

Feet Inches

 [Switch to centimetres](#)[► Why are you asking this?](#)**Continue**Would you like to [give feedback \(opens in new tab\)](#) about this page?[Go back](#)

Step 3 of 3 - Health questions

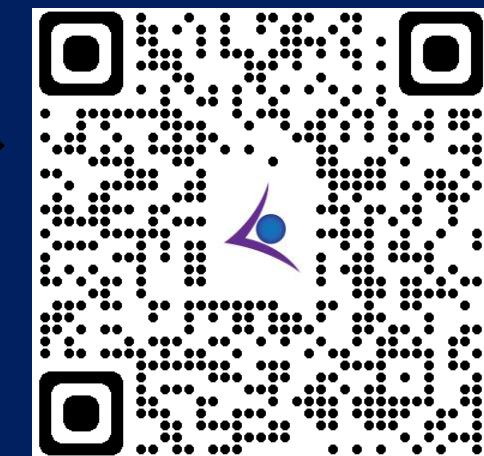
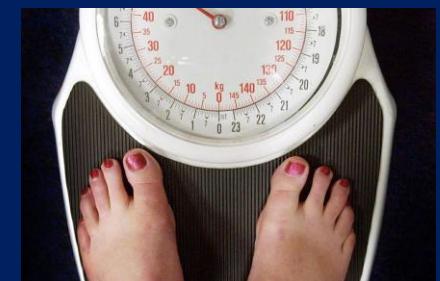
What is your weight?

This question is optional

Stone Pound

 [Switch to kilograms](#)[► Why are you asking this?](#)**Continue**Would you like to [give feedback \(opens in new tab\)](#) about this page?

Height & Weight



Scan/Click to Try it!

Alcohol



Register with a GP Surgery

[Go back](#)

Step 3 of 3 - Health questions

How often do you drink alcohol or have a drink containing alcohol?

This includes wine, beer, spirits, Alcopops, cocktails or hot drinks with spirits such as a coffee with whiskey.

- Never
- Monthly or less
- 2 to 4 times a month
- 2 to 3 times a week
- 4 or more times a week

or

- Prefer not to say

[Continue](#)

NHS Register with a GP surgery

[Go back](#)

Step 3 of 3 - Health questions

How many units of alcohol do you drink on a typical day when you are drinking?

[Calculate units for drinks containing alcohol](#)

To calculate number of units, multiply quantity by alcohol content then divide by 1000.

For example,

Drink type	Quantity (millilitres)	Alcohol content (ABV %)	Units
Spirits	25ml (shot)	40	1
Alcopop	275ml (bottle)	5.5	1.5
Wine	125ml (small glass)	12	1.5
Strong lager, beer or cider	440ml (can)	5.5	2
Regular lager, beer or cider	568ml (pint)	4	2.5
Cocktail	75ml (3 shots)	40	3
Wine	750ml (bottle)	12	9

Enter number of units. For example, 2.5.

[Continue](#)



Register with a GP Surgery

[Go back](#)

Step 3 of 3 - Health questions

How often have you had six or more units of alcohol on a single occasion in the last year?

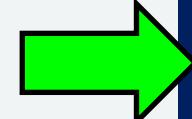
Select one option

- Never
- Less than monthly
- Monthly
- Weekly
- Daily or almost daily

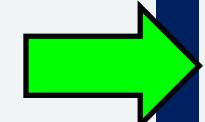
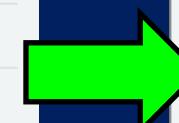
or

- Prefer not to say

[Continue](#)



Would you like to [give feedback](#) (opens in new tab) about this page?



[Go back](#)

Step 3 of 3 - Health questions

Have you ever smoked?

Select one option

 Yes No

or

 Prefer not to say**Continue**Would you like to [give feedback \(opens in new tab\)](#) about this page?**Yes**[Go back](#)

Step 3 of 3 - Health questions

What best describes you?

 I smoke I used to smoke

or

 Prefer not to say**Continue**Would you like to [give feedback \(opens in new tab\)](#) about this page?

Smoking

**Scan/Click to Try it!**

[◀ Go back](#)

Step 3 of 3 - Health questions

Blood transfusions

NHS England is committed to identifying all those infected with a bloodborne illness no matter how it is transmitted.

You may have received infected blood, blood products or tissues if you have had:

- an accident
- complications during childbirth
- surgery or medical treatment requiring blood products or tissues

The information you give will be used by your GP surgery to consider your suitability for blood screening in the unlikely event you may have been given infected blood.

Did you receive a blood transfusion or blood products or tissues before 1996?

 Yes No

or

 I don't know

▼ [Why are you asking this?](#)

In response to the Infected Blood Inquiry, NHS England wants to identify anyone that may have received infected blood before the introduction of universal blood screening in September 1991.

[Continue](#)

The following links open in a new tab

[Terms of use](#) [Cookies](#) [Privacy notice](#) [Accessibility](#)



Blood Transfusions



Scan/Click to Try it!

NEW SERVICE Your [feedback](#) (opens in a new tab) will help us to improve it.

[Go back](#)

Step 3 of 3 - Health questions

Sharing your Summary Care Record

Your GP surgery shares your important healthcare information with other healthcare professionals in England when they provide you with direct care, such as emergency care or referral to a specialist service. This is called a Summary Care Record (SCR).

Why we share your information

Your SCR is shared with healthcare professionals to ensure the quality and safety of your care. This reduces the risk of things like adverse medical reactions or delays in urgent care.

What information is shared

Your SCR contains details of your:

- medicines
- allergies and adverse reactions
- illnesses and health problems
- past operations and vaccinations

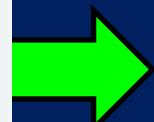
Your rights

You can choose not to share your SCR. However, this will mean healthcare professionals will not have access to important information about your healthcare.

If you do not want to share your SCR, or you have previously chosen not to share your SCR and have changed your mind, [download the SCR patient consent preference form \(available in Word and open document format\)](#) and give it to your GP surgery.

If you are happy with your SCR being shared you do not need to do anything.

[Continue](#)



Summary Care Record



Scan/Click to Try it!

[Go back](#)**What is your relationship to the person being registered?** Parent or Guardian Carer

Includes foster parents and carers who are young, paid or unpaid.

 Other**Continue**Would you like to [give feedback \(opens in new tab\)](#) about this page?**NEW SERVICE**Your [feedback \(opens in new tab\)](#) will help us to improve it.[Go back](#)**Will you be registering yourself at Trinity Court (Demo) surgery?** Yes No**Continue**[Go back](#)

Step 1 of 3 - Matching patient to their record

What is the name of the person being registered?

Title

-- Select title --

First name

Middle name(s)

This is an optional field.

Last name

Previous last name

Continue**Scan/Click to Try it!****NEW SERVICE**Your [feedback \(opens in new tab\)](#) will help us to improve it.[Go back](#)**Are you currently registered at Trinity Court (Demo) surgery or have you submitted a registration?** Yes No**Continue**[Go back](#)**What are your details?**

As you have said you are the carer we need your details.

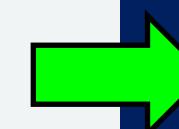
First name

Last name

Relationship to person being registered

For example, you are a family member or friend.

Contact telephone number

ContinueWould you like to [give feedback \(opens in new tab\)](#) about this page?

Education / Other involved in Care



Register with a GP Surgery

[Go back](#)

Step 2 of 3 - Personal Details

Does Test Patient go to any of the following for their education?

This will help the GP understand what other services the patient has access to.

- School
- Nursery
- Home schooled
- None of the above

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[Go back](#)

Step 2 of 3 - Personal Details

Enter details of where Test Patient goes for their education

School details:

Name of school

Postcode

Telephone number

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[Go back](#)

Step 2 of 3 - Personal Details

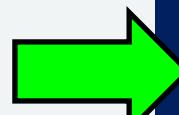
Is anyone else involved in Test Patient's care?

This will help the GP understand the patient's care needs.

- Hospital specialist or consultant
- Health visitor
- Social worker
- Other health professional
- None of the above

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Vaccinations / Other Carers



Register with a GP Surgery

[Go back](#)

Step 3 of 3 - Health questions

Has Test Patient had all their routine vaccinations?

These are vaccinations or immunisations received at school or from a GP, either in the UK or abroad.

Yes

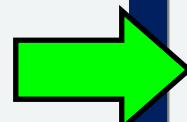
No

or

I don't know

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[Go back](#)

Step 3 of 3 - Health questions

Did Test Patient get all their routine vaccinations in the UK?

Yes

No

or

I don't know

[Continue](#)

Would you like to [give feedback \(opens in new tab\)](#) about this page?



Register with a GP Surgery

[Go back](#)

Step 3 of 3 - Health questions

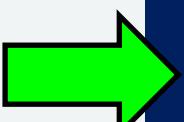
Does Test Patient have any other carers the GP should know about?

A carer looks after you because you are not able to look after yourself. This could be because of illness, disability or addiction. Your carer can be an adult or child, family member or friend. They can be paid or unpaid, but may get benefits.

Yes

No

[Continue](#)



Would you like to [give feedback \(opens in new tab\)](#) about this page?

[Go back](#)

Check your details before submitting your application to Trinity Court Surgery (Demo GP Practice)

Personal details

Address	I do not have a current UK address	Change
Email	<i>Not answered</i>	Change
Mobile	<i>Not answered</i>	Change
Home phone	<i>Not answered</i>	Change
Sex as recorded on NHS record	Male	Change
Ethnicity	Asian or Asian British, Any other Asian background	Change

Emergency contact

Do you have an emergency contact?	No	Change
-----------------------------------	----	------------------------

Dispensing surgery

Declined dispensing surgery		Change
-----------------------------	--	------------------------

Nominated pharmacy

Would you like to nominate a pharmacy for your prescriptions?	No	Change
---	----	------------------------

Armed forces

Are you registered with the Defence Medical Services?	No	Change
---	----	------------------------

Registration status

Have you recently moved to the UK from another country?	No	Change
What is your country of birth?	England	Change
What is your place of birth?	Jaffna	Change

Health questions

What is your height?	Not provided	Change
What is your weight?	Not provided	Change
Drinks Alcohol	2 to 3 times a week	Change
Units a day	5	Change
Frequency of 6 or more alcohol units	Prefer not to say	Change

Ever smoked Prefer not to say [Change](#)

Pre existing medical conditions No [Change](#)

Allergies No [Change](#)

Mental health conditions No [Change](#)

Disabilities No [Change](#)

Do they have a carer? No [Change](#)

Are they a carer? No [Change](#)

Do you or your carer need to be communicated with in an accessible form? Yes [Change](#)

Accessible format *Not answered* [Change](#)

Do you or your carer need any reasonable adjustments to make their visit to the GP surgery accessible? No [Change](#)

Prescription medication Yes [Change](#)

Prescription details *Not answered* [Change](#)

Repeat prescriptions 1 [Change](#)

Did you receive a blood transfusion or blood products or tissues before 1996? No [Change](#)

Submit application

By submitting this application you are confirming that, to the best of your knowledge, the details you are providing are correct.

[Accept and submit](#)

Would you like to [give feedback](#) (opens in a new tab) about this page?

Pre-check prior to submission



Scan/Click to Try it!

Application completeMake a note of this reference number: **HDJ2123F**

These details have been sent to Lordship Lane surgery. Registration usually takes about 5 days.

If you need non-emergency medical help now visit [NHS 111 online](#).

Registering someone else

If you would like to register a family member or someone else at this surgery, [start another registration](#).

The GP surgery would like to ask a few more questions about your health

This information will help the surgery with your ongoing healthcare.

[Answer more health questions](#)

Overall, how did you feel about the service you received today?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

How could we improve this service?

Do not include confidential or medical information in your message. For example, your NHS number, date of birth, or medical history.

[Send feedback](#)**Save up to nine lives as an organ donor**

You can register a decision to donate your organs and tissue when you die, regardless of your age or medical conditions.

[Find out more about organ donation \(opens in a new tab\)](#)

Application complete

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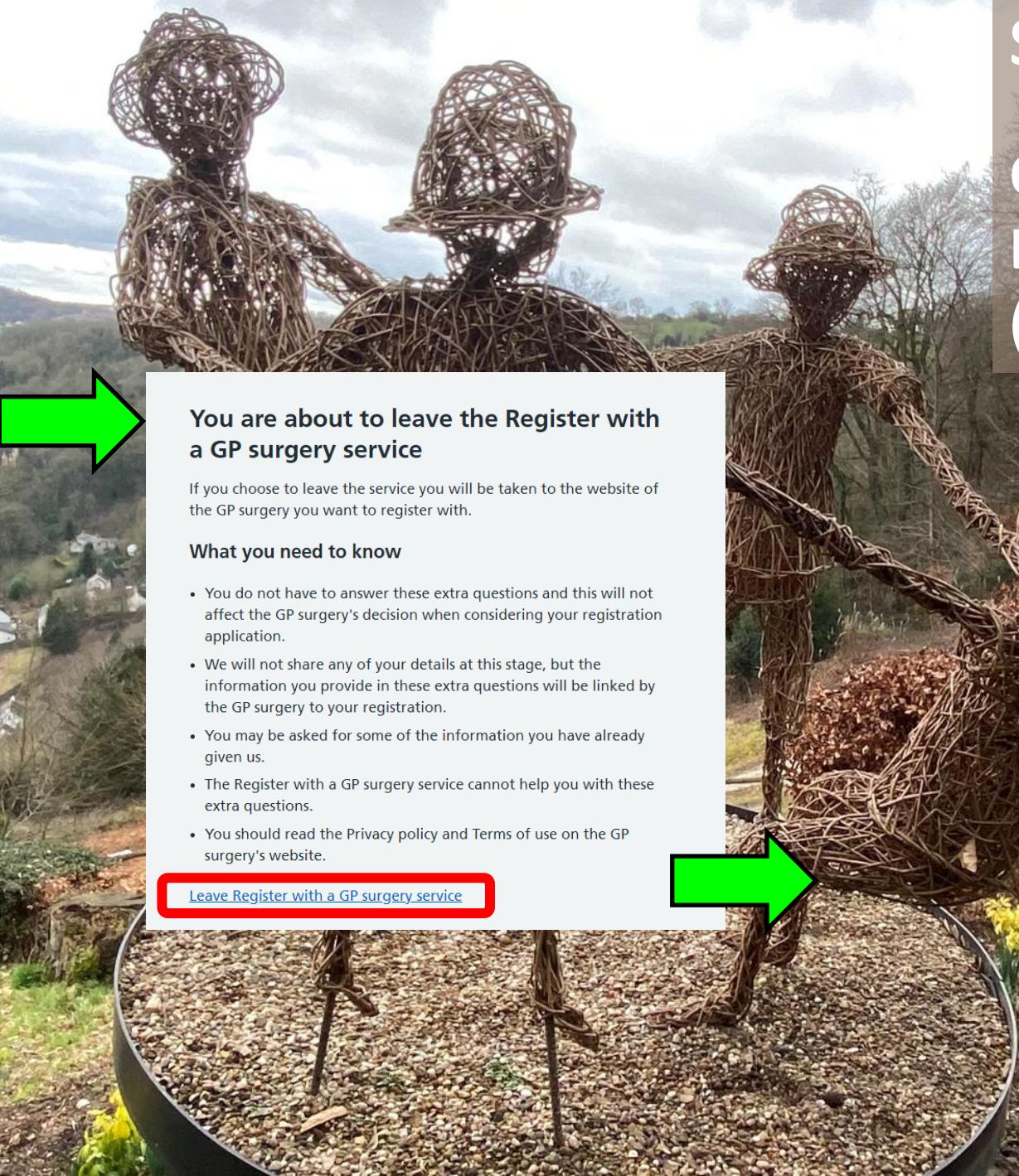
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[Send feedback](#)

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[Find out more about organ donation \(opens in a new tab\)](#)



Since 23rd Oct 2024:

Optional additional
Local form/questions
(using 3rd party products)



Scan/Click to Try it!



How does
the practice
receive the
completed
online
registration
form?

Mouse Mickey (111 111 1111)



GP-REGISTRATION, Noreply (NHS ENGLAND - X26)

To

Reply

Registration

[If there are problems with how this message is displayed, click here to view it in a web browser.](#)



Mouse_Mickey_111 111 1111.pdf

38 KB



Dear Ealing

You have received a registration request from **Mickey Mouse**.

Trace this patient using their NHS number:

Not found

Registration Information

Registration reference number	E85657-00001505
Registration type	First Acceptance Registration
Date registration submitted	5:55am on Tuesday 10th October 2023
PDS match status	This patient has not been matched to an NHS number
Identity verification	This patient has not verified their identity using NHS login

Patient Details

Title	Mr
Last name	Mouse
First name	Mickey

Registration forms received via NHSmile or direct to GP IT system (if enable auto-registration, explained later)

- Received from: [noreply\(gp-registration@nhs.net](mailto:noreply(gp-registration@nhs.net)
- Patient information included in BOTH
 - 1) Body of email
 - 2) Attached PDF
- Important details highlighted at top of email – e.g:
 - Use of NHS account / NHS login
 - Outside Catchment area
- Manual Data Entry ('Cut and Paste')
- Optional: Automatic message via NHS Notify to inform patient when registered (explained in later slides)



How do new patients find your practice's 'Register with a GP Surgery' service?

- 1 Practice Website / Promotion**
- 2 NHS website – Find a GP**
- 3 NHS App**
- 4 'Paper form'
version**



NHS App
Demo Video

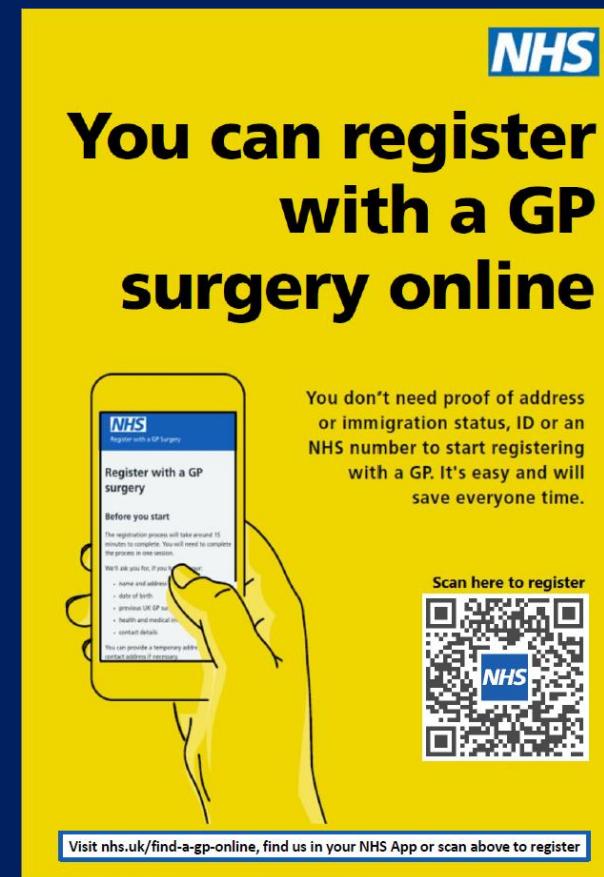


Find a GP

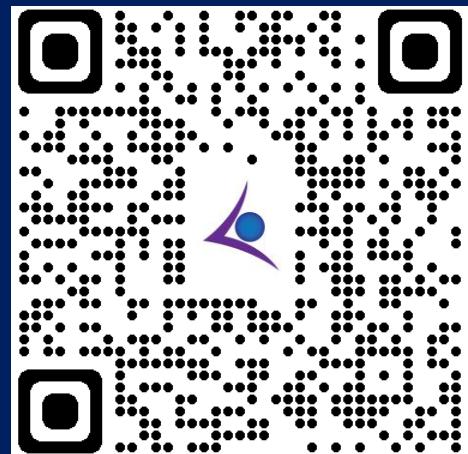
The screenshot shows the Blackfriars Medical Practice website. At the top, there is a blue header with the NHS logo, the practice name, address (45 Colombo Street, London, SE1 8EE), a search bar, and navigation links for Language, 020 7928 6216, Practice News, and Font Size. Below the header, the main content area has a blue background. The main heading is 'New Patients - Registration'. Under this, there is a section titled 'Practice Catchment Area' with text about checking the catchment area using a postcode. There is also a section titled 'How to register with us as a patient' with a red box around the 'Register with us online' button. To the right of the main content, there is a sidebar with a vertical list of services: Local Services, Hearing Advice, Private Heart Clinic, Personal Trainer, Podiatry/ Footcare, Gym/ Health Club, MRI Scanning, Legal Services, and Counselling.

1 Practice Website/Promotion

- Add practice's unique registration link to practice website



Practice Poster/
Media Screen/
Social Media/
SMS / Email /
NHS App
messaging



Scan/Click to Try it!

NHS

Health A-Z Live Well Mental health Care and support

Home > NHS services > GPs

Find a GP

Enter a postcode in England

SE1 8EE

Search

Use your location

Find out more about registering with a GP surgery

[How to register with a GP surgery](#)

[Registering with a GP surgery outside the area you live](#)

NHS Register with a GP surgery

NEW SERVICE Your [feedback](#) (opens in a new tab) will help us to improve it.

GP surgeries near SE1 8EE

Closest listed first

[Filter results](#)

0 filters applied

GPs covering your postcode

0 miles away

Blackfriars Medical Practice

Blackfriars Medical Pract, 45 Colombo Street, London, Greater London, SE1 8EE
02079286216
[Get directions \(opens in Google Maps\)](#)

Accepting new patients

0.5 miles away

Waterloo Health Centre

114-118 Lower Marsh, Waterloo, London, SE1 7AE
02079284049
[Get directions \(opens in Google Maps\)](#)

Accepting new patients Accepts out of area registrations

Register online with this GP

NHS Register with a GP surgery

Register with a GP surgery: Waterloo Health Centre, London

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit [NHS 111 online](#) (opens in a new tab).

If you are already registered with a GP surgery you can access some health and prescription services using [NHS online services](#) (opens in a new tab).

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 5 days of receiving your details.

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children under the age of 16 years it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

Start now

Other ways to register

- Fill in the [Register with a GP surgery paper form](#) (PDF, 199 KB, 8 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view [guidance about how to register with a GP](#) (opens in a new tab).

By using this service you are agreeing to our [terms of use](#) (opens in a new tab) and [privacy policy](#) (opens in a new tab).



<https://www.nhs.uk/service-search/find-a-gp>



Find a GP



19:24

Find services near you

[GP](#)

[Dentist](#)

[Pharmacy](#)

[Urgent care services](#)

[Mental health services](#)

[Hospital](#)

[NHS sight test](#)

[Sexual health services](#)

[Pregnancy services](#)

[Find other NHS services](#)

If you need help now, and



Home



Services



Your health



Messages

'Register with a GP Surgery'
integrated with NHS App

3

NHS App

Over 33.6 million patients
(3 in 4 adults) with NHS App

NHS NHS login

How to register with a GP surgery

To register yourself or someone else with a GP surgery, fill in this form and give it to the surgery you want to register with.

You should:

- use a 'tick' or 'x' for boxes where necessary
- complete all sections that apply to you or the person you are registering
- provide as much information as possible
- use BLOCK CAPITALS
- if you cannot answer a question or it does not apply write 'Not applicable' or 'N/A'
- only use black or blue ink
- ask at the reception desk of the surgery you want to register with if you need help completing this form

Register online

It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the 'Register to a GP surgery' service.

PART A

Try to provide as much information as possible. If a question does not apply to you or the person you are registering write 'Not applicable' or 'N/A'.

Section 1 - Who is registering?

1 Are you registering	<input type="checkbox"/> Yourself (Go to Section 2 - Patient details) <input type="checkbox"/> Someone else
Only provide your details if you are registering someone else.	
2 Your name	4 Your contact phone number
3 Your relationship to the person you are registering	

i You can help save lives as a blood or organ donor. Become someone's lifeline. Visit www.nhsbt.nhs.uk/lifeline or call us on 0300 123 23 23.

Section 2 - Details of patient registering

1 Title	13 Name and address of UK GP surgery you registered with
	<input type="text"/> <input type="text"/> <input type="text"/>
2 First name	Postcode
	<input type="text"/> <input type="text"/> <input type="text"/>
3 Last name	14 Have you ever lived somewhere else in the UK?
	<input type="checkbox"/> Yes <input type="checkbox"/> No
4 Middle name (if you have one)	15 Last address in the UK
	<input type="text"/> <input type="text"/> <input type="text"/>
5 Previous last name	Postcode
	<input type="text"/> <input type="text"/> <input type="text"/>
6 Date of birth DD MM YYYY	The NHS and your GP surgery can use these details to call, text or email you about health care services. All phone numbers must be registered in the UK.
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	16 Home phone number
7 What is your sex as recorded on your NHS record?	<input type="checkbox"/> Female <input type="checkbox"/> Male <input type="checkbox"/> Intersex
	<input type="checkbox"/> Not specified or known
8 NHS number (if you have it)	17 Mobile phone number
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
9 Village, town or city of birth	18 Email address
	<input type="text"/> <input type="text"/> <input type="text"/>
10 Country of birth	19 Name of emergency contact
	<input type="text"/> <input type="text"/> <input type="text"/>
11 Current address	20 Phone number of emergency contact
<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Postcode	21 Their relationship to you
<input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
12 No fixed address	22 Name of next of kin
<input type="checkbox"/>	<input type="text"/> <input type="text"/> <input type="text"/>
13 What postcode did you give to the last GP surgery you registered with?	23 Phone number of next of kin
<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
14 Their relationship to you	24 Their relationship to you
<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>

4 Paper Form Version (PRF1)

- Pages 1 & 2

<https://organisation.nhswebsite.nhs.uk/>



Download from
Profile Manager

Paper Form Version (PRF1)

- Pages 3 & 4

<https://organisation.nhswebsite.nhs.uk/>

Section 3 - Patients under 18 years

For children under 12 months only

1 Where were they born?

England Northern Ireland Wales
 Isle of Man Scotland Outside the UK

2 Where was the mother living when the baby was born?

Postcode

For patients under 18 years

1 Do you attend any of the following?

School Nursery Home school
 None of these

2 Address

Postcode

3 Are any of these involved in your care?

Hospital specialist Health worker
 Social worker None of these

4 Have you had all your routine vaccinations?

Yes No Don't know

5 Did you get your routine vaccinations in the UK?

Yes No Don't know

Section 4 - Additional information

1 What is your ethnic group?

Choose one section from A to E, then tick one box to best describe your ethnic group or background.

(A) White

English, Welsh, Scottish, Northern Irish or British
 Irish Gypsy or Irish Traveller

Any other White background

(B) Mixed or multiple ethnic groups

White and Black Caribbean
 White and Black African
 White and Asian

Any other Mixed or Multiple ethnic background

(C) Asian or Asian British

Indian Pakistani Bangladeshi
 Chinese

Any other Asian background

(D) Black/African/Caribbean/British

African Caribbean

Any other Black, African or Caribbean background

(E) Other ethnic group

Arab

Any other ethnic group

Prefer not to say

Section 4 - Additional information

2 Have you registered with a UK GP before?

Yes No

3 If you have moved to the UK, what date did you arrive?

4 Have you ever served in the UK Armed Forces or were you ever registered with a Ministry of Defence GP in the UK or overseas?

Yes No Prefer not to say

If you were given a FMED133A form (sometimes called an FMED1 form) when you left the UK Armed forces, you should give this to your GP surgery.

5 Do you need an interpreter for your appointments?

Yes No

6 What language?

British Sign Language (BSL)

7 Are you a carer?

Yes No

8 What is your relationship to the person you are caring for?

9 What type of carer are you?

Young carer, under 18 Paid as a job
 Unpaid, but may get benefits Foster carer

10 Do you have a carer?

Yes No

11 What is your relationship to your carer?

12 What type of carer are they?

Young carer, under 18 Paid as a job
 Unpaid, but may get benefits Foster carer

13 Carer's contact telephone number

14 What pharmacy do you want your prescriptions sent to?

Pharmacy address

You can sometimes collect your prescription items from your GP surgery instead of having to go to a pharmacy. Your surgery may discuss this with you

15 Do you live more than 1 mile from your nearest pharmacy?

Yes No

16 Would you have serious difficulty getting medicines or appliances from your nearest pharmacy?

Yes No

Do you want important information from your GP record to be available to other health and care professionals?

Your GP surgery needs permission to share important information from your GP record. This is called a Summary Care Record (SCR). Your SCR can only be shared with health and care staff across England who are providing you with direct care. It gives them access to vital information from your GP record.

Yes, share a Summary Care Record with additional information
 Includes details of your medicines, allergies, adverse reactions and additional information, which includes details of any significant illnesses and health problems, operations and vaccinations

Yes, share a Summary Care Record without additional information
 Includes details of your medicines, allergies and adverse reactions only

No, do not share a Summary Care Record
 Details of your medicines, allergies, adverse reactions and any additional information will not be shared with anyone involved in your direct care



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Paper Form Version (PRF1)

- Pages 5 & 6

<https://organisation.nhswebsite.nhs.uk/>



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PART B

You do not have to complete this section. But any information you do give will help the GP give you the best care.

Section 5 - Patient health

1 Have you ever had any of these conditions?

- Alzheimer's disease or dementia
- Asthma Cancer Diabetes
- Epilepsy Heart disease
- High blood pressure (hypertension)
- Stroke Thyroid disease

2 What best describes you?

- I smoke I used to smoke
- I have never smoked Prefer not to say

3 On average, how many cigarettes do you smoke a day?

4 What date did you stop smoking? DD MM YYYY

5 How often do you drink alcohol?

- Never Monthly or less
- 2 to 4 times a month 2 to 3 times a week
- 4 or more times a week Prefer not to say

6 How many units of alcohol do you drink on a typical day when you are drinking?

1 pint of 4% beer is 2.5 units. a small 125ml glass of wine is 1.5 units and a 25ml shot of spirits is 1 unit.

Units

7 How often have you had six or more units of alcohol on a single occasion in the last year?

- Never Less than monthly
- Monthly Weekly Daily or almost daily
- Prefer not to say

8 What is your weight?

Kilograms Or Stone Pounds

9 What is your height?

Centimetres Or Foot Inches

10 Allergies

Section 5 - Patient health (continued)

12 Disabilities

14 Give details of any medication you are taking

13 Other medical conditions

Are any of these repeat prescriptions?

- Yes No

15 Do you or your carer need to be communicated in an accessible format?

For example, braille, audio, large format or EasyRead.

Tell us what you need

16 Do you or your carer need any reasonable adjustments to make your visit to the GP surgery accessible?

For example, an audible or visual alert in the waiting room, access to a hearing loop or the support of a note taker.

Tell us what you need

Paper Form Version (PRF1)

- Pages 7 & 8

<https://organisation.nhswebsite.nhs.uk/>

PART C

Section 6 - Patients from abroad

Complete this section if you are:

- visiting the UK and do not normally live here.
- currently living in the UK, but do not think of it as your permanent country of residence. For example, you are studying here or have come to the UK as part of your job.
- a permanent resident in the UK and receive a pension or benefit from a European country.

Information on eligibility to free care outside the GP practice

Anyone can register with a GP practice and receive free medical care from that practice. However, should you be referred for treatment outside the practice or need unplanned care, for example at a hospital, charges may apply if you are a visitor or temporary resident.

Some groups of visitors or temporary residents are eligible to receive this care free of charge. Documentation may be required to demonstrate eligibility.

Examples of those eligible include:

- refugees, asylum seekers, those receiving certain forms of state support
- suspected or confirmed victims of modern slavery and human trafficking
- temporary residents with a valid visa of over 6 months. You may have paid the immigration health surcharge with your visa application. Note that assisted conception services remain chargeable to this group
- visitors from the EEA will need to provide their EHIC (European Health Insurance Card), which covers immediately necessary unplanned treatment, or a S2 form which covers planned treatment.

Additionally, some services are free of charge to all visitors, including diagnosis and treatment for infectious diseases and sexually transmitted infections.

Immediate necessary care, maternity care and other urgent care that cannot wait until a chargeable visitor's departure from the UK will not be withheld or delayed due to charges. But non-urgent treatment will not be given until full payment is received.

More information can be found in the patient leaflet available from the GP practice.

Select the statement that applies to you

- I understand I may have to pay for NHS treatment outside of the GP practice.
- I do not have to pay for NHS treatment outside of the GP practice and have documents to prove this.
- I do not know if I have to pay for treatment.

PART C

Section 6 - Patients from abroad (continued)

Giving us this information means that if you need NHS care outside the GP practice and you are entitled to that care without charge, it will be easier for you to demonstrate this entitlement.

We'll use the information to establish your chargeable status in order to recover NHS costs from countries responsible for your healthcare where applicable. This will not impact your entitlement to register with the GP practice or to receive free GP services.

1 Tick one of the following

<input type="checkbox"/> I have an S1 form issued by an EU or EEA member state	<input type="checkbox"/> I am in receipt of a European pension or benefit
<input type="checkbox"/> I am entitled to an EHIC card, but I do not have one	<input type="checkbox"/> I am in the UK as part of my employment
<input type="checkbox"/> I have an EHIC card issued by an EU or EEA member state	<input type="checkbox"/> None of these

Enter details from your EHIC

1 Country code

2 Name

3 Given name

4 Date of birth DD MM YYYY

5 Personal identification number

6 Identification number of the institution

7 Identification number of the card

8 Expiry date DD MM YYYY

How will your EHIC and S1 data be used?

By using your EHIC for NHS treatment costs your EHIC data and GP appointment data will be shared with NHS secondary care (hospitals) and NHS Digital solely for the purposes of cost recovery. Your clinical data will not be shared in the cost recovery process. Your EHIC or S1 information will be shared with Business Service Authority for the purpose of recovering your NHS costs from your home country.



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Register with a GP Surgery Service

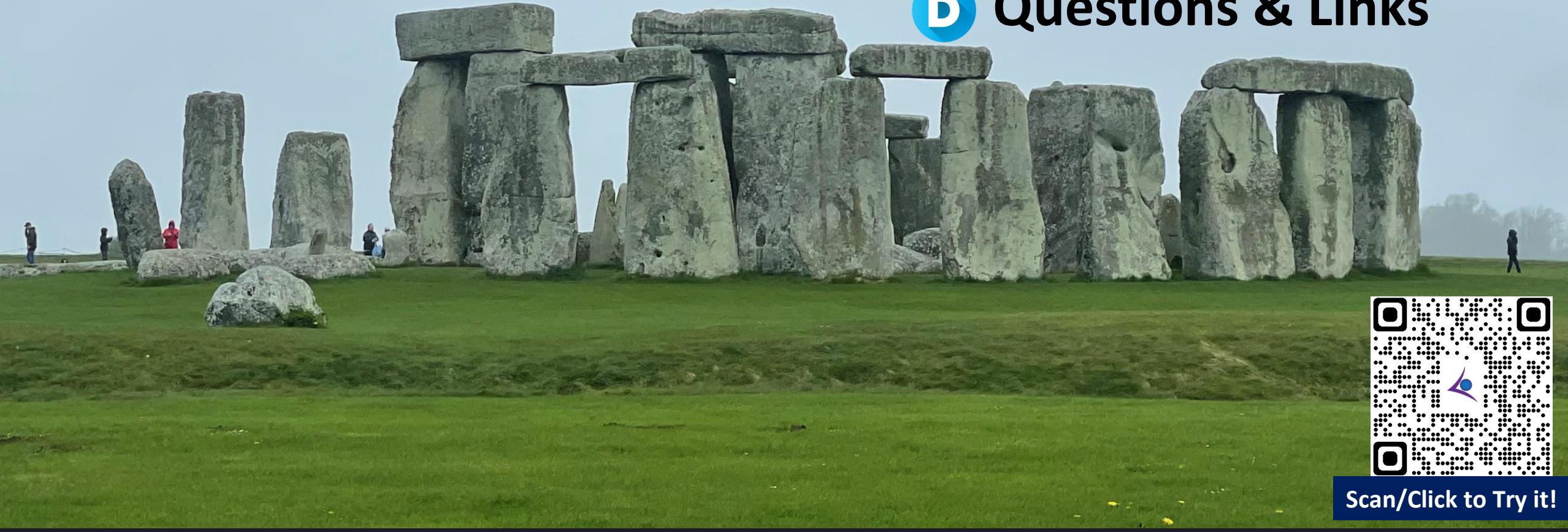
Structure of Webinar:

A ~~How does it work?~~

B Why should we use it?

C How do we set it up?

D Questions & Links



Scan/Click to Try it!



B Why should we use it?

**“I can’t see any benefits from the online ‘Register with a GP Surgery’ service.
I’m sticking with our paper registration forms”**

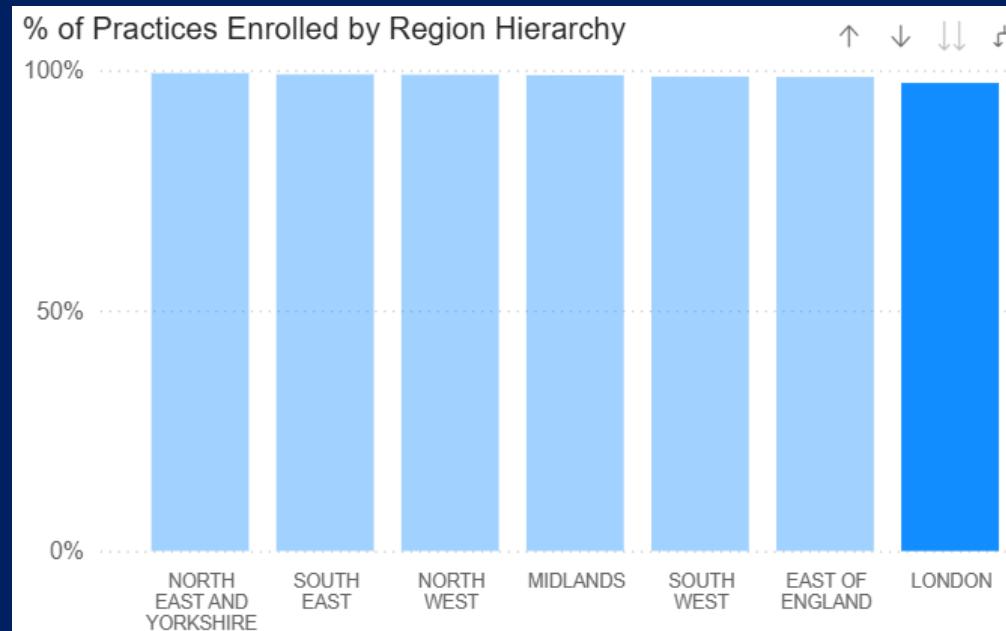
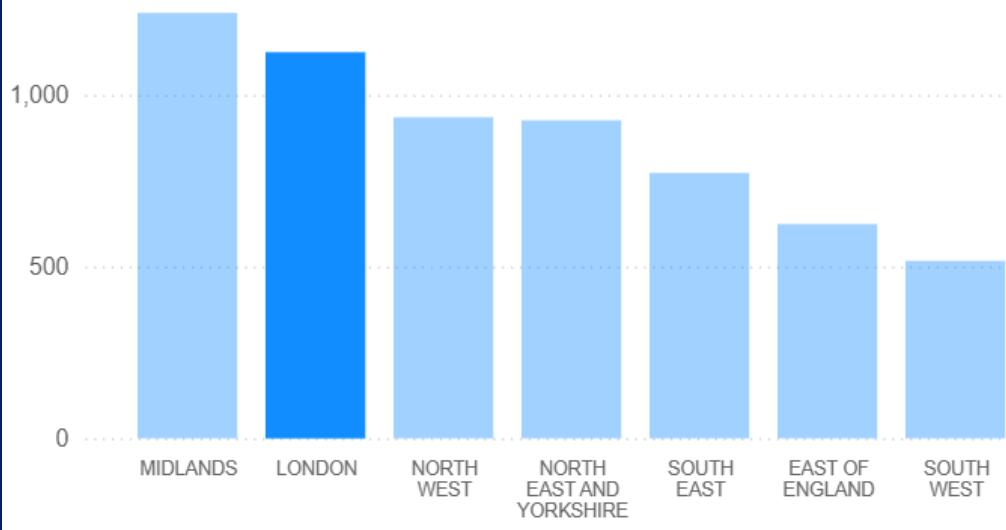


Scan/Click to Try it!



Scan/Click for More Info

Enrolled Practices by Region Hierarchy



Enrolled Practices across England:

- 6139 practices (98.7%) enrolled (as per 16/07/2025)
- 1125 practices (97.4%) enrolled across London

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
▪ NORTH EAST AND YORKSHIRE	932	926	0	99.4%	7	6
▪ SOUTH EAST	780	773	0	99.1%	4	7
▪ NORTH WEST	944	935	0	99.0%	9	9
▪ MIDLANDS	1,252	1,239	0	99.0%	13	13
▪ SOUTH WEST	524	517	0	98.7%	4	7
▪ EAST OF ENGLAND	633	624	0	98.6%	1	9
▪ LONDON	1,155	1,125	1	97.4%	7	30
▪ NHS NORTH EAST LONDON	265	261	0	98.5%		4
▪ NHS SOUTH WEST LONDON	173	170	0	98.3%	3	3
▪ NHS SOUTH EAST LONDON	199	195	0	98.0%		4
▪ NHS NORTH WEST LONDON	339	329	1	97.1%	1	10
▪ NHS NORTH CENTRAL LONDON	179	170	0	95.0%	3	9
Total	6,220	6,139	1	98.7%	45	81

Latest uptake data:

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information>

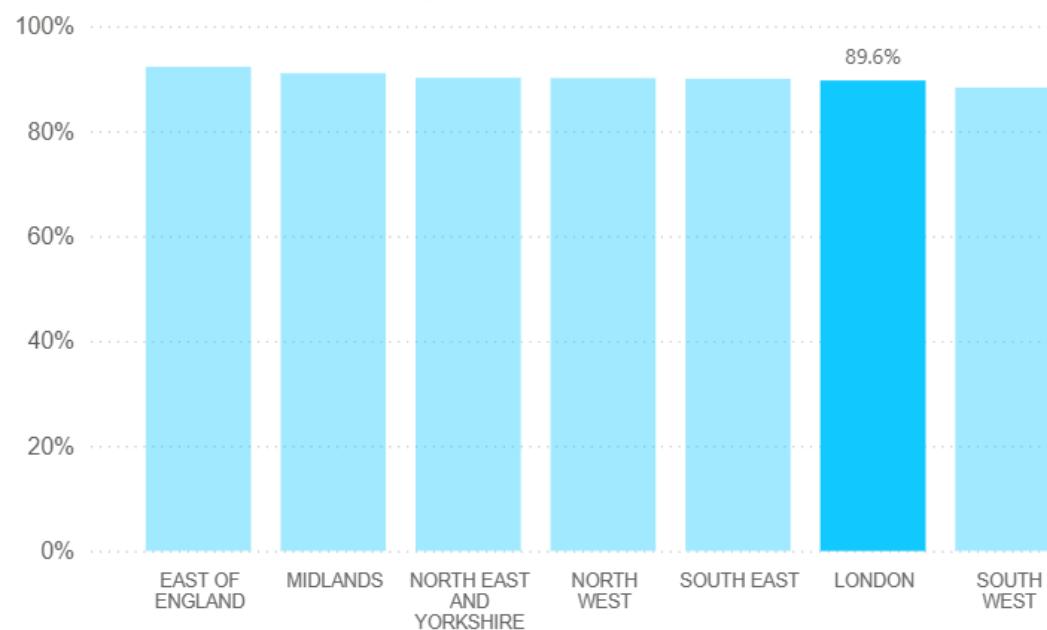


Uptake Data

Enrolled Branches by Region Hierarchy



% of Branches Enrolled by Region Hierarchy



Enrolled Branch Practices across England:

- 2246 branch practices (90.2%) enrolled (as per 09/07/2025)
- 190 branch practices (89.6%) enrolled across London

Region	Total Branches	Enrolled Branches	Branch Difference from Prev Week	% of Branches Enrolled	Paused Branches	Not Enrolled Branches
▪ EAST OF ENGLAND	309	285	285	92.2%	3	24
▪ LONDON	212	190	190	89.6%	0	22
▪ NHS NORTH CENTRAL LONDON	25	23	23	92.0%	0	2
▪ NHS NORTH EAST LONDON	35	30	30	85.7%	0	5
▪ NHS NORTH WEST LONDON	49	41	41	83.7%	0	8
▪ NHS SOUTH EAST LONDON	68	62	62	91.2%	0	6
▪ NHS SOUTH WEST LONDON	35	34	34	97.1%	0	1
▪ MIDLANDS	467	425	425	91.0%	7	42
▪ NORTH EAST AND YORKSHIRE	508	458	458	90.2%	5	50
▪ NORTH WEST	232	209	209	90.1%	5	23
▪ SOUTH EAST	428	385	385	90.0%	0	43
▪ SOUTH WEST	333	294	294	88.3%	0	39
Total	2,489	2,246	2,246	90.2%	20	243

Latest uptake data:

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information>



Uptake Data

NWL ICB – 10 Practices & 9 Branch practices not currently live with ‘Register with a GP Surgery’: (16/07/2025)

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
	200	201	1	99.5%	0	0
NHS NORTH EAST LONDON	173	170	0	98.3%	3	3
NHS SOUTH WEST LONDON	199	195	0	98.0%	4	4
NHS NORTH WEST LONDON	339	329	1	97.1%	1	10
Barnet	2	2	0	100.0%	0	0
Brent	51	51	0	100.0%	0	0
Camden	2	2	0	100.0%	0	0
Harrow	30	30	0	100.0%	0	0
Hounslow	41	41	0	100.0%	0	0
Ealing	71	70	0	98.6%	1	1
Hillingdon	44	42	0	95.5%	2	2
Central London (Westminster)	30	28	1	93.3%	1	2
Hammersmith And Fulham	28	26	0	92.9%	2	2
West London	40	37	0	92.5%	3	3
NHS NORTH CENTRAL LONDON	179	170	0	95.0%	3	9
Total	6,220	6,139	1	98.7%	45	81

Central London (Westminster)	THIRD FLOOR LANARK ROAD MEDICAL CENTRE
Central London (Westminster)	WESTMINSTER SCHOOL
Ealing	EALING COMMUNITY PRT - CARE HOME SERVICE
Hammersmith And Fulham	DR RK KUKAR, PARKVIEW CTR FOR H&W
Hammersmith And Fulham	THE MEDICAL CENTRE, DR KUKAR
Hillingdon	CHURCH ROAD SURGERY
Hillingdon	WEST LONDON MEDICAL CENTRE
West London	WESTBOURNE GROVE MEDICAL CENTRE
West London	ROSARY GARDEN SURGERY
West London	ROYAL HOSPITAL CHELSEA

Sub-ICB Name/London Borough	Parent Practice Code	Parent Practice Name	Parent Practice Enrolment Status	Branch Code	Branch Name
Brent	Y00206	BURNLEY PRACTICE	Enrolled	Y00206001	BURNLEY PRACTICE BRANCH
Brent	E84006	THE LAW MEDICAL GROUP PRACTICE	Enrolled	E84006002	BUCKINGHAM ROAD SURGERY
Ealing	E85715	BROADMEAD SURGERY	Enrolled	E85715001	LEIGHTON ROAD SURGERY
Ealing	E85096	MEDICAL CENTRE	Enrolled	E85096001	DR B S MANGAT
Ealing	E85122	THE FLORENCE ROAD SURGERY	Enrolled	E85122002	BRAMLEY ROAD SURGERY
Hammersmith And Fulham	E85124	GP AT HAND	Enrolled	E85124001	UNIT 23 (4)
Harrow	E84057	THE STANMORE MEDICAL CENTRE	Enrolled	E84057003	STANMORE MEDICAL SCHOOL (HSMC BRANCH SITE)
Harrow	E84653	ZAIN MEDICAL CENTRE	Enrolled	F1W5R	SAVITA MEDICAL CENTRE
West London	E87061	THE PEMBROKE VILLAS SURGERY	Enrolled	E87061001	GT CHAPEL STREET MEDICAL CENTRE FOR THE HOMELESS

NCL ICB – 9 Practices & 1 Branch practice not currently live with ‘Register with a GP Surgery’: (16/07/2025)

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
	1,100	1,120	-20	97.7%	0	0
LONDON	1,100	1,120	-20	97.7%	0	0
NHS NORTH EAST LONDON	265	261	0	98.5%	4	0
NHS SOUTH WEST LONDON	173	170	0	98.3%	3	3
NHS SOUTH EAST LONDON	199	195	0	98.0%	4	4
NHS NORTH WEST LONDON	339	329	1	97.1%	1	10
NHS NORTH CENTRAL LONDON	179	170	0	95.0%	3	9
Barnet	46	46	0	100.0%	1	0
Central London (Westminster)	2	2	0	100.0%	0	0
Haringey	34	34	0	100.0%	0	0
Harrow	1	1	0	100.0%	0	0
Islington	30	30	0	100.0%	1	0
Enfield	30	29	0	96.7%	1	1
Camden	30	28	0	93.3%	2	2
NHS BEDFORDSHIRE, LUTON AND MILTON KEYNES ICB - M1J4Y	1	1	0	100.0%	0	1
NHS NORTH CENTRAL LONDON ICB - 93C	5	5	0	100.0%	0	5
Total	6,220	6,139	1	98.7%	45	81

Camden	CAMDEN HEALTH IMPROVEMENT PRACTICE
Camden	MEDICUS SELECT CARE
Enfield	RAINBOW PRACTICE
NHS BEDFORDSHIRE, LUTON AND MILTON KEYNES ICB - M1J4Y	MEDICUS SELECT CARE BLMK CCG
NHS NORTH CENTRAL LONDON ICB - 93C	HOMELESS ACTION IN BARNET
NHS NORTH CENTRAL LONDON ICB - 93C	NCL COVID MEDICINES DELIVERY UNIT
NHS NORTH CENTRAL LONDON ICB - 93C	ISLINGTON GP FEDERATION
NHS NORTH CENTRAL LONDON ICB - 93C	CAMDEN EXTENDED ACCESS SERVICE
NHS NORTH CENTRAL LONDON ICB - 93C	BARNET FEDERATED GPS LIMITED

Sub-ICB Name/London Borough	Parent Practice Code	Parent Practice Name	Parent Practice Enrolment Status	Branch Code	Branch Name
Barnet	E83039	RAVENS CROFT MEDICAL CENTRE	Enrolled	E83039001	MIDDLESEX UNIVERSITY MEDICAL CENTRE

NEL ICB – 4 Practices & 5 Branch practices not currently live with ‘Register with a GP Surgery’: (16/07/2025)

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
<input checked="" type="checkbox"/> NHS NORTH EAST LONDON	265	261	0	98.5%		4
City And Hackney	37	37	0	100.0%		0
Havering	39	39	0	100.0%		0
Islington	1	1	0	100.0%		0
Newham	43	43	0	100.0%		0
Redbridge	40	40	0	100.0%		0
Tower Hamlets	30	30	0	100.0%		0
Waltham Forest	39	39	0	100.0%		0
West Essex	1	1	0	100.0%		0
Barking And Dagenham	31	30	0	96.8%		1
NHS NORTH EAST LONDON ICB - A3A8R	4	1	0	25.0%		3
<input checked="" type="checkbox"/> NHS SOUTH WEST LONDON	173	170	0	98.3%	3	3
<input checked="" type="checkbox"/> NHS SOUTH EAST LONDON	199	195	0	98.0%		4
<input checked="" type="checkbox"/> NHS NORTH WEST LONDON	339	329	1	97.1%	1	10
Total	6,220	6,139	1	98.7%	45	81

Barking And Dagenham	ST ALBANS SURGERY
Barking And Dagenham	DR KM ALKAISY PRACTICE
City And Hackney	THE RIVERSIDE PRACTICE
City And Hackney	THE CLAPTON SURGERY
Havering	UPMINSTER BRIDGE SURGERY
Havering	INGREBOURNE MEDICAL CENTRE
NHS NORTH EAST LONDON ICB - A3A8R	COMMUNITY DERMATOLOGY CLINIC
NHS NORTH EAST LONDON ICB - A3A8R	GYNAEOLOGY SERVICES
NHS NORTH EAST LONDON ICB - A3A8R	PATIENT FIRST SOCIAL ENTERPRISE

Sub-ICB Name/London Borough	Parent Practice Code	Parent Practice Name	Parent Practice Enrolment Status	Branch Code	Branch Name
Barking And Dagenham	F82038	DR SZ HAIDER'S PRACTICE	Enrolled	F82038001	VALENCE MEDICAL CENTRE - BRANCH SITE
Barking And Dagenham	F82017	ST ALBANS SURGERY	Not Enrolled	F82017002	DR TC MOHAN
Havering	F82006	CRANHAM VILLAGE SURGERY	Enrolled	F82006001	DR C DAHS
Newham	F84658	SANGAM PRACTICE	Enrolled	F84658002	SANGAM SURGERY @ KATHERINE ROAD (BRANCH SURGERY)
Newham	F84658	SANGAM PRACTICE	Enrolled	F84658003	SANGAM SURGERY @ GLADSTONE AVENUE (BRANCH SURGERY)



SWL ICB – 3 Practices & 1 Branch practice not currently live with 'Register with a GP Surgery': (16/07/2025)

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
 EAST OF ENGLAND						
LONDON	1,155	1,125	1	97.4%	7	30
NHS NORTH EAST LONDON	265	261	0	98.5%		4
NHS SOUTH WEST LONDON	173	170	0	98.3%	3	3
Hounslow	2	2	0	100.0%		0
Kingston	20	20	0	100.0%		0
Merton	21	21	0	100.0%		0
Richmond	25	25	0	100.0%	1	0
Sutton	21	21	0	100.0%		0
Croydon	46	45	0	97.8%	2	1
Wandsworth	37	36	0	97.3%		1
NHS SOUTH WEST LONDON ICB - 36L	1					1
NHS SOUTH EAST LONDON	199	195	0	98.0%		4
NHS NORTH WEST LONDON	339	329	1	97.1%	1	10
NHS NORTH CENTRAL LONDON	179	170	0	95.0%	3	9
Total	6,220	6,139	1	98.7%	45	81

Croydon	RAINBOW HEALTH CENTRE
NHS SOUTH WEST LONDON ICB - 36L	NIGHTINGALE PRACTICE
Wandsworth	RHND

Sub-ICB Name/London Borough	Parent Practice Code	Parent Practice Name	Parent Practice Enrolment Status	Branch Code	Branch Name
Croydon	H83608	YOUR FAMILY PRACTICE	Enrolled	P8D7H	YOUR FAMILY PRACTICE THORNTON ROAD



Uptake Data

SEL ICB – 4 Practices & 6 Branch practices not currently enrolled with 'Register with a GP Surgery': (16/07/2025)

Region	Total Practices	Enrolled Practices	Difference from Prev Week	% of GPs Enrolled	Current Paused Practices	Not Enrolled Practices
	1,100	1,120	-	97.7%	-	0
LONDON	1,100	1,120	-	97.7%	-	0
NHS NORTH EAST LONDON	265	261	0	98.5%	-	4
NHS SOUTH WEST LONDON	173	170	0	98.3%	3	3
NHS SOUTH EAST LONDON	199	195	0	98.0%	-	4
Bexley	21	21	0	100.0%	-	0
Bromley	43	43	0	100.0%	-	0
Greenwich	29	29	0	100.0%	-	0
Lambeth	41	41	0	100.0%	-	0
Lewisham	26	26	0	100.0%	-	0
Southwark	32	32	0	100.0%	-	0
Tower Hamlets	1	1	0	100.0%	-	0
Wandsworth	1	1	0	100.0%	-	0
NHS SOUTH EAST LONDON ICB - 72Q	5	1	0	20.0%	-	4
NHS NORTH WEST LONDON	339	329	1	97.1%	1	10
NHS NORTH CENTRAL LONDON	179	170	0	95.0%	3	9
Total	6,220	6,139	1	98.7%	45	81

NHS SOUTH EAST LONDON ICB - 72Q	FIVEWAYS PCN EA HUB
NHS SOUTH EAST LONDON ICB - 72Q	AT MEDICS STREATHAM PCN EA HUB
NHS SOUTH EAST LONDON ICB - 72Q	LARC CLINIC (LA)
NHS SOUTH EAST LONDON ICB - 72Q	STOCKWELLBEING AH

Sub-ICB Name/London Borough	Parent Practice Code	Parent Practice Name	Parent Practice Enrolment Status	Branch Code	Branch Name
Greenwich	G83067	VALENTINE HEALTH PARTNERSHIP	Enrolled	G83067001	FRANCES STREET SURGERY
Greenwich	G83651	WOODLANDS SURGERY	Enrolled	G83651001	DR RATNARAJAN & PARTNER
Lewisham	G85104	ICO HEALTH GROUP	Enrolled	G85104001	ICO HEALTH GROUP - CHINBROOK PRACTICE
Lewisham	G85104	ICO HEALTH GROUP	Enrolled	G85104003	ICO HEALTH GROUP - MARVELS LANE CLINIC
Southwark	G85119	STERNHALL LANE SURGERY	Enrolled	G85119002	CAMBERWELL GREEN CARE CENTRE
Southwark	G85632	THE VILLA STREET MEDICAL CENTRE	Enrolled	G85632001	VILLA STREET BRANCH SITE

Digital Uptake (March 2025 data): London Practices with <20% registrations over past month via online 'Register with a GP Surgery' form

NHS NORTH WEST LONDON	Brent	WILLESDEN GREEN SURGERY
NHS NORTH WEST LONDON	Central London (Westminster)	THE DOCTOR HICKEY SURGERY
NHS NORTH WEST LONDON	Ealing	SOMERSET FHP O
NHS NORTH WEST LONDON	Ealing	HANWELL HEALTH CENTRE (NAISH)
NHS NORTH WEST LONDON	Ealing	QUEENS WALK PRACTICE
NHS NORTH WEST LONDON	Harrow	THE STREATFIELD MEDICAL CENTRE
NHS NORTH WEST LONDON	Harrow	ELLIOTT HALL MEDICAL CTR.
NHS NORTH WEST LONDON	Hounslow	BLUE WING FAMILY DOCTOR UNIT
NHS NORTH WEST LONDON	Hounslow	CRANFORD MEDICAL CENTRE
NHS NORTH WEST LONDON	West London	MEANWHILE GARDEN MEDICAL CENTRE
NHS NORTH WEST LONDON	West London	HALF PENNY STEPS HEALTH CENTRE

NHS NORTH CENTRAL LONDON	Barnet	FRIERN BARNET MEDICAL CENTRE
NHS NORTH CENTRAL LONDON	Barnet	LANE END MEDICAL GROUP
NHS NORTH CENTRAL LONDON	Camden	ABBEY MEDICAL CENTRE
NHS NORTH CENTRAL LONDON	Enfield	KEATS SURGERY
NHS NORTH CENTRAL LONDON	Enfield	HIGHLANDS PRACTICE
NHS NORTH CENTRAL LONDON	Enfield	THE ORDNANCE UNITY CENTRE FOR HEALTH
NHS NORTH CENTRAL LONDON	Enfield	EVERGREEN PRIMARY CARE CENTRE
NHS NORTH CENTRAL LONDON	Islington	ARCHWAY MEDICAL CENTRE

NHS NORTH EAST LONDON	Barking And Dagenham	MARKS GATE HEALTH CENTRE
NHS NORTH EAST LONDON	Barking And Dagenham	PRIME PRACTICE PARTNERSHIP
NHS NORTH EAST LONDON	City And Hackney	THE DALSTON PRACTICE
NHS NORTH EAST LONDON	City And Hackney	THE SURGERY (CRANWICH ROAD)
NHS NORTH EAST LONDON	City And Hackney	RICHMOND ROAD MEDICAL CENTRE
NHS NORTH EAST LONDON	Havering	UPMINSTER MEDICAL CENTRE
NHS NORTH EAST LONDON	Havering	PETERSFIELD SURGERY
NHS NORTH EAST LONDON	Newham	E12 HEALTH
NHS NORTH EAST LONDON	Redbridge	SEVEN KINGS PRACTICE
NHS NORTH EAST LONDON	Tower Hamlets	SPECIAL ALLOCATION SCHEME (NEL)
NHS NORTH EAST LONDON	Waltham Forest	HIGHAM HILL MEDICAL CENTRE
NHS NORTH EAST LONDON	Waltham Forest	DR SHANTIR PRACTICE

NHS SOUTH WEST LONDON	Wandsworth	BALHAM HEALTH CENTRE
NHS SOUTH WEST LONDON	Croydon	DENMARK ROAD SURGERY
NHS SOUTH WEST LONDON	Croydon	SHIRLEY MEDICAL CENTRE
NHS SOUTH WEST LONDON	Croydon	VIOLET LANE MEDICAL PRACTICE
NHS SOUTH WEST LONDON	Sutton	CHEAM FAMILY PRACTICE
NHS SOUTH WEST LONDON	Croydon	PORTLAND MEDICAL CENTRE
NHS SOUTH WEST LONDON	Croydon	UPPER NORWOOD GROUP PRACTICE

NHS SOUTH EAST LONDON	Bexley	PLAS MEDDYG SURGERY
NHS SOUTH EAST LONDON	Bexley	STATION ROAD SURGERY
NHS SOUTH EAST LONDON	Bexley	BARNARD MEDICAL GROUP
NHS SOUTH EAST LONDON	Bexley	THE ALBION SURGERY
NHS SOUTH EAST LONDON	Bromley	SEL SPECIAL ALLOCATION PRACTICE
NHS SOUTH EAST LONDON	Bromley	BROMLEY COMMON PRACTICE
NHS SOUTH EAST LONDON	Lambeth	LAMBETH WALK GROUP PRACTICE
NHS SOUTH EAST LONDON	Lewisham	DEPTFORD MEDICAL CENTRE
NHS SOUTH EAST LONDON	Lewisham	BURNT ASH SURGERY
NHS SOUTH EAST LONDON	Lewisham	DOWNHAM FAMILY MEDICAL PRACTICE
NHS SOUTH EAST LONDON	Lewisham	NEW CROSS CENTRE (HURLEY GROUP)
NHS SOUTH EAST LONDON	Lewisham	AMERSHAM VALE TRAINING PRACTICE
NHS SOUTH EAST LONDON	Southwark	QHS GP CARE HOME SERVICE
NHS SOUTH EAST LONDON	Southwark	THE NUNHEAD SURGERY

Are practices correctly set up to maximise Digital Uptake? Setup guide is covered in final slides

An audit was carried out to see online registration capabilities through practice websites:

- A total of 842 practices were audited in total across all ICBs, from 17 December 24 to 9 January 25.
- It was found that the majority of practices across London are using the online NHSE form.
- Almost half of all practices are using the correct paper form (PRF1).

	NCL	NEL	NWL	SEL	SWL	Total
No. of practices audited	179	78	257	200	128	842
Online form						
NHSE form	49%	46%	69%	53%	59%	481
HT1	23%	6%	5%	40%	18%	164
Other online form	20%	18%	17%	5%	15%	122
No online form	8%	29%	9%	3%	9%	75
Paper form						
PRF1	50%	21%	58%	32%	58%	393
GMS1	11%	14%	18%	4%	7%	93
Other form	0%	5%	4%	5%	3%	27
None	39%	60%	21%	59%	32%	329

Latest uptake data:

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/service-uptake-information>



Uptake Data

Within the audit, there are 204 practices that have 0-19% 'digital take-up'.

- For online registrations, the results show that a large proportion of these practices are using alternative forms to the NHSE or HT1 forms/
- The majority of these practices do not supply paper forms on their websites.
- Where there are paper forms, the PRF1 and GMS1 (now outdated) forms are equally in use.

	NCL	NEL	NWL	SEL	SWL	Total
No. of "0-19%" practices	37	75	40	32	20	204
Online form						
NHSE form	5%	45%	20%	16%	15%	52
HT1	38%	7%	10%	56%	35%	48
Other online form	43%	19%	40%	19%	20%	56
No online form	14%	29%	30%	9%	30%	48
Paper form						
PRF1	11%	19%	10%	34%	10%	35
GMS1	17%	15%	20%	3%	20%	33
Other form	0%	5%	0%	0%	5%	5
None	72%	61%	70%	63%	65%	133

Benefits for Practices

Reduces practice burden from registrations

- ✓ 90% applications include an **NHS Number** - reducing practice time to identify patients and creating less duplicates or confused patients.
- ✓ Patient's identity can be validated through **NHS login**
- ✓ Our service has **3x fewer exceptions with PCSE vs other services**
- ✓ Handles visitor and migrant paperwork
- ✓ **Speeds up** registration time(even with manual data entry)



Catchment Area Checks

- ✓ Reduces inappropriate registrations by use of catchment area checks (**eDEC**)
- ✓ Practices easily notified if applicant is out of area so they can quickly accept or reject registrations



Accessible to All

- ✓ Piloting the **new paper form equivalent**, combining GMS1 and New Patient Health Questionnaire
- ✓ Meets accessibility standards
- ✓ Compatible with browser translator services
- ✓ Patients can register using **practice website**, **NHS App** and find enrolled practices using 'Find a GP'



Supports Automation

- ✓ Compatible with 3rd party **Robotic Process Automation (RPA)** services to reduce patient registration time
- ✓ **80% of registrations** can be automated and processed in **less than a minute** (optional add-on)



GP Feedback driven roadmap

- ✓ Question set developed in collaboration with GPs
- ✓ Continuously looking for opportunities to improve the service



Free to use and easy to join

- ✓ Centrally provided by NHS England at **no cost** to practices
- ✓ Just **5 minutes** to get started!



Benefits

GP Contract 2024/2025

Classification: Official



To: • All GP practices in England
• Primary care networks:

clinical directors

cc: • Integrated care boards:

• Primary care leads

• Chief executives

• NHS England regions:

regional directors

regional directors of commissioning

regional directors of primary care

and public health

regional directors of primary care

NHS England
Wellington House
133-155 Waterloo Road
London
SE1 8UG

28 February 2024

Dear colleagues,

Arrangements for the GP contract in 2024/25

The contract consultation for 24/25 has now concluded and I am writing to inform you of the final arrangements for the upcoming financial year.

General practice is central to the NHS, and the hard work of GPs and primary care staff is hugely valued and appreciated. Over the course of the last year, NHS England and the Department of Health and Social Care have listened closely to the views of the profession and patients and have worked hard to address these in the GP contract where possible. We have heard loud and clear the need for simpler and more flexible arrangements, which help practices free up time and improve patient access and experience.

In response to what we have heard, from April we will:

1. **Cut bureaucracy for practices** by suspending and income protecting 32 out of the 76 Quality and Outcomes Framework (QOF) indicators. The Investment and Impact Fund (IIF) indicators will be reduced from five to two and the Capacity and Access Payment (CAP) will increase by £46m to £292m by retiring three Investment and Impact Fund (IIF) indicators.

2. **Help practices with cash flow and increase financial flexibilities** by raising the QOF aspiration payment from 70% to 80% in 2024/25 and the Capacity and Access Improvement Payment (CAIP) will now start to be paid at any point in the year, once PCNs confirm they meet the simple criteria for payment.

Publication reference: PRN01111



12. This data will be used by ICBs and NHS England to support service improvement and planning, for example:

- better insight into patient demand and access trends which systems can use to support understanding of operational pressure in general practice; and
- better understanding patterns of demand and period of surge activity to inform commissioning of local services.

13. The requirement will come into force from October 2024 to allow practices time to review and understand their own data before it is shared as outlined.

Performers List

14. During the COVID-19 pandemic there was an amendment to the Performers List Regulations that intended to allow doctors other than GPs to deliver primary care services without being on the Medical Performers List (MPL) if they had a prescribed connection to a designated body in the Medical Profession (Responsible Officers) Regulations 2010; or were granted permission to practise as medical practitioners in hospitals owned or managed by such bodies.

15. Flexibilities similar to the COVID-19 amendment will be made permanent. Doctors that are employed or registered with bodies designated by the Medical Profession (Responsible Officers) Regulations 2010 (Schedule, Part 1 only) will be able to deliver primary care services without being on the MPL. There will be a corresponding change to the GP contract regulations.

16. These changes will permit GP practices and PCNs to employ doctors who are already employed, for example, by an NHS trust, NHS foundation trust or health board without the requirement for the doctor to also be registered on the MPL.

17. Supporting guidance will also be issued to clarify that non-GP doctors should not see undifferentiated patients, and that they continue to be required to operate within their sphere of competence.

Registering with a GP

18. NHS England has co-developed a new registration solution with patients and practices to make registering with a GP easier, simpler and standardised. Over 2000 practices have already adopted the solution which consists of an online registration service and a new paper form. Practices will be contractually required to adopt and offer both formats.

19. There will be a mobilisation period with both formats to be in place from October 2024.

Recognising the importance of continuity of care

20. In order to highlight the importance of continuity of care, whilst ensuring practices have flexibility to deliver services to best meet the needs of their patient population, the provisions in the GP Contract Regulations will be amended to explicitly require continuity of care to be considered when determining the appropriate response when a patient contacts their practice.

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8

- Requirement to solely use both online and 'paper' form version of 'Register with a GP Surgery' service by 31st October 2024

- Put aside the contract → Aim is that you 'want' to use it, rather than feel you 'have' to use it.

[PRN01111-letter-gp-contract-arrangements-24-25.pdf](https://www.england.nhs.uk/prn01111-letter-gp-contract-arrangements-24-25.pdf)
(england.nhs.uk)



Legislation: www.legislation.gov.uk/uksi/2024/575/schedule/1/paragraph/10/made

Only acceptable patient registration forms in England are digital Register with a GP Surgery service or PRF1 form.

GP Contract Letter

GP surgeries near SE1 8EE

Closest listed first

[Filter results](#)

0 filters applied

GPs covering your postcode

0 miles away

[Blackfriars Medical Practice](#)

Blackfriars Medical Pract, 45 Colombo Street, London, Greater London, SE1 8EE

02079286216

[Get directions \(opens in Google Maps\)](#)[Accepting new patients](#)

0.5 miles away

[Waterloo Health Centre](#)

114-118 Lower Marsh, Waterloo, London, SE1 7AE
02079284049

[Get directions \(opens in Google Maps\)](#)[Accepting new patients](#) [Accepts out of area registrations](#)[Register online with this GP](#)

Impact of 'Register Online' option on 'Find a GP'



Are patients more likely to chose practices with 'Register online' option?

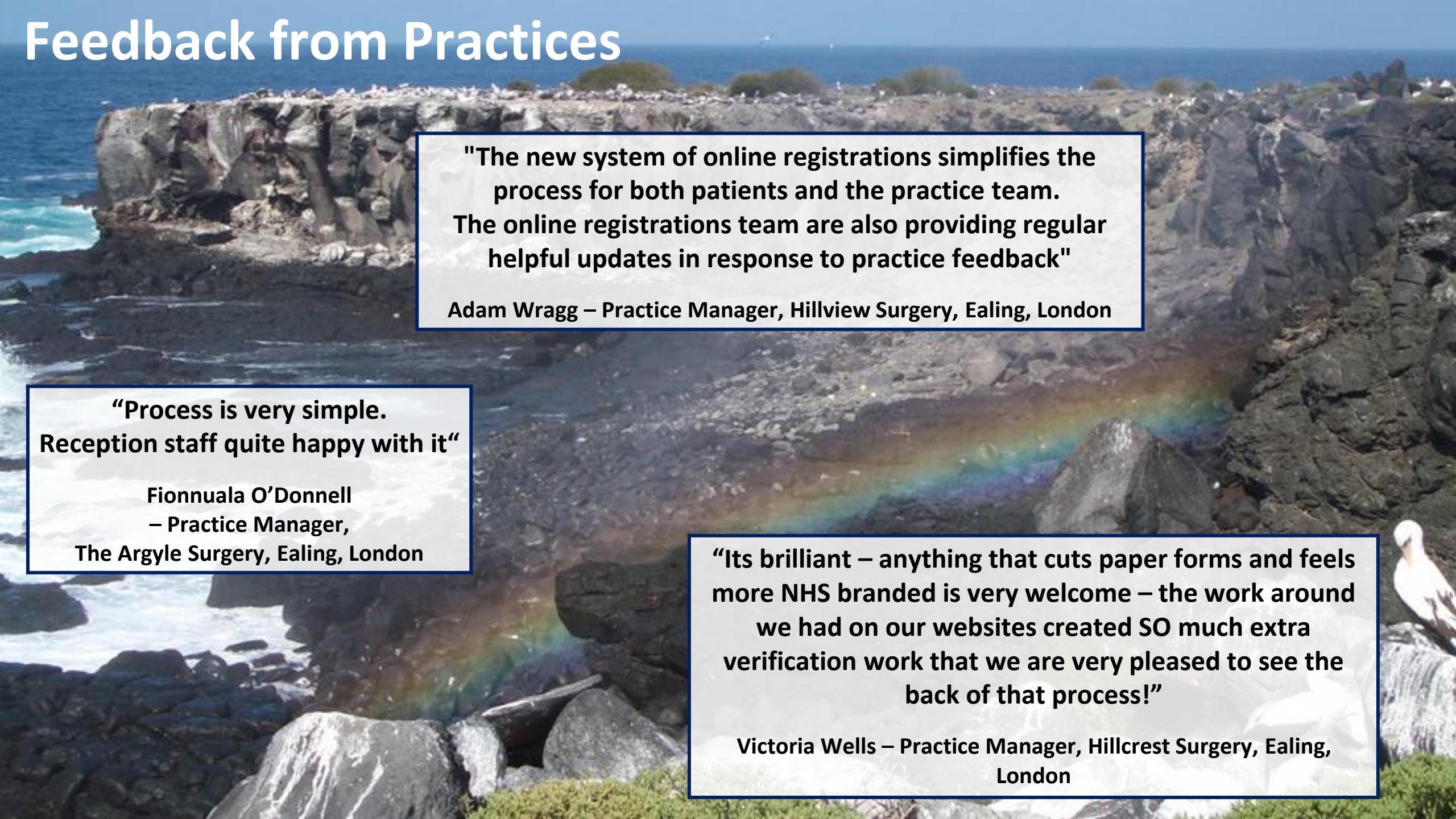
No other online registration solution will show up as 'Register online' option on 'Find a GP'

Can your practice afford NOT to use the service if your neighbouring practices are?



Find a GP

Feedback from Practices



"The new system of online registrations simplifies the process for both patients and the practice team. The online registrations team are also providing regular helpful updates in response to practice feedback"

Adam Wragg – Practice Manager, Hillview Surgery, Ealing, London

**"Process is very simple.
Reception staff quite happy with it"**

**Fionnuala O'Donnell
– Practice Manager,
The Argyle Surgery, Ealing, London**

"Its brilliant – anything that cuts paper forms and feels more NHS branded is very welcome – the work around we had on our websites created SO much extra verification work that we are very pleased to see the back of that process!"

Victoria Wells – Practice Manager, Hillcrest Surgery, Ealing, London

Feedback from Patients

“ if you had a new born, you could do it online and not have to [bring] the baby out

“ To go physically, you need to think about transportation, fare, how to get there, location,.....it takes out that pressure

“ This is much easier than going into practices to fill a form...you don't even need a printer.

12 minutes 42 seconds
average patient completion time

4.6m
patients have submitted a registration (all time)

94.6%
positive patient satisfaction score

42%
of patients use NHS login

70.5%
completion rate



Register with a GP surgery: Trinity Court Surgery (Demo GP Practice), Leeds

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit [NHS 111 online](#) (opens in a new tab).

If you are already registered with a GP surgery you can access some health and prescription services using [NHS online services](#) (opens in a new tab).

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 5 days of receiving your details.

Temporary registrations

You can temporarily register with a GP surgery for up to 3 months. This can be helpful if you're living away from home for a short period and do not want to change your existing GP surgery.

You should visit the GP surgery you want to register with and ask them for a temporary services form, also called a GMS3.

[Find out about temporary registrations](#) (opens in a new tab).

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children aged 15 years and under it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

[Start now](#)

Other ways to register

- Fill in the [Register with a GP surgery paper form](#) (PDF, 199 KB, 8 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view [guidance about how to register with a GP](#) (opens in a new tab).

By using this service you are agreeing to our [terms of use](#) (opens in a new tab) and [privacy policy](#) (opens in a new tab).

Would you like to [give feedback](#) (opens in a new tab) about this page?

Overview: 'Register with a GP Surgery' service

1 Free online patient registration service for practices in England

2 Access service via NHS 'Find a GP' webpage, NHS App & Practice Website/Poster/Message with URL link

62.4%

of GP registrations in England came through the service in the last 3 months

3 Reduce admin burden for practices

- Manages Catchment area
- 92.4% patient matched to NHS record
- Fewer avoidable exceptions/rejections

92.4%

of patients are matched to their NHS record

4 Digital Exclusion: Link to 'Paper' version of form

98.5%
of GP practices in England use the service

86%
positive GP satisfaction score

4.6m
patients have submitted a registration (all time)

42%
of patients use NHS login

94.6%
positive patient satisfaction score

12 minutes 42 seconds
average patient completion time

70.5%
completion rate



Scan/Click to Try it!

Limitations



Primary Medical Care Policy & Guidance Manual



Standardised Questions:
Unable to change questions locally

- Pending: Add-on local form/questions
- Avoids too many onerous questions for patient as barrier to register
- Able to suggest changes to national team
 - Variable quality of patient responses
 - Practice capacity to use data received
 - GP2GP Transfer of records
 - Can still digitally send/receive patient supplementary questions/forms

NHS Login authentication only:
Patients unable to upload Photo ID / Proof of Address / Other documents (e.g. Immunisation History/Records etc)

- ID/Proof of Address not required to register
- Able to have supplementary local process (e.g. via NHSmail) for patient to send documents to practice

Is 'Register with a GP Surgery' safer tech than alternatives?

Do we adequately test the safety/experience of purchased I.T?

**.....or do we assume others have
and it must be ok as lots of people
are already using it?**



Future Roadmap: Interoperability & Localisation

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/benefits-and-features/roadmap>



- Core GP IT systems start to directly receive registrations and add info to record
 - SystmOne now live
 - EMIS due to pilot Summer 2025
 - Interim: Automation providers can (at cost) reduce manual Data Entry
- Primary Care Registration Management (PCRM) is replacing National Health Application and Infrastructure Services (NHAIS)
 - Similar to how Cervical Screening Management System (CSMS) replaced NHAIS / Open Exeter
- Updated patient contact data like email address and phone number to be applied directly to the Personal Demographics Service (PDS) rather than this data being updated via local staff and systems.

Automating patient registrations using Robotic Process Automation (RPA)

80%

Registrations
Automated



< 1 minutes per reg

NHS Register with a GP Surgery

Register with a GP surgery

Before you start

The registration process will take around 15 minutes to complete. You will need to complete the process in one session. You do not need your NHS number, but it could make registration easier.

We may ask you for:

- details of previous GP surgery
- basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

Start now

Other ways to register

You can register with a GP by contacting your chosen GP surgery or completing a [GMS1 registration form](#).

You can view [guidance about how to register with a GP](#).



Automated
Registrations



systmone



RPA Demo

Demo of Automation: <https://youtu.be/rDlr5xDkaDc>

Automating patient registrations using Robotic Process Automation (RPA)



NHS Register with a GP Surgery

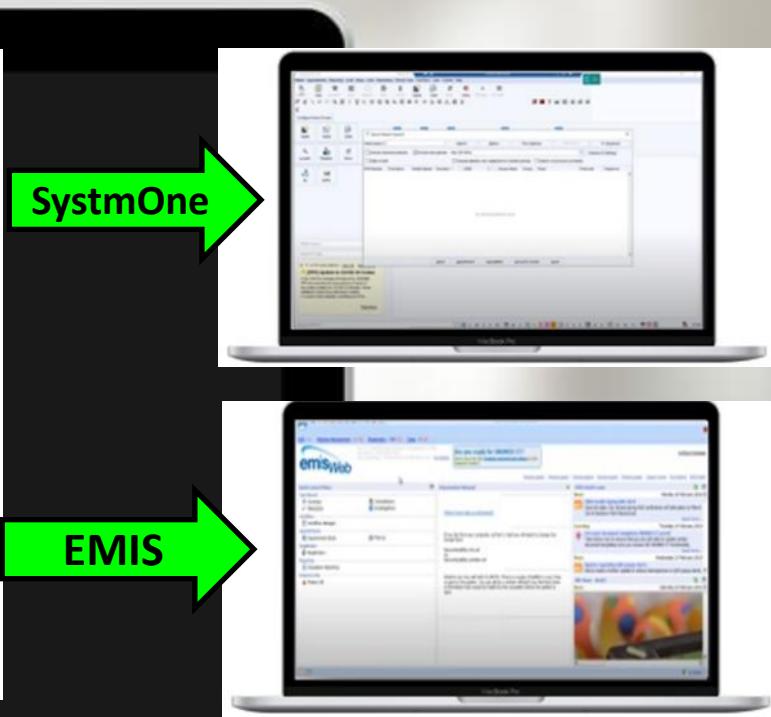
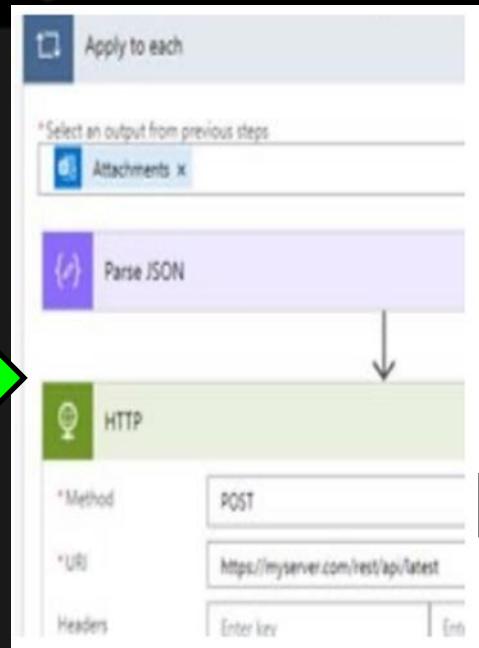
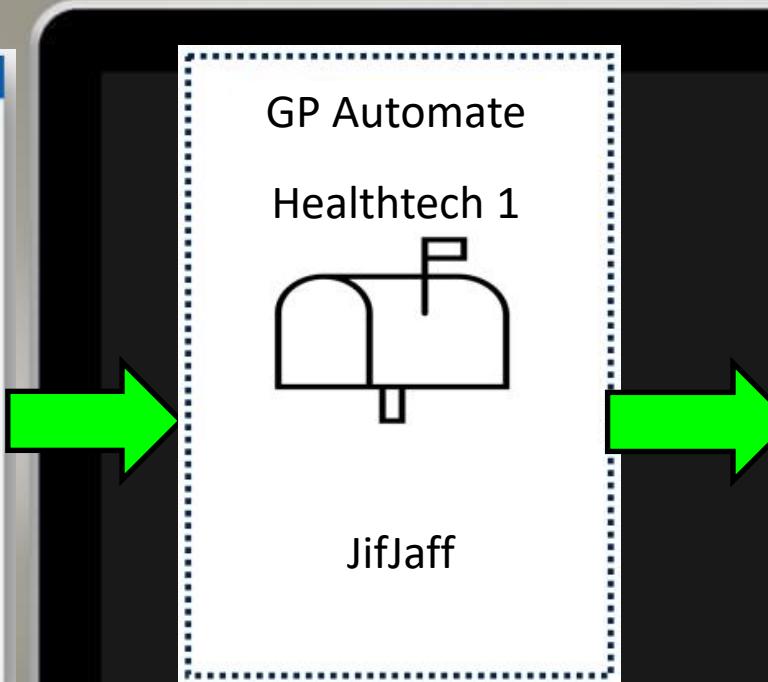
Please confirm these are the correct details for the person registering with Trinity Surgery

Your details

Title: Mr. Change
First name: Test Change
Middle name(s): Not answered Change
Last name: Patient Change
Previous last name: Not answered Change
Do you know your NHS number? No Change
Date of birth: 1 Jan 1990 Change
Registering with a UK GP for the first time? Yes Change

We use this information to match your details to our database. We cannot access your medical record and no medical information will be shared at this stage.

Confirm and continue



NHSE digital registration form completed by patient

The registration form is sent to the practices chosen RPA provider via the NHS MESH service.

RPA provider picks up the registration data and prepares the file to be automated.

RPA provider's bot runs and automates data transfer into the practice's EMIS / SystmOne.

- RPA (Robotic Process Automation) is a technology that uses digital robots to emulate human actions interacting with digital systems

- 'Register with a GP Surgery' team have worked with RPA providers to develop interim RPA solutions for the NHSE registration form to further reduce practice admin workload



Register with a GP Surgery Service

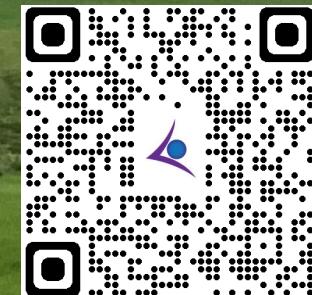
Structure of Webinar:

A ~~How does it work?~~

B ~~Why should we use it?~~

C **How do we set it up?**

D **Questions & Links**



Scan/Click to Try it!



c How do we
set it up?

15

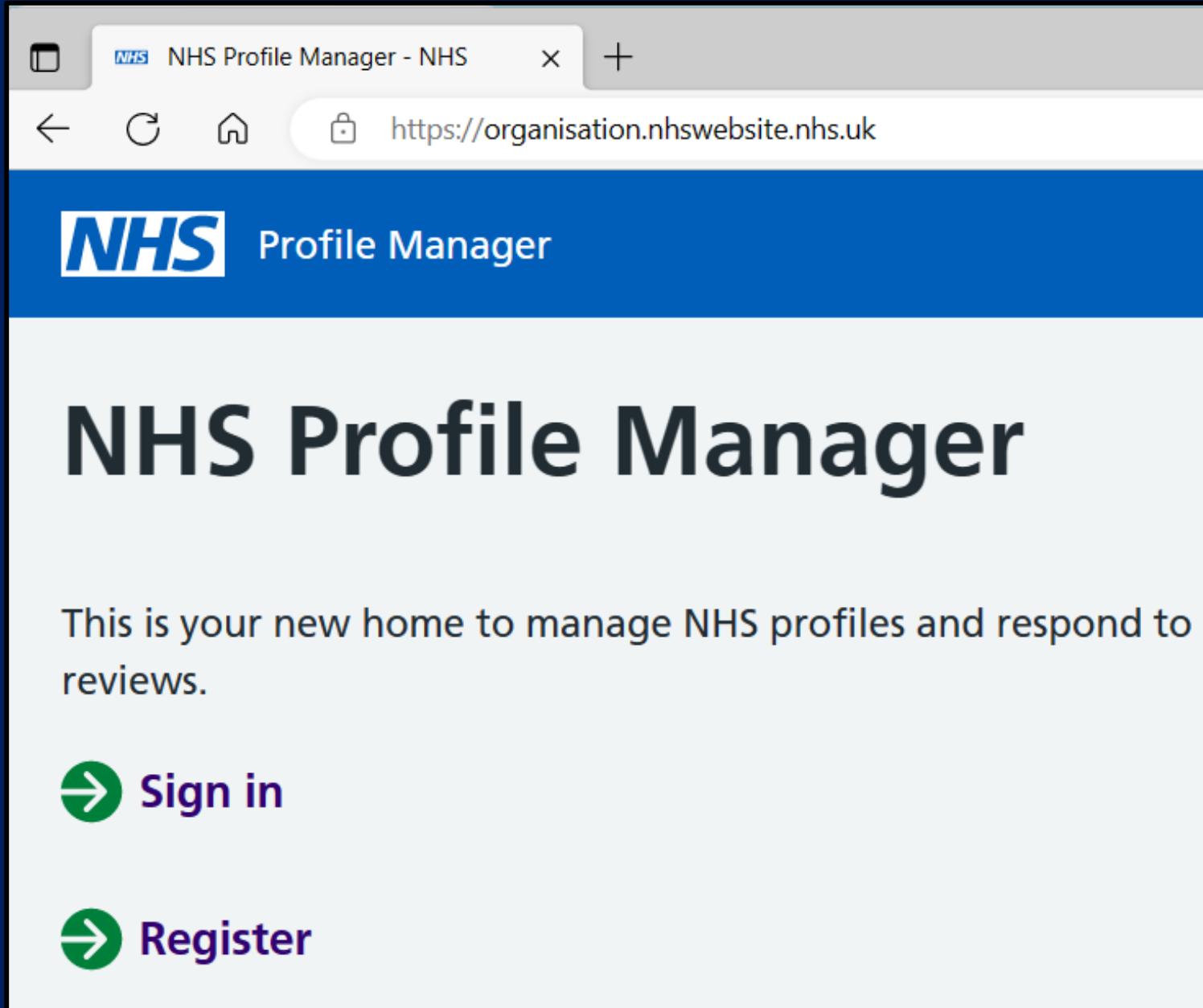
suggested steps to get the most out of
'Register with a GP Surgery' service

**Relax...you don't have to do all of them.
And you don't have to do them in this order.**

**Don't worry about remembering them,
as we will share these slides and a
webinar recording.**



NHS Profile Manager – Enrol & Adjust settings



NHS Profile Manager

NHS Profile Manager

This is your new home to manage NHS profiles and respond to reviews.

 [Sign in](#)

 [Register](#)

NHS Profile Manager - NHS

https://organisation.nhswebsite.nhs.uk

For service support, email:
ssd.nationalservicedesk@nhs.net
or call 0300 303 5035.
Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Sign out](#)

NHS Profile Manager

[Manage profiles](#)

Manage profiles on the NHS website, including contact details and opening times

[Add profiles](#)

You need to request access from the NHS website service desk

[Sign up to the Register with a GP surgery service](#)

Sign up to a service which gives patients the option to register with your surgery online

Enrol for service via NHS Profile Manager

For service support, email:
ssd.nationalservicedesk@nhs.net
or call 0300 303 5035.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Sign up to Register with a GP surgery

Patients in England can now [Register with a GP surgery online \(Opens in new tab\)](#).

When a practice has been registered using the GP Registration Service it will be able to accept online registrations from new patients.

Once you have signed up, you will receive a unique url web address to put on your surgery's website.

Before you start

You'll need access to an nhs.net shared mailbox. Without this you will not be able to see any patient registration details.

[Start now](#)

[Return to your profiles](#)

About using this service

By using this service you are agreeing to our [terms of use](#) and [privacy policy](#).

[Go back](#)

Completing this registration process

You need to complete this registration process if you want to offer the Register with a GP Surgery Online service to your patients.

What you need to do

- answer all the questions in this registration process
- register multiple practices individually

What we will do

Once you have completed this registration process we will:

- create a unique registration url for your surgery website
- update [Find a gp \(opens in new tab\)](#) with your unique registration link
- apply your catchment area to the service

Registrations completed from 16 December 2022 will not be updated on Find a GP until after 3 January 2023 because of the holiday break.

More information about using the service

A [resource hub \(opens in new tab\)](#) has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Would you like to continue with the registration?

Once you have completed this registration your surgery will be able to start offering patients the option to use Register with a GP Service Online.

Yes

No

[Continue](#)

Enrol for service via NHS Profile Manager

For service support, email: ssd.nationalservicedesk@nhs.net or **call 0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Go back](#)

Select a practice for registration

Select the details of the surgery you want to register.

Highstreet surgery

1 Town Street, London, SW1A 1AA

Pucklechuch surgery

2 Town Street, London, SW1A 1AA

Three shires medical practice

3 Town Street, London, SW1A 1AA

► [I cannot see the practice I want to register](#)

[Continue](#)

**Enrol for service via
NHS Profile Manager**

For service support, email:

ssd.nationalservicedesk@nhs.net

or **call 0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

[https://organisation.
nhswebsite.nhs.uk/](https://organisation.nhswebsite.nhs.uk/)

IMPORTANT – Branch Surgeries:

If you have branch surgeries, ensure they are all enrolled too.

If branch surgery has actually closed, then complete the 'Site request form' and send it to the Exeter Helpdesk:

<https://digital.nhs.uk/services/organisation-data-service/new-code-requests#site-request> which should also remove it from 'Find a GP'



Profile Manager

[**< Go back**](#)

NHS shared mailbox

A verification code will be sent to your shared mailbox.

- ▶ [I do not have access to a NHS shared mailbox](#)

Enter the email address of your shared mailbox

This will end in "nhs.net"

Continue[**< Go back**](#)

We have sent a verification code

Enter the 6 digit security code we've sent to to confirm this is your email address.

You need to use this code within **5 minutes** or it will expire.

- ▶ [I have not received a code](#)

Enter verification code

Continue

[Go back](#)

Does your surgery offer a language interpretation service for patients?

If your surgery offers language interpretation services for its patients then they will have the option to request this during their registration process.

Patients who register online with your surgery will only be offered this service if you choose yes.

Yes

No

Continue

Language interpretation service

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[!\[\]\(c8a4543baf27ce0f2ffdd05ba38ed9ed_img.jpg\) Go back](#)

Are you a dispensing surgery?

If you are a dispensing surgery you are able to dispense medicines or medical appliances direct to patients.

If you choose **yes**, patients who register online with your surgery will be asked to show they are eligible for this service.

Yes

No

Continue

Dispensing Surgery

<https://organisation.nhswebsite.nhs.uk/>

**Profile Manager**

[Go back](#)

Registering university students

Only select 'Yes' if you register mostly university students at your surgery. The service will ask for extra information such as student ID number and address while studying.

Do you want to ask university students for extra information?

Yes

No

Continue

Registering university students

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Go back](#)

Do you want to offer your patients the opportunity to nominate a pharmacy during their registration?

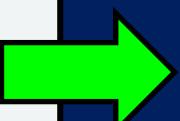
By offering this service to patients you will receive the details of their chosen pharmacy if they select one.

If a patient chooses to use this service then you should follow your surgery's process for handling a pharmacy nomination.

Patients who register online with your surgery will only be offered this service if you choose yes.

Yes

No

Continue

Pharmacy Nomination

<https://organisation.nhswebsite.nhs.uk/>

**Profile Manager**

[Go back](#)

Do you want to check if patients are eligible for tuberculosis (TB) screening?

We will identify patients that:

- are aged between 16-35
- have recently moved to the UK, or
- recently returned from overseas

They will be asked if have they spent more than 6 months in a country where there was an increased risk of catching TB.

Patients who answer yes to this question will be flagged to you as 'Likely to be eligible for tuberculosis screening'.



Yes



No

[Continue](#)

TB screening

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Go back](#)

Confirm details for {Practice name} and complete registration

Please check that these details are correct.

NHS shared mailbox	Change
Language interpretation service	No Change
Dispensing surgery	No Change
Registering students	No Change
Nominated pharmacy service	No Change
Tuberculosis (TB) screening service	No Change
Send registration message	No Change

Your surgery is not accepting out of area registrations. To change this [send an automatic email request to the National Service Desk](#).

If the details are correct then you can complete the registration process.

This will allow your surgery to start offering patients the option to use Register with a GP Service Online.

[Confirm and complete](#)

Enrol for service via NHS Profile Manager

For service support, email:
ssd.nationalservicedesk@nhs.net

or **call 0300 303 5035**.

Support is available 24 hours a day, 7 days a week.

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

Registration complete for (Practice name)

Your surgery can now offer online registration for patients.

You need to use your practice's unique URL to link the GP Registration Service to your website.

Your practice's service link: [https://gp-registration.nhs.uk/\[your practice ODS Code\]](https://gp-registration.nhs.uk/[your practice ODS Code])

Once the link is on your website patients will be able to apply to register with your surgery using the online GP Registration Service.

More information about using the service

Use your practice's unique URL to link to the Register with a GP surgery service.

A [resource hub](#) has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Find out more about [Register with a GP surgery service \(Opens in new tab\)](#).

Continue

[Link to confirmation email](#)

Confirmation of Setup, including: Practice's unique URL

- Instantly shown on NHS Profile Manager webpage
- Email sent to practice
- 'Find my GP' webpage usually updated within 48hrs
[https://gp-registration.nhs.uk/\[your practice ODS Code\]](https://gp-registration.nhs.uk/[your practice ODS Code])
(e.g. <https://gp-registration.nhs.uk/H1234>)



Register with a GP enrolment confirmation:

From: GP-REGISTRATION, Noreply (NHS DIGITAL) To: [REDACTED] (EALING PARK HEALTH CENTRE)

Subject: SelfEnrolmentConfirmationE... 22 KB

NHS

Registration completed for Ealing Park Health Centre

Your surgery can now offer online registration for patients.

You need to use your practice's unique URL to link the GP Registration Service to your website.

Your unique URL: <https://gp-registration.nhs.uk/>

Once the link is on your website patients will be able to apply to register with your surgery using the online GP Registration Service.

More information about using the service

A [resource hub](#) has been made available which explains how you can:

- promote the service in your surgery
- get support while using the service

Find out more about [Register with a GP surgery](#)

NHS
Register with a GP Surgery

NHS Profile Manager

Manage profiles

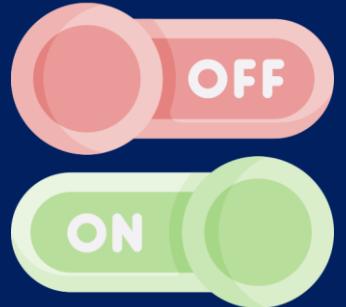
Manage profiles on the NHS website, including contact details and opening times

Add profiles

You need to request access from the NHS website service desk

Sign up to the Register with a GP surgery service

Sign up to a service which gives patients the option to register with your surgery online



To turn service off

<https://organisation.nhswebsite.nhs.uk/>



[Return to Manage your profile](#)

Your registered surgeries

[Add practice](#)

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
	████████████████████@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/████	On	View Details

Download the paper form

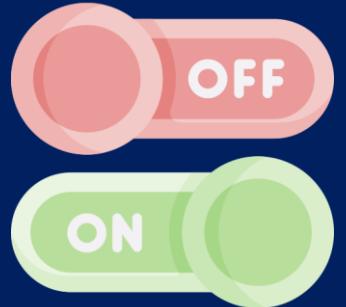
Download a paper version of the digital service.

[Patient registration form](#) PDF, (249 KB), 8 pages

Help us improve the paper form by filling in [our survey on the Qualtrics website](#).

Support

For service support, email ssd.nationalservicedesk@nhs.net or
call [0300 303 5035](tel:0300 303 5035). Support is available 24 hours a day, 7 days a week.



To turn service off

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Go back](#)

Medical Centre

Shared mailbox	██@nhs.net	Change
Additional services	Language interpretation: Yes Dispensing surgery: No Registering students: No Nominated pharmacy: Yes Tuberculosis screening: Yes	Change
Patient access	On	Change
Automatically accept patients	Yes	Change

What do these settings do?

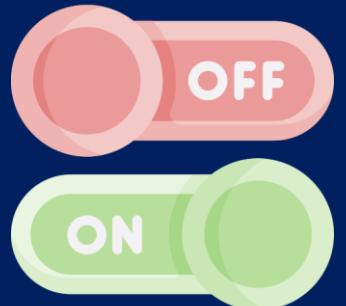
Patient access	Change the way patients access your online registration service through Find a GP or the unique url on your website.
Automated patient registration	Automated patient registration verifies a patient's identity and matches them to their NHS record in the Personal Demographic Service (PDS). The patient is then automatically registered with your surgery.

The following links open in a new tab

[Terms of use](#) [Cookies](#) [Privacy notice](#) [Accessibility](#)

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VERSION: 6.89



To turn service off

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[**< Go back**](#)

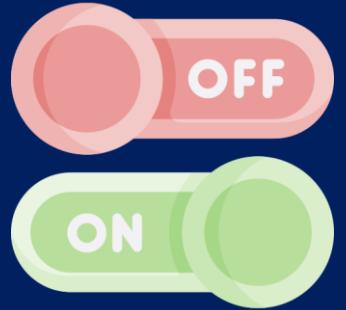
Patient access

Turning 'Find a GP' on or off will take effect immediately.

- Turn off Find a GP
Your online registration service will not be visible on Find a GP
- Turn off Find a GP and unique URL
Remember to remove the url from your website

or

- Turn on Find a GP and unique URL

Continue

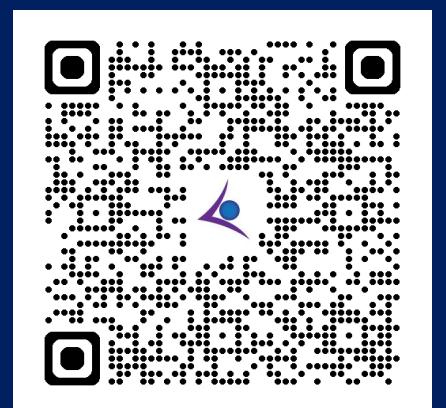
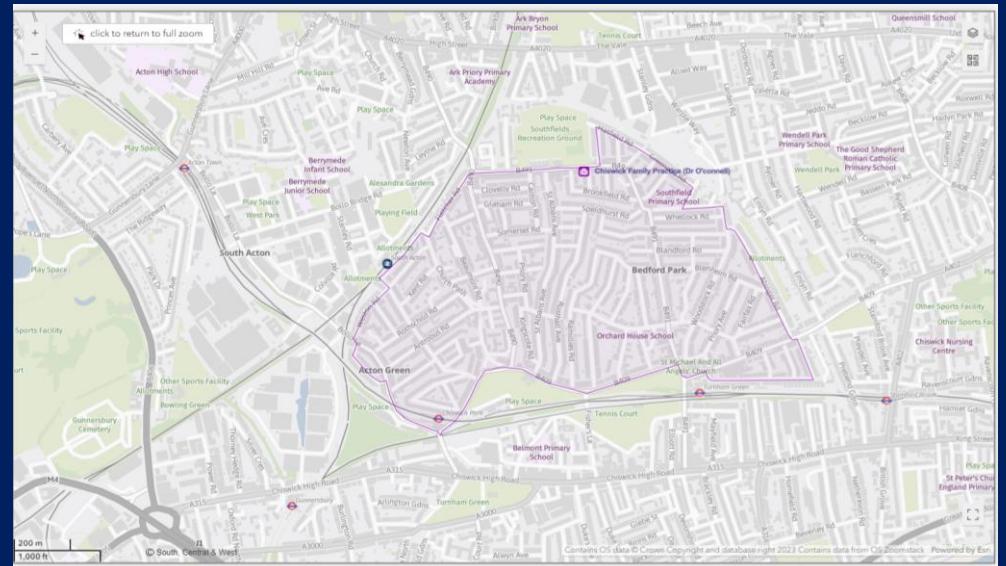
**To turn service off
.....and back on!**

[https://organisation.
nhswebsite.nhs.uk/](https://organisation.nhswebsite.nhs.uk/)

**Profile Manager**

2 Check Catchment area

- 20% practices believed to have incorrectly drawn catchment areas
- Quickest initial test is to use NHS 'Find a GP' webpage using your **GP Practice postcode**
 - If your GP practice is not shown at the top of list of possible practices, then there could be an issue.



<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/catchment-area-questions>

Catchment Area
Questions

Welcome to the Catchment Hub, supporting the eDec collection.

Outside of the eDec submission window, these tools will remain available for you to record any commissioner-approved contractual catchment changes.

Please click on the button below to view the tools.

You will need your login details, which you should have set when you first logged in.

If you haven't activated your account, please find the email with the subject line: "Catchment Area Hub Registration Invite".

If you have not received an email, please submit a support portal request below.

[Click here to SIGN IN and access the tools](#)

If you are experiencing issues with the catchment tools, please login using the button above and use the catchment support hub there.

If you are experiencing any access issues, please view the support hub using the link below:

Additional Resources:

Click the Images below to download catchment data or access help guides



[Data Download Hub](#)



[Access Support Hub](#)



[Viewer Help Guide](#)



[Editor Help Guide](#)

Amending Catchment area

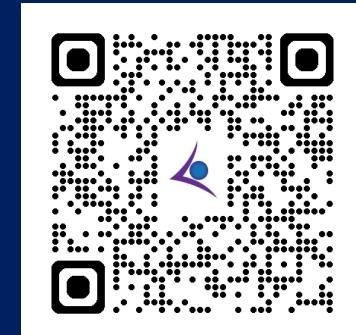
GP Catchment Area Hub:

- <https://gp-catchment-welcome-nhsgisscw.hub.arcgis.com/>
- Email: scwcsu.catchment.support@nhs.net
- Multiple staff can have access to 'view' catchment area, but only one staff member can have 'edit' rights
- User help guides accessible from hub
- To access Catchment area hub, you must already be registered with Strategic Data Collection Service (SDCS):

<https://digital.nhs.uk/services/strategic-data-collection-service-sdcs>

Email: ssd.nationalservicedesk@nhs.net
(might change)

- Further guide on how to update and manage your catchment area:
<https://digital.nhs.uk/binaries/content/assets/website-assets/services/register-with-a-gp-surgery-service/resources-hub/update-catchment-for-your-surgery.pdf>



Catchment Area Hub



SDCS

Catchment area preference - eDec

- For surgeries that are '**Not accepting out of area registrations**',
 - Do not receive any patient applications outside their catchment area
 - Patients are re-directed to NHS '[Find a GP](#)' to see a list of appropriate and accepting surgeries.
- For surgeries that '**Accept out of area registrations**',
 - Patients see a warning that you might not accept the registration, but they can continue with submitting the registration form.
- If unsure of current catchment preference, find your surgery on '[Find a GP](#)' by searching your surgery postcode. The status will either be
 - **Accepts out of area registrations** or
 - 'Blank' which indicates out of area registrations are not accepted.
- If you have updated your catchment area preference during the latest round of eDEC, it should be applied in time. However if you wish to change your catchment preference faster, please contact NHS UK Service Desk (nhswebsite.servicedesk@nhs.net).

NHS

Register with a GP surgery

[REDACTED] Health Centre is not accepting registrations from this address

Some GP surgeries will only accept patients that live within the area they cover.

Use the Find a GP service to look for a GP surgery that covers your postcode or is accepting out of area registrations.

 [Find a GP](#)

NHS

Register with a GP Surgery

[Go back](#)

Step 2 of 3 - Personal Details

This address is outside the area for this GP surgery

Some GP surgeries will only accept patients that live within their catchment areas. You can continue with this registration, but it may not be accepted.

By using the Find a GP service you can find a surgery for this address.

Continue with this registration

If the surgery are not accepting out of area registrations they could reject this application.

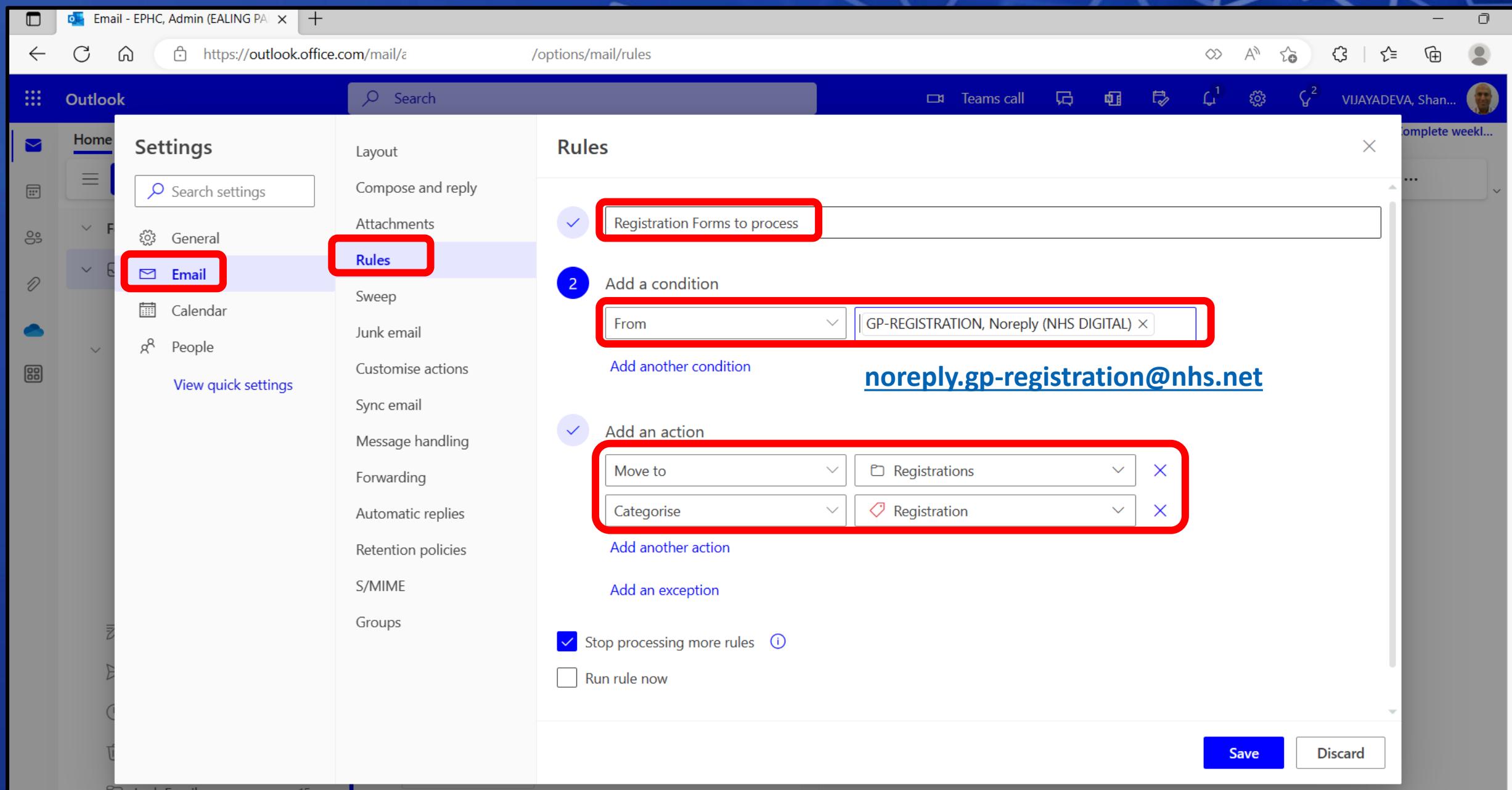
Cancel this registration and use Find a GP

This will end this registration and you will be sent to Find a GP. Any answers given so far will not be saved and a new registration will have to be submitted.

Continue

Would you like to [give feedback](#) (opens in new tab) about this page?

3 Create 'Registrations' inbox subfolder & NHSmail rule



The screenshot shows the Microsoft Outlook settings interface. On the left, the 'Email' section is selected, and within it, the 'Rules' option is highlighted. A red box highlights the 'Rules' section in the main content area. The 'Registration Forms to process' rule is listed, with its 'From' condition set to 'GP-REGISTRATION, Noreply (NHS DIGITAL)'. A red box highlights this 'From' field. The 'Move to' and 'Categorise' actions are also highlighted with a red box, both pointing to 'Registrations' and 'Registration' respectively. The 'Save' button is visible at the bottom right.

Settings

- General
- Email**
- Calendar
- People
- View quick settings

Rules

Registration Forms to process

2 Add a condition

From: GP-REGISTRATION, Noreply (NHS DIGITAL)

[noreply\(gp-registration@nhs.net](mailto:noreply(gp-registration@nhs.net)

2 Add an action

Move to: Registrations

Categorise: Registration

Stop processing more rules

Run rule now

Save Discard

4

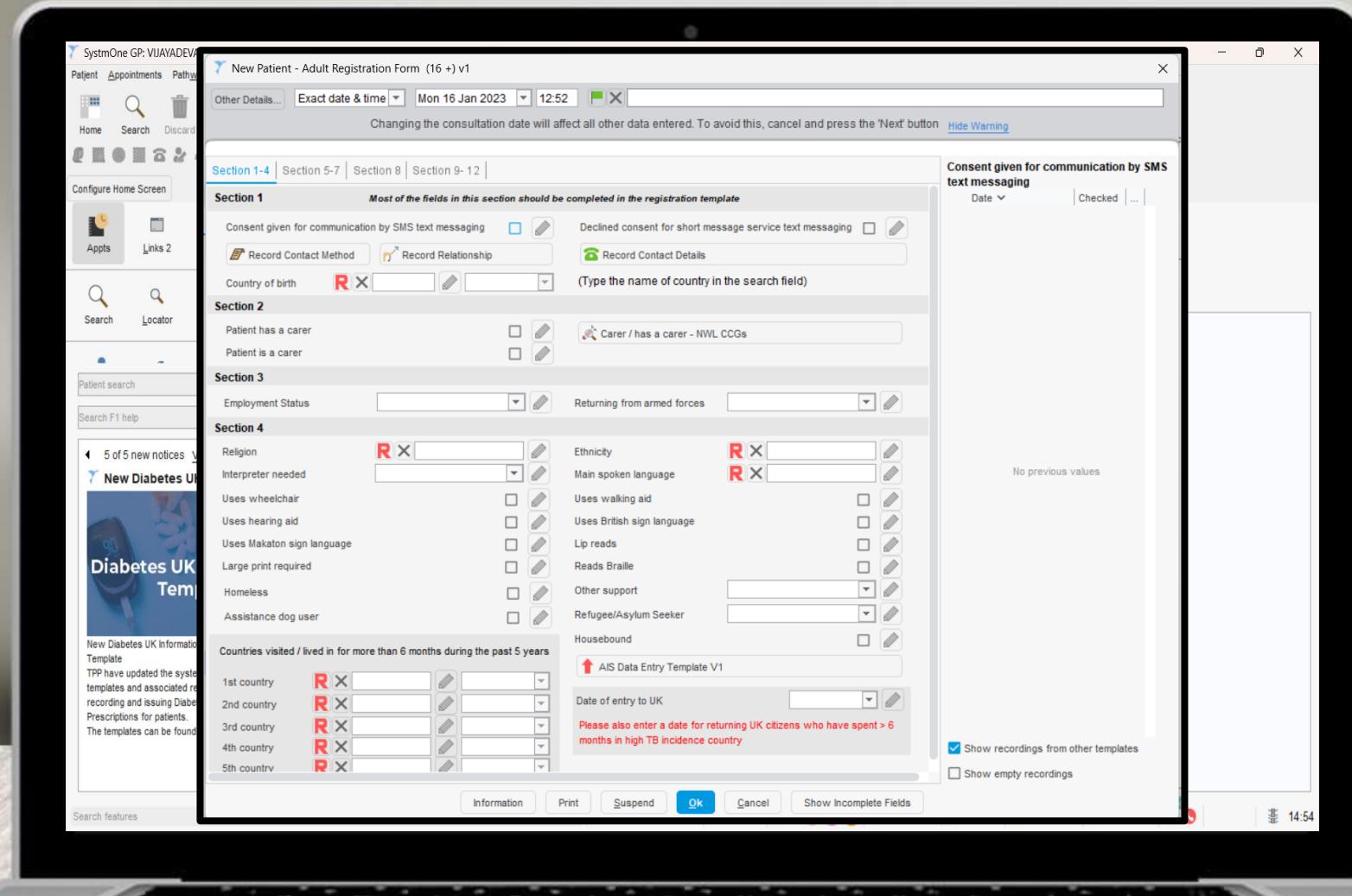
Submit a
Test patient
registration
to check
email safely
received!



Practice Testimonials
(source of Photo)

5

Update Data Entry Template on GP IT system



- Update any registration data entry template used to mirror order of data from 'Register with a GP Surgery' service
- Feedback given to ICBs / National team to explore if such templates can be created/maintained centrally

Switch 'Paper' Registration Form

Use 'Paper' version of 'Register with a GP Surgery' form (PRF1) for patients who require a non-digital solution. The 'paper' form includes a message on 1st page to promote registering online (see below). You could always add additional local pages to the end of the paper PRF1 form if required.

Register online

It is quick and secure to register with a new GP surgery online. Check the website of the surgery you want to register with for a link for the 'Register to a GP surgery' service.



NHS England/Digital 'Paper' version (PRF1) of the online form helps practices with consistency when managing online or offline registration form completion. It replaces the GMS1 form.

Register with a GP surgery using a paper form

Version 1.0, 1 October 2024

Complete the paper form to register with a GP.

Print and fill in the form and return it to the practice you want to register with.

You can also get a copy of this form from the practice.

If you would like to register with a GP online, visit [How to register with a GP surgery](#).

Download the paper form

Download the [Register with a GP surgery paper form](#) (PDF, 199 KB, 8 pages) and take it to the surgery you want to register with.

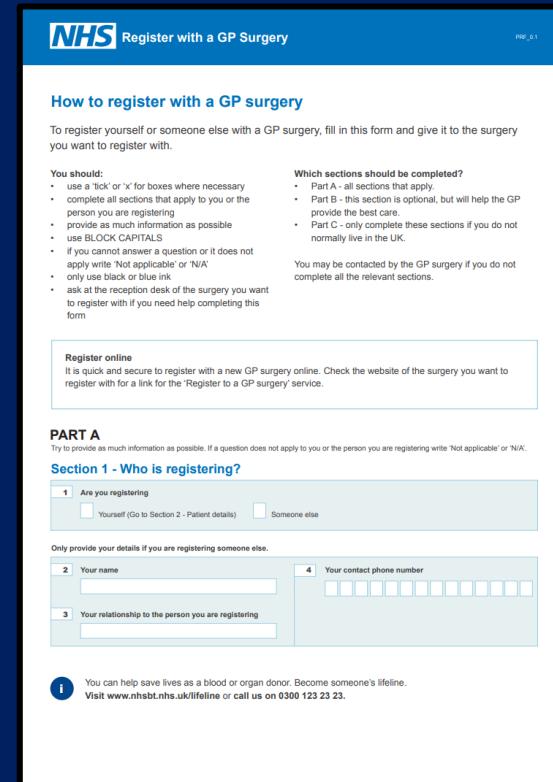
Previous versions

Version 1.0, 1 October 2024 – First version.

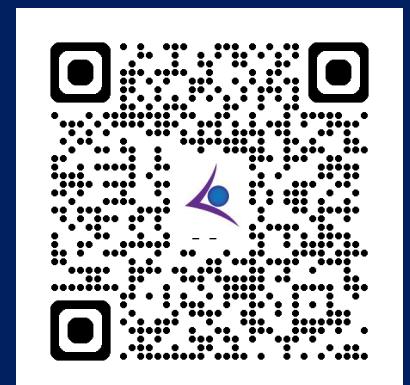
Download PRF1 Paper form (PDF) with this link

<https://gp-registration.nhs.uk/register-with-a-gp-surgery-paper-form>

Replace any GMS1 form on practice website with this link



The screenshot shows the 'How to register with a GP surgery' page. At the top, it says 'NHS Register with a GP Surgery'. Below that is a section titled 'How to register with a GP surgery' with instructions on how to fill out the form. A red box highlights the link 'Register with a GP surgery paper form' (PDF, 199 KB, 8 pages). Below this, the 'PART A' section of the form is visible, which includes questions about who is registering and contact details.



PRF1 Paper Form

[Sign out](#)

NHS Profile Manager

[Manage profiles](#)

Manage profiles on the NHS website, including contact details and opening times

[Add profiles](#)

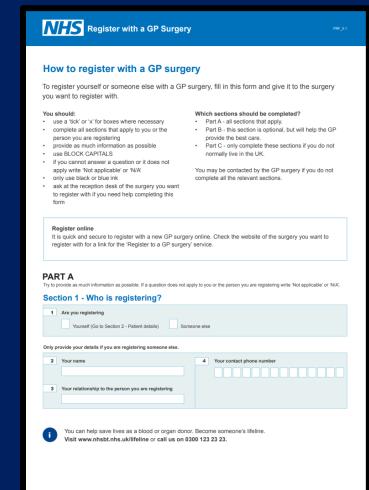
You need to request access from the NHS website service desk

[Sign up to the Register with a GP surgery service](#)

Sign up to a service which gives patients the option to register with your surgery online

PRF1 Paper form (PDF) can also be downloaded from 'Profile Manager'

<https://organisation.nhswebsite.nhs.uk/>



The screenshot shows a registration form for a GP surgery. The title is 'NHS Register with a GP Surgery'. It asks 'How to register with a GP surgery'. It lists 'You should' items like using a GP or 'or' for boxes, completing sections, providing information, using CAPTCHAs, and asking at reception. It has 'Register online' and 'PART A' sections.



[Return to Manage your profile](#)

Your registered surgeries

Add practice

Download the paper form

Download a paper version of the digital service.

[Patient registration form](#) PDF (249 KB), 8 pages

Help us improve the paper form by filling in our survey on the Qualtrics website.

Support

For service support, email ssd.nationalservicedesk@nhs.net or call **0300 303 5035**. Support is available 24 hours a day, 7 days a week.

PRF1 Paper form (PDF) can also be downloaded from 'Profile Manager'

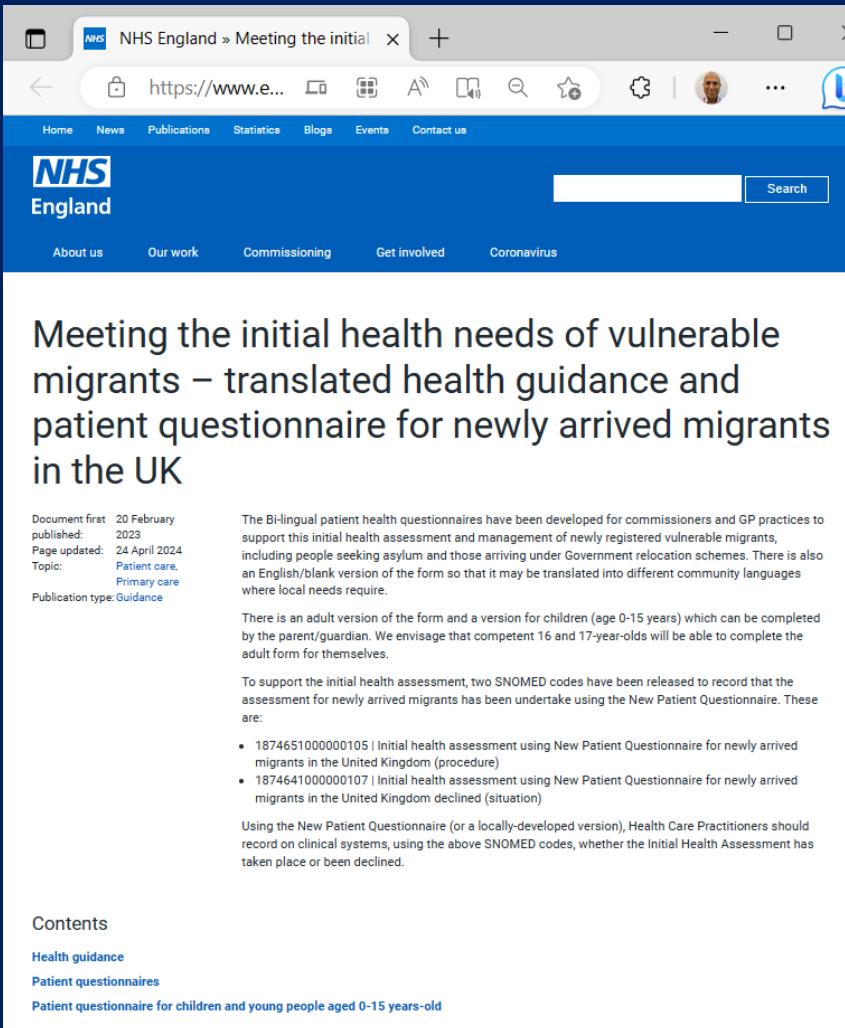
<https://organisation.nhswebsite.nhs.uk/>



Download from Profile Manager

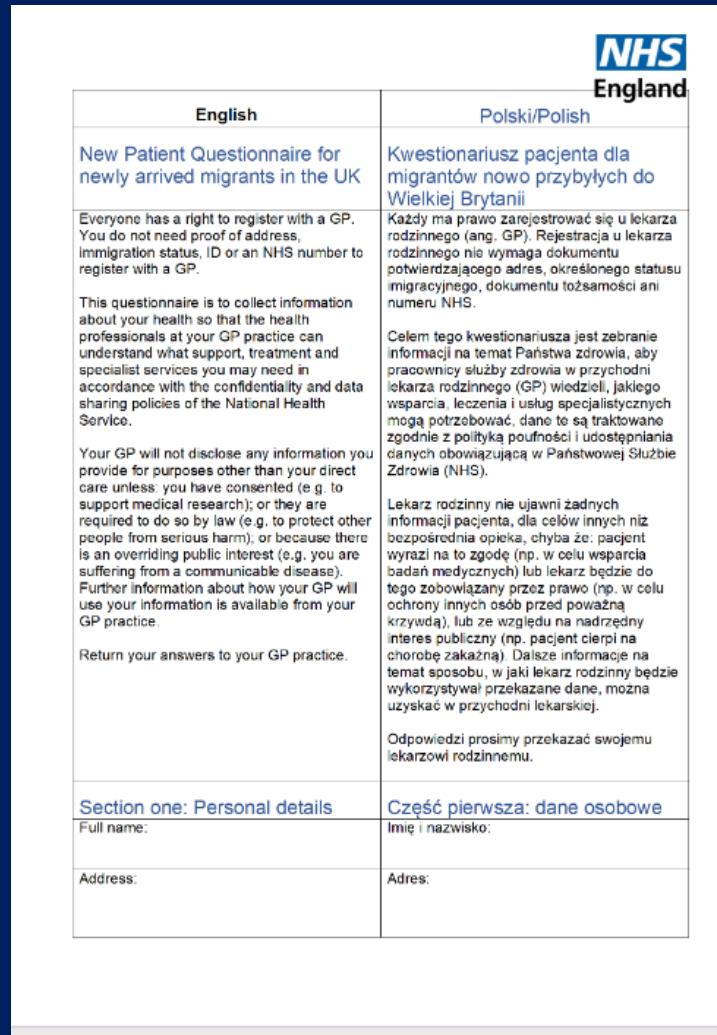
Other Languages - 'Paper' Patient Questionnaires

- Digital Exclusion/Health Inequalities: Healthcare Guidance and Patient Questionnaires in different languages.
- Useful for patients who would struggle with English 'Register with a GP Surgery' paper form?



The screenshot shows the NHS England website with the following details:

- Page Title:** NHS England » Meeting the initial health needs of vulnerable migrants – translated health guidance and patient questionnaire for newly arrived migrants in the UK
- Page Content:** The page discusses the development of bi-lingual patient health questionnaires for commissioners and GP practices to support the initial health assessment and management of newly registered vulnerable migrants. It includes sections on the purpose of the form, how information is used, and how to return answers to the GP practice.
- Document Details:** Document first published: 20 February 2023; Page updated: 24 April 2024; Topic: Patient care; Primary care; Publication type: Guidance.
- Links:** Contents, Health guidance, Patient questionnaires, Patient questionnaire for children and young people aged 0-15 years-old.



The screenshot shows a comparison of the 'New Patient Questionnaire for newly arrived migrants in the UK' in English and Polish. The English version is on the left, and the Polish version is on the right. Both versions include the NHS England logo at the top.

English	Polski/Polish
New Patient Questionnaire for newly arrived migrants in the UK	Kwestionariusz pacjenta dla migrantów nowo przybyłych do Wielkiej Brytanii
Everyone has a right to register with a GP. You do not need proof of address, immigration status, ID or an NHS number to register with a GP.	Każdy ma prawo zarejestrować się u lekarza rodzinnego (ang. GP). Rejestracja u lekarza rodzinnego nie wymaga dokumentu potwierdzającego adres, określonego statusu imigracyjnego, dokumentu tożsamości ani numeru NHS.
This questionnaire is to collect information about your health so that the health professionals at your GP practice can understand what support, treatment and specialist services you may need in accordance with the confidentiality and data sharing policies of the National Health Service.	Celem tego kwestionariusza jest zebranie informacji na temat Państwa zdrowia, aby pracownicy służby zdrowia w przychodni lekarza rodzinnego (GP) wiedzieli, jakiego wsparcia, leczenia i usług specjalistycznych mogą potrzebować, dane te są traktowane zgodnie z polityką poufności i udostępniania danych obowiązującą w Państwowej Służbie Zdrowia (NHS).
Your GP will not disclose any information you provide for purposes other than your direct care unless: you have consented (e.g. to support medical research); or they are required to do so by law (e.g. to protect other people from serious harm); or because there is an overriding public interest (e.g. you are suffering from a communicable disease). Further information about how your GP will use your information is available from your GP practice.	Lekarz rodzinny nie ujawni żadnych informacji pacjenta, dla celów innych niż bezpośrednia opieka, chyba że: pacjent wyrazi na to zgodę (np. w celu wsparcia badań medycznych) lub lekarz będzie do tego zobowiązany przez prawo (np. w celu ochrony innych osób przed poważną krywdą), lub ze względu na nadzędny interes publiczny (np. pacjent cierpi na chorobę zakaźną). Dalsze informacje na temat sposobu, w jaki lekarz rodzinny będzie wykorzystywał przekazane dane, można uzyskać w przychodni lekarskiej.
Return your answers to your GP practice.	Odpowiedzi prosimy przekazać swojemu lekarzowi rodzinnemu.
Section one: Personal details	Część pierwsza: dane osobowe
Full name:	Imię i nazwisko:
Address:	Adres:

<https://www.england.nhs.uk/publication/meeting-the-initial-health-needs-of-vulnerable-migrants-translated-health-guidance-and-patient-questionnaire-for-newly-arrived-migrants-in-the-uk>

Consider setting up
preset message
links (to send to
patients) for
forms/guidance in
different languages

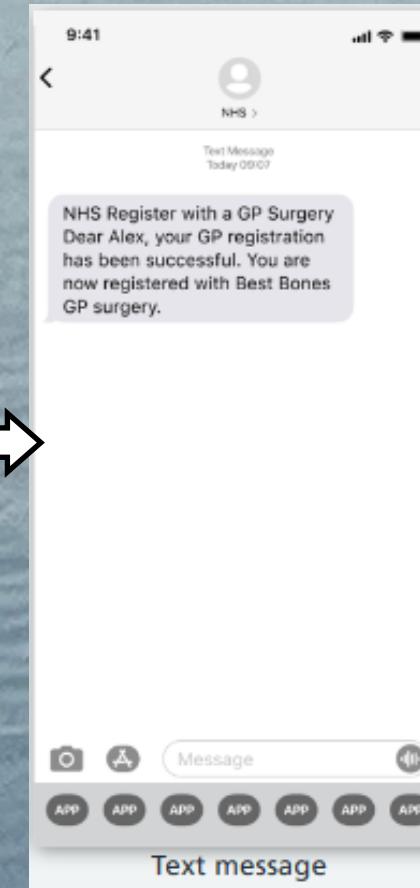
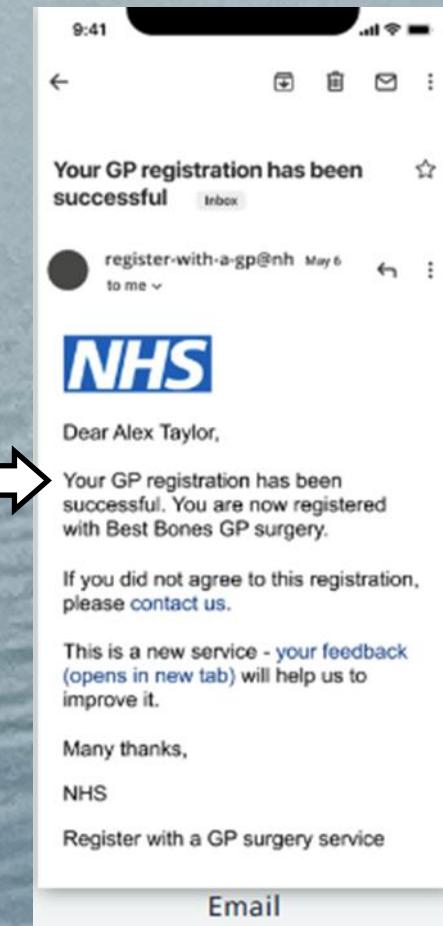
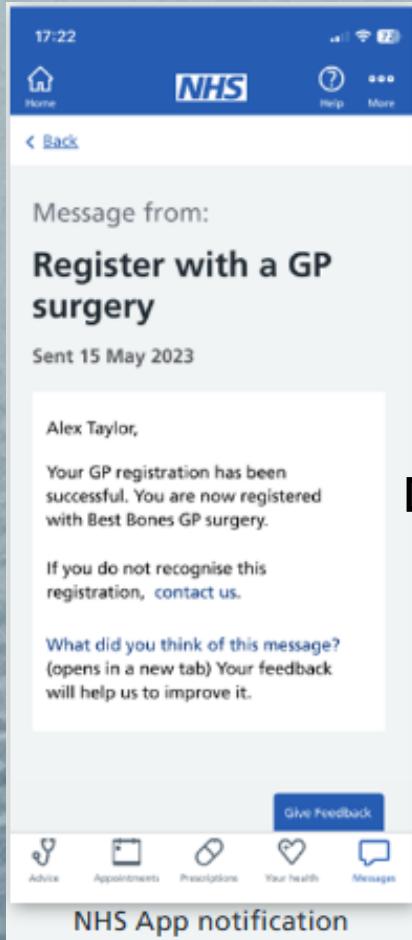


Translated
Questionnaires

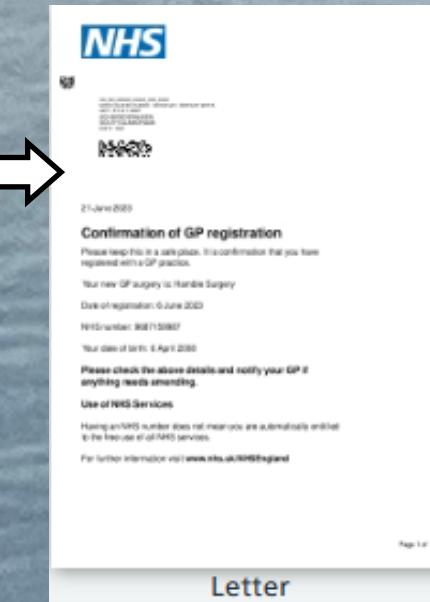
NHS Notify: Registration Message

- Automatic message sent to new patient when practice processes registration
- Attempts 1st NHS App message → then Email → SMS → Post

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/get-help-using-the-service/telling-patients-when-you-accept-their-registration>

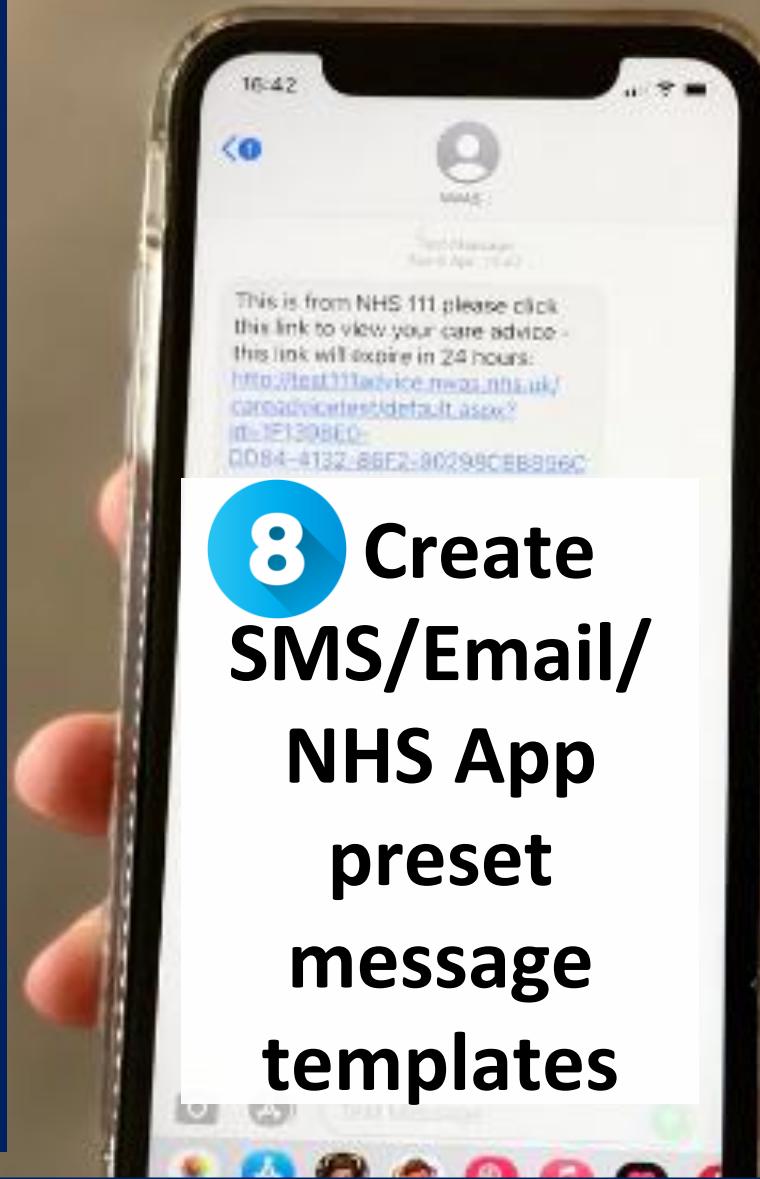


Automatically activated for you when you enrol for the service



**NHS Notify:
Registration
Message**

- Useful for communicating with potential new patients
- SMS platform might not easily be able to send to unregistered patients' phone numbers, but still useful for existing patients (e.g. texting parents to inform them how to register their new baby)
- Short URL: Consider creating a Short URL version of your registration link to make it shorter and easier to share. There are many websites (e.g. bitly.com) that can help do this for you. You 'paste' the normal registration link into their webpage, which creates a 'proxy' Short URL that redirects to the original URL.



8 Create SMS/Email/ NHS App preset message templates

Dear <forename> <surname>,
Please register with our practice using this link: https://gp-registration.nhs.uk/***** If you experience any difficulties completing the online form, please contact our reception. Thanks for your interest, Regards <Practice Name>

NOT REQUIRED DUE TO 'NHS Notify' Service?

Dear <forename> <surname>, Your registration form has been processed and you are now registered with our practice. We encourage you to download the NHS App to enhance your patient experience at our practice. Regards <Practice Name>

Dear <forename> <surname>, Thank you for submitting your online registration form. Unfortunately we are unable to register you as you live outside our practice's catchment area. Please visit www.nhs.uk/service-search/find-a-gp to find an alternative practice. Thanks for your interest. Regards <Practice Name>

Edit Page < Ealing Park Health Ce X + https://www.ealingparkhealthcentre.nhs.uk/wp-admin/post.php?post=1667&action=edit Ealing Park Health Centre 5 New View Page Admin Dashboard Welcome Shanker Vijayadeva

How to Register with the Practice

Permalink: <http://www.ealingparkhealthcentre.nhs.uk/new-patients/howtoregisterwiththepractice/> Edit

Add Media Insert View Format Table

Heading 5 Insert/edit link

Thank you for
You can register
with our practice.
which is our preferred method too.

Step 1: Check if you live within our catchment area to avoid disappointment

We can only register patients who live within our catchment area.

Please click here to check if you live within our catchment area.



You can visit the [NHS website](#) for more information about registering with a GP Practice.

Step 2: Complete online registration form, using link below:

Online New Patient Registration Form - Ealing Park Health Centre

<https://gp-registration.nhs.uk/>

1) Add Unique Registration URL
[https://gp-registration.nhs.uk/\[your practice ODS Code\]](https://gp-registration.nhs.uk/[your practice ODS Code])

2) Delete webpage/content for any previous online registration processes

3) Replace any GMS1 'paper' form with PRF1 link:
<https://gp-registration.nhs.uk/PRF1.pdf>

If in doubt, contact your website provider for support.

Publish

Status: Published [Edit](#)
Visibility: Public [Edit](#)
Revisions: 18 [Browse](#)
Published on: Sep 14, 2017 @ 13:47 [Edit](#)

[Move to Trash](#) [Update](#)

Page Attributes

Parent: New Patients
Template: Default Template
Order: -1

Need help? Use the Help tab above the screen title.

Featured Image

[Set featured image](#)

You can register with a GP surgery online



You don't need proof of address or immigration status, ID or an NHS number to start registering with a GP. It's easy and will save everyone time.

Scan here to register



Practice Posters, Media Screens & Social Media

Use the NHS App to find a new GP and register



<https://youtu.be/2Ztu97TUYmM>



Scan/Click for Editable Poster



Scan / Click to Preview Video



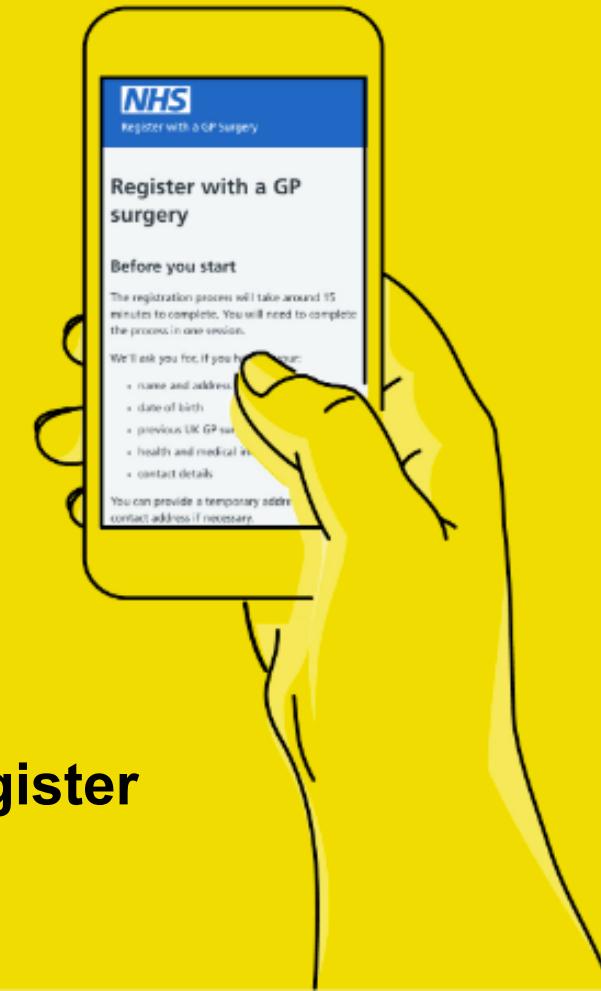
Scan/Click to access Comms Materials

You can register with us online ➔

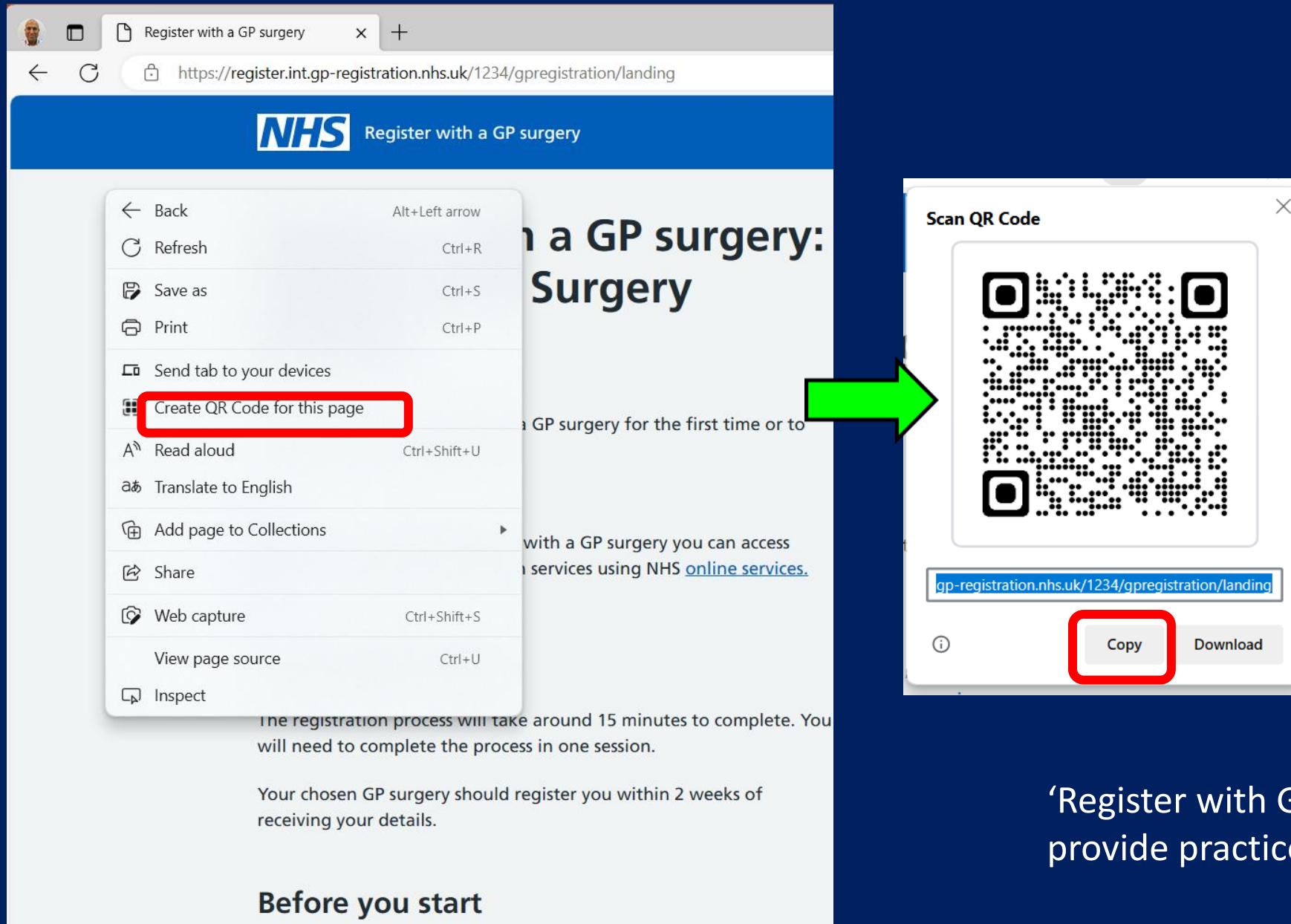
You don't need proof of address or immigration status, ID or an NHS number to start registering with a GP surgery. It's easy and will save everyone time.



Scan here, visit our website or speak to reception to register



Create QR code from Edge Browser



- Paste URL into Web browser
- Right Click on any white space on webpage
- Select 'Create QR Code for this page'
- Copy (& Paste)

'Register with GP Surgery' team can also provide practices with their QR code

Create QR code from Chrome Browser



'Register with GP Surgery' team can also provide practices with their QR code

- Paste URL into Web browser
- Right Click on any white space on webpage
- Select 'Create QR Code for this page'
- Copy (& Paste)
- 'Dinosaur' logo in centre NOT required for QR code to work
→ can replace with Practice logo etc.

11

Update Telephony System Message



Update Practice Email Autoreply Message

Thank you for contacting **Wellington Health Centre**.

This is an automated response from a mailbox, which is checked at least once a day Monday – Friday (excluding bank holidays) between 08:00 and 18:30. It is not monitored outside of these times.

For any urgent queries, please contact our reception on **020 7111 2222** who will give advice.

If we are closed, please use **NHS 111** for an urgent problem that you think cannot wait.

For problems that you think might be life-threatening, please call 999.

IMPORTANT: For safety reasons, we **do not** accept emails to seek medical advice, send photos (unless with prior agreement), discuss problems or to request face-to-face or telephone/video consultations. Please use our online consultation service instead which you can access via the NHS App, the practice website or using this direct link: <https://yourpractice.consult.com/>. Alternatively please call reception if you unable to use it.

Repeat prescription request? Please allow at 2 working days for it to be processed. We can process requests even quicker if received via the NHS App rather than by email. Visit <https://www.yourpractice.nhs.uk/online-services/> to understand how to set this up. If sending requests via email, then please send your request to: prescription@nhs.net

Want your NHS number? Visit: www.nhs.uk/nhs-services/online-services/find-nhs-number/

Want access to your records? Follow the steps at: www.yourpractice.nhs.uk/online-services/

Want to register with the practice? Visit www.yourpractice.nhs.uk/url

Kind Regards

Wellington Health Centre

Open Mon-Fri 8am to 6.30pm

t: 020 7111 2222

e: yourpractice@nhs.net

w: [yourpractice.nhs.uk](https://www.yourpractice.nhs.uk)

Update Email Signatures (for relevant staff)

Kind Regards

Wellington Health Centre

Open Mon-Fri 8am to 6.30pm

t: 020 7111 2222

e: yourpractice@nhs.net

w: yourpractice.nhs.uk

Repeat prescription request? Please allow at 2 working days for it to be processed.

We can process requests even quicker if received via the NHS App rather than by email.

Visit <https://www.yourpractice.nhs.uk/online-services/> to understand how to set this up.

If sending requests via email, then please send your request to: prescription@nhs.net

Want an online consultation? Visit our practice website, NHS App or this direct link: <https://yourpractice.consult.com/>

Want your NHS number? Visit: www.nhs.uk/nhs-services/online-services/find-nhs-number/

Want access to your records? Follow the steps at: www.yourpractice.nhs.uk/online-services/

Want to register with the practice? Visit www.yourpractice.nhs.uk/url

Enable Auto-registration

NHS Profile Manager

Sign out

NHS Profile Manager

[Manage profiles](#)
Manage profiles on the NHS website, including contact details and opening times

[Add profiles](#)
You need to request access from the NHS website service desk

[Sign up to the Register with a GP surgery service](#)
Sign up to a service which gives patients the option to register with your surgery online

NHS sites NHS App About us Contact us Profile editor login Site map © Crown copyright Accessibility statement Our policies Cookies

Enable auto registration for certain patients (see criteria on screenshot) via Profile Manager

Currently only available for TPP SystemOne. Optum EMIS can use Profile Manager to register interest in auto registration in readiness for when becomes available for EMIS



Profile Manager

[Return to Manage your profile](#)

Your registered surgeries

Add practice

Registered surgery	Shared mailbox	Additional services	Unique URL	Patient Access	Details Link
	████████████████████@nhs.net	Language interpretation Nominated pharmacy Tuberculosis screening	https://gp-registration.nhs.uk/████████	On	View Details

Download the paper form

Download a paper version of the digital service.

Patient registration form PDF (249 KB), 8 pages

Help us improve the paper form by filling in our survey on the Qualtrics website.

Support

For service support, email ssd.nationalservicedesk@nhs.net or call [0300 303 5035](tel:0300 303 5035). Support is available 24 hours a day, 7 days a week.

Enable Auto-registration

Select ew Details'

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

[Go back](#)

Medical Centre

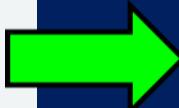
Shared mailbox	████████████████@nhs.net	Change
Additional services	Language interpretation: Yes Dispensing surgery: No Registering students: No Nominated pharmacy: Yes Tuberculosis screening: Yes	Change
Patient access	On	Change
Automatically accept patients	Yes	Change

What do these settings do?

Patient access	Change the way patients access your online registration service through Find a GP or the unique url on your website.
Automated patient registration	Automated patient registration verifies a patient's identity and matches them to their NHS record in the Personal Demographic Service (PDS). The patient is then automatically registered with your surgery.

Enable Auto-registration

Select 'Change' for Automatically accept patients



<https://organisation.nhswebsite.nhs.uk/>



[Go back](#)

Auto registration

Patient registration data can be automatically transferred directly to your clinical system. This will reduce the amount of time it takes you to register a patient.

Data will only be transferred for patients that:

- have been identified and matched to their NHS record
- are within your catchment area
- are aged 18 or over
- are transferring from another GP surgery in England
- do not have a sensitive marker on their record

Do you want auto registration?

 Yes No**Continue**

Enable Auto-registration

Select 'Yes' → then 'Continue'

<https://organisation.nhswebsite.nhs.uk/>



Profile Manager

15

Lastly perhaps the most important step in your journey....

Encourage your practice team to understand
the service by testing it themselves,
so they can promote it to patients!



We believe you will grow to love RGS

Practice Testimonials

Register with a GP Surgery Service

Structure of Webinar:

A ~~How does it work?~~

B ~~Why should we use it?~~

C ~~How do we set it up?~~

D **Questions & Links**



Scan/Click to Try it!

D Questions & Useful Links

Demo Registration:		https://register.int.gp-registration.nhs.uk/1234
Register with a GP Surgery Service - Info		https://digital.nhs.uk/services/register-with-a-gp-surgery-service
PRF1 Paper Form		https://gp-registration.nhs.uk/register-with-a-gp-surgery-paper-form
Webinar Recording:		https://youtu.be/NTFs82xE2QI (21st Jan 2025)
NHS App Demo:		https://youtu.be/TiiEAYIdmlg
Find a GP:		https://www.nhs.uk/service-search/find-a-gp
Profile Manager:		https://organisation.nhswebsite.nhs.uk/
GP Catchment Hub:		https://gp-catchment-welcome-nhsgisscw.hub.arcgis.com/
Roadmap:		https://digital.nhs.uk/services/register-with-a-gp-surgery-service/benefits-and-features/roadmap
Performance Data:		https://digital.nhs.uk/services/register-with-a-gp-surgery-service/performance-data

Further support needed? Email england.register-gp-surgery.support@nhs.net

