

NWL Training Hub

Newsletter

w/c 4th August 2025

News and Updates

Review and book all NWL Training Events:
nwltraininghub.co.uk/events/

NWL Respiratory webinars

- Respiratory Diagnosis**
- 4th September, 12:00—13:00 [book here](#)
 - Spirometry interpretation
 - Covering NWL respiratory diagnostic pathways
- Optimising care in COPD**
- 16th October, 13:00—14:00 [book here](#)
 - The Optimise COPD approach to managing COPD
 - Focus on Respiratory Enhanced Service 25/26

GP Assistant Structured Education programme

- Cohort starts 8th September, **application deadline 8th August**
[Download application form](#) and send completed form to - gpa@seltraininghub.co.uk operated by SE London Training Hub and the University of Greenwich

The role of primary care nurses in early cancer diagnosis

- 9th September 18:30-19:30pm. [Book here](#)
Join C the Signs in collaboration with the Royal College of Nursing for a free webinar exploring how primary care teams can improve early cancer diagnosis through clinical vigilance, practical education, and digital decision support. Cancer remains one of the leading causes of death in the UK, with nearly 50% diagnosed at a late stage. This session explores the vital role of nurses in identifying patients at risk - even when symptoms are vague or non-specific — and offers practical tools to support timely triage and referral.

What you'll learn:

- Challenges of early diagnosis in primary care
- NICE cancer guidelines - how they apply in real-world practice
- Case studies on FIT, PSA, cervical screening, post-menopausal bleeding, and more
- The role of every team member in identifying and escalating cancer risk
- How clinical decision support tools like C the Signs help streamline assessment and referrals



Multi-professional Supervisor Course

November cohort dates released: [Apply now](#) deadline for November cohort is 26th August 2025
Complete the application form linked above to be added to the waitlist for November or any future cohorts.
Course dates for November cohort as follows:
- Tuesday 4th November 2025
- Wednesday 12th November 2025
- Thursday 4th December 2025
- Tuesday 16th December 2025

ARRS funded nurse roles

The recent release of the Primary Care Network Directed Enhanced Services (DES), confirmed the addition of other nurse roles now eligible for Additional Roles Reimbursement Scheme funding. New to General Practice Nurses are now included and must be undertaking a GPN Trainee course. There are specific conditions, outlined in [in this flyer](#).

We are currently recruiting new to General Practice Nurses across NWL to start the one year GPN Trainee programme in January 2026. These are all qualified nurses entering Primary Care. We need interested supporting Practices/PCNs to work with now!

★ In addition, Practices should still receive the NHSE GPN Trainee Programme bursary - £20k for the one year academic course. Subject to NHSE guidance.

Please contact Sally Armstrong or Karen Sood at the NWL Training Hub, for more detail or to discuss further:

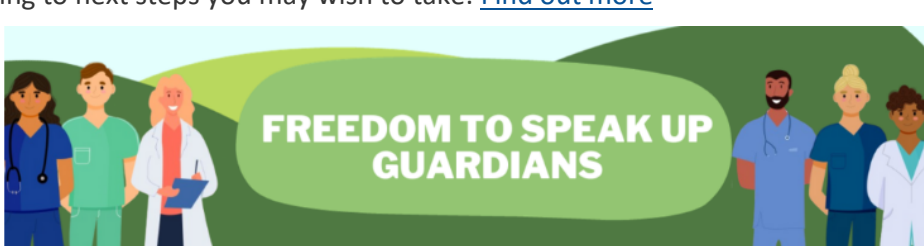
Sally Armstrong – Nurse Director, NWL Training Hub: sally.armstrong@nhs.net or **Karen Sood** – Senior Programme Lead, NWL Training Hub: karen.sood@nhs.net

Freedom to Speak Up Guardians

North West London Training Hubs have launched Freedom to Speak Up Guardians (FTSUGs) within Primary Care. FTSUGs are a cohort of staff across NWL Primary Care, primarily within the Training Hubs, who have completed the necessary national training to support the workforce in speaking up.

What is Speaking Up? - FTSUGs support staff to speak up when they feel that they are unable to do so in other ways. You can speak up about anything that affects you, patient care or your working life. This could be about anything that is troubling you including inappropriate attitudes and behaviours, bullying and / or harassment.

How to Speak Up? Email nwl.speakupguardian@nhs.net with your concern or query and you will be matched with a guardian. Note that conversations remain confidential, and we will work with you to support decisions pertaining to next steps you may wish to take. [Find out more](#)



THIS WEEK

- NHSE/DHSC Webinar on Dental Contract Quality and Payment Reform Consultation - 5th August 18:00—19:30 [book here](#)
- Practice support on implementing online consultation tools and contractual requirements - 6th August, 12:00—13:00 [book here](#)
- Revolutionising CVD Prevention - Lipid Lowering Management via Innovative Approaches - 11th August, 16:00–17:00 [book here](#)

NWL TH Training

NWL Training Hub Webinars

NWL Respiratory webinars

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NWL Women's Forum

- 19th September 13:00—14:00 [book here](#)
This session will cover menopause/Sexual and Reproductive Health (SRH) and have time for any questions you may have.

Future sessions: topics to be confirmed

- 21st November 13:00—14:00 [book here](#)

- 16th January 13:00—14:00 [book here](#)

- 13th March 13:00—14:00 [book here](#)

NWL Webinar: Autism Awareness Training for All Healthcare Professionals

- 22nd September 13:00—14:00 [book here spaces available](#)
Our training is open to healthcare professionals at all levels — this will include GPs, Nurses, ARRS Clinical roles such as Pharmacists, Paramedics, ARRS non clinical roles such as Social Prescribers and Health & Wellbeing coaches, Reception, admin and practice teams.

NWL IBD Webinar

- 23rd September, 12:00—13:00 [book here spaces available](#)
Comfort Okpeh is an Inflammatory Bowel Disease (IBD) Clinical Nurse Specialist (CNS) from St. Mark's Hospital. Comfort will deliver a session on top tips to consider when looking after a Crohn's Disease or Ulcerative Colitis patient in the community setting. Please join her to discuss and learn more about this growing chronic condition.

NWL Frailty Webinar for nurses

- 24th September, 13:00—14:00 [book here spaces available](#)

- What do we mean by frailty
- The role of the nurse in MDT working in Frailty
- How can you add value to a frailty consult and what does a good care plan look like
- What is Validia

NB Medical 'Hot Topics' Dermatology for Primary Care

- 8th October, 13:30—17:00 [book here spaces available](#)
This session will be open to Nurses and AHPs – nurses, paramedics, physios and qualified Nursing Associates
With dermatology appearing in up to 25% of our general practice consultations, now is a great time to update and refresh our knowledge. Many skin conditions are now being managed exclusively in primary care and our patients who do require a referral are facing significantly longer waiting times. The aim of this webinar is to increase your diagnostic skills and confidence in managing the common dermatology conditions we see in primary care. All the presented topics are based on recent national guidance and research, and use clinical cases to illustrate the learning points.

For queries about our NWL Training Hub webinars please contact nwl.traininghub@nhs.net

Enhanced Services and CPD

If all dates are fully booked for a training please join the waitlist, this allows us to know when there is sufficient demand for us to book new dates.

Non-Medical prescribing update

14th October, 9:00—12:30 [book here fully booked](#)
This session is suitable for any prescriber who would like an update on current issues in prescribing practice. It also offers an opportunity to network online with other prescribers.

Interpreting ECG - Foundation

- 17th October, 9:00 to 16:00 [book here](#) @ Harrow Baptist Church, HA1 1BA [spaces available](#)
This training is for GPs and ACPs only. Please be aware this is **not a refresher**.

Refresher Interpreting ECG

- 19th September 2025, 12:30 - 14:00 [book here spaces available](#)
This training is for GPs and ACPs who have already attended the interpreting ECG course only.

Performing ECG Training

- 30th September 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
This training is for HCAs. GPAs, pharmacists, nurses can attend if they require this training

Travel Health Updates

- 23rd October, 13:00 – 16:00 [book here fully booked](#)
- 4th November, 13:00 – 16:00 [book here fully booked](#)
This training is open to all trained Nursing and Pharmacist Immunisers. This training will be conducted over 3 hours online.
Please note: Travel Health Updates for **experienced practitioners only** offering travel immunisations already . This session does not cover seasonal vaccines. Find out more details about what is covered [here](#).

Seasonal Immunisation Updates

- 21st August 13:00 –16:15 [book here fully booked](#)
- 2nd September 9:00—12:15 [book here fully booked](#)
- 3rd September 9:00—12:15 [book here fully booked](#)
- 4th September 13:00 –16:15 [book here fully booked](#)
- 9th September 13:00 –16:15 [book here fully booked](#)
- 11th September 9:00—12:15 [book here fully booked](#)
- 16th September 13:00—16:15 [book here fully booked](#)
- 18th September 13:00—16:15 [book here fully booked](#)
- 23rd September 13:00—16:15 [book here fully booked](#)
- 25th September 13:00—16:15 [book here limited spaces](#)
- 30th September 13:00—16:15 [book here fully booked](#)
- 1st October 13:00 –16:15 [book here limited spaces](#)
- 7th October 13:00 –16:15 [book here limited spaces](#)
This 3 hour online seasonal immunisation update is for all **experienced Health Care Professionals**; Nurses, Paramedics, Pharmacists, Nursing Associates, Pharmacy Techs and the non-registered workforce (which includes HCAs, HCSWs, Phlebotomists, receptionists etc) to deliver flu, pneumococcal, shingles, RSV and COVID vaccines. [Objectives for this update can be found here](#).

Child Immunisation Updates

- 19th August 13:30 –16:45 [book here fully booked](#)
- 20th August 13:00—16:15 [book here spaces available](#)
- 2nd September 13:00—16:15 [book here spaces available](#)
- 3rd September 13:00—16:15 [book here spaces available](#)
- 4th September 13:00—16:15 [book here spaces available](#)
- 11th September 13:30 –16:45 [book here limited spaces](#)
- 18th September 9:00—12:15 [book here spaces available](#)
- 25th September 9:00—12:15 [book here spaces available](#)
This updates for **experienced practitioners** (usually nurses, nursing associates and pharmacists) already delivering child immunisations.

Adult Phlebotomy

- 28th August, 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
- 30th October 9:15 –16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
This face to face session has been developed to allow learners the opportunity to practice their skills on high quality simulated arms.

Paediatric Phlebotomy

- 3rd September, 9:00—14:00 @ Cuckoo Lane Surgery, W7 1DR [join waitlist](#)
Assessment on 7th October 2024, you must attend both days to finalise course.
This training is for Nurses, HCAs & Phlebotomists. HCAs & Phlebotomists need to have a Care Certificate. Full eligibility criteria can be found at the above booking link.
The aim of this course is to provide the underpinning knowledge and basic skills to safely perform phlebotomy on babies and children from 2 years, and identify the underlying issues in paediatric Phlebotomy. e.g. consent, restraint, distraction and environment.

Advanced Diabetes Course

For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course.
GPNs – please be sure to provide a summary of your diabetes related work undertaken. [Express your interest here](#)

Diabetes Foot Care Training

- 2nd October 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
The course is for experienced HCSWs who will be assisting with diabetes reviews.

HCA 1 day - Diabetes Foundation Course for non-registered practitioners

- 8th September, 8:50—16:00 [book here fully booked](#)
This course focuses on preparing non-registered practitioners to get involved in both the prediabetes and diabetes pathways. They will gain an understanding of the care pathways for people with prediabetes and type 2 diabetes, the screening tasks involved and key lifestyle messages to help support people achieve their individual goals

Wound Care Training

- 12th August 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
- 13th November 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
This training is for HCSWs/HCAs who will be expected to undertake simple wound care procedures. This training is for HCAs with Care Certificates. GPN Trainees can attend and new to practice nurses can attend

Advanced Wound Care Training

- 4th September 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)
This session is aimed at HCAs who have some basic knowledge and experience of wound care and wish to extend their skills to be able to perform suture and staple removal and take a swab correctly

Cervical Sample Taker Update

- 10th September 9:00—13:00 [book here fully booked](#)
- 24th September 9:00—13:00 [book here fully booked](#)
This update is for Registered Nurses, GPs, registered Physician Associates, Nursing Associates who are registered with the NMC or registered paramedics working in GP practices, who have completed their cervical sample taking training in the past and who require the three yearly update.

Ring Pessary Foundation course

- 28th November, 9:00—12:00 [book here](#) @ The Irish Cultural Centre, W6 9DT [fully booked](#)
- 28th November, 13:00—16:00 [book here](#) @ The Irish Cultural Centre, W6 9DT [fully booked](#)
This course is for GPs & Nurses only. PAs who have been doing cervical screening smear for longer than a year can attend.

Enhanced Service Inhaler Technique: NWL CYP Asthma Tier 3 aligned Training

- Dates and locations dependant on borough [see all here](#)
Venue: Face to face session. Venues vary according to the borough.
This training is aimed at nurses/pharmacists/GPs but any AHP who does asthma and COPD chronic disease management.
This training is limited to **1 person per practice**. Please ensure you book onto the correct session for your borough.

ARRS Training Offers

Pitstop Foundation Level Diabetes Course

This course is now open to any ARRS clinical staff including: Pharmacists, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners.
Staff who wish to attend must either [complete the EoI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

GP Assistant Structured Education programme

- Cohort starts 8th September, application deadline 8th August
[Download application form](#) and send completed form to - gpa@seltraininghub.co.uk operated by SE London Training Hub and the University of Greenwich

Motivational Interviewing Training

- 16th September, 9:00—16:00 [book here fully booked](#)
The course is open to multiple roles including: Social Prescribing Link Workers, Health & Wellbeing Coaches & Care Coordinators, Clinical Pharmacists, Pharmacy Technicians, Paramedics, Practice Nurses, Nurse Associates, FC Physios, Dieticians & Physician Associates.
This course will look to cover:

- An introduction to the principles, spirit and skills of motivational interviewing.
- Gain an overview of an effective alternative to persuade people to change their behaviour.
- Gain an appreciation of how people can use their own motivations to find solutions for behaviour change.
- Observe how reflective listening can help when emotions are running high.
- Discover how questions, reflections, affirmations and summaries can be used to facilitate a more effective conversation about behaviour change.

Thank you from the NWL Training Hub Team



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Expressions of Interest forms

For some training we don't currently have training dates arranged, if this is training you would like please complete the relevant expression of interest form and we will be able to run training based on demand. Those who have expressed interest will also be notified when dates are arranged.
[Forms can all be found here](#)

Supervisor courses

NWL Training Hub holds a waitlist for both the multi-professional and GP Supervisor courses, if you would like to attend please complete the relevant application form.

Multi-professional Supervisor Course [Application form](#)

Complete the application form to be added to the waitlist for any future cohorts

November cohort dates, apply now for this cohort:

- Tuesday 4th November 2025

- Wednesday 12th November 2025

- Thursday 4th December 2025

- Tuesday 16th December 2025

GP Supervisor Course [Application form](#)

Complete the application form to be added to the waitlist for the next cohorts.

[Pharmacy Educational Supervisor Training programme](#) – available via eLFH

Useful links and Resources

[Knowledge and Library Resources for GP and Practice Teams](#)
[Greener NHS – Resources for a more sustainable NHS](#)
[Survival Toolkit](#)
[Supported Return to Training](#)
[Podcast Learning Library](#)
[Primary Care Resources](#)
[GP Resources](#)
[Webinar Recordings](#)

Other Training & Events - not run by NWL Training Hub

Primary Care Systems Training Schedule

The Primary Care Systems Training team offer SystmOne and EMIS Web courses that are delivered using Microsoft Teams. Please see [this flyer](#) for the training schedule for May and August 2025. These courses can be booked via the [NWL Learning Hub](#).
[Primary Care Systems Training Schedule May—August 2025](#)

IPC refresher training for GP practices

- last Wednesday of each month until March 2026, from 13:00 [book here](#) (December training will be on the 17th Dec)
Suitable for all staff working in London ICBs General Practice. The training is via Microsoft Teams.

Topics include:

- Standard Precautions
- Current IPC Issues
- Vaccine Management

[View flyer here](#)

Amazing Apprenticeships: 2025/26 Workshops & Webinars Schedule

[Webinars & Workshops - Amazing Apprenticeships](#)
Webinars include topics such as how to search and apply for apprenticeships and what to expect from the recruitment process. These webinars are aimed at teachers, careers advisers, parents and carers and aspiring apprentices

Additional Transgender Healthcare training dates

Clinical [book here](#)
- 8th October (session 1) and 15th October (session2)
Non-clinical [book here](#)
- 11th August (session1) and 18th August (session 2)
- 12th Nov (session 1) and 19th Nov (session 2)
You will need to be registered on the NWL Learning Hub to book.
For further information or queries, contact CLH Training Hub at hcl.traininghub@nhs.net

General Practice Nursing monthly webinars

- 28 August 13:00—14:00 [view agenda and link to join here](#)
- 25 September 13:00—14:00 [view agenda and link to join here](#)
These webinars are run jointly by NHS England and the Royal College of Nursing (RCN). We encourage all nurses working in General Practice to join as an opportunity to share best practice and for your voice to be heard by the national team.

Wellbeing webinar: Safe practice – psychological safety and job crafting

- 11th September, 12:00—13:30 [book here](#)
The aim of this session is to learn how to cultivate a culture of trust and collaboration exploring the role of psychological safety. Targeted strategies will focus on enhancing individual job satisfaction and team effectiveness.

Find out more here: <https://www.lmc.org.uk/events/2025-wellbeing-webinars-safe-practice-psychological-safety-and-job-crafting/>

RM Partners Primary Care Cancer Conference: Improving Early Diagnosis

- 18th September, 9:00—16:00 [book here](#) @ Stamford Bridge (Chelsea Football Club)
RM Partners are pleased to invite primary care clinical colleagues to their annual Primary Care Conference which will focus on:

- Improving early cancer diagnosis
- The role of prevention in reducing cancer risk

Community of Practice for Homeless Health

- 25th September 12:00—13:00 [join here](#) (agenda to follow)
Guest speaker is Dr Heather Lewis, Consultant Hepatologist at St Mary's and the topic will be 'Alcohol and decompensated liver disease'. Agenda as follows:

- Homeless health news / updates by chair Dr Natalie Miller
- Alcohol and decompensated liver disease presentation and Q&A by Dr Heather Lewis
- Case study sharing / best practice / advice from colleagues – floor open to all

The NEW National Primary Care Diagnostic Pathway for Lower GI Symptoms

- 29th September, 12:30-14:00 [book here](#)
This session will provide valuable insights into the impact of Crohn's and Colitis, highlight the importance of collaborative working, and showcase how we're making a difference together. Whether you're new to the topic or looking to deepen your understanding, this is a great opportunity to learn, connect, and contribute.

- Introduction to the Lower GI Pathway
- Patient experience
- Case studies of different conditions presenting with similar symptoms
- Q&A

Primary Care Guide to Diagnosing Lower GI Conditions

- 6th October, 12:30-14:00 [book here](#)
This session will focus on the power of partnership in raising awareness, improving outcomes, and supporting those affected by digestive health conditions. Learn how these leading charities are working together—and with us—to drive change, share resources, and promote better understanding across communities.

- Introduction and recap of the Lower GI Pathway
- Bowel Cancer UK: Symptoms of Bowel Cancer and qFIT
- Crohn's & Colitis UK: Symptoms of IBD and Faecal Calprotectin testing
- Coeliac UK: Symptoms of Coeliac Disease and Coeliac Screening
- Guts UK: Symptoms of IBS and management in primary care
- Q&A

Safeguarding Children Training Level 3

- 29th October 09:30-16:30
Training for clinical staff working with children and young people.
To book please email: nhsnwl.safeguardingtraining@nhs.net
include: Full Name, Role, Workplace Address, Email (work email only) and Telephone Number. [View flyer here](#)

Course Content/ Learning objectives:

- Child abuse and complex presentations
- Contextual Safeguarding
- Parental/Carer risk factors
- Risk assessments
- Referral pathways, and escalation
- Multi-agency working
- Learning from Serious Safeguarding Review
- Roles and Responsibilities

Digital Control in Clinical Spaces: Improving Responses to Tech Abuse

- 21st October, 10:00—11.15 [book here](#)
This 1 hour webinar provides healthcare professionals with an essential introduction to the growing risk of **technology-facilitated abuse (TFA)**. Designed specifically for those working in healthcare, the session will explore how TFA can present in clinical settings, including misuse of everyday technology, assistive technology and the NHS app.

Delivered by **Refuge's** specialist Technology Facilitated Abuse and Economic Empowerment team, this webinar will highlight the **intersecting barriers faced by survivors from global majority backgrounds and survivors with disabilities**. These insights will deepen clinicians understanding of how technology facilitated abuse impacts survivors of domestic abuse and their children.

NWL Cervical Screening Forums

- 29th October 13:00—14:00 [get joining link here](#)
Quarterly informative sessions to discuss NWL cervical screening uptake, challenges and strategies with everyone involved in the provision of the national cervical screening programme.

This update is aimed for nurses, practice managers, administrative staff, practice cervical screening leads, PCN women health leads and anyone involved in the call/recall and appointment aspect of the programme.

Thrive after maternity leave: 5-week course

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