

# NWL Training Hub

## Newsletter

w/c 25th August 2025

## News and Updates

**Review and book all NWL Training Events:**

### Paediatric Phlebotomy **date change**

- 28th January 2026, 9:00—14:00 @ Cuckoo Lane Surgery, W7 1DR [apply here](#)

### Seasonal Immunisation Updates **spaces available**

- 2nd September 9:00—12:15 [book here](#) **limited spaces**
- 3rd September 9:00—12:15 [book here](#) **limited spaces**
- 4th September 13:00—16:15 [book here](#) **limited spaces**
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### Advice First Aid Training – Open to Social Prescribers

- 30th September, 10:00—14:30 @ Harrow Baptist Church, HA1 1BA, [book here](#)

Due to the cost-of-living crisis, Citizens Advice Harrow are delivering a session of free advice training for local community organisations as part of their Advising Londoners Partnership project. Citizens Advice services are operating this across the NW London Boroughs and the Harrow team are the hub to operate this training at a NW London level.

They will advise you how you can help if your clients are facing an emergency or crisis - where to start and where to signpost to other organisations and also where to find useful information online in relation to issues such as Housing, Benefits and Debt. There will also be a short follow up session at a later date which they will discuss on the training day.

### Apprenticeships for General Practice

If you're interested in finding out more about non-clinical apprenticeships available in primary care please contact [nwl.traininghub@nhs.net](mailto:nwl.traininghub@nhs.net) to discuss next steps.

Find out more about each of the following programmes below;

**Business Administration with embedded Clinical Coding | Incorporating the Level 3 Apprenticeship Standard**

This apprenticeship covers all things administration, such as communication, organisation, decision-making, interpretation of information and IT skills. The PMA Business Administration Apprenticeship has been contextualised to include specific areas within the primary care and trust environments.

**Innovative Leader– Incorporating the Team Leader/Supervisor Level 3 Apprenticeship Standard**

The team leader/supervisor apprenticeship is ideally suited for colleagues taking their first step into line management, or those with some experience in managing a team or project. Roles you can progress into include service manager, team leader, project manager, practice manager and business development manager. Over an 18 month period, you will focus on building the skills and knowledge you need to be an effective leader as well as have the opportunity to gain a nationally recognised qualification in leadership and management.

**Evolved Leader – Incorporating the Operations Manager Level 5 Apprenticeship Standard**

This course is designed for those already working in an established management role. It is set at a standard suitable for those who are managing teams or projects and are responsible for achieving operational or departmental goals as part

### GP Decarbonisation Programme – Retrofit building pilot

The Greater London Authority (GLA) and London Estates Delivery Unit (LEDU) have partnered with leading retrofit specialists MapMortar to launch a pilot that provides London GP practices FREE access to an innovative online retrofit planning tool. This tool enables GP practices to: Understand energy use and carbon emissions at building level. Identify practical, cost-effective retrofit solutions. Explore opportunities to save money on energy bills while reducing environmental impact.

This is a time-limited opportunity with no cost to participate, to help GP practices move towards a lower-carbon and more resilient estate whilst directly supporting the ambitions set out in NHS Net Zero. Please see [further information here](#) and to find out more, or be included in the pilot, please contact Tom Cox, LEDU Sustainability Manager at [tom.cox@london.gov.uk](mailto:tom.cox@london.gov.uk)

### ARRS funded nurse roles

The recent release of the Primary Care Network Directed Enhanced Services (DES), confirmed the addition of other nurse roles now eligible for Additional Roles Reimbursement Scheme funding.

New to General Practice Nurses are now included and must be undertaking a GPN Trainee course. There are specific conditions, outlined in [in this flyer](#).

**We are currently recruiting new to General Practice Nurses across NWL to start the one year GPN Trainee programme in January 2026. These are all qualified nurses entering Primary Care.**

**We need interested supporting Practices/PCNs to work with now!**

In addition, Practices should still receive the NHSE GPN Trainee Programme bursary - £20k for the one year academic course. Subject to NHSE guidance.

Please contact Sally Armstrong or Karen Sood at the NWL Training Hub, for more detail or to discuss further:

**Sally Armstrong** – Nurse Director, NWL Training Hub: [sally.armstrong@nhs.net](mailto:sally.armstrong@nhs.net) or **Karen Sood** – Senior Programme Lead, NWL Training Hub: [karen.ood@nhs.net](mailto:karen.ood@nhs.net)

### THIS WEEK

- **General Practice Nursing monthly webinars** - 28 August 13:00—14:00 [view agenda and link to join here](#)

## NWL TH Training

### NWL Training Hub Webinars

#### NWL Respiratory webinars

##### Respiratory Diagnosis

- 4th September, 12:00—13:00 [book here](#)
- Spirometry interpretation
- Covering NWL respiratory diagnostic pathways

##### Optimising care in COPD

- 16th October, 13:00—14:00 [book here](#)
- The Optimise COPD approach to managing COPD
- Focus on Respiratory Enhanced Service 25/26

#### NWL Women's Forum

- 19th September 13:00—14:00 [book here](#)

This session will cover menopause/Sexual and Reproductive Health (SRH) and have time for any questions you may have.

Future sessions: topics to be confirmed

- 21st November 13:00—14:00 [book here](#)

- 16th January 13:00—14:00 [book here](#)

- 13th March 13:00—14:00 [book here](#)

#### NWL Webinar: Autism Awareness Training for All Healthcare Professionals

- 22nd September 13:00—14:00 [book here](#) **spaces available**

Our training is open to healthcare professionals at all levels — this will include GPs, Nurses, ARRS Clinical roles such as Pharmacists, Paramedics, ARRS non clinical roles such as Social Prescribers and Health & Wellbeing coaches, Reception, admin and practice teams.

#### NWL IBD Webinar

- 23rd September, 12:00—13:00 [book here](#) **spaces available**

Comfort Okpoh is an Inflammatory Bowel Disease (IBD) Clinical Nurse Specialist (CNS) from St. Mark's Hospital. Comfort will deliver a session on top tips to consider when looking after a Crohn's Disease or Ulcerative Colitis patient in the community setting. Please join her to discuss and learn more about this growing chronic condition.

#### Safeguarding Webinar Series

##### Trauma Intelligence

- 23 September 2025, 13:00—14:00 [book here](#)

##### Mixed, Unclear & Unstable Ideologies (MIUU)

- 9 October 2025, 13:00—14:00 [book here](#)

##### Modern Slavery / Human trafficking

- 22 October 2025, 12:00—13:00 [book here](#)

##### Domestic abuse/ coercive control

- 4 November 2025, 13:00—14:00 [book here](#)

##### Online Risks & Alt-Right/Chan Culture

- 6 November 2025, 13:00—14:00 [book here](#)

##### Incels/ Misogyny

- 4 December 2025, 12:00—13:00 [book here](#)

##### Young people families & Drugs

- 28 January 2026, 13:00—14:00 [book here](#)

##### FGM & breast flattening

- 5 February 2026, 13:00—14:00 [book here](#)

##### Harm Reduction Drugs & Alcohol- must attend first session prior to attending 2nd session

- part 1) 12 March 2026, 13:00—14:00 [book here](#)

- part 2) 25 March 2026, 13:00—14:00 [book here](#)

#### NWL Frailty Webinar for nurses

- 24th September, 13:00—14:00 [book here](#) **spaces available**

- What do we mean by frailty
- The role of the nurse in MDT working in Frailty
- How can you add value to a frailty consult and what does a good care plan look like
- What is Valid

#### NB Medical 'Hot Topics' Dermatology for Primary Care

- 8th October, 13:30—17:00 [book here](#) **spaces available**

This session will be open to Nurses and AHPs – nurses, paramedics, physios and qualified Nursing Associates

With dermatology appearing in up to 25% of our general practice consultations, now is a great time to update and refresh our knowledge. Many skin conditions are now being managed exclusively in primary care and our patients who do require a referral are facing significantly longer waiting times. The aim of this webinar is to improve our diagnostic skills and confidence in managing the common dermatology conditions we see in primary care. All the presented topics are based on recent national guidance and research, and use clinical cases to illustrate the learning points.

For queries about our NWL Training Hub webinars please contact [nwl.traininghub@nhs.net](mailto:nwl.traininghub@nhs.net)

## Enhanced Services and CPD

If all dates are fully booked for a training please join the waitlist, this allows us to know when there is sufficient demand for us to book new dates.

#### ABPM Training **spaces available**

- 9th October, 13:00—14:00 [book here](#)

Please join us for this lunch and learn session on ABPM Monitoring. It will aim to cover:

- What is ABPM?
- Why do we need ABPM?
- How is ABPM measured?
- What do we do with the results?

#### Non-Medical prescribing update

- 14th October, 9:00—12:30 [book here](#) **fully booked**

This session is suitable for any prescriber who would like an update on current issues in prescribing practice. It also offers an opportunity to network online with other prescribers.

#### Interpreting ECG - Foundation

- 17th October, 9:00 to 16:00 [book here](#) @ Harrow Baptist Church, HA1 1BA **spaces available**

This training is for GPs and ACPs only. Please be aware this is **not a refresher**.

#### Refresher Interpreting ECG

- 19th September, 12:30 - 14:00 [book here](#) **spaces available**

This training is for GPs and ACPs who have already attended the interpreting ECG course only.

#### Performing ECG Training

- 30th September 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA **fully booked**

This training is for HCAs. GPAs, pharmacists, nurses can attend if they require this training

#### Travel Health Updates

- 23<sup>rd</sup> October, 13:00—16:00 [book here](#) **fully booked**

- 4<sup>th</sup> November, 13:00—16:00 [book here](#) **fully booked**

This training is open to all trained Nursing and Pharmacist Immunisers. This training will be conducted over 3 hours online.

Please note: Travel Health Updates for **experienced practitioners only** offering travel immunisations already . This session does not cover seasonal vaccines. Find out more details about what is covered [here](#).

#### Seasonal Immunisation Updates

- 2nd September 9:00—12:15 [book here](#) **limited spaces**

- 3rd September 9:00—12:15 [book here](#) **limited spaces**

- 4th September 13:00—16:15 [book here](#) **limited spaces**

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- 25th September 13:00—16:15 [book here](#) **limited spaces**

- 30th September 13:00—16:15 [book here](#) **fully booked**

- 1st October 13:00—16:15 [book here](#) **fully booked**

- 7th October 13:00—16:15 [book here](#) **limited spaces**

This 3 hour online seasonal immunisation update is for all **experienced Health Care Professionals**; Nurses, Paramedics, Pharmacists, Nursing Associates, Pharmacy Techs and the non-registered workforce (which includes HCAs, HCSWs, Phlebotomists, receptionists etc) to deliver flu, pneumococcal, shingles, RSV and COVID vaccines. **Objectives for this update can be found here**.

#### Child Immunisation Updates

- 2nd September 13:00—16:15 [book here](#) **spaces available**

- 3rd September 13:00—16:15 [book here](#) **spaces available**

- 4th September 13:00—16:15 [book here](#) **spaces available**

- 11th September 13:30—16:45 [book here](#) **limited spaces**

- 18th September 9:00—12:15 [book here](#) **spaces available**

- 25th September 9:00—12:15 [book here](#) **spaces available**

This updates for **experienced practitioners** (usually nurses, nursing associates and pharmacists) already delivering child immunisations.

#### Adult Phlebotomy **new dates**

- 30<sup>th</sup> October 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA **fully booked**

- 26<sup>th</sup> November, 9:15—16:30 [book here](#) @ Hanwell Health Centre, W7 1DR **spaces available**

- 26<sup>th</sup> February 9:15—16:30 [book here](#) @ Hanwell Health Centre, W7 1DR **spaces available**

This face to face session has been developed to allow learners the opportunity to practice their skills on high quality simulated arms.

#### Paediatric Phlebotomy **date change**

- 3rd September, 9:00—14:00 @ Cuckoo Lane Surgery, W7 1DR [join waitlist](#)

- 28th January 2026, 9:00—14:00 @ Cuckoo Lane Surgery, W7 1DR [apply here](#)

You must attend the training day and assessment day to finalise course the assessment date for each of the above training cohorts can be found on the Medtribe page for each cohort.

This training is for Nurses, HCAs & Phlebotomists. HCAs & Phlebotomists need to have a Care Certificate. Full eligibility criteria can be found at the above booking link.

The aim of this course is to provide the underpinning knowledge and basic skills to safely perform phlebotomy on babies and children from 2 years, and identify the underlying issues in paediatric Phlebotomy. e.g. consent, restraint, distraction and environment.

#### Advanced Diabetes Course

For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course.

GPs – please be sure to provide a summary of your diabetes related work undertaken. [Express your interest here](#)

#### Diabetes Foot Care Training

- 2<sup>nd</sup> October 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA **fully booked**

The course is for experienced HCSWs who will be assisting with diabetes reviews.

#### HCA 1 day - Diabetes Foundation Course for non-registered practitioners

- 8th September, 8:50—16:00 [book here](#) **fully booked**

This course focuses on preparing non-registered practitioners to get involved in both the prediabetes and diabetes pathways. They will gain an understanding of the care pathways for people with prediabetes and type 2 diabetes, the screening tasks involved and key lifestyle messages to help support people achieve their individual goals

#### Wound Care Training

- 13<sup>th</sup> November 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA **fully booked**

This training is for HCSWs/HCAs who will be expected to undertake simple wound care procedures. This training is for HCAs with Care Certificates. GPN Trainees can attend and new to practice nurses can attend

#### Advanced Wound Care Training

- 4<sup>th</sup> September 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA **fully booked**

This session is aimed at HCAs who have some basic knowledge and experience of wound care and wish to extend their skills to be able to perform suture and staple removal and take a swab correctly

#### Cervical Sample Taker Update

- 10<sup>th</sup> September 9:00—13:00 [book here](#) **fully booked**

- 24th September 9:00—13:00 [book here](#) **fully booked**

This update is for Registered Nurses, GPs, registered Physician Associates, Nursing Associates who are registered with the NMC or registered paramedics working in GP practices, who have completed their cervical sample taking training in the past and who require the three yearly update.

#### Ring Pessary Foundation course

- 28th November, 9:00—12:00 [book here](#) @ The Irish Cultural Centre, W6 9DT **fully booked**

- 28th November, 13:00—16:00 [book here](#) @ The Irish Cultural Centre, W6 9DT **fully booked**

This course is for GPs & Nurses only. PAs who have been doing cervical screening smear for longer than a year can attend.

#### Enhanced Service Inhaler Technique: NWL CYP Asthma Tier 3 aligned Training

- Dates and locations dependant on borough [see all here](#)

Venue: Face to face session. Venues vary according to the borough.

This training is aimed at nurses/pharmacists/GPs but any AHP who does asthma and COPD chronic disease management.

This training is limited to **1 person per practice**. Please ensure you book onto the correct session for your borough.

## ARRS Training Offers

### Pitstop Foundation Level Diabetes Course

This course is now open to any ARRS Clinical staff including Pharmacists, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners.

Staff who wish to attend must either [complete the EoI](#) or [email Jon O'Leary](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

### Motivational Interviewing Training

- 16th September, 9:00—16:00 [book here](#) **fully booked**

The course is open to multiple roles including: Social Prescribing Link Workers, Health & Wellbeing Coaches & Care Coordinators, Clinical Pharmacists, Pharmacy Technicians, Paramedics, Practice Nurses, Nurse Associates, FC Physios, Dieticians & Physician Associates.

This course will look to cover:

- An introduction to the principles, spirit and skills of motivational interviewing.
- Gain an overview of an effective alternative to persuade people to change their behaviour.
- Gain an appreciation of how people can use their own motivations to find solutions for behaviour change.
- Observe how reflective listening can help when emotions are running high.
- Discover how questions, reflections, affirmations and summaries can be used to facilitate a more effective conversation about behaviour change.

### Advice First Aid Training – Open to Social Prescribers

- 30th September, 10:00—14:30 @ Harrow Baptist Church, HA1 1BA, [book here](#)

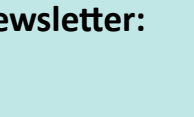
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*Thank you from the NWL Training Hub Team*

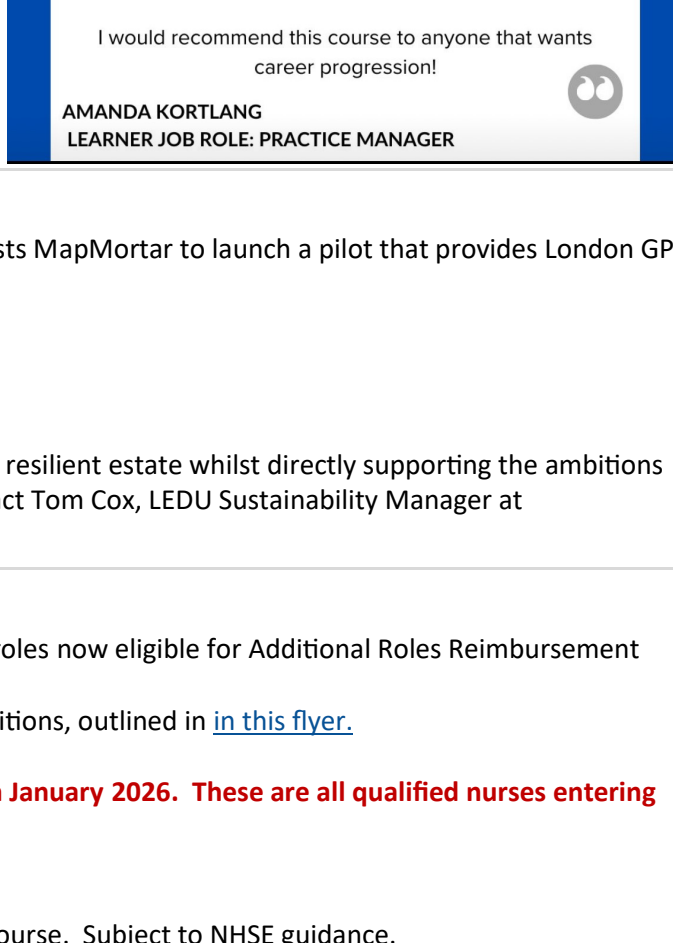


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## Expressions of Interest forms

For some training we don't currently have training dates arranged, if this is training you would like please complete the relevant expression of interest form and we will be able to run training based on demand. Those who have expressed interest will also be notified when dates are arranged.

**Forms can all be found here**

## Supervisor courses

NWL Training Hub holds a waitlist for both the multi-professional and GP Supervisor courses, if you would like to attend please complete the relevant application form.

#### Multi-professional Supervisor Course [Application form](#)

Complete the application form to be added to the waitlist for any future cohorts

#### GP Supervisor Course [Application form](#)