

NWL Training Hub

Newsletter

w/c 29th September 2025

News and Updates

Review and book all NWL Training Events:
nwltraininghub.co.uk/events/

SSSA - Foundation training 2 -Day course

- 12th January and 9th February, 9:30 –16:00 [book here](#)

This is a 2 day online SSSA Foundation training for GPNs who have not completed any mentorship qualifications (e.g. ENB 998) in the past, and who are interested in supporting learners in practice.

SSSA Update

- 28th November 9:00—12:30 [book here](#)

This course is suitable if you have already attended mentorship preparation training (e.g. ENB 998). This update provides a refresher of the knowledge, skills and behaviours needed to support learners to become outstanding nurses

Advanced Diabetes UPDATE PITstop – Expression of Interest

[Please express your interest in attending here](#)

This course if for: those who finalised Advanced diabetes (2.5 days Injectable therapies course)

NWL Frailty Webinar for nurses—new date

- 26th November, 13:00 –13:45 [book here](#) [spaces available](#)

- What do we mean by frailty
- The role of the nurse in MDT working in Frailty
- How can you add value to a frailty consult and what does a good care plan look like
- What is Validia

Introduction to the Parliamentary and Health Service Ombudsman and the NHS Complaint Standards

- 16th October, 12:30—13:30 [book here](#)

For primarily anyone who is involved in handling complaints but may also be useful to anyone who is the subject of a complaint that gets referred to PHSO. What will be covered:

- Who is PHSO
- How we investigate complaints
- Overview of the NHS Complaint Standards

GMC Professional Standards: How Concerns and Complaints are Dealt With

- 8th October, 12:00—13:00 [book here](#)

In this session we will consider the role of the GMC and our standards in relation to how we deal with concerns. We will review patterns of complaints that we receive and how we deal with those, providing a fuller understanding of how our investigation and fitness to practise processes work.

By the end of this session attendees will have greater awareness of:

- The role of the GMC.
- How Good medical practice relates to GMC investigations
- How the GMC deals with concerns and complaints
- Themes and data in relation to complaints
- Support for doctors involved in GMC processes

MDU - Learning from Cautionary Tales

- 1st October 13:00—14:00 [book here](#)

Learning from Cautionary Tales – To highlight some common pitfalls in medicine from a medico-legal perspective. Course Content:

- To review the relevant law and guidance.
- To understand what is required of you as a practitioner.
- Reviewing case studies
- To feel more confident in dealing with a difficult situation if it happens.

Quality Improvement in Practice - Grow Your Ideas into Impact.

- 4 sessions From 14th October 2025 –21st April 2026 [find out more](#) or [register here](#)

Join this Quality Improvement in Practice (QIP) programme and discover smart, simple ways to make lasting changes in your practice.

- 4-day Hybrid Workshops OR 7 bite-sized webinars
- Practical tools & support
- Real impact where it matters most

Paramedics in Primary and Urgent Care – Learning Event

- 22nd October, 9:00 – 16:30 [book here](#)

This online event is brought to you by the NHS England SW - WTE programme team and the Bristol, North Somerset, and South Gloucestershire (BNSSG) Training Hub. This learning event will centre around Paramedics in Primary and Urgent Care, and is open to all to attend. [Please see the event flyer for further information and the event agenda.](#)

Advancing practice conference

- 10th –14th November [book here](#)

Explore the 10-Year Health Plan and discover how advanced practitioners will play a pivotal role in delivering the government’s three key shifts. Gain insights from leading experts and seasoned practitioners, and uncover practical tools and strategies to address today’s challenges in advancing practice.

Hear from a dynamic and diverse range of speakers from across England and beyond. Explore emerging trends, essential skills, and proven best practices through engaging formats designed to inspire fresh thinking and innovation in advancing practice.

THIS WEEK

- **The NEW National Primary Care Diagnostic Pathway for Lower GI Symptoms** - 29th September, 12:30-14:00 [book here](#)

- **Webinars for registrants Understanding your scope of practice at advanced levels of practice** - 29 September, 13:30-14:30 - [learn more](#)

- **Realising the potential of primary care provider collaboratives** - 30th September 12:00—13:00 [book here](#)

- **NHS England webinar: New Ways of Working to Improve Workforce Productivity** - 30th September 12:30—13:30 [book here](#)

- **Primary care discussions: biosimilar insulin** - 30th September 13:00—14:00 [book here](#)

- **DaRe2THINK Webinar - Engaging Patients in the Management of Atrial Fibrillation** - 30th September, 12:00—12:30 [book here](#)

- **Webinars for registrants Supervision and delegation at advanced levels of practice - what you need to consider** - 1 October, 09:30-10:30 - [learn more](#)

- **Diabetes Foot Care Training** - 2nd October 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [limited spaces](#)

NWL TH Training

NWL Training Hub Webinars

Safeguarding Webinar Series

Mixed, Unclear & Unstable Ideologies (MUU)

- 9 October 2025, 13:00—14:00 [book here](#)

Modern Slavery / Human trafficking

- 22 October 2025, 12:00—13:00 [book here](#)

Domestic abuse/ coercive control

- 4 November 2025, 13:00—14:00 [book here](#)

Online Risks & Alt-Right/Chan Culture

- 6 November 2025, 13:00—14:00 [book here](#)

Incels/ Misogyny

- 4 December 2025, 12:00—13:00 [book here](#)

Young people families & Drugs

- 28 January 2026, 13:00—14:00 [book here](#)

FGM & breast flattening

- 5 February 2026, 13:00—14:00 [book here](#)

Harm Reduction Drugs & Alcohol- must attend first session prior to attending 2nd session

- part 1) 12 March 2026, 13:00 –14:00 [book here](#)

- part 2) 25 March 2026, 13:00—14:00 [book here](#)

NB Medical ‘Hot Topics’ Dermatology for Primary Care

- 8th October, 13:30—17:00 [book here](#) [spaces available](#)

This session will be open to Nurses and AHPs – nurses, paramedics, physios and qualified Nursing Associates

With dermatology appearing in up to 25% of our general practice consultations, now is a great time to update and refresh our knowledge. Many skin conditions are now being managed exclusively in primary care and our patients who do require a referral are facing significantly longer waiting times. The aim of this webinar is to increase your diagnostic skills and confidence in managing the common dermatology conditions we see in primary care. All the presented topics are based on recent national guidance and research, and use clinical cases to illustrate the learning points.

NWL Respiratory webinars

Optimising care in COPD

- 16th October, 13:00—14:00 [book here](#)

- The Optimise COPD approach to managing COPD

- Focus on Respiratory Enhanced Service 25/26

NWL Teaching webinar on Diagnostics / Referrals for asthma in children

- 20th November 13:00—14:00 [book here](#)

NWL Community Diagnostic Centres for investigating suspected asthma in children

- Overview of the referral process
- Diagnostic reports and how to interpret the findings
- Case examples

NWL Women's Forum

Topics to be confirmed

- 21st November 13:00—14:00 [book here](#)

- 16th January 13:00—14:00 [book here](#)

- 13th March 13:00—14:00 [book here](#)

For queries about our NWL Training Hub webinars please contact nwl.traininghub@nhs.net

Enhanced Services and CPD

If all dates are fully booked for a training please join the waitlist, this allows us to know when there is sufficient demand for us to book new dates.

ABPM Training [spaces available](#)

- 9th October, 13:00—14:00 [book here](#)

Please join us for this lunch and learn session on ABPM Monitoring. It will aim to cover:

- What is ABPM?
- Why do we need ABPM?
- How is ABPM measured?
- What do we do with the results?

Non-Medical prescribing update

- 14th October, 9:00—12:30 [book here](#) [fully booked](#)

This session is suitable for any prescriber who would like an update on current issues in prescribing practice. It also offers an opportunity to network online with other prescribers.

Interpreting ECG - Foundation

- 17th October, 9:00 to 12:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [limited spaces](#)

This training is for GPs and ACPs only. Please be aware this is ***not a refresher***.

Travel Health Updates

- 23rd October, 13:00 – 16:00 [book here](#) [fully booked](#)

- 4th November, 13:00 – 16:00 [book here](#) [fully booked](#)

This training is open to all trained Nursing and Pharmacist Immunisers. This training will be conducted over 3 hours online.

Please note: Travel Health Updates for **experienced practitioners only** offering travel immunisations already . This session does not cover seasonal vaccines. Find out more details about what is covered [here](#).

Seasonal Immunisation Updates

- 7th October 13:00 –16:15 [book here](#) [fully booked](#)

- 21st October 13:00—16:15 [book here](#) [limited spaces](#)

This 3 hour online seasonal immunisation update is for all **experienced Health Care Professionals**; Nurses, Paramedics, Pharmacists, Nursing Associates, Pharmacy Technicians and the non-registered workforce (which includes HCAs, HCSWs, Phlebotomists, Receptionists etc) to deliver flu, pneumococcal, shingles, RSV and COVID vaccines. [Objectives for this update can be found here.](#)

Adult Phlebotomy

- 30th October 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)

- 26th November, 9:15 – 16:30 [book here](#) @ Hanwell Health Centre, W7 1DR [fully booked](#)

- 5th February 2026, 9:15 – 16:30 [book here](#) @ Hanwell Health Centre, W7 1DR [limited spaces](#)

This face to face session has been developed to allow learners the opportunity to practice their skills on high quality simulated arms.

Paediatric Phlebotomy

- 28th January 2026, 9:00—14:00 @ Cuckoo Lane Surgery, W7 1DR [apply here](#) [fully booked](#)

You must attend the training day and assessment day to finalise course the assessment date for each of the above training cohorts can be found on the Medtribe page for each cohort.

This training is for Nurses, HCAs & Phlebotomists. HCAs & Phlebotomists need to have a Care Certificate. Full eligibility criteria can be found at the above booking link.

The aim of this course is to provide the underpinning knowledge and basic skills to safely perform phlebotomy on babies and children from 2 years, and identify the underlying issues in paediatric Phlebotomy. e.g. consent, restraint, distraction and environment.

1 day Diabetes Foundation Course for non-registered practitioners

- 16th March 2026 8:50—16:00 [book here](#) [spaces available](#)

This course focuses on preparing non-registered practitioners to get involved in both the prediabetes and diabetes pathways. They will gain an understanding of the care pathways for people with prediabetes and type 2 diabetes, the screening tasks involved and key lifestyle messages to help support people achieve their individual goals. You can also attend the course if you are a non-registered practitioner who requires diabetes update Course Overview:

- care pathways for high risk and type 2 diabetes, including the Diabetes Prevention Programme and structured education programmes for type 2 diabetes
- screening tests associated with the annual reviews (including foot assessment and recording risk)
- how to maintain the Practice ‘diabetes box’ containing blood glucose/ketone monitoring equipment and hypoglycaemia treatment
- key lifestyle messages
- exploring the scope of practice of HCAs in diabetes care and the competency assessment/mentorship requirements.

Advanced Diabetes Course

For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course.

GPs – please be sure to provide a summary of your diabetes related work undertaken. [Express your interest here](#)

Diabetes Foot Care Training

- 2nd October 9:15 – 16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [limited spaces](#)

The course is for experienced HCSWs who will be assisting with diabetes reviews.

Wound Care Training

- 13th November 9:15—16:30 [book here](#) @ Harrow Baptist Church, HA1 1BA [fully booked](#)

This training is for HCSWs/HCAs who will be expected to undertake simple wound care procedures. This training is for HCAs with Care Certificates. ACPN Trainees can attend and new to practice nurses can attend

Ring Pessary Foundation course

- 28th November, 9:00—12:00 [book here](#) @ The Irish Cultural Centre, W6 9DT [fully booked](#)

- 28th November, 13:00—16:00 [book here](#) @ The Irish Cultural Centre, W6 9DT [fully booked](#)

This course is for GPs & Nurses only. PAs who have been doing cervical screening smear for longer than a year can attend.

Enhanced Service Inhaler Technique: NWL CYP Asthma Tier 3 aligned Training

- Dates and locations dependant on borough [see all here](#) [2nd tranche available now](#)

Venue: Face to face session. Venues vary according to the borough.

This training is aimed at nurses/pharmacists/GPs but any AHP who does asthma and COPD chronic disease management.

This training is limited to **1 person per practice**. Please ensure you book onto the correct session for your borough.

ARRS Training Offers

ARRS 2 Day Foundation Health Coaching Course

Building on previous work the past 3 years, the NW London Training Hub are working with provider Peak Health Coaching to provide the PCI approved core required 2-day health & role coaching programme for the new to role Social Prescribing Link workers and Care Co-Ordinators. Due to requests for development, the 2-day Foundation Health Coaching course will now also be opened up to additional clinical roles - **Clinical Pharmacist, Dieticians, FC Physiotherapists, Physician Associate & Paramedics** to aid in these roles support of long-term condition management. *Please note this course will not be relevant for all of these roles, so please only apply if it is relevant to your daily practice due to funding limitations.* The 4 Day Intermediate Health Coaching course required for Health & Wellbeing Coaches new to role, may still be available so please email directly to enquire about this.

To apply for a space please [complete the EOI form](#) or if you have any further questions around recruitment, please contact Jon Ord – NWL ARRS Programme Officer – jonathan.ord1@nhs.net.

GP Assistant Training Programme - SE London Training Hub Cohort Applications

- Cohort 9 will begin on the 14th January 2026. [Download application form here](#).

All applications are to be sent to - gpa@seltraininghub.co.uk – Deadline for applications is **Friday 12th December 2025**.

If you would like all of the dates for this cohort or you have other questions about this please contact gpa@seltraininghub.co.uk.

Foundation Pitstop Diabetes 4-hour course

- 10th November 2025 - 10:00—13:00 [book here](#) [limited spaces](#)

- 13th January 2026 – 13:00—17:00 [book here](#) [spaces available](#)

Open to any clinical staff including Pharmacists, Paramedics, Physician Associates, Pharmacy Technician, Practice Nurses, Nurse Associate, Dieticians, Podiatrists & Advanced Clinical Practitioners. This 4-hour programme has been developed to update healthcare professionals who deliver the essential primary care services for people with type 2 diabetes and non-diabetic hyperglycaemia. Suitable for healthcare professionals who have previously attended a foundation-level course and would value an update, and you will be emailed a resource pack, by the training provider, including a workbook, to use during the course.

Pitstop Foundation Level Diabetes Course

This course is now open to any ARRS clinical staff including Pharmacists, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners. Staff who wish to attend must either [complete the EOI](#) or [email Jon Ord](#) with your: Name, Email, Role, GP Practice, PCN, Borough, Employer.

Motivational Interviewing Training [new date](#)

- 12th November, 9:00—16:00 [book here](#) [spaces available](#)

The course is open to multiple roles including: Social Prescribing Link Workers, Health & Wellbeing Coaches & Care Coordinators, Clinical Pharmacists, Pharmacy Technicians, Paramedics, Practice Nurses, Nurse Associates, FC Physios, Dieticians & Physician Associates.

This course will look to cover:

- An introduction to the principles, spirit and skills of motivational interviewing.
- Gain an overview of an effective alternative to persuade people to change their behaviour.
- Gain an appreciation of how people can use their own motivations to find solutions for behaviour change.
- Observe how reflective listening can help when emotions are running high.
- Discover how questions, reflections, affirmations and summaries can be used to facilitate a more effective conversation about behaviour change.

Thank you from the NWL Training Hub Team

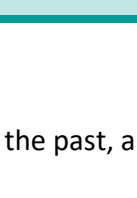


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Expressions of Interest forms

For some training we don’t currently have training dates arranged, if this is training you would like please complete the relevant expression of interest form and we will be able to run training based on demand. Those who have expressed interest will also be notified when dates are arranged.

[Forms can all be found here](#)

Supervisor courses

NWL Training Hub holds a waitlist for both the multi-professional and GP Supervisor courses, if you would like to attend please complete the relevant application form.

Multi-professional Supervisor Course [Application form](#)

Complete the application form to be added to the waitlist for any future cohorts

GP Supervisor Course [Application form](#)

Complete the application form to be added to the waitlist for the next cohorts.

[Pharmacy Educational Supervisor Training programme](#) – available via eLFH

Useful links and Resources

[Knowledge and Library Resources for GP and Practice Teams](#)

[Greener NHS – Resources for a more sustainable NHS](#)

[Survival Toolkit](#)

[Supported Return to Training](#)

[Podcast Learning Library](#)

[Primary Care Resources](#)

[GP Resources](#)

[Webinar Recordings](#)

Other Training & Events - not run by NWL Training Hub

IPC refresher training for GP practices

- last Wednesday of each month until March 2026, from 13:00 [book here](#) (December training will be on the 17th Dec)

Suitable for all staff working in London ICBs General Practice. training is via MS Teams.

[View flyer here](#)

Health & Care Professions Council (HCPC) webinar series

This series of webinars is for HCPC and GOSC registrants who are working at (or towards) advanced levels of practice as an allied health professional (AHP), and the managers and strategic leaders who support them. It aims to provide support with optimising your scope of practice, effectively supervising and delegating work, and confidently meeting your regulatory standards.

Webinars for registrants

Understanding your scope of practice at advanced levels of practice

- 29 September, 13:30-14:30 - [learn more](#)

- 22 October, 10:00-11:00 - [learn more](#)

Supervision and delegation at advanced levels of practice - what you need to consider

- 1 October, 09:30-10:30 - [learn more](#)

- 3 November, 13:30-14:30 - [learn more](#)

Webinars for managers

Maximising your team’s potential through safe and effective delegation and supervision