

Ealing Practice Manager Forum

05/03/2026:

GP Contract /
Ealing Local Primary Care
Services /
Digital & IT Update

GP Contract 26/27: GP Registration

Streamlining GP registration

17. We will amend the core practice contract to mandate the use of online registration in all registration cases. Practices will be required to enter information from paper registration forms into the national online registration system and ensure that changes to practice boundaries submitted through NHS England's digital catchment tool are approved by the ICB.

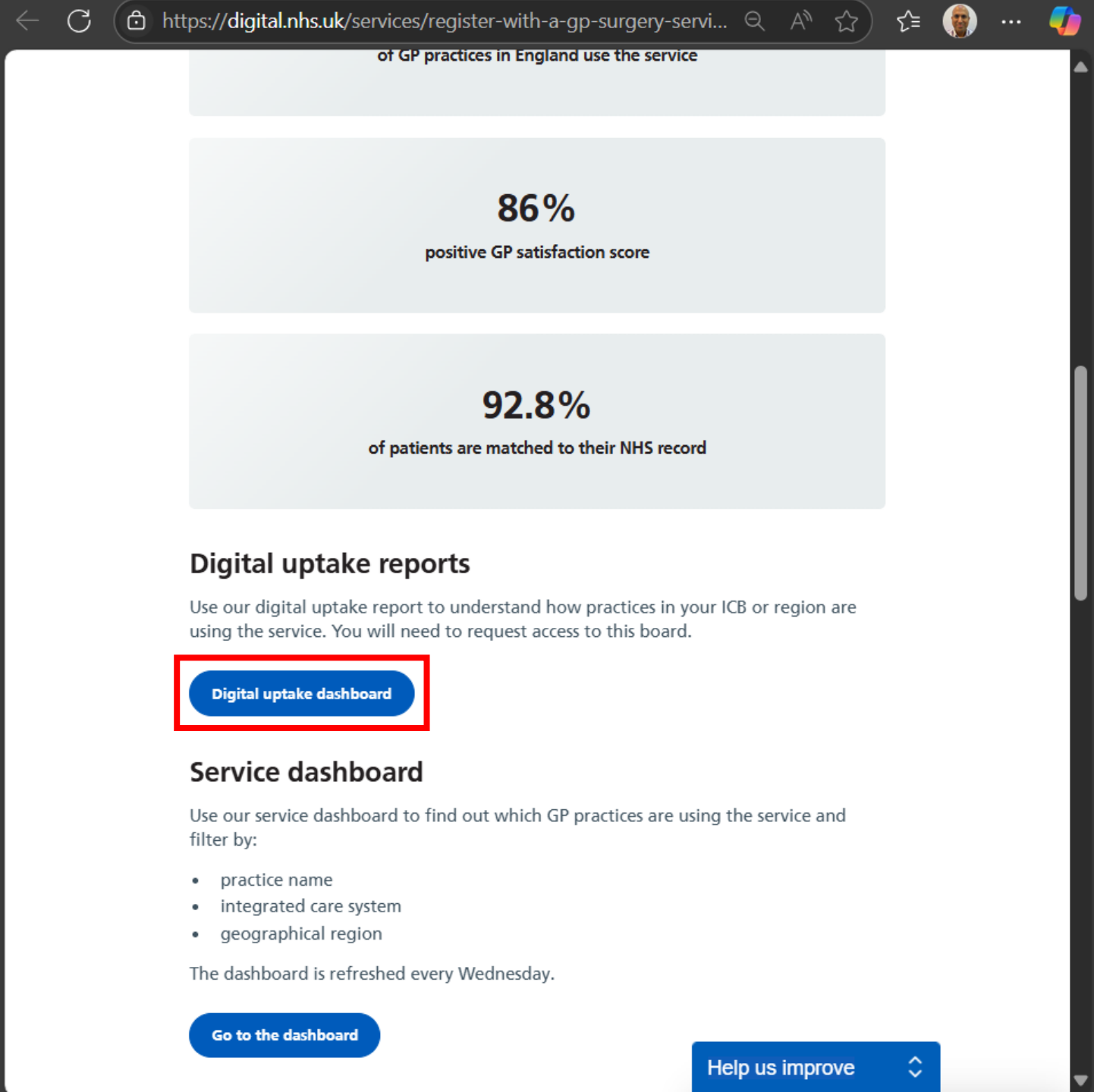
Digital Uptake reports:

NHSE Online Registration

<https://digital.nhs.uk/services/register-with-a-gp-surgery-service/performance-data>



If you experience any issues accessing the Digital uptake dashboard, please email: ssd.nationalservicedesk@nhs.net



The screenshot shows a web browser displaying the digital uptake reports dashboard. The browser's address bar shows the URL: <https://digital.nhs.uk/services/register-with-a-gp-surgery-servi...>. The dashboard features two key performance indicators (KPIs) in light blue boxes:

- 86%** positive GP satisfaction score
- 92.8%** of patients are matched to their NHS record

Below the KPIs, the section is titled "Digital uptake reports" with a sub-heading: "Use our digital uptake report to understand how practices in your ICB or region are using the service. You will need to request access to this board." A blue button labeled "Digital uptake dashboard" is highlighted with a red border.

The next section is titled "Service dashboard" with a sub-heading: "Use our service dashboard to find out which GP practices are using the service and filter by:"

- practice name
- integrated care system
- geographical region

The dashboard is refreshed every Wednesday. A blue button labeled "Go to the dashboard" is located at the bottom of the section. In the bottom right corner, there is a blue button labeled "Help us improve" with a dropdown arrow.



Auto-registration: Access slides from NWL LMS / Training Hub

SystemOne GP: VIJAYADEVA, Shanker (Dr) (Clinical Practitioner Access Role) at Guru Nanak Medical Centre - Patient Record

XXTESTPATIENT-TEMQ-TESTPATIENT, Mickey (Ms) 13 Jul 1991 (34 y) F
West London Mental Health Nhs Trust, Uxbridge Road, Southall UB1 3EU
Mobile (preferred): 07999 111999
999 053 3466 Test Patient, Guru Nanak Medical Centre.

Notice Board

Posted	By	Unread
21 Jul 2025	TPP	<input checked="" type="checkbox"/>
17 Jul 2025	TPP	<input checked="" type="checkbox"/>
15 Jul 2025	VIJAYADEVA, Shanker (Dr)	<input checked="" type="checkbox"/>

Auto-registration: Time-saver
Auto-registration helps save practices time and it is now available for all TPP SystemOne practices. Over 10% NWL SystemOne practices are already live with it and we recommend all practices consider it to help reduce admin workload.

Auto-registration creates the patient record (in S1) and transfers some coded information from the registration form to the record. It only works with the NHSE Online registration form ('Register with a GP Surgery service') and for certain patient cohorts who meet specific criteria. Have a look at the attached file for more information, including a demo video of it working in SystemOne..

You might have spotted the email from TPP on 17th June 2025 which promoted it and we covered it in the NWL DDAT meetings in June.

You can now activate your practice yourself. It only takes seconds to do this (see slide 16 onwards) by logging into NHS Profile Manager: : <https://organisation.nhswebsite.nhs.uk/>

Posted Tue 15 Jul 2025 11:38 by VIJAYADEVA, Shanker (Dr) at North West London ICB Reporting Unit (NHS North West London Icb - W2u3z)
Expires Tue 20 Sep 2025

[View attachment](#) [Don't show again](#)

5 Notices

New Notice Close

Recalls (1)

Items per page 500

Page 3 of 3

13 Jun 2022 - 22 Jul 2025

Register with a GP surgery: Trinity Court (Demo), Leeds

Use this service to register with a GP surgery for the first time or to change your current GP surgery.

If you think you need medical help right now visit [NHS 111 online](#)

If you are already registered with a GP surgery you can access some health and prescription services using [NHS online services](#)

How long it takes

It takes around 15 minutes to complete a registration. You need to complete the process in one session. If you are registering more than one person make sure to give yourself enough time.

Your chosen GP surgery should register you within 5 days of receiving your details.

If you are registering more than one person

For multiple or family registrations you need to complete a registration for each person before submitting them all at once.

If you are registering children under the age of 16 years it is important that you register yourself first.

Before you start

You do not need your NHS number, but it could make registration easier.

We may ask you for:

- Details of previous GP surgery
- Basic health and medical information

The information you provide will be used to identify the correct medical records. It will also help the GP surgery to offer relevant and appropriate healthcare services.

Other ways to register

- Fill in the [Register with a GP surgery paper form](#) (PDF, 199 KB, 4 pages) and take it to the surgery you want to join.
- Contact the surgery you want to join directly.

You can view [guidance about how to register with a GP surgery](#)

By using this service you are agreeing to our [Terms of Use](#) and [Privacy Policy](#)

Would you like to give feedback? [Tell us what you think](#)

Auto-registration with TPP SystemOne - Register with a GP Surgery service-

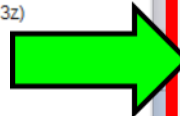
Scan/Click to enable Auto-registration via Profile Manager

A helping hand

Order your repeat prescription online

TPP SystemOne Demo Video

Dr Shanker Vijay - GP Lead, SystemOne, NWL ICB
GP Lead, Digital Transformation, NHS England (London)



Below 60%

Practice	ODS Code	Digital Uptake	Auto-Reg Enabled
ACTON TOWN MEDICAL CENTRE	E85617	0.0%	No
HANWELL HEALTH CENTRE (NAISH)	E85041	34.1%	Yes
ISLIP MANOR MEDICAL CENTRE	E85098	43.4%	No
DORMERS WELLS MEDICAL CENTRE	E85682	45.8%	No
MEDICAL CENTRE	E85096	47.9%	No
THE MWH PRACTICE	E85119	54.3%	Yes
OLDFIELD FAMILY PRACTICE	E85069	56.1%	No
THE BOILEAU ROAD SURGERY	E85694	57.5%	No

Digital Uptake of NHSE Online Registration form – Data 24th Nov 2025 to 24th Feb 2026 :

60-79%

Practice	ODS Code	Digital Uptake	Auto-Reg Enabled
THE BARNABAS MEDICAL CTRE	E85127	60.2%	No
THE HORN LANE SURGERY	E85677	60.7%	No
THE ACTON HEALTH CENTRE	E85109	64.2%	Yes
CLOISTER ROAD SURGERY	E85680	64.7%	No
THE VALE SURGERY	E85635	66.5%	No
DR SIVANESAN & PARTNER	E85083	66.9%	No
BROADMEAD SURGERY	E85715	71.8%	Yes
THE GROVE MEDICAL PRACTICE	E85725	72.9%	No
EASTMEAD AVENUE SURGERY	E85046	73.4%	Yes
WEST END SURGERY	E85064	74.6%	Yes
CROWN STREET SURGERY	E85019	75.8%	Yes
THE CHURCHFIELD ROAD SURGERY	E85640	76.3%	No
THE SALUJA CLINIC	E85663	77.2%	No
GREENFORD AVENUE FHP	E85051	78.1%	No

80-89%

Practice	ODS Code	Digital Uptake	Auto-Reg Enabled
MANDEVILLE MEDICAL CENTRE	E85108	80.7%	Yes
YEADING MEDICAL CENTRE	E85021	81.1%	Yes
QUEENS WALK PRACTICE	E85057	81.8%	No
WATERSIDE MEDICAL CENTRE	E85006	82.9%	Yes
THE BEDFORD PARK SURGERY	E85066	83.3%	No
THE CUCKOO LANE PRACTICE	E85116	83.3%	No
HAMMOND ROAD SURGERY	E85090	83.8%	No
BRUNSWICK SURGERY	E85091	85.0%	No
THE MILL HILL SURGERY	E85107	85.5%	No
EALING PARK HEALTH CENTRE	E85657	86.3%	No
GOODCARE PRACTICE	E85712	88.4%	Yes
KS MEDICAL CENTRE	E85012	88.9%	No
THE ARGYLE SURGERY	E85120	89.2%	Yes
THE FLORENCE ROAD SURGERY	E85122	89.5%	No
HILLVIEW SURGERY	E85054	89.6%	Yes

90-99%

Practice	ODS Code	Digital Uptake	Auto-Reg Enabled
ACTON LANE MEDICAL CENTRE	E85687	92.1%	No
THE ALLENDALE ROAD SURGERY	E84059	92.6%	Yes
WELCOME PRACTICE	E85061	94.0%	Yes
ELTHORNE PARK SURGERY	E85628	94.2%	Yes
THE MANSELL ROAD PRACTICE	E85129	95.4%	Yes
SOMERSET FHP O	Y01221	95.8%	No
PERIVALE MEDICAL CLINIC	E85111	96.4%	No
GORDON HOUSE SURGERY	E85026	97.1%	Yes
ELMTREES SURGERY	E85112	97.7%	No
THE AVENUE SURGERY	E85099	98.3%	No
ELMBANK SURGERY	E85088	98.4%	Yes
SUNRISE MEDICAL CENTRE	E85656	98.6%	No
HILLCREST SURGERY	E85028	99.4%	Yes

Digital Uptake of NHSE Online Registration form – Data 24th Nov 2025 to 24th Feb 2026 :

100%

Practice	ODS Code	Digital Uptake	Auto-Reg Enabled
WESTSEVEN GP	E85013	100.0%	No
NORTHFIELDS SURGERY	E85014	100.0%	No
CHEPSTOW GARDENS MEDICAL CENTRE	E85023	100.0%	Yes
GROSVENOR HOUSE SURGERY	E85034	100.0%	No
BELMONT MEDICAL CENTRE	E85049	100.0%	No
GREENFORD ROAD MED.CTR.	E85050	100.0%	Yes
THE MEDICAL CENTRE	E85053	100.0%	Yes
GP SURGERY @ ACTON GARDENS	E85075	100.0%	Yes
LADY MARGARET ROAD MEDICAL CENTRE	E85103	100.0%	No
GURU NANAK MEDICAL CENTRE	E85121	100.0%	Yes
THE CORFTON ROAD SURGERY	E85123	100.0%	No
CHISWICK FAMILY PRACTICE	E85130	100.0%	Yes
SOMERSET MEDICAL CENTRE	E85623	100.0%	Yes
THE SOUTHALL MEDICAL CTR.	E85633	100.0%	No
MEADOW VIEW	E85643	100.0%	Yes
THE TOWN SURGERY	E85721	100.0%	Yes
MATTOCK LANE HEALTH CENTRE	E85726	100.0%	No
ST. GEORGES MEDICAL CTR.	E85743	100.0%	No
JUBILEE GARDENS MEDICAL CENTRE	E85745	100.0%	Yes
FEATHERSTONE ROAD HEALTH CENTRE	Y02342	100.0%	Yes

Register with a GP Surgery Service: Webinar recording – Look at setup tips at end of video



NHS Register with a GP surgery

Register with a GP surgery: Trinity Court (Demo), Leeds

The information register with a GP surgery for the first time is the change your current GP surgery.

If you are already registered with a GP surgery you can also use the NHS online solution to register with a new GP surgery.

How long it takes

It takes around 15 minutes to complete a registration. The NHS online solution is available 24/7. If you are registering more than one person you can save time by using the NHS online solution.

If you are registering more than one person

The NHS online solution is available to register a registration for multiple people before visiting the GP surgery.

Before you start

- You must have your NHS number and a valid NHS registration card.
- You must have your NHS number and a valid NHS registration card.

Other ways to register

- Visit the [NHS website](#) to register with a GP surgery.
- Contact the surgery you want to register with.

A photograph of a man sitting at a desk with a computer monitor and laptop. A large blue overlay box is positioned in the center of the image, containing text and a QR code. The man is looking at the computer screen.

Register with a GP Surgery Service - National NHS Online Solution -

Scan/Click for More Info

Scan/Click to Try It!

Dr Shanker Vijay - GP Lead, Digital Transformation, NHS England (London)

GP Contract 26/27: Dedicated GP email for Pharmacy

Dedicated GP email for pharmacy communications

19. We will amend the core practice contract to require practices to have a dedicated, monitored email address. It will be for receiving information from community pharmacies in the event that GP Connect is unavailable and for new or emerging pharmacy activity that is not yet supported through GP Connect (for example, independent prescribing in community pharmacy). The email address must be kept up to date and shared with the Directory of Services.

20. Existing practice email addresses can be used for this purpose and the provision will not require a new one to be set up. This email address is intended to act as a safety-net where the GP Connect route may be unavailable, helping to ensure that important clinical information is received in a timely way. The intention is to strengthen patient safety and ensure timely transfer of information, while keeping the requirement as simple and proportionate as possible for practices.

London Directory of Services team:

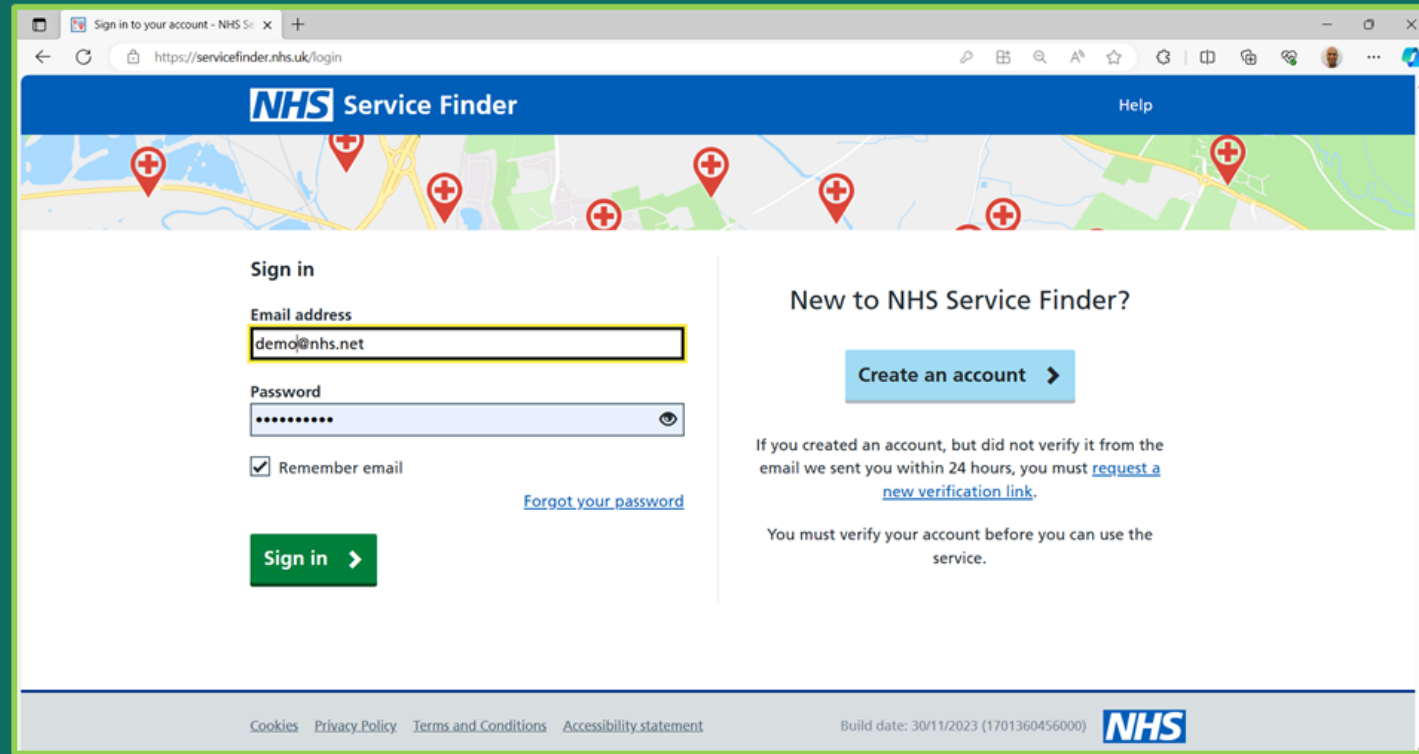
london.dos@selondonics.nhs.uk

Service Finder: [Demo Video for GP Practices & Pharmacies](#)

Demo for GP Practices & Pharmacies



NHS Service Finder - Using it for Pharmacy Services



NHS Service Finder



servicefinder.nhs.uk



https://youtu.be/8nz_h9AvwnI

GP Contract 26/27: Patient choice of pharmacy

Patient choice of pharmacy

18. We will amend the core practice contract to expand the provisions on nominated dispensers, requiring practices to reconfirm the nominated pharmacy whenever a new prescription (not a repeat prescription) is issued, and to ensure that referrals and triage tools used for community pharmacy clinical services offer patients a full choice of providers. We expect in practice that most practices do this already and this should not add additional burden to appointments.

eConsult – Turned off Healthera on 4th Feb 2026 for NWL ICB

Offering Choice of Pharmacy: Avoid 'Prescription direction'

Practices cannot exert undue influence on choice of pharmacy

→ If patient has Nominated pharmacy, mention this pharmacy first

→ If patient not able to suggest pharmacy, offer

→ pharmacies closest to preferred location

The screenshot shows the BMA website with a navigation bar at the top containing links for 'Pay & contracts', 'Advice & support', 'Our campaigns', 'What we do', 'Library & learning', 'News & opinion', and 'Events'. The main content area features the title 'Prescription direction to certain pharmacies' and a sub-header 'Home > Advice and support > GP practices >'. Below the title is a paragraph explaining that 'Prescription direction' is when a patient is directed to a specific pharmacy. A diagram of a pharmacy building is shown to the right. At the bottom, there is a box that says 'You might also be interested in'.



[Prescription direction to certain pharmacies \(bma.org.uk\)](https://www.bma.org.uk)

The leaflet features the NHS logo at the top right. The title is 'Your prescription: your choice'. Below the title is a photograph of a red pharmacy basket containing several prescriptions and medicine boxes. The main text states: 'You have the right to collect medicines that have been prescribed for you from any pharmacy you choose. Your choice should not be influenced by letters you receive in the post, or by any doctor or pharmacist. Please contact NHS England if someone is trying to influence your decision on which pharmacy you would like to use. You can contact NHS England in the following ways: Call: 0300 31122 33, Email: england.contactus@nhs.net (with 'your prescription: your choice' in the subject line), Post: NHS England, PO Box 16738, Redditch, B97 9PT'.

GP Contract 26/27: No capping of online consultation volumes

No capping of online consultation volumes

12. We will amend the core practice contract to explicitly require that online consultation systems must not cap the number of requests that can be submitted during core hours. This will ensure that patients are able to contact their practice throughout core hours via all routes of access, and that online consultations operate with the same parity as telephone and walk-in access.

GP Contract 26/27: Embedding Advice and Guidance

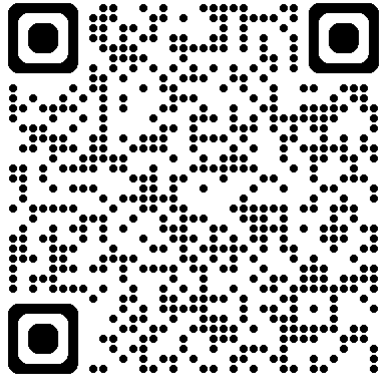
Embedding Advice and Guidance

14. We will amend the contract to embed the current Advice and Guidance Enhanced Service funding within core practice funding. Practices will be required to use Advice and Guidance prior to or in place of a planned care referral where clinically appropriate and to follow locally agreed referral pathways, including single point of access models once introduced. Advice and Guidance has shown clear value in supporting timely specialist input, reducing unnecessary referrals and ensuring patients receive timely care in the most appropriate setting. Alongside this, NHS England is asking trusts to work towards achieving national operational processing standards, to ensure the consistent and timely provision of specialist advice across pathways. The Advice and Guidance Enhanced Service will be retired.

**Reminder: End of Rego / Less need for NWL
template to track A&G requests**

Ealing Standard: Veterans

<https://elearning.rcgp.org.uk/enrol/index.php?id=804>



The screenshot shows a web browser window with the URL <https://elearning.rcgp.org.uk/enrol/index.php?id=804>. The page header includes the RCGP Learning logo and navigation links: Home, Clinical topics, Life stage topics, Professional topics, Resources, and Site blog. A search bar and 'Please Log in' button are also visible.

Veterans' Health

Enrolment options

Veterans' Health

A photograph of a man with a beard and a hat, sitting on a suitcase in a room with a brick wall and a window.

There are 2.03 million veterans in England, Wales and Scotland combined; many have medical needs, which are sometimes different to those of the general population. Veterans may be reluctant to seek help or talk about their problems, which means they do not always access care, support and treatments available. Veterans may think that 'civilians' do not understand military culture or are not aware of the options for help and services that are available. This course aims to help all members of the primary care team understand the needs of veterans and the available resources such as the RCGP Veteran Friendly GP Practice Accreditation Programme.

Funding for the production of this course was provided by [NHS England](#) as part of the RCGP Veteran Friendly Accreditation Programme. Editorial and content decisions were by the RCGP and NHS England.

NHS
England

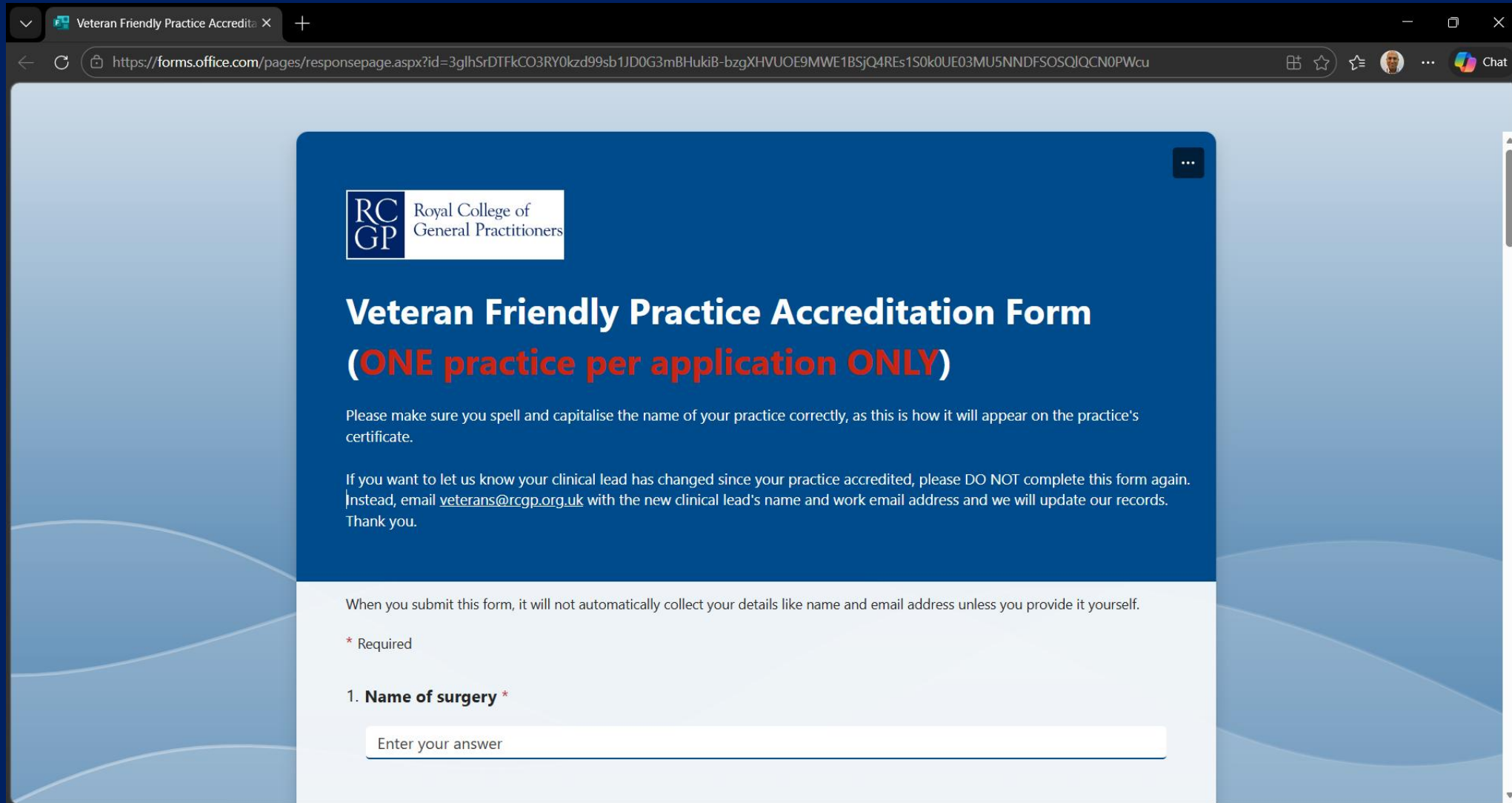
Login to access course >

CPD Points: 1.5

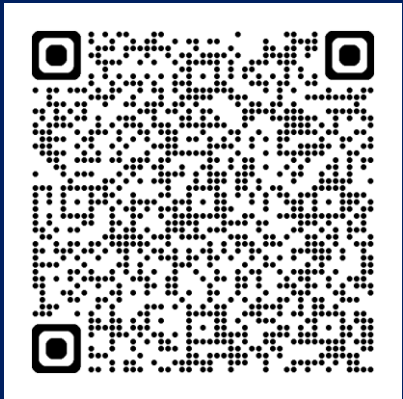


Ealing Standard: RCGP Veteran Friendly Practice Accreditation

<https://nhsuk.short.gy/vfp/form>



The screenshot shows a web browser window with the URL <https://forms.office.com/pages/responsepage.aspx?id=3glhSrDTFkCO3RY0kzd99sb1JD0G3mBHukiB-bzgXHVVUOE9MWE1BSjQ4REs1S0k0UE03MU5NNDfSOSQJQCNOPWcu>. The page features the RCGP logo (Royal College of General Practitioners) and the title "Veteran Friendly Practice Accreditation Form (ONE practice per application ONLY)". Below the title, there is a note: "Please make sure you spell and capitalise the name of your practice correctly, as this is how it will appear on the practice's certificate." Another note states: "If you want to let us know your clinical lead has changed since your practice accredited, please DO NOT complete this form again. Instead, email veterans@rcgp.org.uk with the new clinical lead's name and work email address and we will update our records. Thank you." A disclaimer at the bottom of the form reads: "When you submit this form, it will not automatically collect your details like name and email address unless you provide it yourself." The form includes a section for "1. Name of surgery *" with a text input field containing the placeholder "Enter your answer".

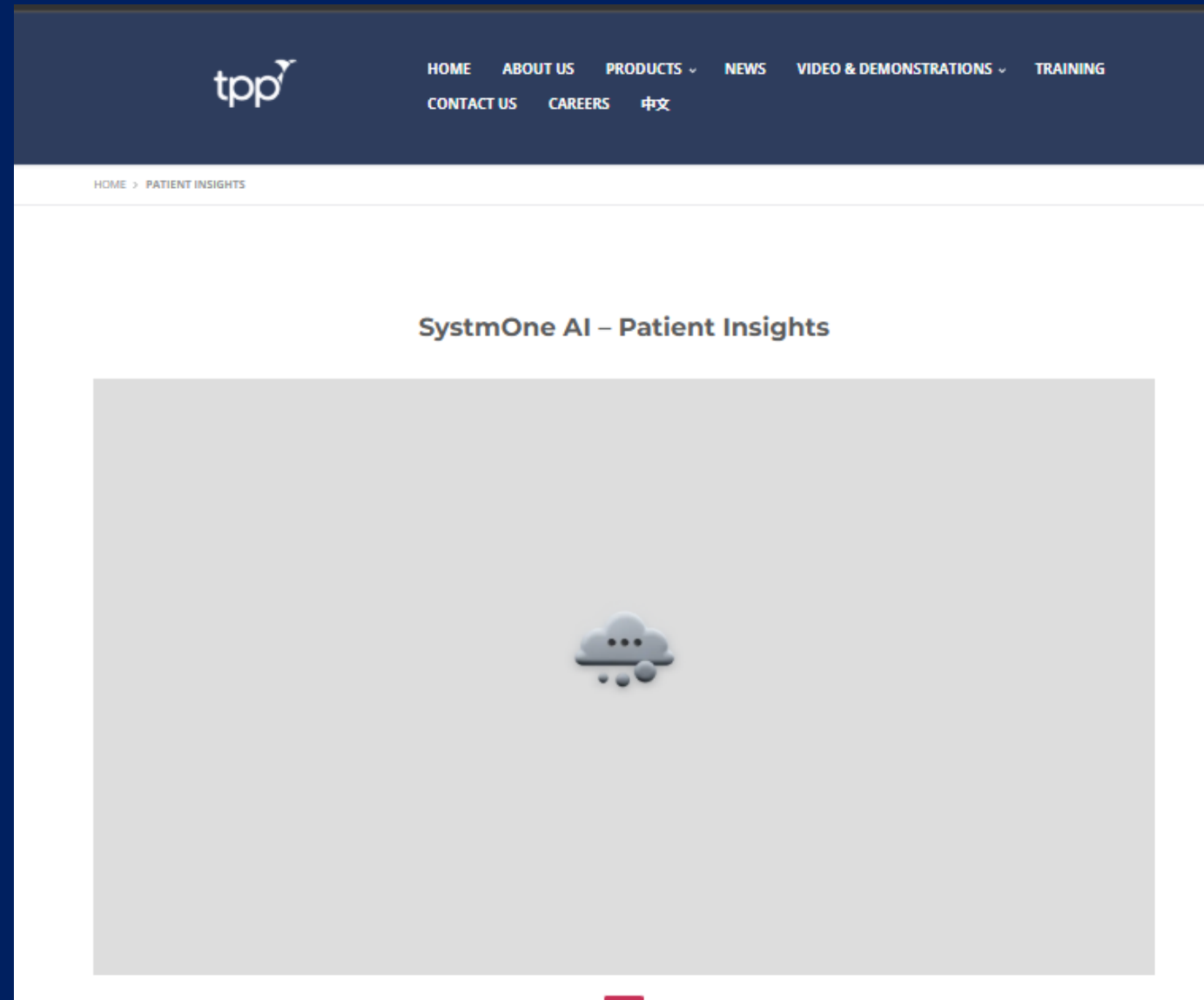


GP Contract 26/27: Amending cancer requirements

Amending cancer requirements in the Network Contract DES

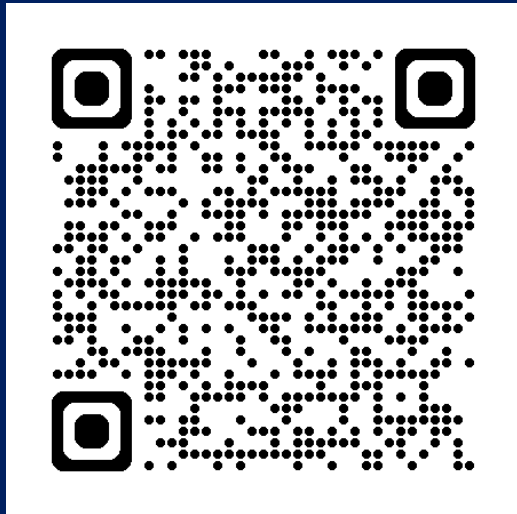
28. We will amend the Network Contract DES to provide clearer requirements for improving cancer referral practice, early diagnosis and screening uptake. The updated wording introduces explicit expectations around reviewing referral quality against NICE Guideline NG12, strengthening and standardising safety netting (including use of electronic tools) and setting out clearer responsibilities for proactively identifying and supporting eligible patients to engage with cancer and non-cancer screening programmes. These amendments will retain the high-level intent of the DES while providing additional operational clarity to support consistent, effective delivery across PCNs.

Ealing Standard: Digital & AI - Patient Insights (SystemOne)



Ealing Standard: Digital & AI - Patient Insights (SystemOne)

<https://www.youtube.com/watch?v=b5wIBKVnXmo>



A screenshot of a YouTube video player. The video is a live stream titled "AI in TPP SystemOne" by the channel "eGPlearning" (19.8k subscribers). The video content features a blue background with the text "AI in SystemOne" in white on black boxes. To the right, there is a diagram showing a blue abstract shape on the left, three horizontal arrows pointing right, and a blue circuit-like icon with "AI" in the center on the right. The YouTube interface includes a search bar, a "Includes paid promotion" label, and a "LIVE" indicator. The bottom of the player shows the video title, channel name, and various interaction buttons like "Like", "Dislike", "Share", "Save", "Thanks", and "Download".

NHS App – New Look (March 2026)

<https://digital.nhs.uk/services/nhs-app/resources/new-look-nhs-app-what-is-changing>



New look NHS App: What is changing

Find out what changes we are making to the layout of the NHS App and why we are making them.



Page contents

[Top of page](#)

[What is changing](#)

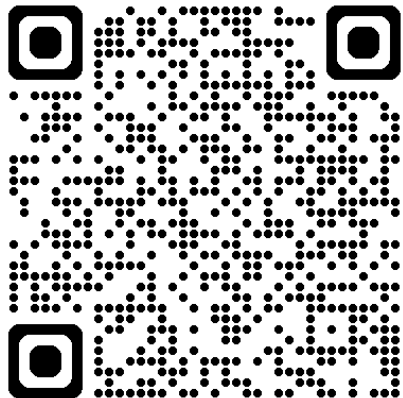
[Why we are making these changes](#)

[Watch the video](#)

We've listened to feedback from staff and patients, and we've made significant improvements to the NHS App.

This is part of the drive to improve, and increase usage, of the NHS App as set out in the [10 Year Health Plan for England](#). We're making the NHS App simpler and easier to use so people can find health information and services quickly building an NHS fit for the future.

Over the coming weeks, people will start to notice that their App is updated. This will happen automatically for those who have auto-updates installed. Those who don't will be prompted to update the App later in the roll out, which will begin by the end of March 2026.



The NHS App
home screen

