November 2nd 2026

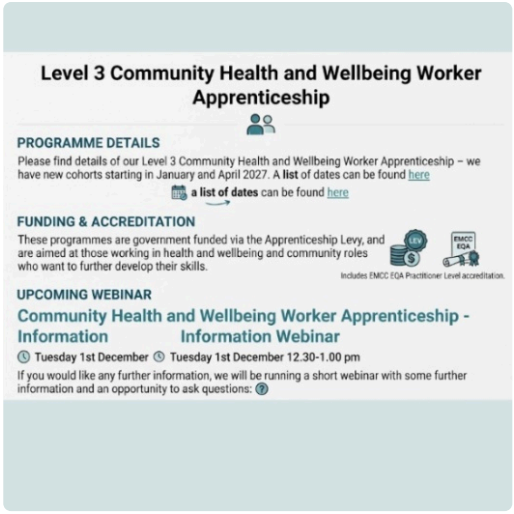


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Next North West London Training Hub Newsletter will be sent on the 16th November 2026

News



Level 3 Community Health and Wellbeing Worker Apprenticeship

Level 3 Community Health and Wellbeing Worker Apprenticeship - there are new cohorts starting in January and April 2027 - a list of dates can be found here

These programmes are government funded via the Apprenticeship Levy, and are aimed at those working in health and wellbeing and community roles who want to further develop their skills. As an organisation with a coaching background, the programme has a strong coaching approach running through it, and participants are able to obtain an EMCC EQA Practitioner Level accreditation at the end of the programme if they wish.

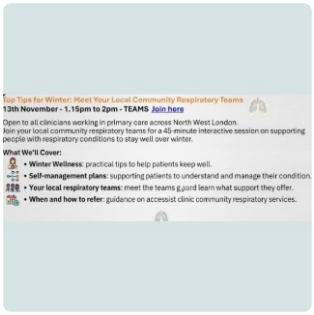
If you would like any further information, we will be running a short webinar with some further information and an opportunity to ask questions:

Community Health and Wellbeing Worker Apprenticeship - Information Webinar
Tuesday 1st December 12.30-1.00 pm
Register here

Newly Added Training & Training Highlights

Top Tips for Winter: Meet Your Local Community Respiratory Teams

13th November - 1.15pm to 2pm - TEAMS Join here



Open to all clinicians working in primary care across North West London

Join your local community respiratory teams for a **45-minute interactive session** on supporting people with respiratory conditions to stay well over winter.

We'll cover:

- **Winter wellness:** practical tips to help patients keep well.
- **Self-management plans:** supporting patients to understand and manage their condition.
- **Your local respiratory teams:** meet the teams and learn what support they offer.
- **When and how to refer:** guidance on accessing local community respiratory services.

Bring your questions, share your experiences and connect with local respiratory colleagues.



Escalating Treatment in Asthma Patients Before Secondary Care Referral

Thu, 12 Nov 2026, 1:00 pm - Register here

Title: Escalating Treatment in Asthma Patients Before Secondary Care Referral
This meeting is funded by Chiesi Ltd.
Objectives:

- Asthma Landscape
- Asthma Guidelines an update
- Clinical Signs and Symptoms
- Diagnosis of Asthma
- Management of Asthma
- Aims of Treatment
- Triple Therapy
- Case Study

Speaker: Joanne Hamilton is a Respiratory Nurse Specialist, and her current role is for Health Innovation West Midlands, leading on the Respiratory Transformation Partnership (RTP). She has worked within the NHS for over 35 years and is passionate about upskilling and supporting the development of healthcare professionals in respiratory care and management. Her work has included simplifying treatment guidelines and pathways, as well as designing effective training programmes, shaped around the needs of clinicians and allied health professionals, resulting in improved outcomes for patients. Jo currently co-chairs The Black Country Respiratory Medicines Management Subgroup.

Webinar: Unscheduled Bleeding on HRT

5th November at 1:30pm - Register here

This flyer promotes an interactive educational session focused on the management of unscheduled bleeding in women using hormone replacement therapy (HRT). The session is scheduled to take place on **5th November at 1:30pm** and will be delivered virtually via Microsoft Teams, making it easily accessible to clinicians across North West London (NWL) and South West London (SWL) Primary Care Networks (PCNs).



Unscheduled bleeding on HRT is a common and clinically challenging issue in primary care, often generating anxiety for patients and uncertainty for clinicians regarding appropriate investigation, referral, and ongoing management.

The session aims to address these challenges by combining evidence-based guidance with practical, real-world clinical application.

Tobacco-related cancers: 'It Still Counts' webinar

11/11/2026 | 13:00-13:30pm - Register here

Speakers:

NHS RM Partners NW & SW London Cancer Alliance:

Dr Geetali Sharma - Ealing & Hounslow Cancer Clinical Lead

Narinder Sinclair - Advance Nurse Practitioner and Cervical Screening Clinical Lead

Learning Outcomes: To raise awareness of non-cigarette tobacco-related products and cancers associated with these.

This webinar will focus on:

- Campaign overview
- Key messages
- Types of non-cigarette tobacco products
- How to approach conversations on non-cigarette tobacco products with patients
- Resources, research and referral pathways available

The campaign will provide a tailored primary care toolkit and digital resources to enable GP practice staff to promote via newsletters, social media and TV screens. This campaign is in partnership with Cancer Research UK and is supported by community pharmacies, local dental practices and community organisations across SW & NW London.

NW London Training Hub Pharmacy Forum

The North West London Training Hub are starting up a Bi-Monthly online forum to allow an area for updates for Pharmacy staff working within General Practices in NW London.
Wed, 4 Nov 2026, 1:00 pm Register here

It will be open to **Pharmacists and Pharmacy Technicians** to join.

Please sign up using your NHS Email address.
The forum will take place **Online** via **MS Teams** - Upon signing up a Calendar link and MS Teams link should come via MedTribe.

This will be the first forum, and it will be an introduction and will partly look to see what attendee's may find useful in the future.

NWL TH training events

-Prevention and Management of Violence and Aggression - De-Escalation Training

- **Dates:** 27 Nov (09:30 or 13:00) or 27 Nov (09:30 or 13:00) | - book here

Managing high-stress workplace conflict requires confidence and clear technique. This practical session covers de-escalation tactics, legal frameworks for least restrictive interventions, post-incident debriefing, and physical disengagement techniques. Important: This course includes a physical component—flat, closed-toe and closed-heel shoes are mandatory for participation.

What's covered:

· Causations and triggers of aggressive behaviour
· Communication and de-escalation techniques
· Legal frameworks & least restrictive interventions
· Physical assault avoidance and disengagement skills
· Post-incident support, reporting, and debriefing

-Red Whale Live Day

26 November, 10 am to 4pm link here; https://medtribe.com/courses/red-whale-live-day

- A one-day clinical update session – This will only be available by attending the live session. Topics covered will be; Chronic heart failure, Type 2 diabetes, Obesity medicine and GLP-1 mimetics, Polypharmacy and Mental health
- Access to the Red Whale Pharmacist update recording for 12 months.
- Access to Red Whales extensive learning resources for 12 months including handbooks on their other live update days to support in CPD development.

Enhanced Services Training

Link to all the sessions

- **ECG Interpretation Foundation** *A face-to-face session for GPs & ACPs who haven't already attended the interpreting ECG Course.*
- **Adult Phlebotomy** *Face-to-face session using high-quality simulated arms for skill practice.*
- **Ring Pessary Foundation Course -***For GPs, Nurses, and PAs who have been performing cervical screening smears for over a year.*
- ***Diabetes Update-*** *practical and interactive session will help clinicians translate the updated NICE NG28 diabetes guidance into everyday practice.* ***NEW DATE ADDED***
- **OPTIMISE COPD: Enhancing Primary Care Respiratory Management -** General Practitioners, Practice Nurses, Clinical Pharmacists, Physician Associates, Nurse Practitioners, and Allied Health Professionals working in primary care. (attendees don't have to be prescribers) -
- **Asthma CYP - further sessions scheduled -** General Practitioners, Practice Nurses, Clinical Pharmacists, Physician Associates, Nurse Practitioners, and Allied Health Professionals working in primary care. (attendees don't have to be prescribers)- ***NEW DATE ADDED***

See Enhanced Services Training Calendar Here

Enhanced Services Training EOIs-your EOI will be reviewed and if spaces are available, the team will be in touch

- **Advanced Diabetes Course EOI FORM** *For GPNs and Pharmacists – you must have attended the foundation course before attending this advanced course. GPs – please be sure to provide a summary of your diabetes related work undertaken. Express EOI here*

- **Advanced diabetes Update course:** *This course if for:*

  Those who finalised Advanced diabetes (2.5 days Injectable therapies course) *Express your interest here*

CPD & Nursing

Link to all the sessions in the calendar below

NCL: & NWL Nursing & AHP Conference



Date: Friday, 27th November 2026 10:00 AM – 4:00 PM @ The Abbey Centre, 34

Great Smith Street, London SW1P 3BU – book here

North Central London Training Hub and North West London Training Hub are excited to invite all Nursing and Allied Health Professionals (AHPs) working in primary care to our upcoming joint conference!
Join us for a day dedicated to celebration, networking, and professional connection across the ICS.
Event Details:

Cost: FREE to attend (Open to all Nursing & AHP workforce in primary care)
Catering: Complimentary breakfast, tea, coffee, and lunch provided! 🧁🥪

Why Attend?
Celebrate: A fun day designed to recognize and celebrate our primary care workforce.
Connect: Network and engage with colleagues across the North Central and North West London Integrated Care Systems (ICS).
Refresh: Enjoy provided refreshments and lunch while taking time out for your professional development.
Limited spaces available!

- **Membership Opportunity | Queen's Institute of Community Nursing (QICN) -Expression of Interest form**

  The QICN offers organisational membership for nursing staff in primary care, including GPNs, Nursing Associates, Training Nursing Associates, ACPs, and other nursing colleagues.

  Members receive access to:

  ·**Monthly webinars** covering topics such as wound care, vaccines, IPC, long COVID, research, and mentoring

  ·**Innovation webinars** showcasing Quality Improvement projects and good practice

  · **Monthly newsletter** with updates, webinar links, and deadlines

Links to all the CPD sessions

- **Non-Medical Prescribing Update** - *Update on current prescribing issues and networking opportunity for prescribers (counts for 3+ hours of CPD).*
- **Infection Prevention and Control (IPC) Update for IPC Leads-** *Practical review of current IPC guidance, regulatory expectations, and best practices across NW London.*
- **Travel Health Updates-** *3-hour online update for trained Nursing and Pharmacist Immunisers (including experienced Registered Nursing Associates & Pharmacy Techs).*
- **Seasonal Immunisation Updates-** *3-hour online update for all experienced HCPs and non-registered workforce delivering Flu, Pneumococcal, Shingles, RSV, and COVID vaccines. limited space*
- **Child Immunisation Updates-** *3-hour online update for experienced practitioners currently delivering child immunisations.*
- **Cervical Sample Taker Update-** *Three-yearly update for Registered Nurses, Doctors, Midwives, PAs, Nursing Associates, and Paramedics. - This training is currently not taking bookings and will be re-scheduled.*
- **Essentials of Menopause Care-** *Structured update for GPs, ANPs, Nurses, and PAs providing menopause care in primary care.*

See CPD Training Calendar Here

ARRS Training Offer

- **ARRS 2 Day Foundation Health Coaching Course**

  Building on previous work the past 3 years, the NW London Training Hub are working with provider Peak Health Coaching to provide the PCI approved core required 2-day health & role coaching programme for the new to role Social Prescribing Link workers and Care Co-Ordinators. Due to requests for development, the 2-day Foundation Health Coaching course will now also be opened up to additional clinical roles - Clinical Pharmacist, Dieticians, FC Physiotherapists, Physician Associate & Paramedics to aid in these roles support of long-term condition management. *Please note this course will not be relevant for all of these roles, so please only apply if it is relevant to your daily practice due to funding limitations.*

  The 4 Day Intermediate Health Coaching course required for Health & Wellbeing Coaches new to role, may still be available so please email directly to enquire about this.

  To apply for a space please **complete the EOI form** or if you have any further questions around recruitment, please contact NWL TH @ nwl.traininghub@nhs.net

- **Pitstop Foundation Level Diabetes Course**

  This course is now open to any ARRS clinical staff including Pharmacists, Practice Nurses, Paramedics, Physician Associate, Pharmacy Technician, Nurse Associate & Advanced Clinical Practitioners.

  Staff who wish to attend must complete **complete the EoI** .

- **Personalised Care ARRS Roles Networking Day - Friday 11th December 2026**

  We are pleased to announce that West and North London ICB we will be hosting a Personalised Care ARRS Roles Networking Day on Friday 11th December! The day will be an opportunity to hear from guest speakers, connect with colleagues in similar roles across West and North London, share experiences and celebrate all the fantastic work you've done throughout 2026. Lunch will be provided.

  Please apply and express your interest so we can gauge numbers for the day here; https://medtribe.com/courses/personalisation-networking-day-2026

  This event is **Face to Face** and does have limited numbers of spaces available. The venue is to be confirmed but this will be central with good transport links.

Training & Events Delivered On Behalf Of NWL TH

- **Peer Support and Action Learning Training Programme: Create the right environment for people to think at their best!**

  Making the best use of everyone's thinking is of paramount importance for us to solve the many issues we face in our everyday work. Action Learning Sets are the ideal environment to share our experience and learn from the wisdom and insights of our colleagues. Facilitated well, these sessions also provide a safe and confidential space for participants to receive support and encouragement from their colleagues and peers.

  NEW – you can find out more about the course from Dr Tim Williams who explains more here.

  The programme includes:

  A full-day session, facilitated via Zoom, focussing on how to create the right environment for people to think at their best and provides a simple framework for participants to use straight away to facilitate their peer groups.

  After practicing their learning for the next two months following the first session, attendees will join the second half-day follow-up session, which is used to build on their experience and consolidate their learning.

  After practicing their learning for the next two months following the first session, attendees will join the second half-day follow-up session, which is used to build on their experience and consolidate their learning.

  Quotes from previous attendees:

  "The ALS training I have completed today has opened my eyes to how positive and empowering group work can be when the correct facilitation is put into place - such as having a non-judgement environment, adequate time to work and a system whereby everyone has

chance to contribute."
"Engaging, thought provoking and life changing".
"Has made me more determined to listen better and ask other people what they think! for me but Tim made me feel at ease and when I feel as ease I can contribute more. I loved the day and am looking forward to the next session. Many, many thanks"

Who can attend: Each borough has a limited number of places. We are seeking a range of people to attend who feel there is an opportunity to improve peer support and positive spaces for colleagues to share problems, think, and get input and support. This includes clinical and non-clinical colleagues across general practice including PCNs. **Attendees signing up for this training must have the opportunity to put it into practice between the training dates.**
Please note that this training is online, therefore we would recommend that you arrange to work in a quiet space where you will not get distracted by work. If you cannot work from home, or a meeting room or other suitable space for the full day training, please indicate that in the booking.

- **Book now:** https://medtribe.com/courses/peers-support-and-action-learning-training-programme?utm_source=share-modal&utm_medium=copy-link

NWL Temperature Checks: Only 10 spots remain!!

- Join over 90 practices and PCNs across North West London that have already taken part in the NWL Health & Wellbeing Temperature Check Programme.
- Teams receive up to £100 towards lunch, take part in facilitated wellbeing discussions, identify practical actions to support staff wellbeing, and contribute evidence towards CQC domains.
- With only 10 sessions remaining, book now to secure your preferred date.
- More info: Contact Naomi via hillconfed.traininghub@nhs.net, for any questions or to discuss arranging a session with your neighbourhood or other primary care related teams.



Other Training & Events - Not Delivered By NWL Training Hub

- **Principles of inclusive clinical leadership practice**

  25 November, 10.30am to midday

  Explore how workforce inequalities affect staff experience, wellbeing, belonging and patient care, through evidence, case-based learning and practical reflection. This session is open to anyone working in healthcare education and training roles with an interest in clinical leadership.

  A successful primary care partnership starts with making people feel part of the team. Drawing on his experience as a Practice Manager, Gary Hughes reflects on why that sense of belonging matters for everyone working in a practice—from permanent staff to locums and external partners. As general practice works with an increasingly diverse range of professionals, building these relationships can benefit both the team and the patients they care for. In this episode of Leadership in Practice, Gary speaks with Mohammed Rashad, Senior Clinical Pharmacist and Director of The Medicines Management Team, about how primary care partners can work successfully together. Bringing experience in pharmacy services, quality and workforce development across practices and PCNs, Mohammed joins Gary to explore a challenge familiar to practice leaders: making partnership working a positive experience for everyone involved.

- **Shine a light on co-production January 2027 - 26 January 2027 10:30am – 12:00pm**

  The Experience and Partnerships Team at NHS England would like to thank you for signing up for the Shine a Light on Co-production Event. This event is all about showing what can be achieved when people with lived experience and people who work for the NHS (learnt experience) partner together. At each event, they share their stories of collaboration, their top tips, what went well, the challenges they faced, and how their cooperation made a difference and led to improvements. **- book here**

- **GIRFT webinar: Launch of national online pathway for headache care 04/11/26 12.30pm – 1.30pm**

  -book here

Free RCGP London Webinars | Supporting patients experiencing gambling harms



· **Thursday 26 November** | 12:30 – 13:45 | Online | book here

Patients in London are experiencing gambling harms at nearly double the national average (5.6% compared with 2.9% nationally). Primary care teams are in a unique position to identify gambling harms early and help patients access the support they need.

Join us for this FREE RCGP webinar, where Dr Emma Ryan, RCGP Clinical Champion for Gambling Harms, will provide practical guidance on identifying, assessing and supporting patients experiencing gambling harms.
What you'll learn:
The NICE guideline on gambling-related harms (January 2025).
How to identify gambling harms in primary care.
Local referral pathways and support services across London.
Practical tools and resources to support conversations with patients.
By attending one of these live webinars, your GP practice will receive the RCGP Gambling Harms Practice Resource Pack and an RCGP Gambling Harms Accredited Practice Certificate, recognising your practice's commitment to improving the identification and support of patients experiencing gambling harms.
Who should attend?
GPs, practice nurses, clinical pharmacists, social prescribers, health and wellbeing coaches, care coordinators and practice managers.

- **Trans Healthcare Awareness Training**

  Various dates available - Non-clinical & Clinical sessions | Book here

  CLH Training Hub is pleased to offer new dates for our Transgender Healthcare Awareness sessions for clinical & non-clinical staff working within primary care. GP surgeries are often the first point of contact for transgender and non-binary patients, making primary care teams an important part of providing inclusive, respectful and compassionate care. With increasing demand, long waiting times for gender identity services and limited access to specialist support, these sessions aim to build knowledge, confidence and understanding across primary care teams.

  Why Join?

- Practical primary care focus
- A safe space for discussion
- Interactive learning
- Understanding patient experiences and barriers to care

Topics Include:

- Current gender identity services
- Understanding gender dysphoria and transgender healthcare
- Patient lived experiences and barriers to care
- Treatment pathways, screening, monitoring, and referrals

- ## NWL Primary Care Training: Addressing Systemic Discrimination

  RM Partners, in collaboration with the Health Innovation Network South London and brap, is hosting free half-day development sessions to support GP practices and PCNs in reducing health inequalities across the cancer pathway. The interactive training explores how poverty and racism impact cancer outcomes and provides practical guidance on steps primary care professionals can take in their roles.

  North West London Sessions:

- **Tuesday 24 November 2026:** The Irish Cultural Centre, Hammersmith |book here
- **Tuesday 2 February 2027:** The Irish Cultural Centre, Hammersmith |book here



- ## What is chorea in Huntington's disease webinar, and what can we do about it?

  ### 28 January 2027 1pm

  Chorea is the most obvious change that people with Huntington's disease display, but what exactly is it, what impact does it have, and how can we best support people who are experiencing it?

  We're welcoming GPs and other healthcare professionals to this free lunchtime webinar on this important topic. There will be the opportunity for questions. This webinar follows on from the Treating movement disorders in people living with Huntington's disease professional guideline, launched by the Huntington's Disease Association in May 2026. This guideline has been developed to provide GPs and other healthcare professionals with a clear and accessible starting point, helping to build confidence and support further learning. It has been endorsed by the European Huntington's Disease Network (EHDN).

  Our speaker is Professor Anne Rosser. Anne is Professor of Clinical Neuroscience, Division of Psychological Medicine and Clinical Neurosciences, Cardiff University. Anne is also the author of the Huntington's Disease Association's guideline 'Treating movement disorders in people living with Huntington's disease.

  To register for the webinar please visit: https://www.hda.org.uk/events/what-is-chorea-in-huntingtons-disease-and-what-can-we-do-about-it/

- ## Invitation: Launch of The Case for the Real Living Wage in Primary Care

  Join us during Living Wage Week for the online launch of The Case for the Real Living Wage in Primary Care - a new report exploring the benefits and practical considerations of becoming a real Living Wage employer. Wednesday 11 November-13:00–14:00 Online – Sign up to the report Launch "The case for the Living Wage in Primary Care"

  Drawing on research and real-life case studies, the report shares experiences from primary care employers and considers how paying the real Living Wage can support staff, strengthen recruitment and retention, and contribute to a more sustainable workforce.
  During this interactive session, you will:
  -hear directly from primary care providers featured in the report;
  -learn about their experiences of implementing the real Living Wage;
  -hear from the report's author, Dr Andrea Werner of Middlesex University;
  -find out about the support available to organisations considering Living Wage accreditation; and
  -have the opportunity to ask questions and join the discussion.
  Representatives from the Living Wage Foundation and NHS England, who supported the development of the project, will also take part. The event is open to colleagues across general practice, dentistry, optometry and pharmacy - including partners, managers, clinical teams, receptionists, administrative staff and anyone interested in fair pay and its impact across primary care. Questions can be submitted in advance or during the webinar. The report will be published on the day, with links shared with registered participants.

Register to secure your place: Sign up to the report Launch "The case for the Living Wage in Primary Care"

- ## Parkinson's Disease in 2026: Current Practice and Future Innovations Webinar

-6pm, Tuesday 10 November 2026-Online Event

Join consultant neurologist Dr Ed Jabbari for an overview of the latest developments in Parkinson's disease diagnosis, treatment and research. Designed for GPs and primary care clinicians, the webinar will cover common diagnostic challenges, symptom management, current best practice, emerging diagnostic biomarkers, advanced therapies including Deep Brain Stimulation (DBS), and innovative clinical trials shaping the future of Parkinson's care.

This webinar is free and delivered by UCLH Private Healthcare. Register here

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- ## SPS MSATS webinar -Safe use of medicines in mental health: a whole-system approach

Wednesday 2 December 2026, 12.30-2pm

About the event This interactive session forms part of the Medication Safety Across The System (MSATS) series aimed at healthcare professionals, working in any sector with a role or passion for medication safety and/or involved in medicines use. Our speakers will share innovative practices supporting safe use of medicines for mental health conditions and equip the audience ready for translation and replication across systems.

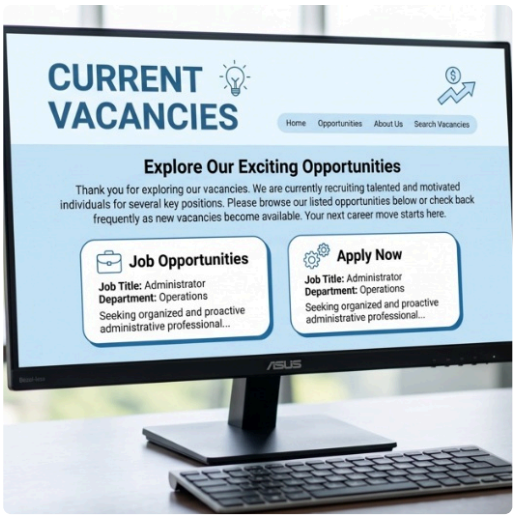
What will be covered:

• Exploring key challenges to the safe use of medicines for patients with mental health conditions
• Sharing of exemplar practices to support the safe use of medicines which will allow for opportunities to reflect on local practice and consideration for implementation at a local and system level
• Exploring how lived experience has been used to understand and improve the safer use of medicines in mental health
• Opportunities to network to inform development of local and system-wide responses to mental health related medication safety challenges

- **Speakers:** Anna Bischler Associate Director Medication Safety, Medicines Use and Safety, NHS Specialist Pharmacy Service, Fiona Cooke Lead Physical Health Nurse, Bradford District Care NHS Foundation Trust, Dr Mary Docherty
National Clinical Director for Adult Mental Health, NHS England, Vanessa Earnshaw
Senior Specialist Pharmacist Medication Safety, Medicines Use and Safety, NHS Specialist Pharmacy Service, Dr Siobhan Gee Consultant Pharmacist, Deputy Director of Pharmacy South London and Maudsley NHS Foundation Trust, Clinical Director Mind and Body Programme King's Health Partners, Jen Hulme
Medication Safety Officer, Cheshire and Wirral Partnership NHS Foundation Trust, Yasmin Issa
Medication Safety Officer, Mersey Care NHS Foundation Trust, Emma Kirk
MSO Network Lead, Medicines Use and Safety, NHS Specialist Pharmacy Service, Natasha Owen
Associate Director of Quality Governance, Wye Valley NHS Trust, Juliet Shepherd
Lead Pharmacist for Mental Health, Herefordshire and Worcestershire Health and Care NHS Trust, Prabhdeep Sidhu
Deputy Clinical Director of Pharmacy and Medication Safety Officer, Bradford District Care NHS Foundation Trust, Nick T Patient voice: Nick cared for his mother who experienced lithium toxicity

How to register Please visit the event page on the SPS website for registration and access details.

- **AI Ambassador Network Inaugural conference:** 11 November, 10.30am –12.00pm – AI Ambassador Network Inaugural conference: AI in transforming women's health, retinal & breast cancer screening and how to check AI is working for my patients.



Vacancies advertised on behalf of practices/ PCNs

If you wish to advertise any vacancies on the website & newsletter—please click here

Current vacancies include:

- Practice Nurse
- IT Coordinator
- Clinical Pharmacist

Read More & apply here

- Knowledge and Library Resources for GP and Practice Teams
- **New Library Services Available for West & North London ICB Staff—**Read more here
- NWL E-Learning Portal—Mandatory training , S1 and EMIS training resources– register to access training
- Greener NHS – Resources for a more sustainable NHS
- Survival Toolkit
- Supported Return to Training
- Podcast Learning Library
- Primary Care Resources
- GP Resources
- Webinar Recordings
- AI & Digital Skills Training :-M365 Copilot Cafés
- For Kidneys Sake Podcast
- Core Manager Programme
- Sexual Safety Bitesize Learning
- GatewayC : Patient story GPs Talk Cancer podcast episode Listen
- GatewayC courses
- Working Successfully with Primary Care Partners - Podcast
- Expression of Interest Forms
- NEW NWL Personalised Care Newsletter

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